

# Lokesh K

#544,63rd Cross Road,5th block Rajajinagar , Bengaluru, Karnataka | 8722982169

Lokeshpirates65@gmail.com

## Summary

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Versatile Supply chain Management Professional with Career Success of around Years in Supply Chain, Logistics,

Warehouse domains in Fulfillment Center, Looking for a SCM best Role in E-Commerce Sectors, SAP MM , P2P Process. B2B operation.

## Experience

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**Dunzo, Hypersquare Pvt Ltd, | Karnataka, Bangalore**

**Assistant Store Manager - Operations | 05/2021 - Present**

**Work Description:** It's a 19 Minutes delivery of grocery & F&V category.

- Carried out day-day-day duties accurately and efficiently.
- Managed team of 25-30 employees, overseeing hiring, training, and professional growth of employees.
- Delivered exceptional level of service to each customer by listening to concerns and answering questions.
- Managing the end-to-end store/warehouse operations( Inbound, Inventory & Outbound) making sure that customer orders are processed and deliver the best.
- Performing RCA and straitening mitigation Plan Ensuring Inventory Hygiene & losses Reco with necessary documents & data Daily reports of the store to higher management.
- Profit & Losses alliges of the store.
- Perform cost analysis and set appropriate benchmarks.
- Manage every aspect of the supply chain and notify the senior management team of any possible obstacles to ideal efficiency.
- Create policies and procedures for risk management and mitigation.
- PR & PO creation at Shoptree.
- GRN & Invoice Handling for Documentation.
- Lastmile operations.
- Inventory Managment.
- FIFO, LIFO.

**Innovsource Services Pvt Ltd | Karnataka, Bangalore**

**Sales Associate | 01/2020 - 05/2021**

**Work Description:**

- Credit cards Activation Procosess.
- Closing Sales Traget day to Day operation.
- Increased sales by an average of \$[x] per day.
- Established personal connections with customers, exceeding customer service expectations
- Built rapport with clients by providing quality customer service and problem solving
- Communicated with customer support for clarity on questions that were not answered in the online FAQs

## Skills

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Operational process flows., Process update procedures, Online store management, Grocery store operations, Online training experience, Team Management, Communication skills

## Education

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**KLE's nijalingappa college | Bangalore, Karnataka**

**Bachelor Of commerce | 04/2020**

Percentage : 68%

**Ramana Shree Udaya Pre-University College | Bangalore, Karnataka**

**H.E.B.A. | 04/2017**

Percentage; 64%

## Languages

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English, Hindi, Kannada, Tamil, Telugu

## **Soft Skills**

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- MS-office - Word, Excel, Power point.
- Shoptree, Redash, Tableau.
- Operating System : Windows XP, Windows 2000, Windows 2007, Windows 2010,
- E-Way bill.

## **Personal Information**

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- Date of Birth: 14/05/1999
- Gender: Male
- Nationality: Indian
- Marital Status: Single