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Ads No:- BAS/2023-24

Last date for online application	30/03/2023
Exam date	May/June

Airport Ground Staff, Ticket Support Manager, Travel & Tourism, Sales Manager, HR Manager, Business Development Developer. Customer Relationship Manager, Customer Service Associate.

Passenger Service – 2023 / 24

Bhartiya Airways have invited online applications in the predetermined pattern for the below-mentioned post for a different department in all airports of India:-

Sr. No.	Advertisement No.	Name of post	Educational Qualification	Pay Scale (Approx.	Number of Candidates
	BAS/2023-	Airport	Intermediate	18,000 – 30,000	507
1	24	Ground Staff	or equivalent		
2	BAS/2023-	TC 1 -4 C 4	Intermediate		
	24	Ticket Support Executive	or equivalent	20,000 – 35,000	738
3	BAS/2023-	Travel Manager	Intermediate	18,000 –35,000	1012
	24		or equivalent		1013
4	BAS/2023- 24 Sales Manager	Graduate or			
			Post	20,000-40,000	327
		Manager	Graduate		

	BAS/2023-		Intermediate		
5	24	HR Manager	or equivalent	25,000 – 48,000	1572
6	BAS/2023- 24	Customer Relationship Manager	Graduate or Post Graduate	25,000-45,000	650
7	BAS/2023- 24	Passenger Service Associate	Intermediate Or Graduate	18,000-30,000	1450
8	BAS/2023- 24	Customer Service Associate	Intermediate Or Graduate	16,000-30,000	858
9	BAS/2023- 24	Business Development Manager	Intermediate Or Graduate	18,000-32,000	1362
10	BAS/2023- 24	Cabin Crew	Intermediate Or Graduate	20,000-45000	540

11	BAS/2023- 24	Sales Executive	Intermediate or equivalent	20,000 – 40,000	1572
12	BAS/2023- 24	HR Executive	Graduate or Post Graduate	20,000-40,000	650
13	BAS/2023- 24	Assistant Branch Manager	Intermediate Or Graduate	25,000-55,000	1450
14	BAS/2023- 24	Area Manager	Intermediate Or Graduate	30,000-60,000	858
15	BAS/2023- 24	Tourism Manager	Intermediate Or Graduate	25,000-60,000	1362
16	BAS/2023- 24	Project Manager	Intermediate Or Graduate	25,000-70000	540

	BAS/2023-		Intermediate		
17	24	IT Manager	or equivalent	25,000 – 55,000	1572

Note:- The vacancies and openings can be reduced or enhanced as per concerned department.

Pay Scale: - The pay scale of the candidate will be depended on the candidate's interview performance and feedback.

Online Application: - We inform all interested candidates that the application form is available online at Bhartiya Airways website www.bhartiyaairways.con and there is a provision for accepting offline applications. The last date for online application form submission is 30th March, 2023 till 11:59 PM. We will not accept any applications after the last date.

- •Students are required to cross-check the application and enter correct information related to their qualifications and personal details. It is essential to make sure that all the information in the application is correct before submitting the final online application form. In case, if there is any misinformation or wrong details shared in application, Bhartiya Airways has completed right to reject application form and take further action against the candidate.
- •Students are not allowed to modify or edit any mistake after the application is submitted online.
- •Candidates will receive the acknowledgment receipt after filling an online application form.
- •Candidate needs to keep this acknowledgment receipt for future transaction and verification.
- •The applicant must remember that after filling online application, he/she will get the application form number (application id). If candidate don't receive form number, it indicates that form submission is incomplete. We not accept and consider preview of the application form.
- •Please read the application form carefully before applying for the job online. You will get all the information regarding application and jobs at Bhartiya Airways website. Kindly follow all the guidelines while filling the form and avoid any mistakes.

<u>Candidate must provide their active email Id and phone number for further communication. Kindly don't change phone number or email Id because it can create gap of communication.</u>

2. Eligibility & Educational Qualification:-

- **1. Ticket Support Executive:-** 10+2 and similar education from an authorized board and above.
- **2. Sales Manager:-** 10+2 and similar education from an authorized board and above.
- **3. Business Development Manager:-** Graduate or Post Graduate and above.
- **4. Travel Manager:** 10+2 and similar education from an authorized board and above.
- **5. Customer Service Associate**:- 10+2 and similar education from an authorized board and above.
- **6. Passenger Service Associate**:- 10+2 and similar education from an authorized board and above.
- **7. Customer Relationship Manager** 10+2 and similar education from an authorized board and above.
- **8. HR Manager:** Graduate or Post Graduate and above
- **9. Airport Ground Staff:** 10+2 and similar education from an authorized board and above.
- **10. Cabin Crew**:- 10+2 and similar education from an authorized board and above.
- **11. Sales Executive:** 10+2 and similar education from an authorized board and above.
- **12. Assistant Branch Manager**:- 10+2 and similar education from an authorized board and above.
- **13. Area Manager**:- 10+2 and similar education from an authorized board and above.
- **14. Tourism Manager**:- 10+2 and similar education from an authorized board and above.
- **15. Project Manager-** 10+2 and similar education from an authorized board and above.
- **16. IT Manager**:- 10+2 and similar education from an authorized board and above.
- **17. HR Executive**:- 10+2 and similar education from an authorized board and above.

3. **Age Limit:-**

• Candidates of Ticket Support Executive, Sales Manager, Travel & Tourism, Customer Service Associate, Customer Relationship Manager, Passenger Service Associate, Business Development Manager, Cabin Crew, HR Manager, Airport Ground Staff with minimum of 18 years and maximum 36 years as on July, 5, 2023 are eligible.

Note: - SC/SC/OBC and other reserved candidates can get 3 years of age relaxation in upper age limit.

- **3. Examination Fee: -** Examination fees for the application is explained as per the post in the following section.
 - 1. Ticket Support Executive: 450 Rs.
 - 2. Sales Manager: 550 Rs.
 - 3. Travel Manager: 650 Rs.
 - 4. Customer Service Associate: 490 Rs.
 - **5.** Passenger Service Associate: **370 Rs**.
 - 6. HR Manager: 580 Rs.
 - 7. Business Development Manager 850 Rs.
 - 8. Customer Relationship Manager 670 Rs.
 - 9. Airport Ground Staff: 800 Rs.
 - 10. Sales Executive: 450Rs
 - 11. HR Executive 450 Rs
 - 12. Assistant Branch Manager- 500 Rs
 - 13. Area Manager- 500 Rs
 - 14. Tourism Manager- 750 Rs
 - 15. Project Manager- 850 Rs
 - **16.** IT Manager- **650 Rs**
 - 17. HR Executive- 650 RS

Important Note:

- If candidates want to apply for more than one job application, he/she needs to make an additional payment for each application form.
- All categories of applicants including SC/ST/OBC will have to pay for mentioned examination fees for the job application.
- There is no refund policy once the examination fee is deposited.
- The candidate cannot change the post for which he has paid the examination fees. So, make sure to select your post carefully, wisely, and as per your academic qualification.
- **4. Syllabus of Examination**: Bhartiya Airways will provide the examination syllabus to the students.

Note: - Academic subjects will have questions of varying degrees of difficulty Secondary / Senior Secondary level, as prescribed by the National Council for Educational Research and Training (NCERT).

- It will be less difficult to answer the questions in Ticket Support Executive, Sales Executive, Sales Manager, Travel & Tourism, Customer Service Associate, Passenger Service Associate, HR Executive, HR Manager, or Airport Ground Staff.
- There will be a multiple-choice question paper based on objective questions.
- The exam is taken by the center.
- The maximum number of questions will be 100.
- There is also a negative marking for every wrong answer. 1/3 marks will be subtracted for every incorrect answer.
- Students have to score a minimum of 40% of the total marks in the examination.
- Examination medium is Hindi and English.
- **5. Month and date of examination**:- Bhartiya Airways service will conduct the exam on the authorized examination centers in the anticipated months of July or August. We will provide clear and detailed information related to this will be available on the Bhartiya Airways website http://www.bhartiyaairways.com/.

Important Note:-

- Female candidates can apply for all posts of housekeeping, cleaner and loader.
- We are sorry to inform that physically challenged people cannot apply for the post.
- If the student has applied for more than one job post, then the dates of all post will be separate.
- For one or more post, applicant needs to apply and pay separately.
- Bhartiya Airways Services has the right to increase or decrease the number of prescribed posts after the issue of advertisement.
- Bhartiya Airways has reserved the authority to reduce or increase the job post numbers after the advertisement issue.
- The selection of applicants will be based on the written test qualifying and interview performance.
- If the student gets selected, candidates have to pay the training fees compulsory because it is necessary to clear training.
- Bhartiya Airways will decide the dress code for the applicant during the

interview.

- Bhartiya Airways will entertain or accept any offline application.
- We will verify all the details and certificates during the interview.
- There is no claim for selection for any post based on written exam score only.
- We will observer overall performance.
- Applicants are suggested to keep screenshot or print out of the successful application from after submission and payment.
- For the date of birth verification, candidates must provide high school passing certification or similar education. No other record will be considered legitimate.
- Candidates will get the date, exam center, exam time through the admit card with roll number mentioned in it.
- The candidates are warned to not to practice unfair means, malpractice, cheating during the examination. If found guilty, the candidate exam will be cancelled and he will not be eligible to appear in such exams for 3 years.
- Candidates need to behave calmly and sophisticatedly, any unpleasing behavior and actions towards examiner as well for fellow students will not be tolerated. Such candidate's exam will be cancelled on immediate basis.
- Stay away from the short cut, other corruption practices to pass the interview. You will be selected on the basis of your exam score, interview skills and performance. There will be no place for any recommendations and other unfair methods.

All important information and updates regarding these job posts are available on www.bhartiyaairways.com. All students are required to get keep connected with Bhartiya Airways for further information.