# **CURRICULUM-VITAE**

#### Mr. PANKAJ KUMAR VERMA

Vill-Sisotar Dist- Ballia(U.P) PIN—277303

Contact No.: +918787228356 Email-vpankaj879@gmail.com



POST APPLIED FOR : SALES ASSOCIATE

# Career Objective

I aspire to build a purposeful and long-lasting career with an organization. Here I shall endeavor to contribute towards the fulfillment of organizational goals and objectives, working individually or in groups, while consistently enriching both the organization and myself.

### Work Experience

Current company : FASHION FACTORY (RELIANCE)

Designation : team leader

Duration : From December 2022 to till date.

Description : Handling Team & sales, Display of Merchandise, Stock

Inventory etc.

Company name : **B&H ENTERTAINMENT PVT.LTD (INSTAMART)** 

Designation : ASM (ASSISTANT STORE MANAGER)

Duration : 6 months worked from May 2022 to October 2022

Responsibilities : Store sale target achievement global count of stock, CSA wise target

achievement track, customer delight, back store management & addressing customer issue.

Company name BRAND FACTORY (FUTURE GROUP)

Designation : Team Leader for fashion

Duration : 1 year worked from November 2020 to November 2021 Description : Handling Team & sales, Display of Merchandise, Stock

Inventory etc.

Company Name : Max (LMG)
Designation : Sales Executive

Duration : 1 year worked from May 2019 to October 2020

Description : Handling sales, Display of Merchandise, etc.

Company Name : Vishal

Designation : Team Leader

Duration : 1.7 years worked from September 2017 to April 2019

Description : Handling sales, Display of Merchandise,

# Educational Qualification

Passed B.A graduation from Collage Ballia (U.P) 2020

- > Passed 12<sup>th</sup> Board of Secondary Education U.P Board 2017
- Passed 10<sup>th</sup> Board of Secondary Education U.P Board 2015
- > ITI Diploma in Appearing

# **PASSPORT DETAILS**

PASSPORT NO. : P8866381 NATIONALITY : INDIAN

PLACE OF ISSUE : LUCKNOW (U.P)

DATE OF ISSUE : 29/03/2017 DATE OF EXPIRY : 28/03/2027

# **CDC DETAILS**

CDC NO. : MUM489823 NATIONALITY : INDIAN PLACE OF ISSUE : MUMBAI DATE OF ISSUE : 25/11/2022 DATE OF EXPIRY : 2411/2032

# **STCW COURCE DETAILS**

BST (PST, EFA, FPFF, PSSR)

Issue date : 19/11/2022 Expiry date : 18/11/2027

STSDSD

Issue date : 07/11/2022 Expiry date : 06/11/2027

# **COVID VACCINATION DETAILS**

Vaccine name : COVISHIELD

Date of 1<sup>st</sup> Dose : 03 July 2021

Date of 2<sup>nd</sup> dose : 28 September

## Key I.T. Skills

- > Internet
- Billing Software
- Operating Systems
- > windows XP &7,8
- > Tally Accounting

### Personal Strengths

- > Excellent communication skill.
- > Maintaining good relations.
- > Strong desire to excel in my work area.
- > Capability to learn new things faster.

### **Job Responsibility**

- \* Currently Handling PB department with 13 staffs
- \* Lead & motivate the departmental teams to increase Sales & ensure efficiency
- \* Training & Induction for New Joinee
- \* Forecasting Store KPIs and following up for the same.
- \* Responsible to maintain all SOPs
- \* Lead & Motivate the departmental teams to increase Sales & ensure efficiency.
- \* Taking daily briefing and discussing about Target v/s actual, Current Promotions,
- \* Conducting regular global counts to ensure shrinkage control.
- \* Conducting Team Evaluation with respect to Targets v/s achievement, Floor Hygiene, Display Standards, Grooming standards and Attendance.
- \* Ensuring 3 times Daily Replenishment of stocks as per Sold qty.
- \* Managing customer queries.
- \* Achievements of monthly sales targets.
- \* Conducting product as well as store process trainings.
  - Conducting weekly global count.
- \* Target allocation on weekly basis and sharing ABP targets
- \* Taking daily briefing and discussing about Target v/s actual, Current Promotions, Stock Gaps (If Any) and Product as well as customer feedback
- \* Regular follow up with category team to fill stock gaps in the store
- \* Managing customer relationship & attending complaints from customers & ensuring satisfaction

# **Personal Details**

Date of Birth : 01 January 1999

Sex : Male
Nationality : Indian
Religion : Hinduism
Marital Status : Single

Languages Known : English, Hindi, Height/weight : 175cm/60kg Calling no/ : 8787228356

whatsapp no.

Email id / skype id : vpankaj879gmail.com/ P.k Verma

# Declaration

I solemnly declare that the above information is true and correct to the best of my knowledge