SATHISH CHELLAPPA

29/10 Majith Nagar, Saligramam, Chennai · 9626376261
Email - sathishchellappa23@gmail.com

CAREER OBJECTIVE:

To work with an organization and in most challenging environment that provides me opportunity to learn new technologies and utilities my existing expertise and skills.

EXPERIENCE

MAY,2016 – DEC 2020
SOFTWARE DEVELOPER, ZEALOUS SERVICES

Creating and Maintaining company Websites,
PHP and HTML script: Soundboard implantation for Predictive dialers,
Outsource software deployment and maintenance,
MySQL Database – CRUD queries handling and reporting,
Experience in Asterisk : Dial plans, IVR development, Queues, SIP, ACD (Automated Call Distribution).
Maintaining DNC, States laws, TCPA (Cells Phones), Federal Laws, California Privacy Act, etc.

JAN 2021 – TILL
DIALER SUPPORT, LINKNIC SERVICES

Maintaining client software and API,
Google Analytics company profile handling,
Creating Customer Relationship Management (CRM) software,
ALL hosting servers (GoDaddy, HostGator, Namecheap, etc),
Providing VOIP Vendor services,
Configuring Dial plan with different vendors,
Creating and maintaining user level permissions in vicidial
MYSQL with different queries Handling, Migration and Backup.

EDUCATION

JUNE 2016
SKR ENGINEERING COLLEGE, CHENNAI
PERCENTAGE: **82 %**

JUNE 2014
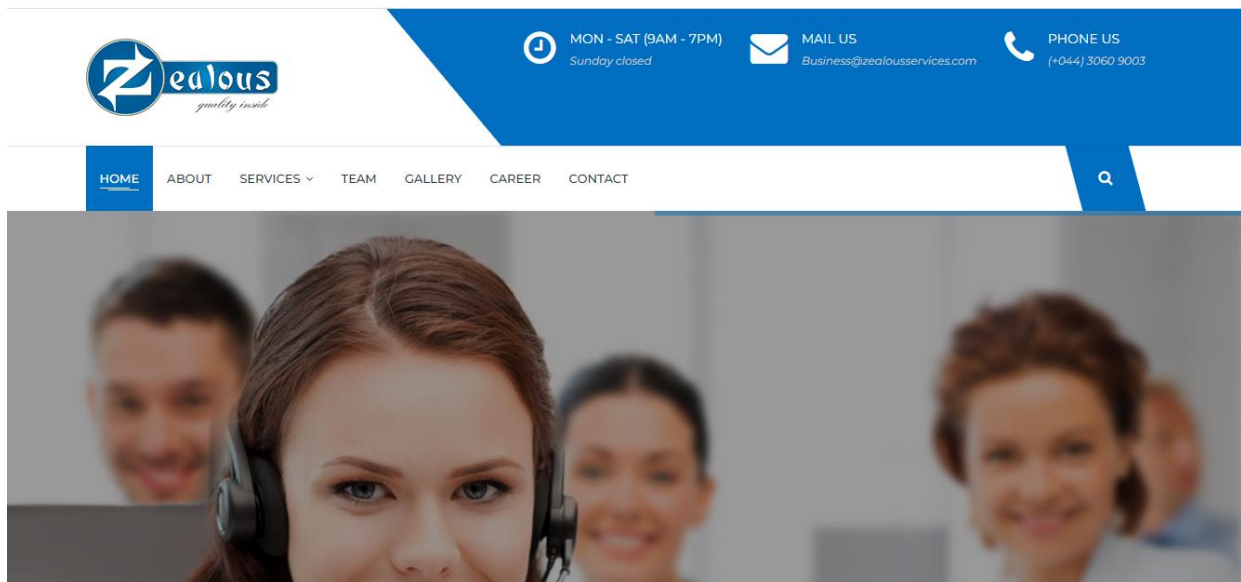**JJ COLLEGE OF ARTS AND SCIENCE, PUDUKOTTAI**
PERCENTAGE: **81 %**

SKILLS

- PHP PROGRAMMING
- JAVA SCRIPT
- HTML & HTML5
- Vicidial
- Localhost

- CSS & BOOTSTRAP
- MYSQL
- WORDPRESS
- Asterisk
- Cloud

AWARDS

- EMPLOYEE OF THE YEAR 2020
- SUPERSTAR OF THE YEAR 2019
- MOUNTAIN MOVERS AWARD 2018

PORTFOLIO

1. https://zealousservices.com

Who We Are

Zealous Services Inc, Established in the year 2007. It is an ISO 9001 – 2015 QMS certified Contact Center with 2500 seated capacity. A premier provider of International Contact Center services offers comprehensive inbound and outbound programs across a full range of B2B and B2C markets. With more than 250 years of combined experience, our state of the art facilities, and competent staff continues to exceed customer expectations, and are able to take on any project, no matter how big or small it is.

VISION & MISSION

OUR VISION

Our vision serves as the framework for our Roadmap and guides every aspect of our business by describing what we need to accomplish in order to continue achieving sustainable, quality growth in the call center Industry. People: Be a great place to work where people are inspired to be the best they can be. Portfolio: Bring to the world a portfolio of quality call center service that anticipate and satisfy our clients' needs & Expectations. Productivity: Be a highly effective, lean and fast-moving organization.

SOLID TECHNOLOGY INFRASTRUCTURE

UNDERSTANDING OUR CLIENTS BETTER

DELIVERING BEST QUALITY SERVICE

24/7 Support

2. http://ajinfotech.co.in/

AJ infotech

HOME   ABOUT   SERVICES   CONTACT   SIGN UP   LOGIN

Dialer Services

API Posting

Medical Records

Lead Generation

CRM integration

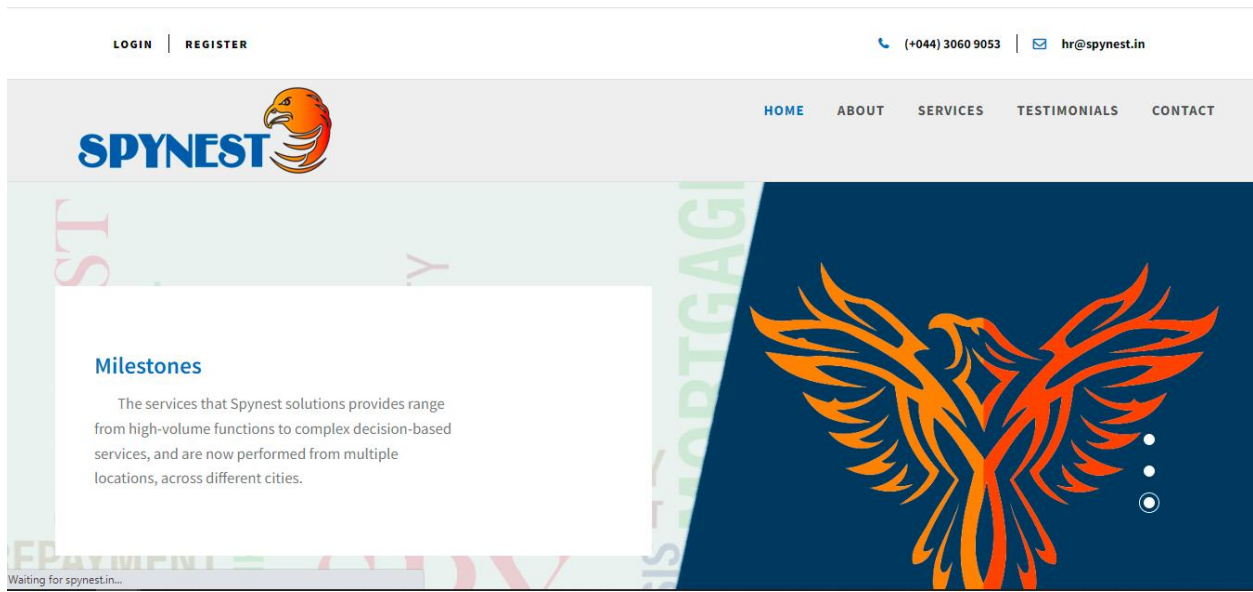Software

Over 450+ employees

A J INFOTECH METHODOLOGY

A J Info Tech provides efficient services like Inbound Call Center Services, Outbound Telemarketing Services, Live Chat Support Services, Lead Generation Telemarketing Services and Technical Support. Therefore, a complete understanding of the clients business, its processes, business practices and the local culture of the area where client's business operations are performed, becomes very important.

A J Info Tech team use the most effective and productive policies for optimal operations in our organization to meet your business targets.

3. http://spynest.in

4.. Dialer Support