**VINAY MISHRA**

**Mobile - +91-7905322904, 9140735526**

**E-Mail -**  **myworld140989@gmail.com**

# OBJECTIVE

To obtain a potential long-term position in the industry within a diverse Consumer environment where my knowledge, skills, and experience are aptly utilized and challenged to meet the needs of a growing globalminded company.

# PROFESSIONAL EXPERIENCE

**01st Sep 2017 – Till Now**

**Organization Writer Safe Gaurd PVT. LTD.**

**Project Name Lucknow Metro Rail Corporation**

**Designation Tom Operator**

**Location Lucknow**

**Job Profile:**

* Working as a cashier in our organization dealing Customer and manage office work.
* Working in rotational shift as the team required.
* Alsop worked as cashier when required transaction smooth and cash to bank properly everyday.
* Provide the training to customer how to use self ticket vending machine

**15th March 2016 – 31 August 2017**

**Organization Future life style fashion ltd.**

**Designation Fashion consultant**

**Location** Lucknow

**Job Profile:**

* Worked as a customer sales representative in Future Lifestyle Fashion Limited ▪ Have experience of dealing mass customers with customer satisfaction.
* Worked in rotational shift as the team required.
* Also worked as a cashier when required to make the transaction smooth.
* Managed cash counter and collection of cash from customers.
* Also arranging the training for experienced associates for enhancing their performance and for their future growth.
* Also maintaining their shift schedule and maintaining the schedule documentation for records.
* Responsible for developing the balance between management and team. And also work with team to achieve the target and expectation set from management.
* Also take customers' feedback for improving our services.

**4th Dec 2014 – 31st Aug 2015**

**Organization NIIT**

**Designation Trainer**

**Location** Lucknow

**Job Profile:**

* Providing tech. support to UP Police online application.
* Also working as site support engineer.
* Taking care of site assets and also working as vendor coordinate for better service.
* Offering an easy way to make the users working better.
* Provide training about the functionality and how to use the software.
* Also works as a mediator between client and company for better services.
* Also preparing daily and weekly working sheet for better service.

**24th Nov 2012 – 20th Sept 2013**

**Organization Tata Interactive Services**

**Designation** Edge Coordinator

**Location** Lucknow

**Job Profile:**

* Class Edge software representative for client schools.
* Delivering exceptional client service by showing the advantage of software.
* Providing client end support for the best use of our software in education field.
* Offering an easy way to make the education level high and interesting.
* Provide training about the functionality and how to use the software.
* Also works as a mediator between client and company for better services.
* Providing technical support of repairing systems and server related issue.

**19th Apr 2011 – 04th Sep 2012**

**Organization Future Group Pvt. Ltd. (Big Bazaar)**

**Designation** Team Member

**Location** Lucknow

**Job Profile:**

* Worked as a customer sales representative in Big Bazaar.
* Have experience of dealing mass customers with customer satisfaction.
* Worked in rotational shift as the team required.
* Also worked as a cashier when required to make the transaction smooth.
* Managed cash counter and collection of cash from customers.

# EDUCATIONAL QUALIFICATION

* Completed **B.A.** from Lucknow University in 2009.
* Completed **Intermediate** from U.P. Board in 2006**.**
* Completed **High School** from U.P. Board in 2004**.**

# PROFESSIONAL QUALIFICATION

* CompletedHCE certification in **Hardware & Networking** from HCLCDC, Lucknow.
* Completed **“O” Level** Computer certification from Vinayak Intitutue, Lucknow.
* Completed **NCVT** certification in Fundamental of Computer application from V.S. Info com, Lucknow.

**TYPING SKILLS**

* Hindi
* English

**STRENGTH**

* Sound Presentation skills, Effective Oral and Written communication skills.

# CHARACTERISTICS / VALUES

* Confident towards my work.
* Always be committed for my responsibilities.
* Sincere in attitude and able to lead team from the front in hard time.
* Dependable –can follow- through on deadlines and commitments.

# PERSONAL DETAILS

Name : Vinay Mishra

Father’s Name : Mr. Shiv Shankar Mishra

Date of Birth : 14th Sept, 1989

Language known : Hindi, English

Martial Status : Married

Address : 200, Shekhupura Colony Aliganj, Lucknow

**(Vinay Mishra)**