## JHANSILAKSHMI GOWRU.

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**CAREER OBJECTIVE**

To work in a challenging job environment that utilizes my skills and abilities, and offers ample learning opportunities.

# PROFESSIONAL QUALIFICATIONS

* **B.Tech (CSE)** from CITS, Hanamkonda (Affiliated to Kakatiya University) in 2022.
* **Intermediate** (MPC) from Narayana Jr.College, Hyderabad in 2018.
* **SSC** from Aryabhatta concept school (Secondary Education, TS) in 2016.

# PROFESSIONAL SUMMARY

* Having good exposure in Administration, Configuration, Customization and Implementation of Salesforce.com CRM.
* Experience in designing of custom objects, custom fields, custom formula fields, validation rules, Reports & Dashboards, work downs and approval processes according to the application requirements.
* Experience in developing APEX classes, Triggers, Visual force pages, Cornrnllers, Workflows and Force.com API.
* Experience in Managing users, Roles, Profiles, Email Services, Page Layouts, Record Types and Custom Report Types.
* Implemented security and Sharing-rules for objects, field, and record level for different users at different levels of organization.
* Wrote test Coverage classes for Apex Classes and Triggers.
* Experience working with Force.com IDE (Eclipse), Data Lnader, Import Wizard and SFDC Sandbox environments.
* Having much knowledge in OOPS, SOQL and SQL concepts.
* Having knowledge to implementing Web-to-Lead to capture leads for Lead object and Email-to-Case to generate cases for Case objects
* Team player, self-motivated, quick learner and trouble-shooting capabilities.

**Project #1**

**Title** Online chaining management

Role Salesforce.com Developer/Admin

**Duration July 2022 to** September 2022

Team Size : 1

# Description:

# The Online Training management is an application developing using Salesforce.com technologies (Apex, Visualforce etc..). It is developing to help students and lectures in COVID times. The online training management system is a software application for the administration, documentation, tracking, reporting, automation, and delivery of educational courses, training programs, materials or learning and development programs. This concept emerged directly from e-Learning.

# Responsibilities:

# Part of the team that analyzed the requirements and Involving in the development of all assigned modules.

# Working on various Salesforce.com customizations Standard objects and creation of customized business objects, Fields, Tabs, Page Layouts, Screens and Views.

# Defining lookup and master-detail relationships on the objects and Using Field level security along with Page layouts to manage access to certain fields

# Working with SFDC objects like Accounts, Contacts, Reports, and Dashboards and custom objects like student, course, lectures, etc.

# Developing Apex Classes& Triggers, Visualforce for various functional needs in the application.

# Creating user Roles and Profiles and given them Security controls and sharing rules.

# Creating Validation rule, Workflows, Email alerts and Schedule apex.

# Implementing Case Management Automation to track and solve issues.

# Using SOQL, requirements needs data manipulation of the application using platform database objects. O Configuring Customer portal in SFDC.

# Responsible for all Salesforce.com CRM related issues, Customizations.

# Deployment assistance.

**PERSONAL SKILLS:**

* Good programming skills in C, HTML, CRM & Salesforce.
* Dedication towards work.
* Quickly adaptable to any work environments.
* Ability to work both independently and Groups.
* Ready to acquire new skills in relevant technology and business areas.
* Strong problem-solving and analytical skills.

# Environment:

Saleforce.com platform, Apex Language, Triggers-Control, Visual Force (Pages, Component & Controllers), SOSL, SOQL, , Data loader, Force.com API, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Security Controls, HTML, Java Script, Force.com Web Services API, WSDL, Sharing rules and WindowsXP

**Scores:**

GRE: 314

TOFEL: 103

Graduation: 8.35 cgpa

**Certificates:**

Salesforce admin virtual internship certificate.

Salesforce platform developer 1 certificate.