

RECSM Summer School: Social Media and Big Data Research

Pablo Barberá

London School of Economics

`www.pablobarbera.com`

Course website:

pablobarbera.com/social-media-upf

Dictionary Methods Applied to Social Media Text

Dictionary methods

Classifying documents when categories are known:

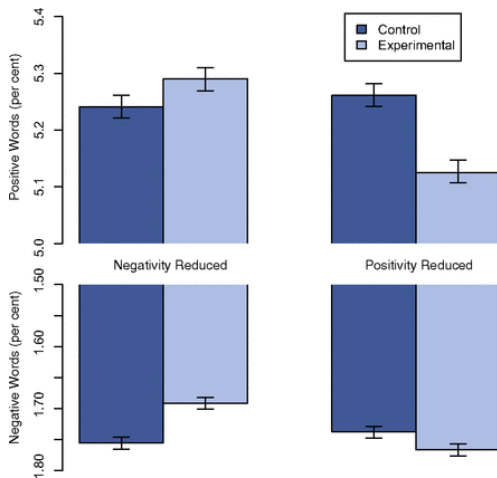
- ▶ Lists of words that correspond to each category:
 - ▶ Positive or negative, for sentiment
 - ▶ Sad, happy, angry, anxious... for emotions
 - ▶ Insight, causation, discrepancy, tentative... for cognitive processes
 - ▶ Sexism, homophobia, xenophobia, racism... for hate speech

many others: see LIWC, VADER, SentiStrength, LexiCoder...
- ▶ Count number of times they appear in each document
- ▶ Normalize by document length (optional)
- ▶ **Validate, validate, validate.**
 - ▶ Check sensitivity of results to exclusion of specific words
 - ▶ Code a few documents manually and see if dictionary prediction aligns with human coding of document

Linguistic Inquiry and Word Count

- ▶ Created by Pennebaker et al — see <http://www.liwc.net>
- ▶ uses a dictionary to calculate the percentage of words in the text that match each of up to 82 language dimensions
- ▶ Consists of about 4,500 words and word stems, each defining one or more word categories or subdictionaries
- ▶ For example, the word *cried* is part of five word categories: sadness, negative emotion, overall affect, verb, and past tense verb. So observing the token *cried* causes each of these five subdictionary scale scores to be incremented
- ▶ Hierarchical: so “anger” are part of an *emotion* category and a *negative emotion* subcategory
- ▶ You can [buy](http://www.liwc.net/descriptiontable1.php) it here:
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Example: Emotional Contagion on Facebook



Source: Kramer et al, PNAS 2014

Potential advantage: Multi-lingual

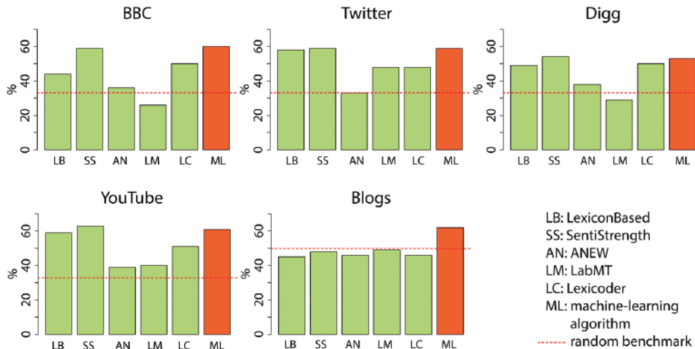
APPENDIX B
DICTIONARY OF THE COMPUTER-BASED CONTENT ANALYSIS

	NL	UK	GE	IT
Core	elit* consensus* ondemocratisch* ondemokratisch* referend* corrupt* propagand* politici* *bedrog* *bedrieg* *verraa* *verrad* schaam* schand* waarheid* oneerlijk*	elit* consensus* undemocratic* referend* corrupt* propagand* politici* *deceit* *deceiv* *betray* shame* scandal* truth* dishonest*	elit* konsens* undemokratisch* referend* korrupt* propagand* politiker* täusch* betrüg* betrug* *verrat* scham* schäm* skandal* wahrheit* unfair* unehrlich* establishm* *hersch* lüge*	elit* consens* antidemocratic* referend* corrot* propagand* politici* ingann* tradi* vergogn* scandal* verità* disonest* partitocrazia menzogn* mentir*
Context	establishm* heersend* capitul* kapitul* kaste* leugen* lieg*	establishm* ruling*		

(from Rooduijn and Pauwels 2011)

Potential disadvantage: Context specific

Lexicons' Accuracy in Document Classification
Compared to Machine-Learning Approach



Source: González-Bailón and Paltoglou (2015)

How to build a dictionary

- ▶ The ideal content analysis dictionary associates all and only the relevant words to each category in a perfectly valid scheme
- ▶ Three key issues:
 - Validity Is the dictionary's category scheme valid?
 - Recall Does this dictionary identify *all* my content?
 - Precision Does it identify *only* my content?
- ▶ Imagine two logical extremes of including all words (too sensitive), or just one word (too specific)

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4. Use regular expressions to see whether stemming or wildcarding is required