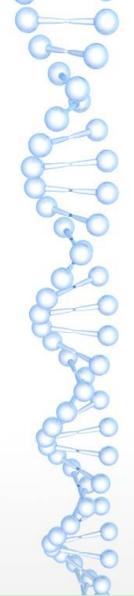


CSI-ZG628T DISSERTATION PRESENTATION

Study of Ansible as an automation tool for Site Reliability

by BASKAR BALASUBRAMANIAN BITS ID - 2019HT66015



MENTOR INFORMATION

ID No. : 2019HT66015

NAME OF THE STUDENT : BASKAR BALASUBRAMANIAN

EMAIL ADDRESS : 2019HT66015@wilp.bits-pilani.ac.in

STUDENT'S EMPLOYING **ORGANIZATION & LOCATION**

SUPERVISOR : Swetha J, SAP Technical Architect, IBM

SUPERVISOR'S EMPLOYING

ORGANIZATION & LOCATION

SUPERVISOR'S EMAIL : swetha.iyer@in.ibm.com

ADDITIONAL EXAMINER : Raghu Srinivasan, Senior Technical Staff Member -Technology Architect Lead Client Transformation SRE

: IBM India, Chennai

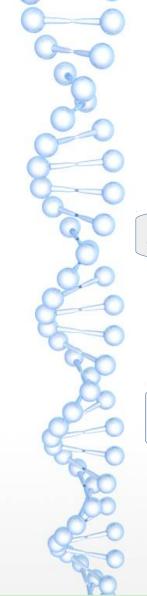
: IBM India

ADDITIONAL EXAMINER'S EMAIL : rsriniv@us.ibm.com

BITS FACULTY : Rajesh Kumar, Assistant Professor, Dept of Computer Science

BITS FACULTY EMAIL : rajesh.k@pilani.bits-pilani.ac.in

DISSERTATION TITLE : Study of Ansible as an automation tool for Site Reliability



Website from the End User Point of View..

how flexible is the system when there is a need to address an increase in the number of users?

how quickly can the system recover from a failure?

What is the level of confidentiality and integrity that the system provides to user's data within the systems and the network?

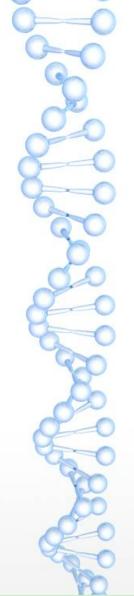


Is the application available every time accessed by the user?

how effectively application changes can be incorporated?

how robust does the system responds to sudden surge or drop in the processing load?

Is there any economic value?



Reliability of a Site

A **Site** can be defined as any useful application or software available for use over computer networks which is accessible over the Internet or private interconnected networks.

Reliability of a Site

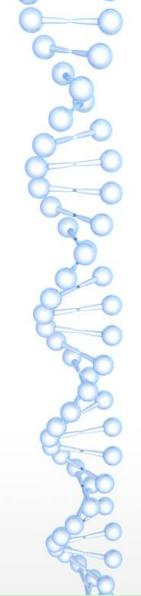
- Reliability is directly associated with user experience.
- From the perspective of the service provider, they would have to satisfy the expectations of the end users and facilitate the best experience.

A reliable site is one where the users of the sites would fall back for the services of the service provider.

Sites are considered reliable from user experience perspective, which becomes the primary goal for anyone providing information services.

When reliable services are realized with the hosted websites, then the sites are meant to have an added quality called as **Site Reliability.**

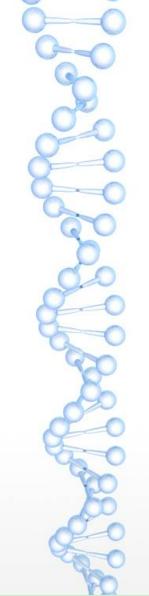
The art of practicing the principles to meet the expectations from reliability perspective can be named as **Site Reliability Engineering.**



About the project - PROJECT OBJECTIVE

Address the problem of site reliability through:

- **Automation** of tasks that are manual, repetitive, tactical, devoid of enduring value, and that scales linearly as a service grows. In IT industry terms this could be called as **eliminating the toil** or backlogs.
- **Measurement and Interpretation** of the system data which is essential in a system that automatically adjusts its resources and configurations, there by meet the demands of the end users. This could be termed as the **Observability** principle in Site Reliability.
- **Alerting** the support personnel and experts and effective communication among them, about the system malfunctioning and take corrective actions for speedy recovery. This functionality is normally categorized as **Event Management** or **Incident Management** based on the severity of the issue.



About the project - SCOPE OF WORK

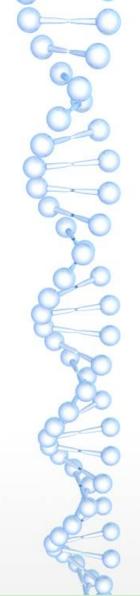
Study, practice and document how **Ansible** would help **to automate system functions** and reduce toil using the rich set of ansible modules.



- System Monitoring and Visualization of the metrics using Prometheus and Grafana respectively.
- Alerting when there is anamoly found in the system functionality by sending an email to the systems support.

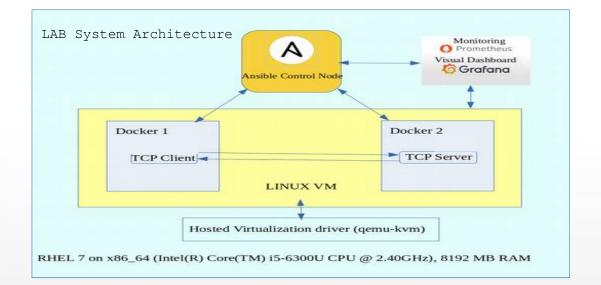


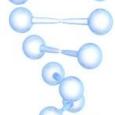




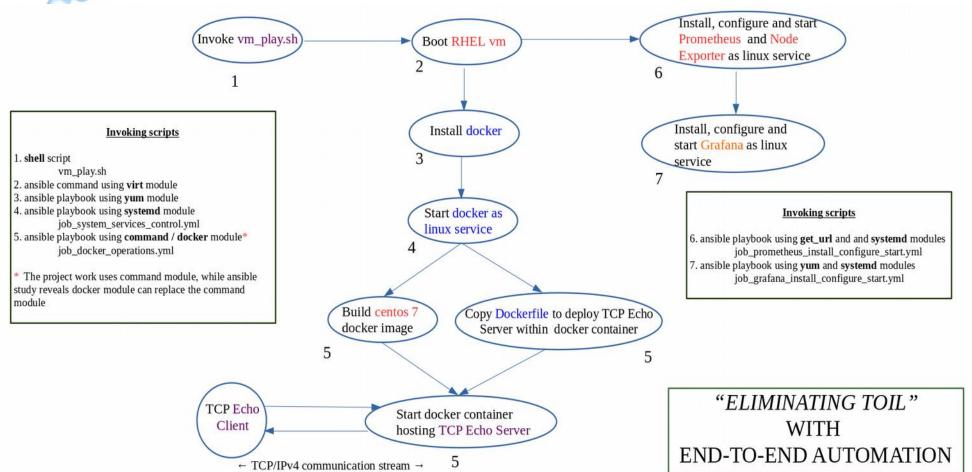
Use case to eliminate toil with ansible automation

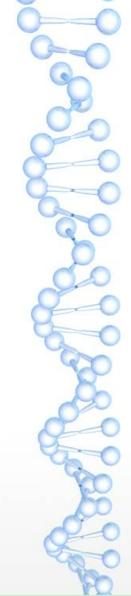
- Boot a Linux virtual machine from a pre-built image
- Install Docker on top of the VM
- Spin up a Docker container with TCP Echo Server hosted in it.
- Demonstrate TCP/IP Client-Server communication between TCP Echo Client and Echo Server





END TO END AUTOMATION FLOW





Use case for Monitoring and Alerting

Project designed to check the following two basic information on the server.

- TCP Echo Server Running Status up (1) or down (0)
- TCP Echo Server Socket State Listening (1) or Not listening (0)

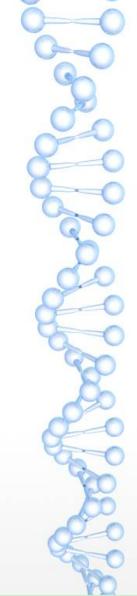
Using Node Exporter Standard Dashboard the following metrics are visualized.

- CPU Usage
- Load Average
- Memory Usage
- Disk I/O
- Disk Usage
- Network Received
- Network Transmitted

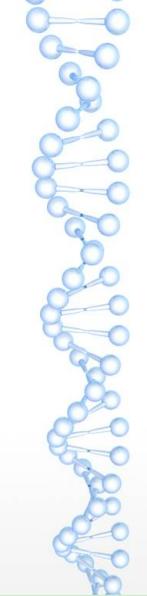
Monitoring tools used are prometheus and node_exporter

Visual dashboards are created using Grafana

E-mail sent to support personnel when



DEMONSTRATION VIDEO



THANK YOU...