



Basmalah Ennetta

Nationality: Tunisian **Date of birth:** 05/01/2005 **Place of birth:** Gabès, Tunisia

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ABOUT ME

Second-year Computer Science student at the Higher Institute of Computer Science and Multimedia of Gabès (ISIMG), pursuing a career in data-driven problem-solving. While new to professional customer service, my fluency in **English and French** (C1/C2), my academic rigor, problem-solving skills, and passion for helping others make me a strong candidate. I thrive in fast-paced environments, learn quickly, and am committed to delivering exceptional support to customers.

EDUCATION AND TRAINING

Bachelor's in Computer Science and Multimedia

Higher Institute of Computer Sciences and Multimedia of Gabes (ISIMG), University of Gabes [12/09/2023 – Current]

City: Gabes | **Country:** Tunisia | **Website:** <https://isimg.rnu.tn/> | **Field(s) of study:** Information and Communication Technologies: • Information and Communication Technologies (ICTs) not further defined | **Level in EQF:** EQF level 4

INTERNSHIPS

[01/08/2024 – 31/08/2024]

Data Analyst Intern -Tmkin Developement Informatique, Tmkiin Group, Tunisia

- Data Science
- Data Analysis
- Web Scraping

VOLUNTEERING

[22/12/2024 – 24/12/2024] Sousse, Tunisia

Organizing Volunteer at the International Conference on Renewable and Sustainable Energies and Green Processes

NETWORKS AND MEMBERSHIPS

[01/01/2025 – Current] Gabes, Tunisia

Member -Jeune Chambre Internationale Economique (JCI) ENIG

[30/10/2024 – Current] Gabes, Tunisia

General Secretary -Microsoft Tech Club, ISIMG Branch

[01/01/2024 – 28/05/2024] Gabes, Tunisia

Active Member -Tunisian Programming Lovers, ISIMG Branch

[15/09/2021 – 30/06/2023] Gabes, Tunisia

Instructor and Active Member -Association Jeunes Science de Tunisie

WORKSHOPS

- Web Development Basics
- Web Development (HTML, CSS, JS)
- Introduction to Data and Data Science
- Competitive Programming Competition
- Robotics Training
- Capture The Flag, Cybersecurity
- Game Development
- Lean Six Sigma White Belt
- Public Speaking
- Soft Skills Training
- [Current]
- Entrepreneurship & Project Management Bootcamp

LANGUAGE SKILLS

Mother tongue(s): Arabic

Other language(s):

French

LISTENING C2 READING C2 WRITING C1
SPOKEN PRODUCTION C1 SPOKEN INTERACTION C1

English

LISTENING C2 READING C2 WRITING C2
SPOKEN PRODUCTION C2 SPOKEN INTERACTION C2

German


LISTENING A2 READING A2 WRITING A1
SPOKEN PRODUCTION A2 SPOKEN INTERACTION A1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

SKILLS

computer science / Programming in modern programming languages / Problem analysis & problem solving / Agile project management / entrepreneurship / Creative Writing / Public Speaking

DIGITAL SKILLS TEST RESULTS

	Information and data literacy	ADVANCED	Level 5 / 6
	Communication and collaboration	INTERMEDIATE	Level 4 / 6
	Digital content creation	ADVANCED	Level 6 / 6
	Safety	ADVANCED	Level 6 / 6



Results from a [self-assessment](#) based on [The Digital Competence Framework 2.1](#)

HOBBIES AND INTERESTS

Poetry

Extensive Reading

DRIVING LICENCE

Driving Licence: AM

27/08/2024 – 26/08/2034

Driving Licence: A1

27/08/2024 – 26/08/2034

Driving Licence: B

27/08/2024 – 26/08/2034