NSA PRICING COMPARISON TOOL
Understanding Pricing Before Treatment or Service

The No Surprises Act was designed to protect you from surprise medical bills by implementing regulations to help you understand costs before treatment or service. Part of these regulations involves having access to a pricing tool that enables you to search and see pricing for treatments and services before you receive them. You have access to this tool via your member portal. The tool is also available on paper, upon request, or by telephone.

Note:

This estimate is based upon the member's eligibility and benefits as of the date the estimate is created. A statement of cost sharing liability for a covered item or service is not a guarantee that benefits will be provided for that item or service. The actual charges for a covered item or service may be different from the estimate of cost sharing liability provided, depending on the actual items or services you or your dependent receive at the point of care.

If you choose to see an out-of-network provider, the pricing tool will present rates based on reasonable expected costs. These are not the provider's rates, and you may be subject to balance billing by the provider.

Contact the Customer Support number on the back of your insurance card for additional questions.

Integrated Payor Solutions, <TPA variable name>, and your employer are not responsible for the accuracy of the provided source data including in-network providers, negotiated rates, or health plan benefit balances. In-network providers and their rates are defined by the respective networks via machine-readable files. These files are expected to be updated monthly and may not provide access to all providers.

How to Access and Submit a Pricing Request

1 Log in to your member portal.

2 Check your eligibility status and information based on your name and date of the procedure.

3 Search for a specific procedure, service, or item to see the estimated costs. You can search for prices by procedure code or description.*

4 Search for a specific provider within your network to see the estimated costs and services for that provider.

5 Generate a report of estimated costs by clicking "View Report." You can save the PDF version of this report for your reference and price comparison to your smartphone or desktop device.

6 Repeat the process with different procedure/provider/etc. by clicking "Start a New Query."

*Starting January 1, 2023, only 500 services and items will be available to search. It is expected that all medical services will be searchable in the future. https://www.cms.gov/healthplan-price-transparency/resources/500-items-services

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