

TRANSLATION AGENCY PROJECT

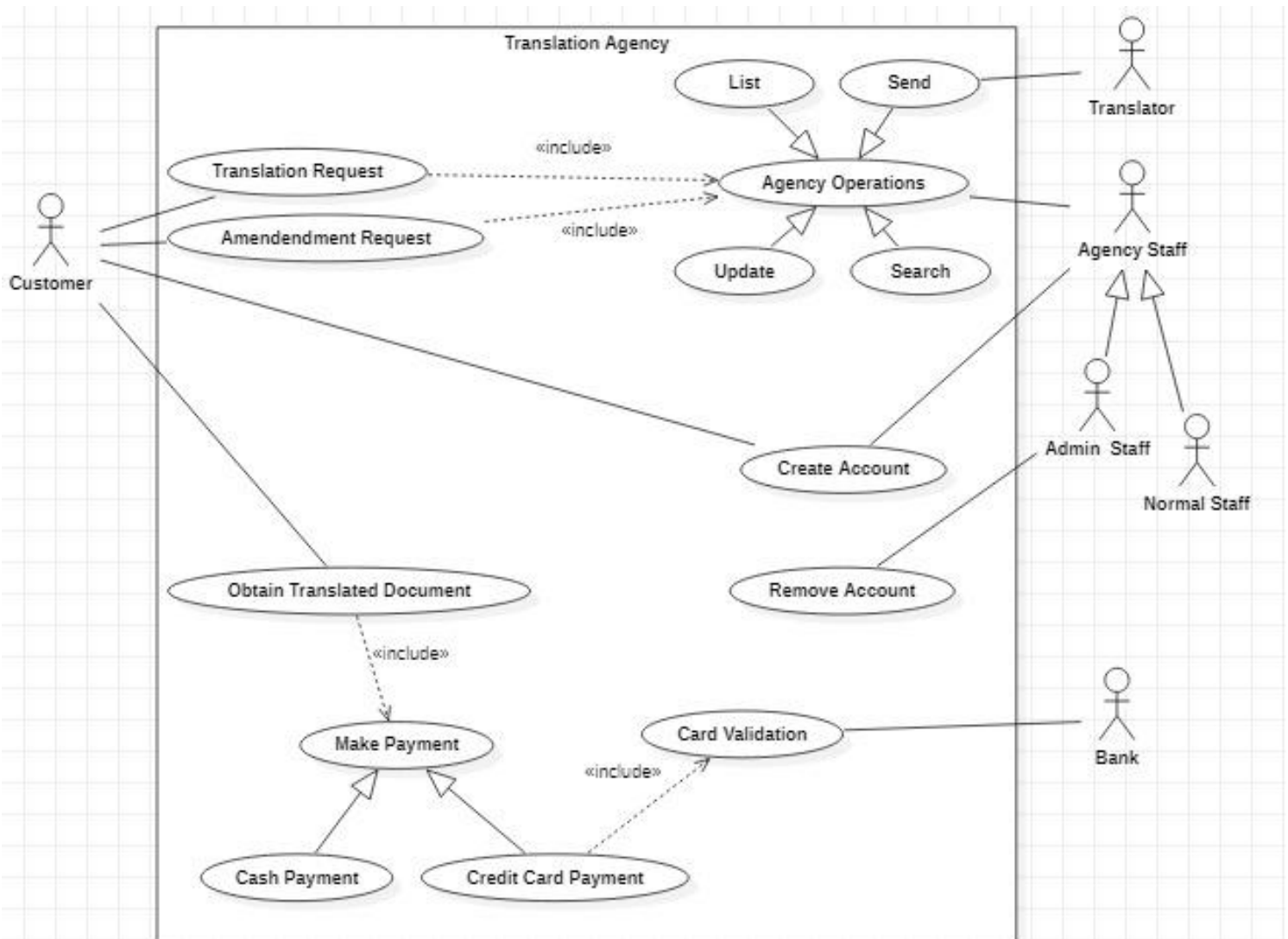
Group 3

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1 Use Case Diagram



2 Scenario Descriptions

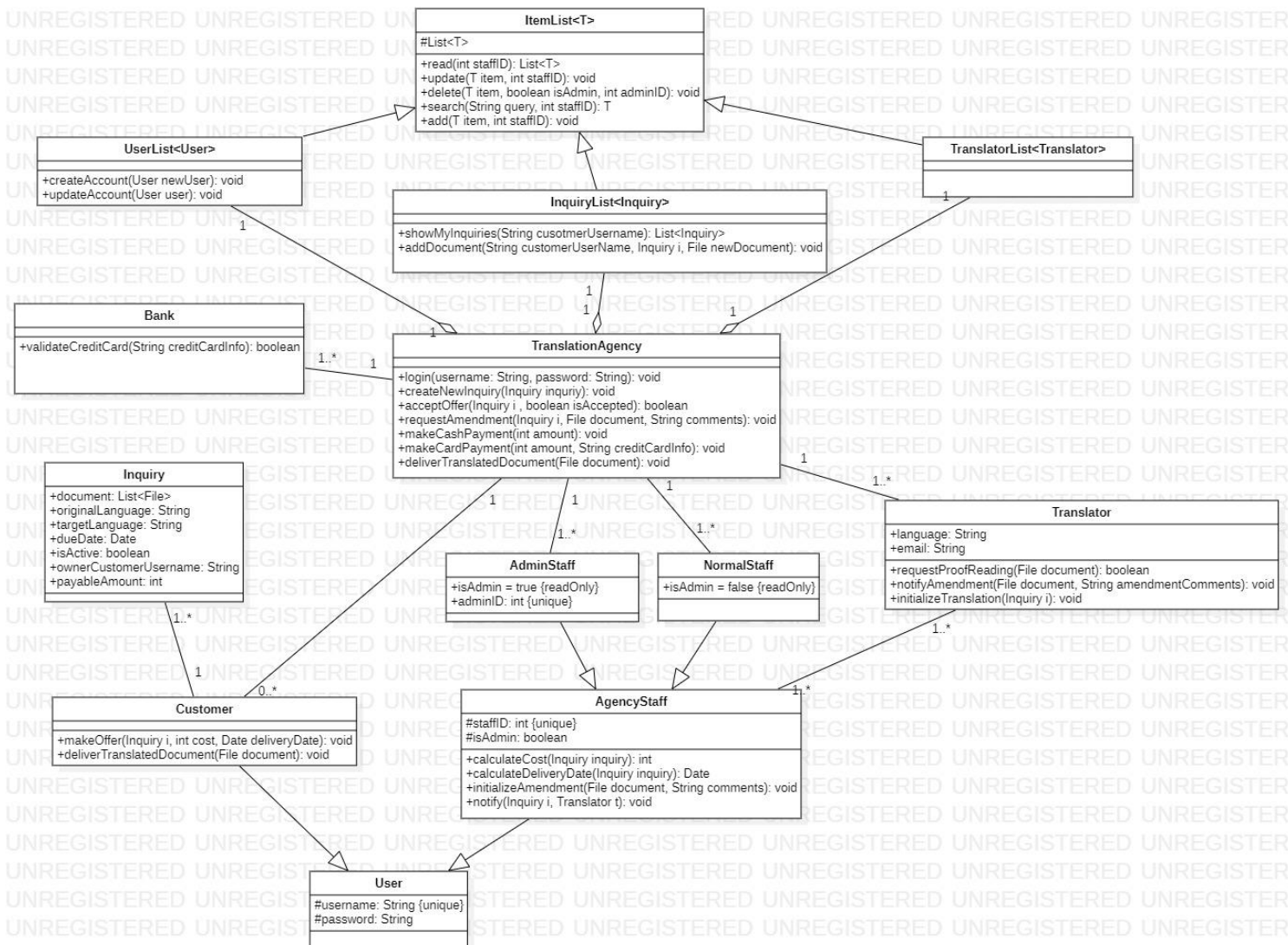
2.1 Translation Request Scenario

1. Customer logs in to the translation agency system.
2. Customer clicks to create new translation request by supplying original and target language options and by uploading the document.
3. Translation agency sends a notice to agency staff.
4. Agency staff calculates the cost of translation and prospective delivery date.
5. Translation agency makes offer to the customer according to calculated cost and delivery date.
6. Customer accepts the offer.
7. Translation agency notifies the agency staff about the confirmed translation inquiry.
8. Agency staff sends document to related translator.

2.2 Obtain Translated Document Scenario

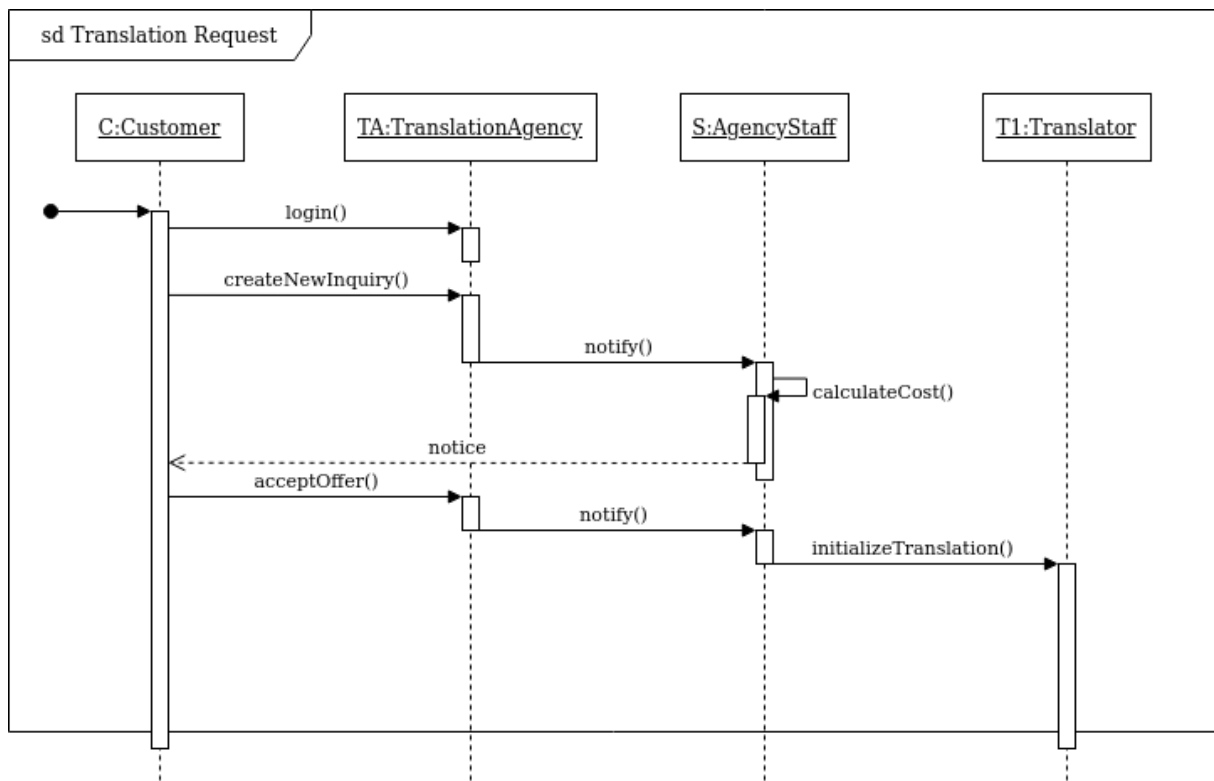
1. Translator delivers the translated document to translation agency.
2. Translation agency notifies an agency staff about “completed” status of the document.
3. Agency staff requests proof reading from another translator who is also experienced with target language of the document.
4. Translator confirms the translation and informs the translation agency.
5. Translation agency delivers the document to related customer.
6. Customer sees the payment screen to reach his/her translated document.
7. If customer chooses to pay with credit card,
 - 7.1 Customer enters the credit card information.
 - 7.2 Bank validates the credit card information of the customer.
 - 7.3 Customer completes the payment.
7. If customer chooses to pay with cash,
 - 7.1 Customer completes the payment.
8. Customer reaches the delivered document.

3 Class Diagram



4 Sequence Diagrams

4.1 Translation Request Sequence Diagram



4.2 Obtain Translated Document Sequence Diagram

