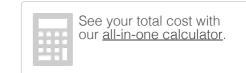


Pay-as-you-go pricing

Build flexible and scalable applications on our public cloud. And with <u>managed cloud</u>, choose the service level that best fits your needs: We can run your cloud ops for you, or be there to provide expertise and assistance when you need us. Either way, help is never more than a phone call away—24x7x365



Note: All monthly pricing is estimated based on 730 hours of service.

Cloud Servers	Cloud Databases	Cloud Backup	<u>Bandwidth</u>
Cloud Files & CDN	Cloud Block Storage	Cloud Load Balancers	<u>Discounts</u>

Cloud Servers

We don't offer infrastructure without service. Your application needs more than just a high-performance, reliable cloud infrastructure. Achieving great business outcomes requires knowing how to run the most demanding workloads in a cost-effective way. That's why every account includes services and expertise, along with a high-performance, reliable, and secure cloud infrastructure.

Pricing is a combination of infrastructure and service level.

Choose the service level that's right for your business needs (you can also change service levels as your business needs change):



Managed Infrastructure

If you prefer to do the labor yourself, we'll help you get set up and be there whenever you need us. We'll provide architecture advice and guidance, code development assistance, and launch managers—all with 24x7x365 support. Pricing is a total of raw infrastructure + the Managed Infrastructure rate, with a minimum service charge of \$50/mo across all Cloud Servers (virtual and bare metal).



Managed Operations: SysOps

Let us help manage your entire cloud ops for you. Including all the benefits of Managed Infrastructure, plus monitoring, OS maintenance/patching, application maintenance, and more—we'll do the heavy lifting for you. Pricing is a total of raw infrastructure + the Managed Operations rate, with a minimum service charge of \$500/mo across all Cloud Servers (virtual and bare metal).



Managed Operations: DevOps Automation

Including the benefits of both Managed Infrastructure and Managed Operations: SysOps, we'll also automate your application environment by <u>treating your infrastructure as code</u>. Pricing is a total of raw infrastructure + the Managed Operations rate (without minimum service charge) + a \$5,000/mo flat fee. This service level option automatically qualifies for a <u>volume discount</u> on Cloud Server usage.

The more you spend, the more you can save with volume and commitment discounts on Cloud Servers.

Service level rates and minimums apply only when you use Cloud Servers.

Compare Service Levels

Performance 1

Best suited for test and development, web servers, batch processing, network appliances, small databases, and most general-purpose computing workloads.

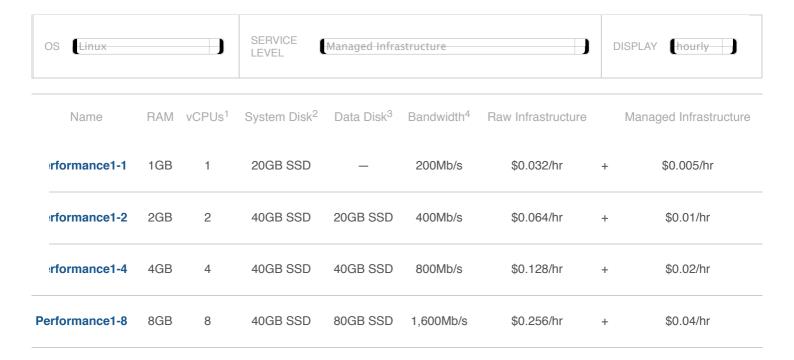
Low to medium RAM

High-performance, RAID 10-protected SSD storage

Redundant 10-Gigabit networking

Products Solutions Services Support & Documentation About

DISK I/O up to ~35,000 4K random read IOPS and ~35,000 4K random write IOPS.



Performance 2

Best suited for medium to large relational databases and NoSQL data stores.

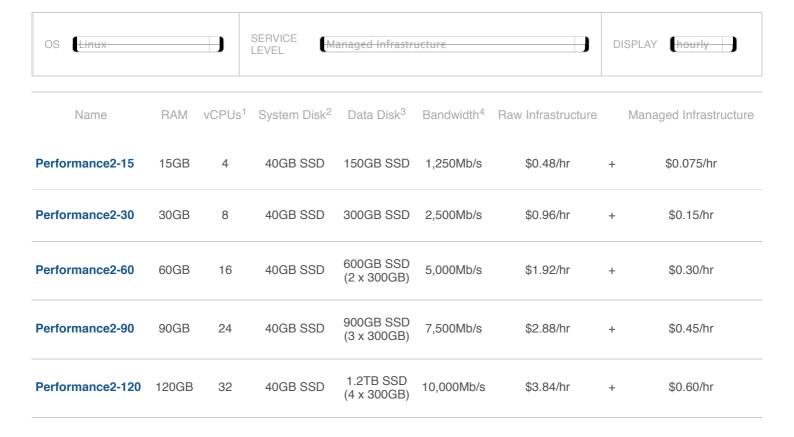
Medium to high RAM

High-performance, RAID 10-protected SSD storage

Redundant 10-Gigabit networking

From 4-32 vCPUs***

Disk I/O scales with the number of data disks up to ~80,000 4K random read IOPS and ~70,000 4K random write IOPS.**



OnMetal

LINUX		SERVICE LEVEL	Managed Infrastructure			DISPLA	Y Inourly
Name	RAM Core	Boot Device	Storage	Bandwidth	Raw Infrastructure	Mai	naged Infrastructure
OnMetal Compute	32GB 1x10	32GB SATADOM		10,000 Mb/s	\$0.68493/hr	+	\$0.06849/hr
OnMetal I/O	128GB 2x10	32GB SATADOM	3.2TB PCle Flash (2 x 1.6GB)	10,000 Mb/s	\$2.39726/hr	+	\$0.06849/hr
OnMetal Memory	512GB 2x6	32GB SATADOM		10,000 Mb/s	\$2.19178/hr	+	\$0.06849/hr

You can also view pricing for first generation and next generation standard Cloud Servers.

- * Minimally shared with fair weighting. Allows burst when idle resources are available. In rare cases, resources may be throttled back under heavy host contention.
- ** Disk I/O is shared across the host.
- *** Dedicated for your use, regardless of host contention.
- 1 The number of virtual CPUs assigned to your Cloud Server. A vCPU corresponds to a physical CPU thread.
- 2 The amount of disk space allocated to your Cloud Server's operating system. System disks are RAID 10-protected and are captured when you image a server.
- 3 The amount of additional disk space allocated for your application data. Data disks are RAID 10-protected and are NOT captured when you image a server.
- 4 The amount of aggregate outbound bandwidth across all attached network interfaces (PublicNet, ServiceNet, Cloud Networks). The maximum amount of outbound public Internet bandwidth is limited to 50% of the aggregate limit. Inbound traffic is not limited. Host networking is redundant and bandwidth is delivered over two separate bonded interfaces, each able to carry 50% of the aggregate limit. We recommend using multiple Layer 4 connections to maximize throughput.

Cloud Files & CDN

Storage

Pay less per GB when you store more files and media. Tiered pricing applies to your total Cloud Files usage per account across all US regions.

CDN Bandwidth

Tiered pricing applies to your aggregate CDN bandwidth usage per account across all US regions. The more you use, the more you save.

Usage	Price/GB/Hr	Usage	Price/GB/Hr
First 1TB	\$0.00014	First 10TB	\$0.00016
Next 49TB	\$0.00012	Next 40TB	\$0.00014
Next 150TB	\$0.00012	Next 150TB	\$0.00010
Next 300TB	\$0.00011	Next 300TB	\$0.00007
Next 524TB	\$0.00010	Next 524TB	\$0.00005
Over 1024TB	CONTACT US	Over 1024TB	CONTACT US

^{*} These products are billed monthly.

Cloud Databases

Size	Logical Cores	CPU Weight	I/O Priority	Network	TPS	Price/Hr
512MB	1	0.5	1	20Mbit	116*	\$0.05
1GB	1	1	2	100Mbit	449 [*]	\$0.06
2GB	2	2	3	200Mbit	864 [*]	\$0.12
4GB	4	4	4	300Mbit	1566 [*]	\$0.24
8GB	6	8	5	400Mbit	2130 [*]	\$0.48
16GB	8	16	6	500Mbit	2651 [*]	\$0.96
32GB	10	32	7	1000Mbit	3372 [*]	\$1.92
64GB	14	64	8	2000Mbit	3785 [*]	\$3.84

Storage Price: \$0.75/GB/month

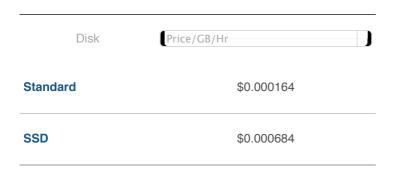
CPU Weight: Higher is better, with the instance receiving more time on the CPU on the basis of its weight under high load.

Network: Guaranteed network throughput allocation.

TPS (Transactions per second): Benchmark (June 2014) in transactions per second using 64 MySQL threads for all flavors, except 32 threads for 512MB.

*Your mileage may vary. A benchmark is only a guideline and not representative of the performance your application will see. Always benchmark your own application.

Cloud Block Storage



Above pricing is based on \$0.000164/GB/hr for standard volumes and \$0.000684/GB/hr for SSD volumes.

Save snapshots to Cloud Files at just \$0.10/GB/mo.

Cloud Block Storage volumes only work with next generation standard and Performance Cloud Servers.

Cloud Backup

* These products are billed monthly.

center from your Cloud Server.

Service Level	Price/Hr
Managed Infrastructure	\$0.0137/Hr
Managed Operation: SysOps	FREE
Managed Operations: DevOps Automation	FREE

Monthly per server charge applies to Managed Infrastructure service level only. Bandwidth charges only apply if Cloud Files data resides in a different data

File storage (using Cloud Files) is priced at \$0.10/GB/mo.

Outgoing Bandwidth starts at \$0.12/GB. Bandwidth charges only apply if Cloud Files data resides in a different data center from your Cloud Server.

Cloud Load Balancers



Per instance — Billed at \$0.015 per hour, metered in one-minute increments

Per instance with ssl — Billed at \$0.05 per hour, metered in one-minute increments

100 Concurrent connections — Billed at \$0.00015 per hour for each connection (equivalent to \$0.015 per hour for 1000 concurrent connections), based on average utilization sampled every 5 minutes

Outgoing Bandwidth starts at \$0.12/GB. Incoming bandwidth is always free.

Bandwidth

Outgoing —Outgoing bandwidth usage for Cloud Servers, Cloud Files, Cloud Load Balancers, and Cloud Big Data is aggregated per account across all US regions. Tiered pricing applies to your total usage, so you pay less per GB the more you use.

Usage	Price/GB
First 10TB	\$0.12
Next 40TB	\$0.10
Next 150TB	\$0.08
Next 300TB	\$0.07

Next 524TB	\$0.06		
Over 1024TB	CONTACT US		

^{*} These products are billed monthly.

Incoming & internal -No charge for incoming bandwidth, or for bandwidth within private networks (ServiceNet and Cloud Networks).

Discounts

The more you spend, the more you can save with volume and commitment discounts for Cloud Servers. The discounts apply to your monthly aggregated spend on all flavors of Cloud Servers within the US. You get the freedom and flexibility to switch flavors and US regions without changing your discount eligibility.

Volume Discount: Spend more and save

- No need to apply—you're automatically eligible when you spend over \$5,000/month on Cloud Servers usage.
- The more you spend, the higher your savings.
- To provide the greatest savings, we aggregate your Cloud Servers spend by account across all flavors and US regions.
- There is no term commitment. Read the complete Terms & Conditions for our volume discount.

Commitment Discount: Commit to a term, save even more

Commit to spend at least \$5,000/month on Cloud Servers usage for a specified term to increase your savings. You have the flexibility to choose a term of 6, 12, 18, 24, or 36 months. To get started, apply now.

- The higher your commitment amount, the greater your savings.
- The longer your commitment term, the greater your savings.
- To provide the greatest savings, we aggregate your Cloud Servers spend by account across all flavors and US regions.
- You will receive a volume discount for any spend in excess of your commitment amount.

Prepayment discount: Prepay for the entire term, save the most

To get started, apply now.

- If you choose to prepay your total committed amount for a term, you can enjoy the maximum savings.
- You will receive a volume discount for any spend in excess of the prepayment amount.
- To provide the greatest savings, we aggregate your Cloud Servers spend by account across all flavors and US regions.

Create an account for on-demand access to our managed cloud.

Sign Up Now

W#Ve got 24x7x365







PRODUCTS

SUPPORT

CONTROL PANELS

ABOUT RACKSPACE

Public Cloud
Private Cloud
Managed Hosting
Email Hosting

Support Home Knowledge Center Rackspace Community API Documentation Developer Center MyRackspace Portal Cloud Control Panel Cloud Sites Control Panel Rackspace Webmail Login Email Admin Login Our Story The Rackspace Blog
Case Studies DevOps Blog
Events Contact Information
Programs Legal
Newsroom Careers

©2014 Rackspace, US Inc.

About Rackspace | Investors | Careers | Privacy Statement | Website Terms | Trademarks | Sitemap