

powered by  
**launch\_code**

**GITHUB** <https://github.com/bassopotamus> | **LINKEDIN** <https://www.linkedin.com/in/dustin-dean-68749a21/>

<b>LANGUAGES</b> <ul style="list-style-type: none"><li>• C#</li><li>• Javascript</li><li>• CSS</li></ul>	<b>FRAMEWORKS</b> <ul style="list-style-type: none"><li>• .NET</li><li>• Bootstrap</li><li>• AngularJS</li></ul>	<b>DATABASES</b> <ul style="list-style-type: none"><li>• MySQL</li><li>• SQL Server</li></ul>	<b>TOOLS</b> <ul style="list-style-type: none"><li>• Visual Studio</li><li>• VS Code</li><li>• IntelliJ</li><li>• Git/Github</li></ul>
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**Southwest Missouri State University**, B.S. Computer Information Systems — 2004

- Worked with a team of five people to create a web-based application that would allow realtors to save properties to a password-protected portfolio they could access anywhere.

- Review and apply changes to policies within a high-demand, customer-facing environment.
- Bind and issue both new business and renewal business policies, while meeting strict time requirements.
- Provide any requested help to underwriting teammates in order to keep no one from falling behind.
- Helping to keep up the high-level standard of the business unit through regular meetings with management and continuing education.

- Review and apply changes to policies within a high-demand, production-oriented environment.
- Develop and maintain a knowledge base about multiple types of policies.
- Keep up to date on company, state, and federal rules and regulations.
- Pursue continuing education in insurance-related areas.
- Create standard operating procedure instructions for both rating and technological processes.
- Help co-workers with minor IT problems having to do with internal business systems.
- Broke down and set up workstations during PHLY's Independence Office expansion.