

DUSTIN DEAN

Entry-Level Software Developer

PERSONAL BACKGROUND

I am a college/self-taught programmer who is looking to start a career in the software development arena.

SKILLS

- SQL, C#, HTML, CSS3, Javascript
- Excel
- Visual Studio
- MS SQL Server
- Git/Github
- Customer Service

CONTACT INFORMATION

Cell: (913) 368-0083
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Github: github.com/bassopotamus

PROFESSIONAL EXPERIENCE

Underwriting Assistant I

Arrowhead General Insurance Agency, Inc., Overland Park, KS
2021 - Current

- Review and apply changes to policies within a high-demand, customer-facing environment.
- Bind and issue both new business and renewal business policies, while meeting strict time requirements.
- Provide any requested help to underwriting teammates in order to keep no one from falling behind.
- Helping to keep up the high-level standard of the business unit through regular meetings with management and continuing education.

Assistant Underwriter I

Philadelphia Insurance Companies, Leawood, KS
2009 to 2020

- Review and apply changes to policies within a high-demand, production-oriented environment.
- Develop and maintain a knowledge base about multiple types of policies.
- Keep up to date on company, state, and federal rules and regulations.
- Pursue continuing education in insurance-related areas.
- Create standard operating procedure instructions for both rating and technological processes.
- Help co-workers with minor IT problems having to do with internal business systems.
- Broke down and set up workstations during PHLY's Independence Office expansion.

EDUCATION

Southwest Missouri State University

Bachelor of Science in Computer Information Systems, 2004

- Dean's List
- Bright Flight Scholarship Recipient