OUTPUT:

Virtual Assistant: Welcome to Customer Support. Type 'exit' to quit.

You: hi

Virtual Assistant: Hello! How can I assist you today?

You: I want to track my order

Virtual Assistant: You can track your order through the 'Track Order' link sent to your email.

You: how do I return a product

Virtual Assistant: To return an item, go to your orders, select the item, and click on 'Return'.

You: when will I get my refund

Virtual Assistant: Refunds are usually processed within 5-7 business days after we receive the returned item.

You: I have a complaint Virtual Assistant