

**Noah Al Hadidi**

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## Profile Summary

I am an innovative Accessibility Subject Matter Expert with over 12 years of experience dedicated to advancing accessibility for all users, especially in compliance with WCAG 2.1 & Sec 508 standards. My career milestones include being the first blind Omani to achieve a science degree. I have consistently exhibited the capacity to collaborate cross-functionally and lead initiatives focusing on product optimization, user experience, and system enhancement.

## Accessibility Certifications

- Certified Professional in Accessibility Core Competencies (CPACC)
- Web Accessibility Specialist (WAS)
- Certified Professional in Web Accessibility (CPWA)
- Certified Professional in Job Access with Speech (JAWS)
- Certified Professional in Non-visual Desktop Access (NVDA)
- Grade 1-2 Braille English & Arabic
- Bilingual in English & Arabic

## Work History

### 1. Accessibility Architect, Charter Communications LLC, Greenwood Village, CO (Dec 2017 - Oct 2023)

- Evaluated, tested, and resolved web accessibility platform issues to meet WCGAG2.1 AA standards.

- Wrote and finalized mobile and web UI requirements, ensuring accessibility for diverse users.
- Collaborated with Charter facilities to ensure workplace accessibility for employees across various Charter buildings.
- Enhanced the accessibility of the fitness center at Charter by implementing unique features, including tactile floors with different textures for various sections, distinctive color contrasts, and braille labels on lockers, offices, rooms, and bathrooms.
- Installed braille labels on fitness equipment, covering a range from cardio machines (treadmills, ellipticals) to weightlifting machines (squats, dumbbells, kettlebells), and multifunction exercise machines.
- Implemented text-based QR codes for cardio and other exercise machines, enabling independent use for individuals with visual impairments.
- Designed and implemented a 3D overlay, an innovative solution enabling blind individuals to independently use touch screen coffee machines.

**2. Accessibility UX Designer, Unison Systems Inc, Greenwood Village, CO (Oct 2017 - Dec 2017)**

- Revised and generated accessibility requirements for broader user inclusivity.
- Simplified complex accessibility issues for effective integration into the agile process.

**3. Accessibility Tester, Blind Institute of Technology, Denver, CO (Jun 2017 - Oct 2017)**

- Analyzed and isolated bugs across software components; used products as an assistive technology customer.
- Tested and debugged new software features for accessibility and found new and creative solutions to challenging accessibility problems.

**4. Accessibility Tester, The Institute for Learning and Teaching, Colorado State University, Fort Collins, CO (Nov 2012 - Jun 2016)**

- Analyzed and provided feedback to developers to improve website accessibility for screen readers.

**5. Tester and Consultant, Computer Science Department, Colorado State University, Fort Collins, CO (Jun 2011 - Sep 2011)**

- Tested website accessibility and assisted the department to make their website accessible for blind individuals.
- Met with faculty members to help them understand how to make their courses accessible for blind individuals.

**6. Arabic Translator, Office of International Programs, Colorado State University, Fort Collins, CO (Jun 2010 - Sep 2010)**

- Translated guides and forms utilized by the office from English to Arabic for international students.

- Provided live translation from English to Arabic and Arabic to English for staff and students.

## Related Experience

- **Orcam, Remote - Product Tester (Nov 2013-Dec 2015)**
  - Pioneered the Orcam MyEye device, contributing to feature brainstorming and bug identification while working remotely.
- **Dolphin LTD, United Kingdom, Remote - Beta Tester (Jul 2007-Dec 2015)**
  - Provided comprehensive testing and feedback for improving the screen reader Hal/supernova in a remote working environment.
- **Google, Mountain View, CA, Remote - Accessibility Tester (April 2013 - Dec 2022)**
  - Played a key role in enhancing accessibility across various Google projects like Android Chrome OS, Android OS, YouTube, Google Drive, and Google Search, offering rigorous feedback and testing.
- **Nattiq Technologies, United Arab Emirates - Technical Support Engineer (Sep 2007-Sep 2008)**
  - Conducted comprehensive trainings for individuals and groups on assistive technologies, Microsoft Office products, and IT services.
- **Apple Inc, Remote - Accessibility Tester (Jan 2018 - April 2018, Oct 2020 - April 2023)**
  - Contributed to enhancing Apple's iOS platform accessibility for Apple Watch, iPhone, and iPad in 2017, providing extensive feedback and testing remotely.
  - Collaborated with the Siri TTS team to focus on improving TTS across various Apple platforms, conducting research on screen reader preferences and different TTS voices for web platforms.
  - Feedback for improved accessibility.

## Education

- Master of Science in Computer Information Systems, Colorado State University, Fort Collins, CO (May 2017)
- Bachelor of Science in Computer Science, Minor in Business Administration, Colorado State University, Fort Collins, CO (May 2015)

## Skills

- Languages: Java, C, C++, JavaScript, HTML, PHP, Python, Bash
- Operating Systems: Windows, UNIX, Mac, Android, iOS
- Assistive Technology: Screen Readers, Screen Magnifiers, OCR Software, Braille Displays, Note Takers, Braille Embossers
- Project Management Methodologies: Agile, Waterfall
- Website Building: WordPress, Drupal, Joomla, ownCloud, Atutor
- Server Configuration: LINUX servers on VPS, dedicated servers, SoftEther VPN
- Accessibility Consulting, Training & Development, Quality Assurance & Control, Documentation & Research