

## **Pega's University Program**



# Canteen automation (Use Case)



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**Document Name**: 24\_Canteen\_Automation

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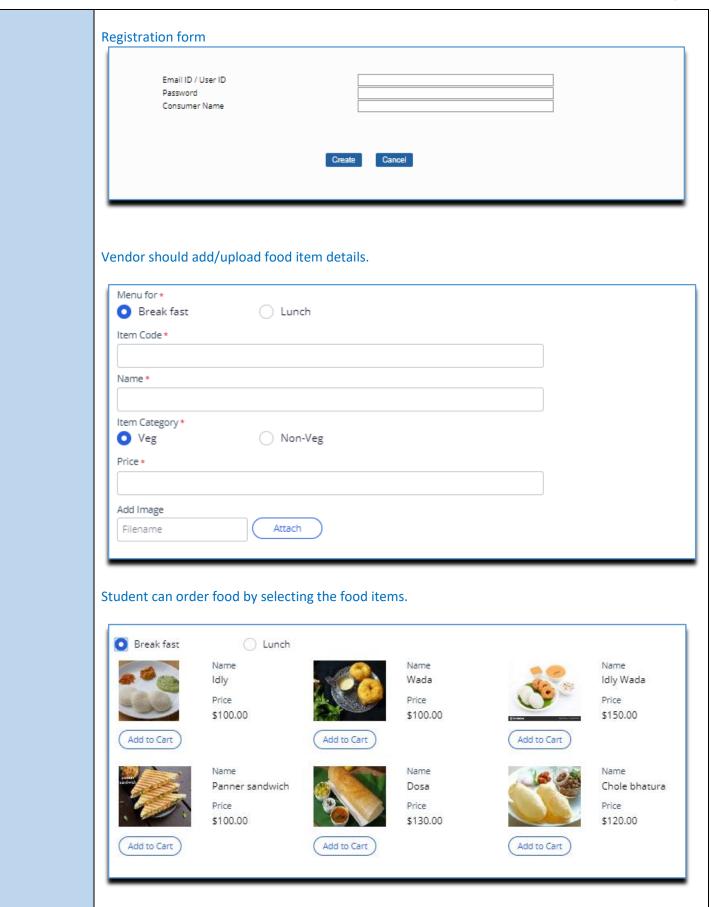
| 1 | Canteen automation | -10 Hrs | .4 |
|---|--------------------|---------|----|
|---|--------------------|---------|----|



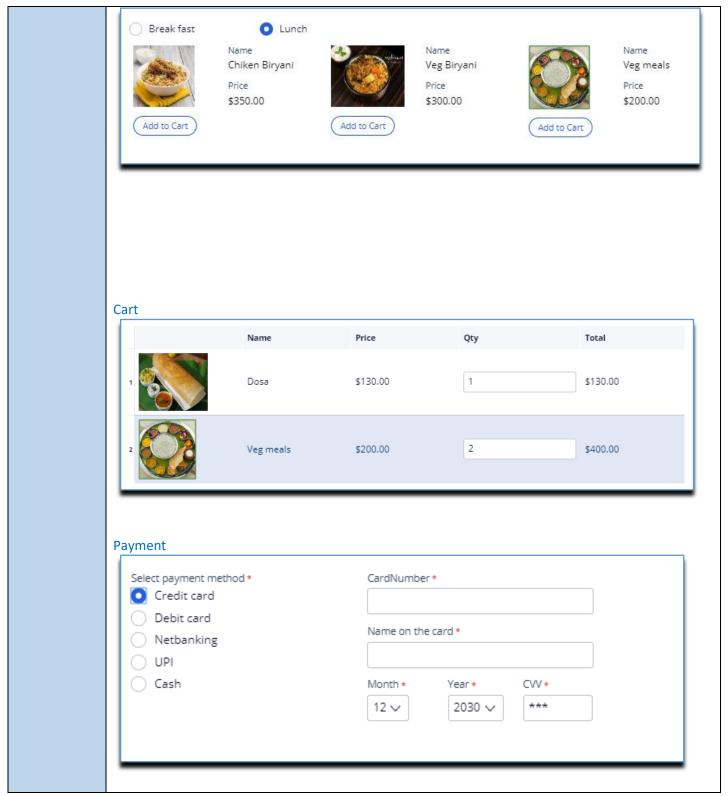
### 1 Canteen automation – 10 Hours

| Use Case ID:  | UC - 24  | Version   | 2.0                     |  |  |  |
|---------------|--|---|-------------------------|--|--|--|
| Name of use   | <b>Automate the Cant</b>   | teen in vour School/Colle   | ge/University           |  |  |  |
| case          | Automate the Canteen in your School/College/University   |   |                         |  |  |  |
| Platform      | Pega 8.4   | Time for completion   | 10 – 12 Hours           |  |  |  |
| Details       |  |   |                         |  |  |  |
| Created By:   | Srikanth T   | Last Updated By:  | Sarada Satapathy        |  |  |  |
| Date Created: | 20-05-2020   | Last Revision Date:   | 30-12-2020              |  |  |  |
| Description   | The School/College/University is planning to automate their respective canteen. The ROI is that the queue in the canteen should be reduced by 70% and the food wastage should be reduced by 80%. A user should be able to register himself/herself to the portal. The institution along with food vendor is planning to provide set meal (Amount of food required for any human being). Exception can be there. The vendor should be able to publish the breakfast and Lunch menu every day. Students should be able to choose their breakfast and Lunch options during the travel to the college. The student receives a barcode. The barcode should be scanned at the canteen reception and food is available. Payment can be done using all types of new payment systems available with the vendor. Payment should ideally be done during the booking. If at all payment system is not working cash payment option should be available during the booking.  Month wise report to check whether ROI is met.  Enhancement:  1. Food Cancellation – Student can cancel their food order. As per the cancellation policy, if the food is cancelled Student will receive only 50% of the amount paid as the refund.  2. Apply Duplicate case to find if the same student on the same date applies for the food order.  3. Bulk Order for Events at the college – In case if there is any event at the college, the Student Representative can book the order by paying 75 % of the amount. After the food is delivered the remaining amount has to be paid.  In case if the event is cancelled due to some reasons, there is no refund provided.  Add reports to check the cancelled orders and the refund details |   |                         |  |  |  |
| Actors        | Student, Vendor manager  |   |                         |  |  |  |
| UI Mock up    | (Login screen should be mod  | Wed May 20 2020 13:44:31 GMT+0530 (India Standard Time)  Wed May 20 2020 13:44:31 GMT+0530 (India Standard Time)  Delicious  Delicious  Log In  Register  Sile logs ang in2 | Register/SignUp button) |  |  |  |

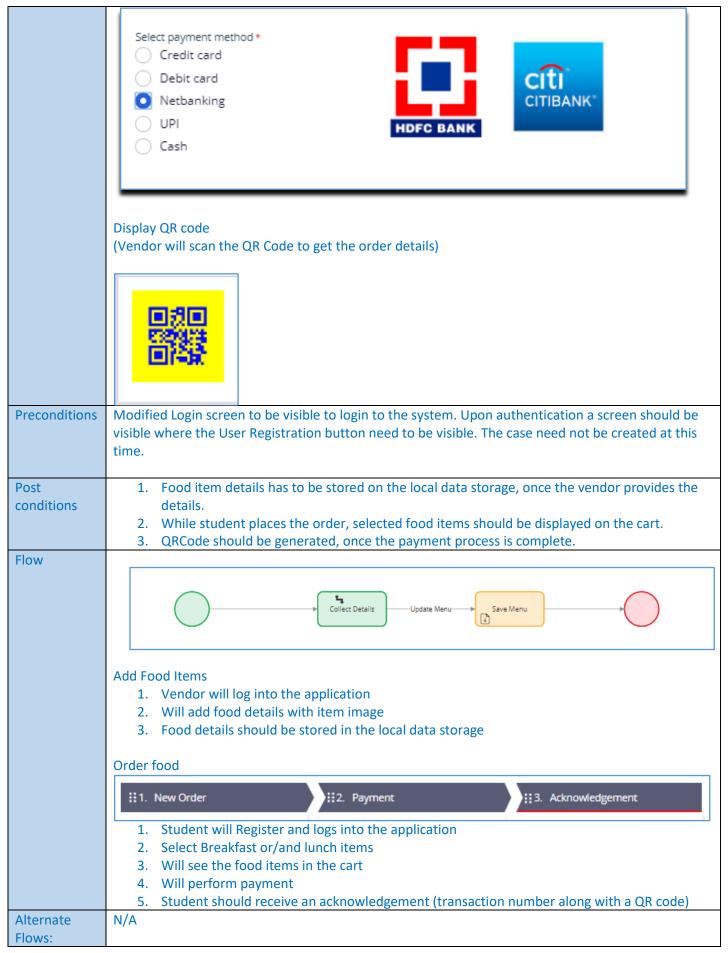














| Exceptions   | N/A   |  |  |  |
|--------------|---|--|--|--|
| Additional   | <ol> <li>Student should have a chance to cancel the order.</li> </ol>                 |  |  |  |
| Requirements | 2. Order date should be captured.   |  |  |  |
|              | 3. Important fields should be displayed as required on the UI screen                  |  |  |  |
|              | 4. Validations should be implemented on the required fields.                          |  |  |  |
|              | 5. Respective fields should hold the respective values/formats                        |  |  |  |
|              | 6. Generate a transaction number for each order for further use.                      |  |  |  |
|              | 7. Vendor should generate monthly report for further analysis.                        |  |  |  |
| Notes and    |   |  |  |  |
| Issues       |   |  |  |  |
| Delegation   |   |  |  |  |
| Acceptance   |   |  |  |  |
| Criteria     |   |  |  |  |
| Functional   |   |  |  |  |
| Testing      |   |  |  |  |
|              |   |  |  |  |
| Reference    | QR Code   |  |  |  |
|              | https://community1.pega.com/community/pega-product-support/question/how-can-i-put-qr- |  |  |  |
|              | <u>code-print-reportexpexcel-or-pdf</u>   |  |  |  |
|              | Zing jar file   |  |  |  |
|              | https://repo1.maven.org/maven2/com/google/zxing/core/2.2/core-2.2.jar                 |  |  |  |
|              | Login screen customization  |  |  |  |
|              | https://community.pega.com/knowledgebase/articles/customizing-pega-7-login-screen     |  |  |  |
|              |   |  |  |  |