

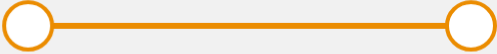


# Call Center

Date

1/1/2021

3/31/2021



Agent

All

Topic

Select all

Contract related

Streaming

Admin Support

Payment related

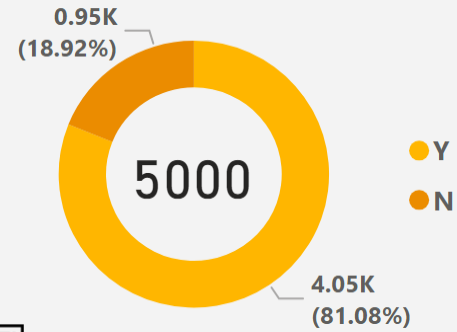
Technical Support



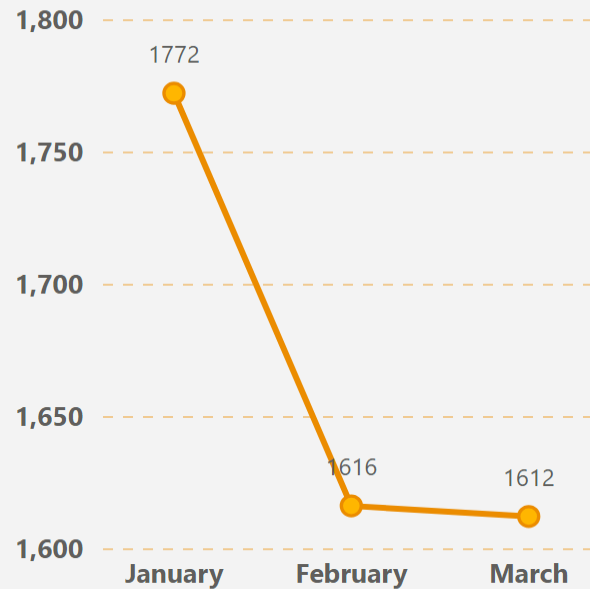
Average satisfaction



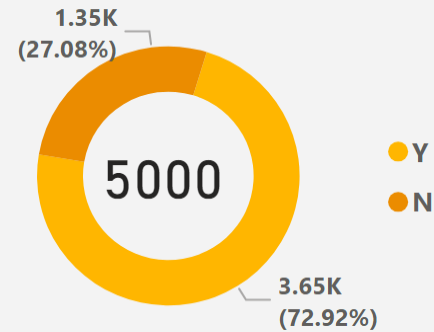
Answered



Number of calls per month



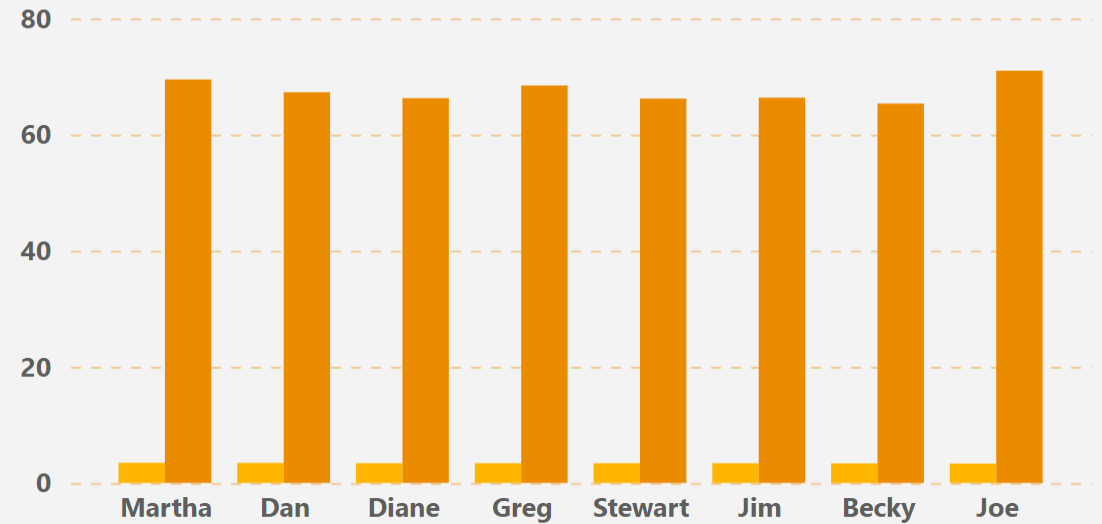
Resolved



Agent statistics

Average of Satisfaction rating

Average of Speed of answer in seconds



Average speed of answer (s)

