

Mia Battle

Chicago, IL
(Willing to locate)
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EDUCATION

Wilbur Wright College, Chicago, IL
Associate in Applied Science
Expected graduation date: May 2025

Relevant Coursework

- CIS 103 - Python, NET TEC 101- Databases
- IT- CIS 116 - Operating Systems I, NET TEC 121 - Networking

University of Illinois at Chicago, Chicago, IL
B.A. Psychology
Honors: Psi-Chi Psychology Honor Society

Northwestern Memorial Hospital, Chicago, IL
Information Security Associate

October 2024 - Present

- Conduct vulnerability assessment and remediation for web applications and network infrastructure to identify and mitigate security risks.
- Implement Data Loss Prevention (DLP) strategies to protect sensitive data across endpoint and cloud environments.
- Provide customer service support by addressing technical security issues, ensuring quick and efficient resolutions.

SAP, Chicago, IL
Software Developer/ Technical Consultant Associate

January 2023 - November 2023

- Designed and documented technical requirements for projects, ensuring clear communication between teams and stakeholders.
- Developed extensions to Digital Manufacturing Cloud (DMC) business processes using public APIs and JavaScript to improve workflow efficiency.
- Created custom UI plug-ins for manufacturing applications, optimizing user experience, and enabling enhanced functionality.
- Developed reusable internal assets for future customer projects, including business process extensions and custom plug-ins, based on established use cases.
- Effectively communicated complex technical concepts to clients and team members.
- Analyzed and resolved technical issues, often thinking critically and creatively to find solutions

CERTIFICATIONS

AWS Cloud Practitioner
Essentials

Google IT Professional

CompTIA Security+

Technical Exposure

Python

Ruby on Rails

MySQL

Discovery Partners Institute, Chicago, IL

Full-Stack Software Developer

September 2022 - December 2022

- Acquired hands-on experience building complete web applications using HTML, CSS, JavaScript, and Rails.
- Learned to work with relational databases efficiently using ActiveRecord.
- Adhered to best development practices, focusing on maintainable and scalable code.
- Utilized Git for seamless collaboration and code management in team projects.

SDI Presence, Chicago, IL

PC Technician Intern

October 2021 - June 2022

- Modernized historical documents for a multi-billion dollar company into a digital index.
- Assisted users with security measures
- Replaced end of life devices with new machines
- Assisted the imaging, troubleshooting, and deploying of over 400 machines for the City Hall of Chicago.