



Batulile Ntsethe

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Objective

Detail-oriented and technically proficient System Development student with a strong foundation in programming languages and software applications. Adept at problem-solving, learning new technologies, and applying logical thinking to create efficient solutions. Possesses a Technical Support Certificate, coupled with a passion for continuous learning and professional growth within the technology sector. Eager to contribute to innovative projects and collaborate with a dynamic team.

Experience

- GTMI** February 2021 - July 2021
Technical support trainee
Given your background in system development and technical support, here's a tailored **Experience** section focused on your education and related
 - Received training in technical support methodologies, including troubleshooting and user assistance.
 - Practiced diagnosing and resolving common technical issues related to hardware and software.
 - Engaged in simulated support scenarios to develop problem-solving skills and customer interaction techniques.
 - Documented technical issues and resolutions, contributing to the training materials and knowledge base.
- Builders warehouse** February 2017 - April 2020
Warehouse assistant
Here's a description for a **Warehouse Assistant** role that you can use f
 - Managed inventory by organizing, stocking, and tracking goods to ensure efficient warehouse operations.
 - Assisted with order picking and packing, preparing shipments for delivery with accuracy and attention to detail.
 - Conducted regular stock checks and updated inventory records to maintain accurate stock levels.
 - Operated warehouse equipment such as forklifts and pallet jacks, following safety protocols.
 - Collaborated with team members to streamline processes and improve overall warehouse efficiency.
 - Ensured a clean and organized work environment, adhering to safety and quality standard.

Education

- Girl code** 2024
System development learnership
Nqf level 5
- Revolution media academy** 2021
Technical support
Level 4
- Ntukayi senior second school** 2015
Matric
Grade 12

Skills

- Programming languages: C#, Html, JavaScript
- Software development: system development fundamental, software design and implementation
- Web development
- Technical support
- Database management: SQL basics, database design, data retrieval
- Analytical thinking
- Project management
- Communication
- Learning and adaptability
- Time management
- Attention to detail

- Team work

Projects

- **Health living webpage**
Developed a health and wellness websites featuring a clean, black and white color scheme.
- **Girlcode webpage recoding**
Reconstructed the girlcode webpage, focusing on improving it's functionality and design.
- **Figma design projects**
Utilized figma to create and refine user interface designs, including wireframes and prototypes for various web projects.

Languages

- Isixhosa
- Isizulu
- English

Reference

- **Miss Given ledwaba - Girlcode**
Senior facilitator
Givenl@girlcode.co.za
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- **Tshepo Mphela - GTMI**
Mentor
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