

Attention: NIT225745, SID31056063 Nitel Return Equipment 2nd Notice

rma@nitelusa.com <rma@nitelusa.com>

Tue 9/8/2020 6:00 AM

To: Bavely Tawfik <Bavely.Tawfik@repharmacy.com>; CFiene@Conectrix.net <CFiene@Conectrix.net>; ITInHouse <itsupport@repharmacy.com>; PLawless@Conectrix.net <PLawless@Conectrix.net>

Dear Bavely,Cory,Payable,Patrick,

Nitel has completed your request to disconnect services for NIT225745, SID31056063 at 7625 Mesa College Dr, San Diego, CA 92111. Our records indicate that you have received equipment related to this service.

Equipment must be returned to the address listed below within 15 days of this notice or your company may be charged for the equipment as listed in Nitel Service Guide in the amount of \$2,000.00.

Please print this letter and place on top of the equipment in the box.

Packing Instructions:

Obtain the appropriate size box and packing material, packing the equipment securely to prevent shifting or damage, keeping all internal components inside the chassis. If necessary, remove and return all mounting hardware. Place additional packing material on the sides and top of the equipment to prevent shifting and damage.

Ship equipment to:

Attn: Nitel Managed Hardware Returns
Nitel, Inc.
350 N. Orleans St, Suite 1300N
Chicago, IL 60654
(773) 529-6300

Please return the equipment using a traceable carrier, such as FedEx, UPS or USPS and provide the tracking number.

Please email the following information to rma@nitelusa.com:

- NIT Number (in the email notice subject line)
- Courier name
- Airway bill number
- Tracking number

Your tracking information will be used as notice of return. According to the contract the customer is responsible for returning the equipment at their expense using a traceable carrier.

If you feel this notice has been received in error, please contact us at rma@nitelusa.com to

resolve the issue.

Managed Telecom Services

MPLS | Ethernet | Private Line | Internet | Voice | Security