

Maverick Mobile Testing

<http://bit.ly/MaverickMobileApp>

David, Grant, Bailey

Thank you for testing our product, your information will not be shared and the answers you provide will be used to improve this product.

Circle One:

Are you a student? ☒ Yes ☐ No

Are you or have you been enrolled at Colorado Mesa University? Yes ☒ No

Have you ever used the CMU Mobile app before? Yes ☒ No

Perform the following tasks using the new Maverick Mobile App.

Step 1: Open Maverick Mobile and login using *Student* for the username and *test* for the password.

Step 2: Navigate to “D2L”

What are the initials at the top right? __GN__

Step 3: Navigate back to the home page.

What does the top most text say? __May 10th, 2021__

Step 4: Do you see an option for “*registering for classes*”? If **no**, move on to **Step 5**.

If yes, navigate to “*registering for classes*”. What is the current term shown? __Spring 2021__

Step 5: Log out of the app.

Were you able to complete this step? ☒ Yes ☐ No

Please continue to page 2...

Perform the following tasks using the [CMU Mobile App](#).

Step 2: Navigate to “D2L”

What are the initials at the top right? _BW__

Step 3: Navigate back to the home page.

What does the top most text say? ____D2L_____

Step 4: Do you see an option for “*registering for classes*”? If **no**, move on to **Step 5**.

If yes, navigate to “*registering for classes*”. What is the current term shown? _____

Step 5: Log out of the app.

Were you able to complete this step? Yes **No**

General Questions:

What tasks do you see yourself using the most in the Maverick Mobile / CMU Mobile app going forward?

Looking at and registering for classes

Is there anything you expected but didn't see?

No

Please continue to the last page...

How easy was it to use the Maverick Mobile App compared to the CMU Mobile App?

Very Difficult

Very Easy

0	1	2	3	4	5
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Which app design would you prefer? (circle one)

Maverick Mobile

CMU Mobile App

Are there any recommendations you would suggest to make Maverick Mobile better?

Be more colorful.

Thank you for taking your time to help us improve our program.

Maverick Mobile Testing Protocol

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The testing instrument is in the form of a survey and will be distributed in both paper and digital formats.

Digital Format: The digital copy of this survey will be distributed to the volunteer through email. They will be sent a copy of the test in the form of a writable pdf and word and will be given the option of which one they would like to fill out. Both options will have links within the form to access the new Maverick Mobile application online and download the old application on the app store. They will have as much time as they need to fill out the form. Once they are done, they will first have to save the edited file. They then can attach it to an email and send it back to us as a reply to the original email.

Paper Format: A printed copy of the survey will be given to the volunteer using their own device with access to the internet or a device given by the tester. The tester will set up the devices so that the volunteer can access both the old and new applications. They will have as much time as they need to fill out the form. When completed they will return the survey to the tester.

The results of the survey will help us identify areas of improvement and how the new app compares to the old one.