


Gabriel Bazzotti

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Profile

All around citizen of the world with a passion for contributing in a team environment, looking for a position in Cloud Infrastructure/DevOps. Have a system administrator background with proficiency in Linux/Windows, Network Operations Center services, Kubernetes, Docker, AWS, and Project Management.

Skills

Linux	PostgreSQL/MongoDB	Python	Jira/Confluence
Shell Scripting	APIs	Go	Active Directory
Kubernetes	ElasticSearch	Git/GitHub	Agile Methodology
Docker	Dynatrace	AWS	Troubleshooting
Zabbix	Grafana	System Design	Collaboration

Professional Experience

System Administrator

Jan 2024 - present

Senff Financial

At Senff Financial, I am currently a system administrator working in the Network Operations Center and Infrastructure teams. In this role I am responsible for the datacenter's maintenance and configuration, as well as creating and developing infrastructure projects to implement new technologies and strategy to our current stack. My responsibilities include:

- RKE(Rancher Kubernetes Engine) Management. Responsible for cluster deployment, configuration and maintenance. Implemented best practices for infrastructure optimization, including node scaling, pod scheduling, resource allocation and disaster recovery.
- Zabbix configuration and server monitoring. Configuring new hosts, switches, alerts and triggers, I have been able to work closely with the software to deliver high-quality monitoring of over 600 servers, as well as creating strategies for patch management, firmware management and system service.
- User management and Support. Worked closely with the Support team to provide infrastructure and user management solutions for over 700 employees, as well as modernizing user management practices by continually researching open-source project implementations.
- Co-authored department-wide system automation solutions. Developed new automation solutions written in Python to aid authenticator processes running on AWS instances.
- Project Management. Spearheaded projects in the Infrastructure, Support and Network Operations areas. Including, but not limited to: Contract negotiation and implementation (where I was able to reduce cost in data center resources management by 70%), and served as Documentation leader for the Support team.

Bilingual Technical Support Analyst

2021 - 2022

BST Networks

Member of the Bilingual Technical Support Team, responsible for engaging with multiple B2B customers, connecting the correct engineering teams to provide adequate solutions. Some responsibilities included, but not limited to:

- Maintained accurate and up-to-date records of customer interactions.
- Escalated complex or unresolved issues to the appropriate department for further assessment.
- Monitored and followed-up on support tickets through Jira.

Education

Computing Systems Development

Bachelor's Degree

UNINTER - International University Center

Kubernetes Essentials

Certificate

Linuxtips

Advanced Java Programming

Certificate

LinkedIn Learning

Containers, Kubernetes and Red Hat OpenShift (DO080)

Course

Red Hat Training

Database Design and Basic PostgreSQL

Certificate

University of Michigan

Foundations of Programming Logic

Certificate

Bradesco Foundation