

Annex 6.4. Grid Operations Services

See Annex 3.4 for a description of the services provided.

ASGC, CC-IN2P3, CERN, CNAF, Russian Data-Intensive Grid (RDIG), RAL	
<i>Scope of the service</i>	Grid Operations Centre for sites in the EGEE grid
<i>Period during which the centre operates as the primary management centre</i>	Responsibility cycled around sites on a weekly basis.

Indiana University iGOC (<i>anticipated, pending development of funding model</i>)	
<i>Scope of the service</i>	Open Science Grid Operations Centre
<i>Period during which the centre operates as the primary monitoring centre</i>	$24 \times 7 \times 52$

BNL, Fermilab	
<i>Scope of the service</i>	US-ATLAS and US-CMS Virtual Organisation Support Centre respectively
<i>Period during which the centre operates as the primary monitoring centre</i>	$24 \times 7 \times 52$

ASGC, FZK-GridKA	
<i>Scope of the service</i>	Grid Call Centre for sites in the EGEE grid
<i>Period during which the centre operates as the primary call centre</i>	The centres take primary responsibility during working hours in their respective time zones.