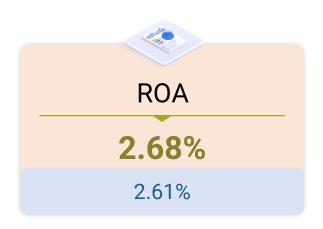
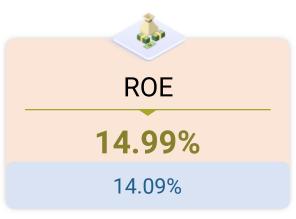


# Consolidated Highlights Q2FY24













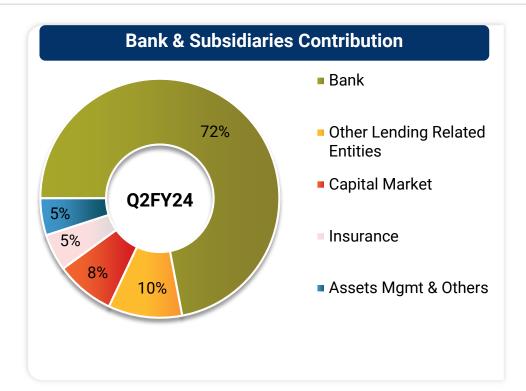


- Figures in blue are Q2FY23 numbers
- # As per Basel III, including unaudited profits. Excluding profits CAR: 21.2%, CET I: 20.3% (30th Sep, 2022: CAR: 22.5%, CET I: 21.5%)
- Customer Assets comprise Advances (incl. IBPC & BRDS) and Credit Substitutes

# Consolidated PAT



₹cr	Q2FY24	Q2FY23	Q1FY24	FY23
Kotak Mahindra Bank	3,191	2,581	3,452	10,939
Kotak Mahindra Prime	208	222	218	829
Kotak Mahindra Investments	126	78	102	326
BSS Microfinance	108	70	95	297
Kotak Securities	324	224	219	865
Kotak Mahindra Capital	27	22	55	149
Kotak Mahindra Life Ins	247	270	193	1,053
Kotak Mahindra General Ins	(7)	(17)	(5)	(117)
Cotak AMC and TC	124	106	106	555
nternational Subs	41	5	32	76
Others	34	10	17	70
Bank & Subsidiaries	4,423	3,571	4,484	15,042
Affiliates	38	29	41	145
nter co. Adjustments	0	8	(375)	(262)
Consolidated PAT	4,461	3,608	4,150	14,925



# Entity-wise Capital and Reserves & Surplus



₹cr	30-Sep-23	30-Sep-22	30-Jun-23
Kotak Mahindra Bank	89,956	77,076	87,011
Kotak Mahindra Prime	8,715	7,856	8,507
Kotak Mahindra Investments	3,043	2,629	2,917
BSS Microfinance	830	456	722
Kotak Securities	7,602	6,685	7,279
Kotak Mahindra Capital	1,048	924	1,021
Kotak Mahindra Life Ins	5,615	4,792	5,368
Kotak Mahindra General Ins	379	348	386
Kotak AMC and TC	2,225	1,765	2,102
Kotak Infrastructure Debt Fund	498	460	487
International Subsidiaries	1,838	1,670	1,775
Kotak Alternate Asset Managers*	834	771	812
Other Entities	90	88	87
Bank & Subsidiaries	122,673	105,520	118,474
Affiliates	1,430	1,278	1,392
Inter-company and Others	(3,366)	(3,220)	(3,366)
Consolidated Capital and Reserves & Surplus	120,737	103,578	116,500

<sup>\*</sup>Formerly known as Kotak Investment Advisors Limited

# Standalone Highlights Q2FY24





PAT

₹ 3,191 cr

₹ 2,581 cr

NII

₹ 6,297

₹ 5,099

NIM

5.22%

5.15%

**ROA** 2.45% 2.35%



**Customer Assets\*** 

₹ 380,412 cr

₹ 323,418 cr

**Net NPA** 

0.37%

0.55%

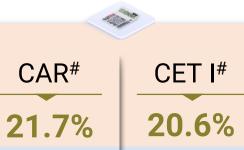
**CASA Ratio** 

48.3%

56.2%



22.6%



21.5%

- Figures in blue are Q2FY23 numbers
- # As per Basel III, including unaudited profits. Excluding profits CAR: 20.0%, CET I: 19.0% (30th Sep, 2022: CAR: 21.2%, CET I: 20.1%)
- \* Customer Assets comprise Advances (incl. IBPC & BRDS) and Credit Substitutes

## **Profit and Loss Account**



₹cr	Q2FY24	Q2FY23	Q1FY24	FY23
Net Interest Income	6,297	5,099	6,234	21,552
Other Income	2,314	1,833	2,683	7,083
Fee and Services	2,026	1,638	1,827	6,790
Others	288	195	856	293
Net Total Income	8,611	6,932	8,917	28,635
Employee Cost	1,635	1,415	1,647	5,520
Other Operating Expenses	2,366	1,949	2,320	8,267
Operating Expenditure	4,001	3,364	3,967	13,787
<b>Operating Profit</b>	4,610	3,568	4,950	14,848
Provision on Adv/Receivables (net)	366	137	365	478
Provision on Investments	-	-	-	(21)
<b>Provision &amp; Contingencies</b>	366	137	365	457
PBT	4,244	3,431	4,585	14,391
Provision For Tax	1,053	850	1,133	3,452
PAT	3,191	2,581	3,452	10,939

### **Notes for Q2FY24**



Trading and MTM gains\* Q2FY24: ₹ 150 cr;

(Loss in Q2FY23: ₹ 63 cr, FY23: ₹ 973 cr, gain in Q1FY24: ₹ 240 cr)



AFS+HFT book as % of Investment book: 75% Modified duration of AFS +HFT\*: 1.2 years



Other income includes dividend received from subsidiaries - Q1FY24: ₹ 309 crore FY23: 242 crore

### **Fees & Services**

₹cr	Q2FY24	Q2FY23	Q1FY24	FY23
Distribution & Syndication Income	291	258	261	1,224
General Banking Fees	1,682	1,333	1,516	5,387
Others	53	47	50	179
Fees and Services	2,026	1,638	1,827	6,790

<sup>\*</sup>On fixed income book, net of OIS

Previous periods figures regrouped / reclassified to conform to current period's presentation.

## **Asset** Quality



₹cr	30-Sep-23	30-Sep-22	30-Jun-23
GNPA	6,087	6,210	5,909
NNPA	1,275	1,630	1,302
GNPA (%)	1.72%	2.08%	1.77%
NNPA (%)	0.37%	0.55%	0.40%
PCR	79.1%	73.7%	78.0%



SMA2<sup>^</sup> as on 30<sup>th</sup> Sep 2023: ₹ 155 crore [30<sup>th</sup> Sep 2022: ₹ 119 cr]



Slippages for Q2FY24
₹ 1,314 cr (0.4% of Net Advances),

(₹ 983 cr – Q2FY23),

Of this, ₹ 300 cr upgraded within Q2FY24 (₹ 330 cr – Q2FY23)

- Recoveries and upgrades during the quarter: ₹ 942 cr
- Credit cost on net advances (incl. standard provision excluding reversal of COVID & restructuring) is 47 bps annualised for Q2FY24
- No sale of any loans during the period
- Standard Restructured FB o/s under various frameworks: COVID: ₹ 202 cr; MSME: ₹ 324 cr [0.15% of Net Advances]
- Total provisions held: ₹ 6,721 cr
  - o COVID-19 provision of ₹ 321 cr (₹ 16 cr reversed in Q2FY24)
  - o Restructuring provision of ₹ 136 cr (₹ 18 cr reversed in Q2FY24), maintaining higher than regulatory requirement

<sup>^</sup> Fund based outstanding for borrowers with exposure > ₹ 5 cr

# **Balance** Sheet



₹cr	30-Sep-23	30-Sep-22	30-Jun-23
Capital & Reserves and Surplus	89,956	77,076	87,011
Deposits	400,963	325,203	386,254
CA	68,824	60,162	64,722
Fixed rate SA	108,722	114,351	111,494
Floating rate SA	15,933	8,097	13,073
Term Deposits	207,484	142,593	196,965
Of which: TD Sweep	37,136	23,113	28,990
Borrowings	22,515	18,660	20,378
Other Liabilities and Provisions	19,529	21,056	19,348
Total Liabilities	532,963	441,995	512,991

₹cr	30-Sep-23	30-Sep-22	30-Jun-23
Cash, Bank and Call	39,941	31,510	44,764
Investments	128,646	98,862	123,873
Government Securities	100,294	67,201	94,038
Credit Substitutes	23,400	27,301	25,173
Others	4,952	4,360	4,662
Advances (net)	348,284	294,023	328,582
Fixed & Other Assets	16,092	17,600	15,772
Total Assets	532,963	441,995	512,991

## Customer Assets



₹cr	30-Sep-23	30-Sep-22	30-Jun-23	YoY	QoQ
Home Loans & LAP	99,100	85,843	95,147	15%	4%
Consumer Bank WC (Secured)	33,095	27,404	29,906	21%	11%
PL, BL and Consumer Durables	17,862	13,197	16,692	35%	7%
Credit Cards	12,597	7,903	11,360	59%	11%
CV/CE	31,046	24,604	28,526	26%	9%
Agriculture Division	27,031	25,002	26,513	8%	2%
Tractor Finance	14,376	12,015	13,916	20%	3%
Retail Micro Finance	7,987	4,443	6,963	80%	15%
Corporate Banking	81,844	69,531	77,569	18%	6%
SME	24,569	21,175	23,312	16%	5%
Others	7,505	5,000	7,127	50%	5%
Advances (A)	357,012	296,117	337,031	21%	6%
Credit Substitutes (B)	23,400	27,301	25,173	-14%	-7%
Customer Assets (A + B)	380,412	323,418	362,204	18%	5%
IBPC & BRDS (C)	8,728	2,094	8,449		
Net Advances (A - C)	348,284	294,023	328,582	18%	6%

Floating + Fixed rate book < 1 year: 84%

Unsecured retail advances (incl. Retail Micro Finance) as a % of Net Advances:

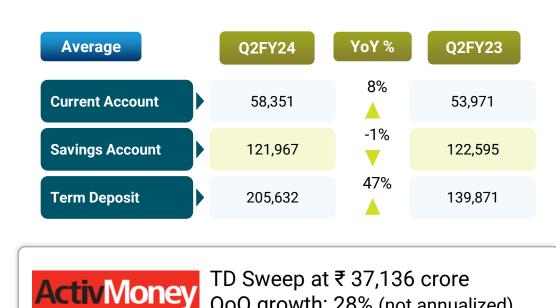
30<sup>th</sup> Sep 2023: 11.0%

30<sup>th</sup> Sep 2022: 8.7%

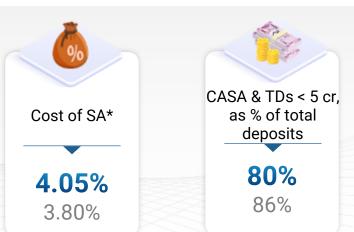
## **Deposits**

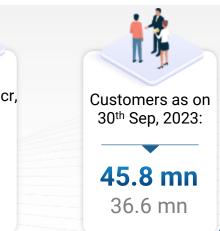






QoQ growth: 28% (not annualized)





# Investing in Technology Backbone



Architecture & Infrastructure



A cutting-edge customer service request platform (K Force) launched

This platform has significantly enhanced operational efficiency & customer experience by centralizing information, and simplifying SLA tracking and measurement across branches, call centres, and operations.

Cloud 2.0 architecture blueprint with best practices for information security and operational resiliency.

AI, ML & Builder Tools



~400 hours of Developer Effort Saved from API Development Toolkit

Automated infrastructure-as-code (IaC) CI/CD pipeline templates for microservices

Significant automation accomplished in builder tool pipelines including "shift-left" strategies to further fortify resiliency Risk and Security



Secured a top-tier cybersecurity rating in the global finance sector, reflecting our strong commitment to data protection and customer trust

The bank successfully completed PCI-DSS (standard for cards) recertification.

Security alerts processing capabilities significantly upgraded to further fortify cyber resiliency

DIY Journeys & Digitalization



Launched DIY journey for opening current accounts for Small Business owners on Kotak Website

Launched 'SIP journey' on Kotak Mobile Banking App

Launched DIY journey to avail Topup loans by Home Loan customers within 3-5 Minutes

Went live with Electronic BG solution with NeSL enabling 100% digitalization of BG issuance







**Explainable Machine** learning in underwriting across retail and commercial products using alternate data to enhance approval rates and auto-processing

Customer lifecycle models built on rich transaction data for risk, product upgrades and collections strategies

Customer

lifecycle





Anomaly detection using transactions, digital and biometric data for safer underwriting and payments



Predictive insights into customer behavior allowing businesses to take proactive decisions







Customer Retention





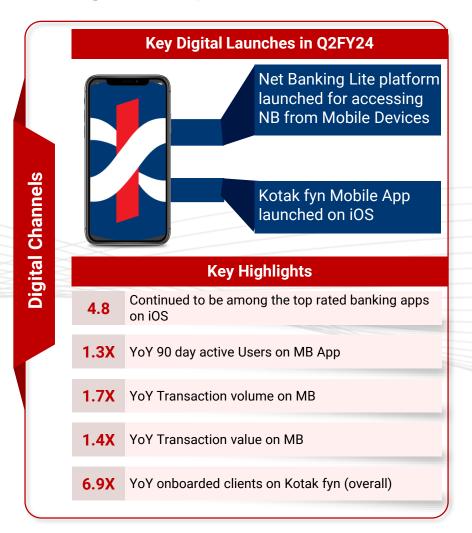
**Fraud Losses** 

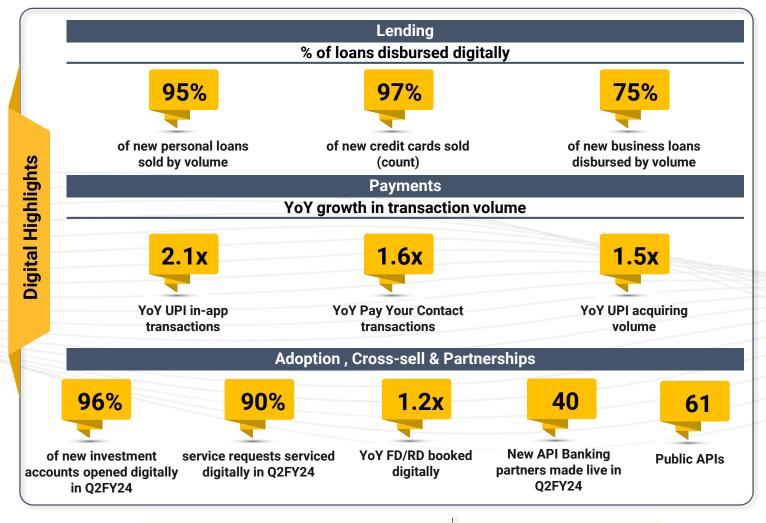


Cost of acquisition

## **Digital Updates**







Over 98%

of savings account transaction volumes were in digital or non-branch modes

**Over 75%** 

of CA-OD transaction volumes were in digital or non-branch modes

## **Kotak Securities**



₹cr	Q2FY24	Q2FY23	Q1FY24	FY23
Total Income	962	776	805	2,986
Profit Before Tax	432	298	292	1,150
Profit After Tax	324	224	219	865
Market Share Cash* (%)	10.0	11.2	10.5	10.5
Overall Market Share*(%)	8.8	5.0	7.5	5.5

#### 1,216 branches & franchises

\*excluding Proprietary Segments

### **Digital Highlights**

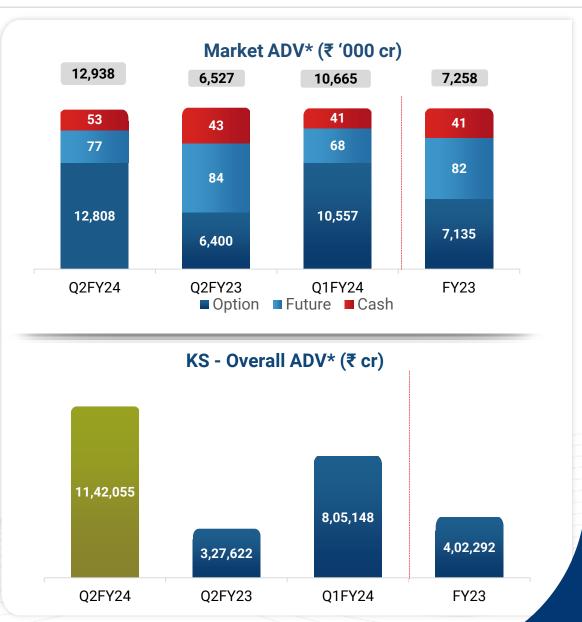
- Self trading customers accounted for 63% of cash market volume and 98% of derivatives market volume of Kotak Securities in Q2FYY24.
- Enhanced the digital account opening experience: 54% QoQ growth in accounts opened digitally.
- 88% of customer service requests served digitally with no human intervention in Q2FY24.

282%

Growth YoY in Mobile Trading ADV

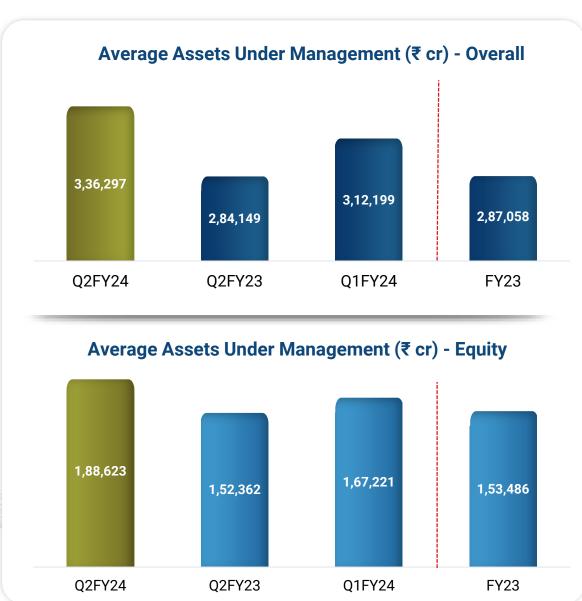
227%

Growth YoY in Internet Trading ADV



## Kotak Mahindra AMC & Trustee Co.





₹cr	Q2FY24	Q2FY23	Q1FY24	FY23
Profit Before Tax	166	143	142	713
Profit After Tax	124	106	106	555





Launched equity NFO 'Kotak Multi Assets Allocation Fund' in Sep-23- amount collected ₹ 3,653 Cr.



Individual MAAUM Mix- 57%



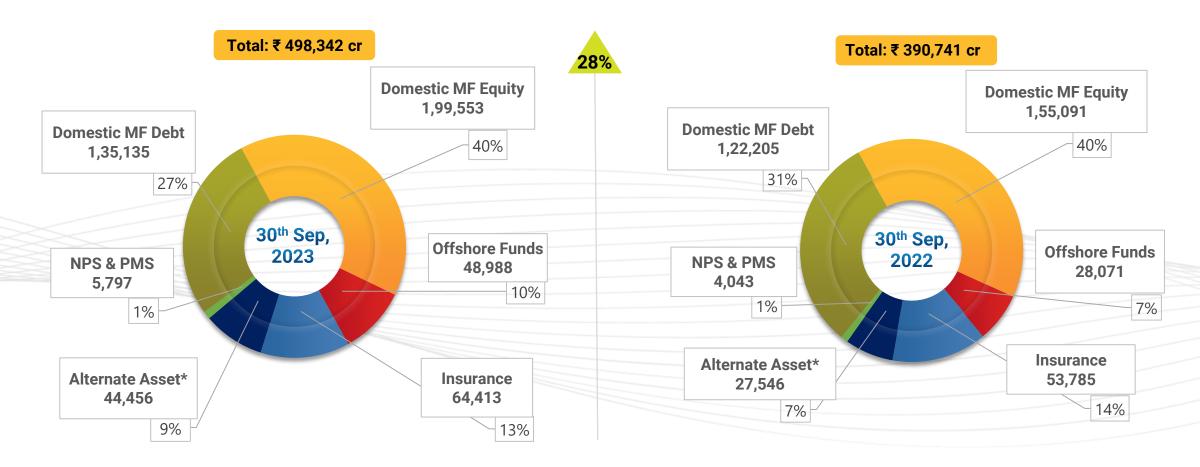
Equity(Ex ETF & Arb) AAUM Market share 6.47% in Q2FY24 (Q2FY23: 6.31%)



Monthly SIP Inflows for Sep'23: ₹ 10.2 bn, up 22% YoY

## Assets Under Management





Kotak Funds – India Midcap Fund grew its AUM by over USD 1 bn in Q2FY24. At an AUM of ~USD 3.5 bn, it is the largest# India focused offshore funds (actively managed with daily liquidity)

## Alternate **Assets**



### Comprehensive platform covering 6 different asset classes

Total capital raised since inception

USD 9 bn

**Real Estate** 

USD 3,344 mn

Strategic Situations

USD 2,692 mn

Infrastructure

USD 752 mn

Private Equity\*

USD 1,529 mn

Data Center USD 590 mn Private Credit

USD 109 mn

## **Key Business Updates Q2FY24**

### **Total Capital raised - Since inception (USD mn)**



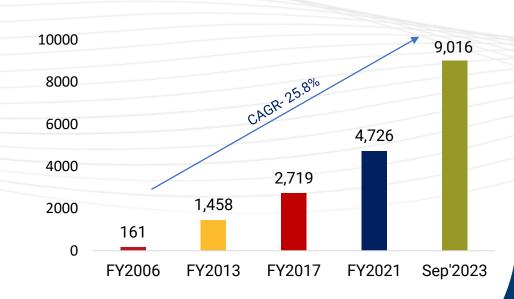
Kotak Data Center Fund (with capital commitments of USD 590 mn) announced an investment of ~USD 72 mn\* in Sify Infinit Spaces Limited (SISL)



Discretionary portfolio solutions (Kotak Optimus and Kotak Iconic) manage  $\sim$  USD 424 mn $^{\#}$  as of 30th Sept, 2023



Kotak Private Credit Fund, focused on providing debt to growth oriented companies with established business models has raised  $\sim$  USD 109 mn as of 30<sup>th</sup> Sept, 2023



## Kotak Mahindra Prime



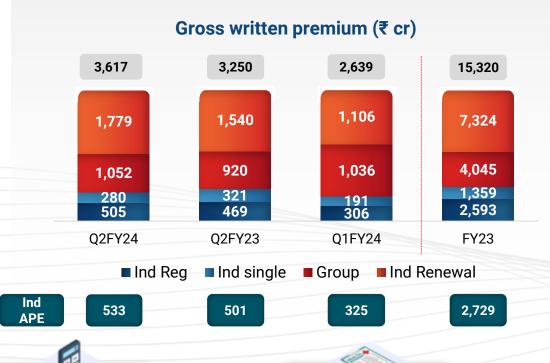
₹cr	Q2FY24	Q2FY23	Q1FY24	FY23
NII	460	408	443	1,646
Other Income	108	85	107	361
NII and Other Income	568	493	550	2,007
Profit Before Tax	278	298	292	1,110
Profit After Tax	208	222	218	829
NNPA (%)	0.8%	1.3%	0.8%	0.9%
CAR (%) (incl unaudited profits)	26.6%	30.1%	27.2%	28.4%
ROA (%) - annualised	2.4%	3.2%	2.7%	2.8%



## Kotak Mahindra Life Insurance



₹cr	Q2FY24	Q2FY23	Q1FY24	FY23
Capital	562	562	562	562
Other Reserves and Surplus	5,053	4,230	4,806	4,765
Total Premium	3,617	3,250	2,639	15,320
Profit After Tax (Shareholders')	247	270	193	1,053
Solvency Ratio (x)	2.70	2.79	2.68	2.83





Gross written premium Q2FY24 grew 11.3 % YoY



**Overall Group** Premium for Q2FY24 grew by 14.3% YoY



Share of Traditional Product's in regular Mix of Q2FY24 stood at 81.3%

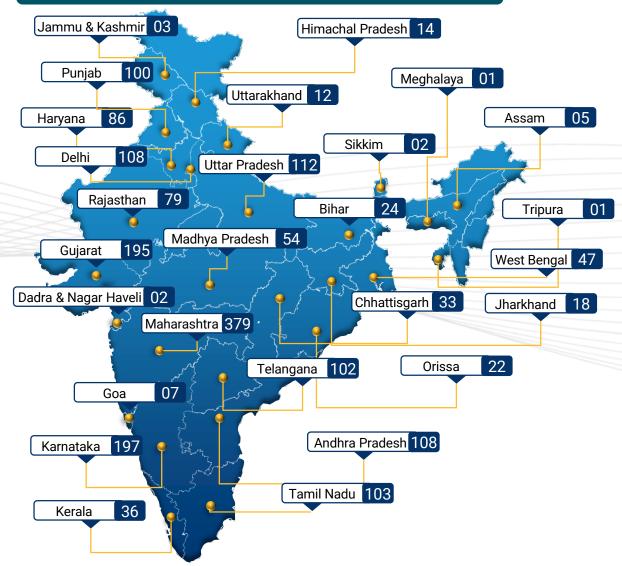


AUM (Policyholders') as on 30th Sep, ₹ 64,413 cr, growth 19.8% YoY.

## Geographical presence - Bank



## Bank Branches distributed across various geographies





Branches 1,850\* [No./%]

West **583 / 31%** 

North **568 / 31%** 

South **546 / 30%** 

East 153/ 8%



**Branch** Classification

Metro 46% Urban 21%

> Urban 17% Rural 16%

Semi



No. of ATMs#

3,170



No. of Currency Chests

8

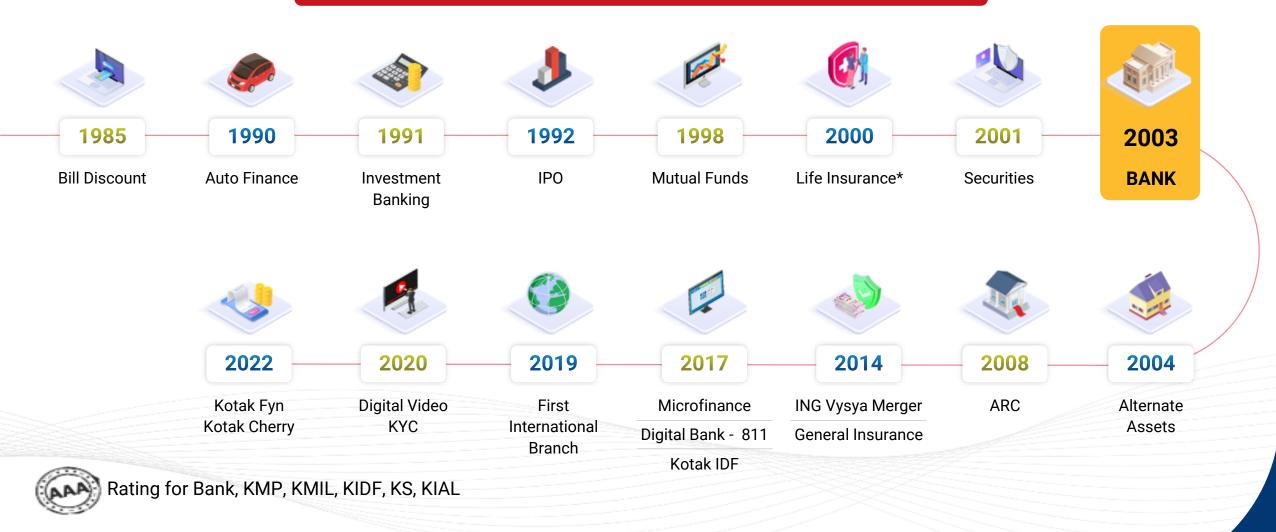
<sup>\*</sup> Does not include branches in DIFC (Dubai) & GIFT city (Gujarat) | # including cash recyclers



## The Journey So far...



### **Ability to Identify and Capitalize on Opportunities**



<sup>\*</sup> License to commence was in 2001

# Kotak - Diversified and integrated financial services





**Commercial Bank & Parent Company** 

### Kotak Mahindra Prime

Car Finance | Other Lending

#### **Kotak Mahindra Investments**

Investments | Lending

#### **Kotak Alternate Asset Managers\***

Alternate Assets

#### **Kotak Mahindra Capital Company**

**Investment Banking** 

#### **Kotak Securities**

Stock Broking | Commodity Broking | Distribution

#### **Kotak Mahindra Life Insurance**

Life Insurance

#### **Kotak Mahindra General Insurance**

General Insurance

#### **Kotak Mahindra AMC**

Mutual Fund

### Kotak Mahindra Pension Fund

Pension Fund

#### **Kotak Mahindra Trustee Company**

**Trustee Company** 

## Kotak Mahindra Financial Services Advisory Services for Middle East

### Kotak Mahindra International

Advisory Services | Investments

### Kotak Mahindra UK

Distribution

### Kotak Mahindra Asset Management (Singapore)

Asset Management

#### Kotak Mahindra Inc

Broker/Dealer

#### Kotak Mahindra Trusteeship Services

**Trustee Company** 

#### Kotak Infrastructure Debt Fund

Finance for infra projects

#### **BSS Microfinance**

**Banking Correspondent** 

#### IVY Product Intermediaries

#### Kotak Karma Foundation

Corporate Social Responsibility (CSR) arm



## Present Across the Entire Value Chain



### **Platform with Wide Product Portfolio**



#### **Wholesale Banking**

- Corporate Loans
- · Trade Finance
- · Business Banking
- Commercial Real Estate
- Forex/ Treasury
- Cash Management
- Custody Business
- · Off-shore Lending



#### **Consumer Banking**

- · Branch Banking
- Kotak811
- · Home loans & LAP
- Personal Loans
- · Consumer Finance
- Credit Cards
- Priority Banking
- Small Business Loans
- Working Capital
- NRI Banking
- Rural Housing & Business Loans
- Forex Cards
- FASTag
- Loan against Shares



### **Commercial Banking**

- · Agriculture Finance
- · Tractor Finance
- Commercial Vehicles
- Construction Equipment
- Microfinance
- Gold Loans



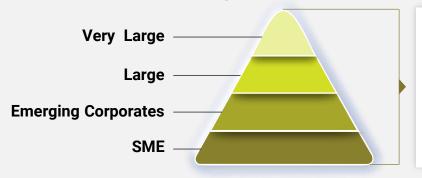
#### **Other Financial Services**

- Private Banking
- Car and 2W Loans
- Mutual Funds
- Alternate Assets
- Off-shore Funds
- Life Insurance
- General Insurance
- Investment Banking / DCM
- Broking
- · Infra Debt Finance
- · Asset Reconstruction

### Deposits across all customer segments

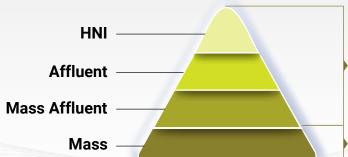
### **Wide Customer Coverage**

#### **Corporate & Institutional**



- Investment Banking
- Corporate banking products
- Transaction banking
- Fund and Fee based products
- Salary accounts

## Individuals



- Private/ Priority Banking
- Commercial banking
- Consumer loans
- Mutual fund
- Insurance
- Kotak811
- Microfinance

# Our Strengths



An integrated financial services conglomerate with a diversified business model

Balance Sheet, Market & Knowledge driven businesses that provide access to multiple growth avenues and hedge against downturns

Broad product spectrum helps meet customers' diverse requirements, enhancing overall experience Healthy asset quality & prudent risk management capabilities

Focus on 'Return of Capital' along with return on capital

Comprehensive Enterprise Risk Management framework Digital & technological capabilities

Best in class digital processes and experience

Customer centric approach to build positive, long term and engaging relationship

Strong cybersecurity and data protection framework

Ability to identify and capitalize on opportunities

Culture of innovation that helps capitalize on profitable business opportunities, create niche and differentiated business segments

Talented, engaged and motivated employees

Strong brand and leadership across businesses

Strong position across various segments

Numerous industry awards and accolades

Strong governance culture and an experienced management team

10/13\* Group
Management Council
('GMC') members with
20 years+ with the Group
- helped create various
businesses since
inception

75 members\* in the 'Kotak Leadership Team' (incl. GMC) – strong succession pipeline for senior leadership positions

\*as on 30<sup>th</sup> September, 2023

## Our Strategy





## **Keeping Technology** at the Core

Investing in technology (both infrastructure and applications), with a dual objective – 'run the Bank' and 'change the Bank'



**Expanding Access to Low Cost Liabilities** 



Approaching financial inclusion as an opportunity



# Leadership in digital capabilities

Continue journey on best in class digital processes and interface at speed



### Pursuing Advances Growth

Ensuring right asset quality additions at risk adjusted pricing and appropriate risk management



Building a team of talented, engaged and motivated employees in an agile structure



## **Customer Centricity**

Keep customer at the core of the business in order to provide a positive experience and build long term relationships



# **Executing with Discipline** and Improving Productivity

Focus on Efficiency, Productivity and Capital



Leveraging strong corporate standing to pursue inorganic opportunities

## The Path of Leadership













### **Strong Capital Position**

Capital adequacy amongst the highest in the Indian banking sector

Provides the basis for growth

### **Multiple Growth Engines**

A stable annuity flow driven business model balancing volatility inherent in capital market-linked revenues

Leveraging world-class infrastructure and technology to drive cost-efficiencies

Leverage "India asset class strength" to tap global individual and institutional investors

### Risks Management

Extensive on-the-ground presence and superior sponsor / CXO relationships

Deep, longstanding relationships with a substantial share of corporate India

### **Attract & Retain Talent**

High degree of stability within the Kotak leadership team, with an average tenure of 20+ years with the Group

Preferred Employer status in the Financial Services

## **Cross Sell Opportunities**

Robust bank platform and retail distribution network

Pan-India reach of over 4,400+\* retail distribution points of the Group

Platform for improving funding from low-cost liabilities

Strong Bancassurance model with good cross-sell ratio, ability to mine customer base

# Strong and Committed Leadership Team



#### Senior Leadership Team with Long Vintage



**Dipak Gupta** 

32 Years
Managing Director &
CEO



**KVS Manian** 

29 Years

Whole-time Director



Shanti Ekambaram

**33 Years**Whole-time Director



Virat Diwanji

20 Years

Consumer Banking



**Jaimin Bhatt** 

28 Years
Group CFO



Paul Parambi

**32 Years**Chief Risk Officer



TV Sudhakar

11 Years
Chief Compliance
Officer



Milind Nagnur

1 Year Chief Technology Officer



Oisharya Das 29 Years

Private Banking



Ramesh Srinivasan

28 Years

Investment Banking



Nilesh shah

**9 Years**Asset Management



Jaideep Hansraj

**30 Years**Retail Brokerage



S Sriniwasan

**31 Years** Alternate Assets

75 members in Kotak Leadership Team (incl. above) with an average tenure of ~20 years with the Group

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