

Rules and Restrictions

Cozy Corners reserves the right to modify or cancel reservations where it appears that a customer has engaged in fraudulent or inappropriate activity or under other circumstances where it appears that the reservations contain or resulted from a mistake or error.

There is a credit card requirement for all reservations. A hold may be placed on your card to cover all estimated incidentals. The amount of the hold is determined at the sole discretion of Cozy Corners. The hold may be held for up to 14 days after a guest's checkout date. A guest may not see the hold removed from their card for longer than 14 days after checkout due to credit card provider restrictions. Cozy Corners is not responsible for any delays that cause the hold to show on a credit card longer than 14 days.

A credit card on file for a guest may be charged for any damages, rule violations, disturbances or incidentals that may occur at the sole discretion of Cozy Corners. Charges include but are not limited to:

- Noise Violations: Noise levels at a property exceeding 75 dB 3 or more times will result in a fine of up to \$500.
- Smoking and Vaping Violations: All smoking and vaping is prohibited inside of Cozy Corners properties. Any detection of smoking or vaping will result in a \$500 fine for each occurrence.
- Damages to the Property or Surrounding Area: It is the guest's responsibility to note any damages or issues with the property within four (4) hours of checking in. Any damages found not noted to Cozy Corners will be the responsibility of the guest
- Modifications to Check-in or Check-out Times: Early check ins and late check outs will incur a charge of \$20.
- Pet Fees: Pets will incur a fee of \$25 per pet per day, not to exceed \$500 in total fees.
- Additional Guests: Unauthorized overnight guests will incur a fee of \$50 per guest per night.
- Additional Cleaning Fees: If the property is left in an unreasonably untidy or dirty condition after a guest's checkout, the guest will be responsible for all additional cleaning fees required to return the property to its state prior to check-in. It is at Cozy Corners sole discretion to determine if a property is left in an unreasonably untidy or dirty condition.
- Lock Outs: If a guest is locked out and requires a property manager to let them back into the property, this will incur a \$50 fee per occurrence.
- Lost Key: A fine of \$50 will be incurred for any guest that doesn't leave their key in the lockbox upon checkout.
- Extensive Damage: If the damage a guest causes to a property is extensive such that repairs cannot be made before 5 pm on the guest's checkout date, the guest will be

charged a fee of \$150 per night that the property is not able to be rented. Whether damage is too extensive to be repaired by 5 pm on the checkout date will be determined at the sole discretion of Cozy Corners.