What to Do When Chrome Says 'This Page Isn't Responding'

Google Chrome may become unresponsive because of high memory usage, buggy extensions, or GPU rendering conflicts. This two-page guide shows what to do when it happens and how to prevent it in the future.

1. Immediate Actions When the Warning Appears

1   Wait a few seconds; Chrome often recovers automatically.

2   If the dialog reappears, click 'Wait' once more. Avoid opening new tabs immediately.

3   If Chrome stays frozen for more than 60 seconds, click 'Exit Page' to close only the unresponsive tab.

4   Use Chrome's Task Manager (Shift + Esc) to identify the tab or extension using the most memory or CPU.

5   If multiple tabs hang, close Chrome via Ctrl + Shift + Q or End Task from Windows Task Manager.

2. Quick Recovery Steps

1   Reopen Chrome and restore tabs from History → Recently Closed.

2   If a specific site freezes repeatedly, open it in Incognito Mode (Ctrl + Shift + N).

3   Clear cache and cookies for that site (Settings → Privacy → Clear browsing data).

4   Disable hardware acceleration temporarily (Settings → System → Turn off 'Use hardware acceleration when available').

3. Preventing Future Freezes

1   Keep fewer than 15 tabs open; each tab consumes significant RAM.

2   Check Chrome's Task Manager (Shift + Esc) for heavy extensions (>500 MB memory).

3   Update Chrome regularly (Menu → Help → About Google Chrome).

4   Disable unused extensions at chrome://extensions/.

5   Run a malware scan using Windows Security or Malwarebytes.

6   Update GPU drivers, especially for Intel, AMD, or NVIDIA graphics.

4. System Optimization Tips

1   Restart your computer daily to clear memory leaks.

2   Avoid running Chrome with heavy apps like Photoshop or Premiere if you have <8 GB RAM.

3   Use Task Manager (Ctrl + Shift + Esc) to monitor high CPU usage before opening Chrome.

4　Enable Chrome's 'Memory Saver' (Settings → Performance).

5. When All Else Fails

If Chrome continues freezing, try resetting it: Settings → Reset settings → Restore settings to their original defaults. If issues persist, uninstall Chrome and reinstall the latest version. Back up bookmarks and passwords beforehand.