

## URGENT message from PPRBD to ALL roofers

From: PPRBD Notifications <notifications@pprbd.org>

To: office@upfrontnr.com

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This is an urgent request for roofing contractors to explain to customers that all reroof installations in the Pikes Peak region must be inspected by an RBD inspector. When the work is done and an inspection is requested, please let the homeowners know that our inspectors will be stopping by their home in the near future to do the final inspection. RBD Inspectors will be wearing a clearly marked RBD vest with an ID badge.

Our roofing team has recently started calling contractors when an inspection is set to take place later that day so they can notify homeowners that we're coming. The reason for the new call ahead and this urgent request is because we have seen a disturbing increase in threats being made against our inspectors, some of which have involved weapons. Many of the homeowners have said they were never told about an inspection.

In addition to letting the homeowners know our inspectors are coming, you can also set it up during the inspection request for the homeowner to get the 60 minute call ahead, instead of the contractor. If you would like to use this option, we encourage you to leave a note for the inspector during the request so the inspector knows the call will be going to the homeowner rather than the contractor.

For the safety of our inspectors, please do your part to notify your customers that inspections will be taking place on their property. If access for an inspection is denied by a homeowner, that permit remains open and the inspection request will go to the back of the cue.

Thank you for your attention to this very important matter.

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