## **SOP - How To Register A Warranty With McElroy Metal Roof**

In the context of a warranty:

**Transferable means** the warranty automatically passes to a new owner without additional paperwork or approval (like our 5-year warranty - just give us the new owner's name and we update the document).

**Assignable means** that the original owner may need to actively assign the warranty to the new owner, or the manufacturer may require consent before it is passed on (like Malarkey - the owner must do the transfer work online for a fee - but yet they use the term transfer (a).

**In McElroy Metal's case**, their warranties are non-transferable and non-assignable, meaning they cannot be passed along automatically or through any active decision by the original owner.

**Always double-check with Manager or Metal Mart** and make notations in the job's message box. It can get confusing otherwise.

- Ask crew if they were given a Certificate of Warranty from Metal Mart to give the customer?
- Metal Mart said they only give out paper forms after Installation to the customer.
- The customer must pick it up at Metal Mart or we can pick it up and deliver it to them (we only do this in emergency situations, **DO NOT THELL THE CUSTOMER WE WILL DELIVER IT TO THEM**)!
- THIS WARRANTY IS NON-TRANSFERABLE. FOLLOWS ONE OWNER ONLY!

IF they/we cannot receive a warranty from Metal Mart, it can be registered from their website.

**To register your McElroy Metal roofing warranty**, please visit their warranty download page at MCELROY METAL <a href="https://www.mcelroymetal.com/warranty-downloads?utm\_source=chatgpt.com">https://www.mcelroymetal.com/warranty-downloads?utm\_source=chatgpt.com</a>

There, you can access and complete the necessary warranty registration forms. After submission, you will receive two emails: one confirming your registration and another containing a PDF of your completed warranty. It's important to note that customized, job-specific warranties are optional and not required for warranty coverage.

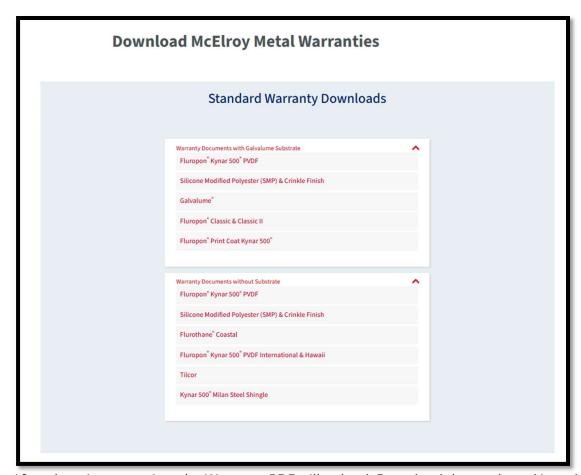
**Limited Warranty - Stipulation #6 at the bottom of PDF** – McElroy Galvanized Limited Warranty is located within the company documents.

6. McElroy Metal extends this warranty solely to the Buyer. This warranty is **non-transferable and non-assignable.** 

On the warranty page, choose Standard



Choose one option from the **dropdown list** and continue



After choosing an option, the Warranty PDF will upload. Download that and send it to the customer.

That is all we do! There is nothing else but for the customer to go to Metal Mart themselves to figure out any bumps or lumps.

We are **ONLY** responsible for our **Craftmanship or Workmanship!**