

SOP – How To Register A Warranty With McElroy Metal Roof

In the context of a warranty:

Transferable means the warranty automatically passes to a new owner without additional paperwork or approval (like our 5-year warranty - just give us the new owner's name and we update the document).

Assignable means that the original owner may need to actively assign the warranty to the new owner, or the manufacturer may require consent before it is passed on (like Malarkey - the owner must do the transfer work online for a fee - but yet they use the term transfer 🤔).

In McElroy Metal's case, their warranties are non-transferable and non-assignable, meaning they cannot be passed along automatically or through any active decision by the original owner.

Always double-check with Manager or Metal Mart and make notations in the job's message box. It can get confusing otherwise.

- Ask crew if they were given a Certificate of Warranty from Metal Mart to give the customer?
- Metal Mart said they only give out paper forms after Installation to the customer.
- The customer must pick it up at Metal Mart or we can pick it up and deliver it to them (we only do this in emergency situations, **DO NOT TELL THE CUSTOMER WE WILL DELIVER IT TO THEM!**)
- **THIS WARRANTY IS NON-TRANSFERABLE. FOLLOWS ONE OWNER ONLY!**

IF they/we cannot receive a warranty from Metal Mart, it can be registered from their website.

To register your McElroy Metal roofing warranty, please visit their warranty download page at MCELROY METAL https://www.mcelroymetal.com/warranty-downloads?utm_source=chatgpt.com

There, you can access and complete the necessary warranty registration forms. After submission, you will receive two emails: one confirming your registration and another containing a PDF of your completed warranty. It's important to note that customized, job-specific warranties are optional and not required for warranty coverage.

Limited Warranty - Stipulation #6 at the bottom of PDF – McElroy Galvanized Limited Warranty is located within the company documents.

6. McElroy Metal extends this warranty solely to the Buyer. This warranty is **non-transferable and non-assignable**.

On the warranty page, choose **Standard**

Download McElroy Metal Warranties

Warranty Notes:

- Customized, job-specific warranties are optional and not required for warranty coverage.
- The customized warranty process requires you to register using your name and email address. You will receive two emails: one recognizing that you initiated the process and a second with a PDF attachment of your completed warranty.
- Customized warranties include only the colors shown on our **standard color charts**.
- Your information will not be shared or sold.

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Complete and Download Project Specific Warranties
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Choose one option from the **dropdown list** and continue

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Standard Warranty Downloads

Warranty Documents with Galvalume Substrate

Fluropon® Kynar 500® PVDF

Silicone Modified Polyester (SMP) & Crinkle Finish

Galvalume®

Fluropon® Classic & Classic II

Fluropon® Print Coat Kynar 500®

Warranty Documents without Substrate

Fluropon® Kynar 500® PVDF

Silicone Modified Polyester (SMP) & Crinkle Finish

Flurothane® Coastal

Fluropon® Kynar 500® PVDF International & Hawaii

Tilcor

Kynar 500® Milan Steel Shingle

After choosing an option, the Warranty PDF will upload. Download that and send it to the customer.

That is all we do! There is nothing else but for the customer to go to Metal Mart themselves to figure out any bumps or lumps.

We are **ONLY** responsible for our **Craftmanship or Workmanship!**