

# Customer Providing Own Material Disclaimer



## Service

We enjoy collaborating with customers to complete their projects! As a result, we allow customers to provide their own material when requested. Providing materials can lead to lower costs for you, but it comes with additional responsibilities for you as well. We provide the following information to keep you fully informed.

You are responsible for providing the correct material and the correct quantity of materials. Please, understand that providing incorrect material or insufficient amounts of material may lead to:

- 1) Additional charges to you for the time guys are standing around waiting for correct or more material, or
- 2) The field crew will continue with the job by "making do" with the material they have available

We recommend you double-check that the material provided is correct, and that you have more than enough on hand. It is often possible for you to return unused material, and it helps ensure that the crew can keep working unhindered.

## Quality

We value and use quality materials for our jobs. However, we do not assess or scrutinize the quality of the material you provide. It is your responsibility to determine if the material is good enough for use on your project. All material you provide is considered approved and acceptable for use.

Should you decide, at any point, to have us acquire different materials, we are happy to do that; however, we will write up a change order for the additional cost to find, purchase, and transport the new material.

## Warranty

Due to the challenge of determining if a repair failed from installation or material, we do not offer a warranty on work that uses customer-provided materials. We value our relationships and choose to avoid a situation that may create friction. However, we will warranty work that is in a different trade than the customer-provided materials and in which we provide all the supplies. For example, if the customer supplies material in the fencing trade and the company supplies material in the roofing trade, the fence has no warranty, but the roof carries our standard warranty.

## Understanding

By signing below, the Customer states that I:

- understand this document in its entirety,
- have had ample opportunity to ask questions,
- accept responsibility associated with providing material,
- desire to provide all or partial materials for work completed.

Name: \_\_\_\_\_

Job #: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_