

Togo Country Profile

Service Delivery Indicators – Medical Vignettes



Acknowledgements

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Thanks to:

SDI Team

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The data used for this analysis can be found https://github.com/worldbank/SDI-Health. Additional documentation on the Service Delivery Indicators can be found https://www.sdindicators.org/.

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Demography Summary

SDI – Togo

Demography Summary

Facility characteristics

Facilities were selected to provide a representative assessment of service delivery quality in public and private facilities located in rural and urban areas, where applicable.

Facilities were grouped into a common set of categories. Health posts were considered the lowest tier of health facility available, often staffed by a single individual and are without in-patient services. Health centers are larger, serving a greater population, but lack surgical services. Finally, hospitals are the top level of the health care system, typically able to provide all services an individual would seek.

Rural vs. Urban¹

Rural 126 (70%)

Urban 54 (30%)

Public vs. Private²

Public 143 (80%)

Private 37 (20%)

Facility Level³

Hospital 16 (9%)

Health Center 46 (66%)

Health Post 118 (25%)

¹ All data is present.

² All data is present.

³ All data is present.

Demography Summary

Provider characteristics

Multiple providers were selected within a particular facility to complete the vignette module of the SDI survey. If the facility only had a single provider, that provider completed the module.

A common set of categories for medical education and profession were applied to allow for better comparison among countries. Responses given as "other" were converted to missing values for the purposes of analysis for the level of medical training.

Rural vs. Urban ¹	
Rural	334 (63%)
Urban	193 (37%)
Public vs. Private ²	
Public	430 (82%)
Private	97 (18%)
Facility Level ³	
Hospital	83 (16%)
Health Center	183 (35%)
Health Post	261 (49%)
¹ All data is present. ² All data is present.	
³ All data is present.	

Medical Education⁴

Advanced 148 (28%)

Diploma 163 (31%)

Certificate 55 (11%)

None 157 (30%)

Profession⁵

Medical Officer 13 (2%)

Clinical Officer 56 (11%)

Nurse 249 (47%)

Other 209 (40%)

⁴4 providers were missing data on medical education.

⁵4 providers were missing data on medical education.

Medical Vignettes IRT Methodology SDI – Togo

Medical Vignettes IRT Methodology

Vignette Structure

The actor delivers the initial script and providers are asked to proceed as though the actor were a real patient.

The enumerator has pre-scripted responses providing:

- 1) answers to history questions the provider could ask;
- 2) descriptions of what the provider would observe for a given physical exam, and;
- 3) the results of a medical test the provider orders.

Providers are then asked to make a diagnosis and may offer treatment recommendations but are not required to.

Vignettes in different countries vary in the treatment options the enumerator can check off in the survey instrument.

	Script of Opening Statement	Treatment (Correct if any one of the options is given, unless specified)
Child Diarrhea + Severe Dehydration	"I am a mother of a 13 month old boy. His name is Noel. My son has diarrhea."	IV fluid rehydration, nasogastric tube rehydration, or referral to another clinic if lower level facility.
2. Child Pneumonia	"I am the mother of this 5 year old girl. Her name is Sia. She has a cough."	Amoxicillin (or dosage), benzylpenicillin, or cotrimoxazole.
3. Diabetes (Type II)	"My name is Jack. I am worried that something is wrong with me. I feel weak and without energy even though I feel hungry often and eat frequently. I am 48 years old and work as a clerk."	Oral hypoglycemic or referral to specialized clinic.
4. Tuberculosis	"My name is Bakari. I am 40 years old and I have been suffering from a fever and cough for some time."	Combination therapy (with or without correct dosage, drug names, and timing) or referral to TB clinic. Sputum test/ chest x-ray are allowed in cases where test results were not reported back to clinician.
5. Child Malaria + Anemia	"I am the mother of this 4-year old boy. His name is Sangeti. He has had a fever for some time. Now he is worse, so I have come to you for help."	Artemether-lumefantrine (with or without correct dosage), artemisinin combination therapy (with or without correct dosage), or artesunate-amodiaquine. Treatment must include zinc and folic acid supplements to be considered correct.
6. Post-Partum Hemorrhage	"My name is Fatuma. I am 26 years old and I have vaginal bleeding 24 hours after delivery in a health facility."	IV line, uterine massage, and some type of uterotonic or prostaglandin must all be specified to be considered correct.
7. Neonatal Asphyxia	"A mother gives birth to a baby. The newborn is not crying. The newborn fails to establish regular breathing and appears pail and slightly blue. What do you do?"	Some action to warm and/or dry the baby, clear the airway, and provide ventilation must all be taken to be considered correct.

Medical Vignettes IRT Methodology

Inputs Derived From Vignettes

In a vignette, a provider's diagnostic behavior consists of the questions asked during history taking and the physical exams the provider performs.

Based on each individual's diagnostic behavior pattern across all vignettes, item response theory (IRT) estimates a "theta ability score" or "knowledge score" for each provider in the survey.

Module 3: Case Simulations

Section G: Case Study Patient 5¹²

Case study patient [enumerator reads]

Good morning (afternoon) doctor. I am the mother of this 4-year-old boy. His name is Sangeti. He has had a fever now for some time. Now he is worse, so I have come to you for help.

[All other information is provided only if the clinician asks!]

History Taking		Question Asked	Enumerator Response	Yes = 1	Notes/other questions
1. Uuration of fever	History To	king		No = 2	
2. Pattern of fever/Presence or history of fever 3. Shiver or sweat 4. Convulsions No 5. Vomiting Yes, sometimes He eats, but not as much as usual, and sometimes he will vomit 7. Diarrhoea No 8. Cough Yes 9. Severity of cough Not severe 10. Difficulty in breathing No difficulty in breathing 11. Type of cough (productive or dry) The cough is dry 12. Type of medication given 13. Amount One dose two days ago, one yesterday and one this morning Amount Distributions He has taken all vaccinations. Physical Examination The range pale 17. Eyes, sunken? The eyes are not sunken 18. Eyes, pale colour? The eyes are not sunken 19. Responsiveness / general condition The skin is normal The syes are not unken Temperature Temperature Temperature is 37.6 degrees (Celsius) Post in the symbol of the symbol one this not stiff Text is not stiff Text is 35. Heck is 15. Heck is not stiff Text is 35. Heck is 15. Heck is 15. Heck is not stiff Text is 35. Heck is 15. Heck is 15. Heck is not stiff Text is 35. Heck is 15. Heck is 15. Heck is 15. Heck is not stiff Text is 35. Heck is 15.			One week		
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22. Pulse Pulse is 95 per minute 23. Neck stiffness Neck is not stiff	20.	Skin condition	The skin is normal	11	
23. Neck stiffness Neck is not stiff	21.	Temperature	Temperature is 37.6 degrees (Celsius)		
'	22.	Pulse	Pulse is 95 per minute	II	
24. Puffy face Face is not puffy	23.	Neck stiffness	Neck is not stiff	11	
	24.	Puffy face	Face is not puffy		

Medical Vignettes IRT Methodology

Generating Knowledge Scores

Item response theory fits a predicted relationship for each survey item between the knowledge score and the likelihood of completing the item correctly.

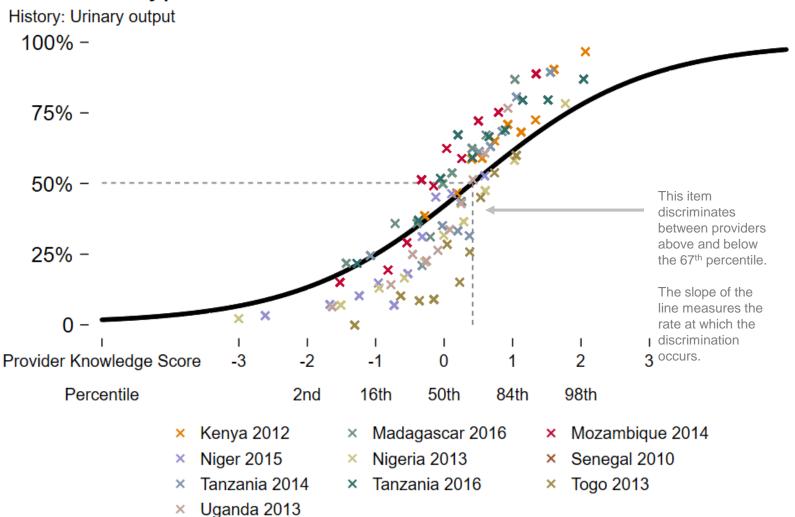
A given provider's knowledge score is predicted based on the parameters established for all questions and the provider's responses to those questions.

Using IRT, providers across slightly different surveys (completed in different countries) can be compared.

The predicted response curve and actual decile performance rates for a single item are illustrated here.

6/28/2018

Diabetes Type 2



Togo Country Profile 10

Diagnostic Knowledge Assessment SDI – Togo

Summary of Performance Across Vignettes

For each vignette, enumerators are only able to check off the questions and exams already listed in the survey instrument.

As a result, the "fraction of questions" and "fraction of exams", rather than the raw number of questions and exams, are used in subsequent analysis.

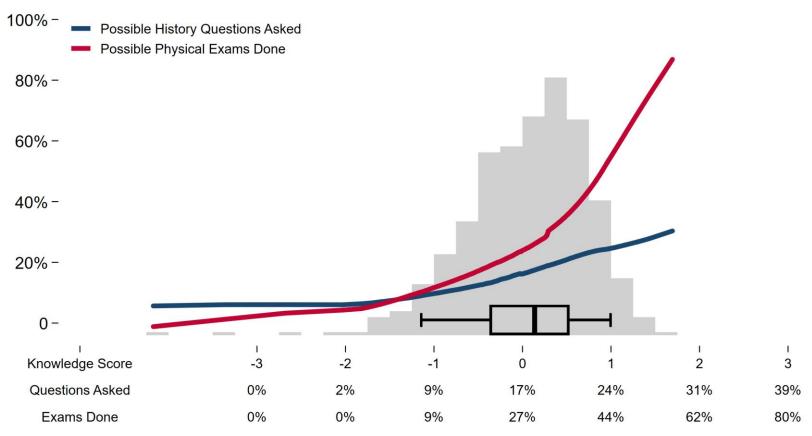
	Child Diarrhea + Dehydration	Child Pneumonia	Diabetes (Type II)	Tuberculosis	Child Malaria + Anemia	Post-Partum Hemorrhage	Neonatal Asphyxia		
Number Who Did Vignette	302	302	303	303	303	521	519		
Did Not Do Vignette	225	225	224	224	224	6	8		
History Taking									
Mean Questions Asked	5.6	4.7	4.4	3.8	4.7	2.2	n/a		
Fraction of Available Questions	25.3%%	23.4%	19.2%	1.3%	23.5%	12.4%	n/a		
Physical Examination									
Mean Exams Done	3.4	2.7	2.8	2.6	3.4	3.9	1.8		
Fraction of Available Exams	19.0%	19.4%	31.3%	33.1%	16.3%	199%	30.1%		

Knowledge Score
Distribution ad Measures
of Effort

The distribution of knowledge scores obtained from IRT analysis is approximately normal.

The knowledge score is a good predictor of the fraction of history questions asked and physical exams done by providers.

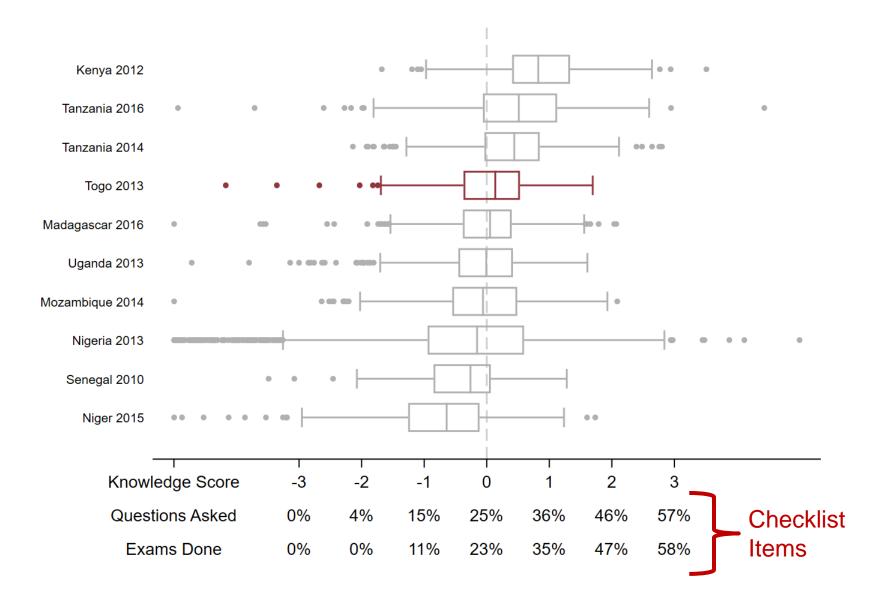
The box plot shows the 5th, 25th, 50th, 75th, and 95th percentiles for reference.



"Possible history questions asked" includes diabetes type 2, diarrhea+dehydration, malaria+anemia, pneumonia, post-partum hemorrhage, tuberculosis vignettes.
"Possible physical exams done" includes neonatal asphyxia, diabetes type 2, diarrhea+dehydration, malaria+anemia, pneumonia, post-partum hemorrhage, tuberculosis vignettes.

Knowledge Score
Distribution Compared to
Other Countries

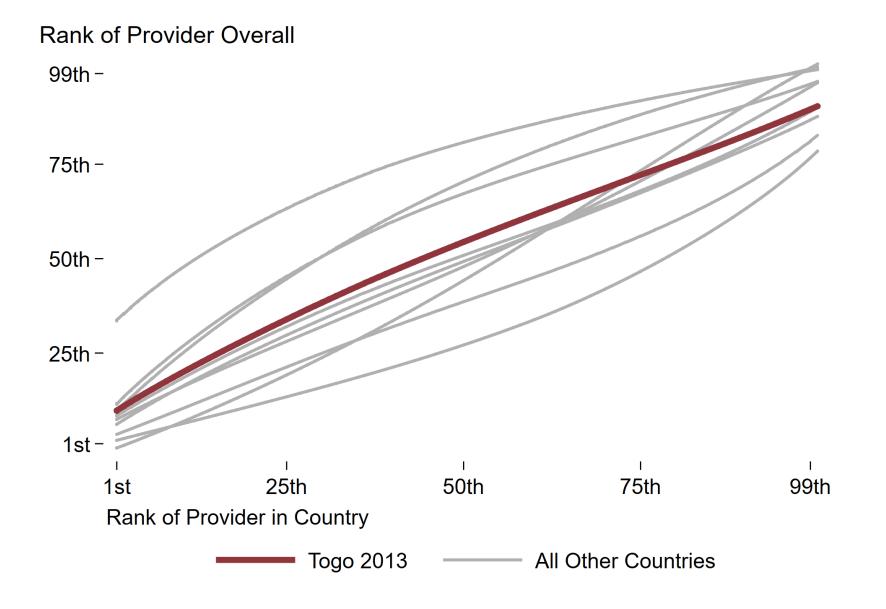
The boxplot shows the distribution of provider knowledge in Togo as compared to the distribution of provider knowledge in other countries. The countries are ranked by their median knowledge score.



Providers' Percentile Ranking

In the following figure, one can see how the median provider in Togo compares to the global distribution.

In addition, one can see where the median provider in the global distribution is in the Togo rankings. In other words, is the median provider one of the best providers, one of the worst, or average.



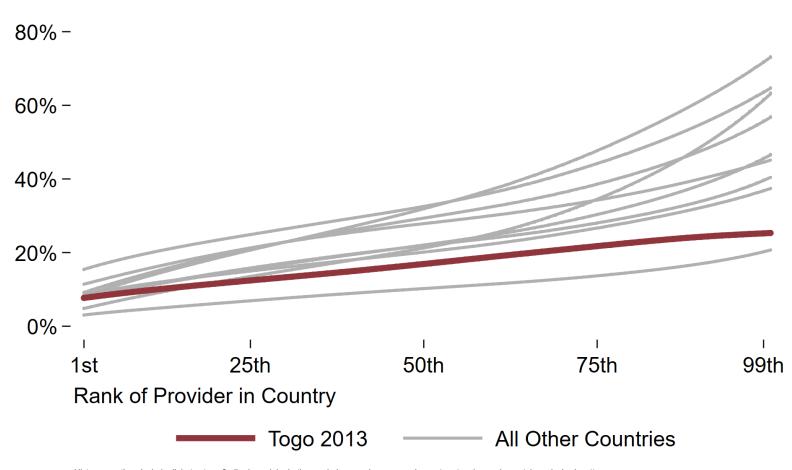
6/28/2018 Cross-Country Comparison

History Taking Behavior in Togo Compared to Other Countries

Here, one can compare the most and least knowledgeable providers in Togo to see whether the best performing providers ask more of the items on the history taking checklist.

In addition, the figure shows how the best and worst providers in Togo compare to the best and worst providers in other countries with regard to how much of the history checklist they complete.

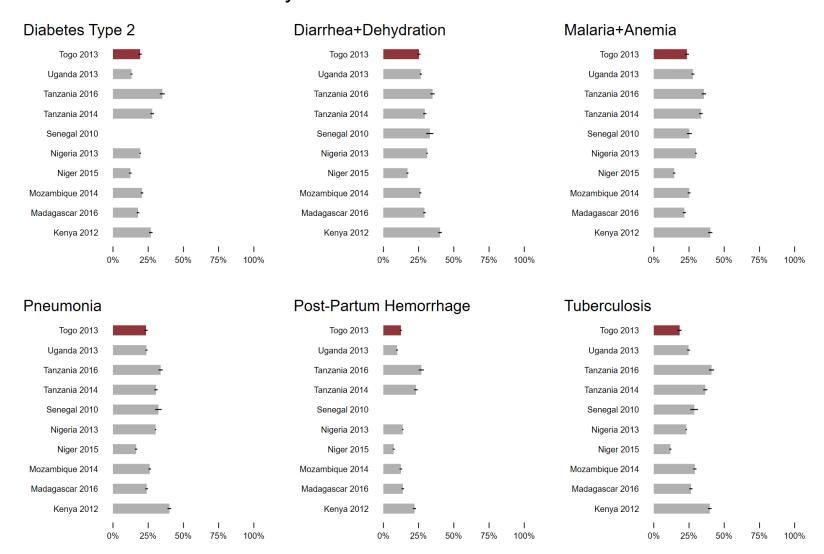




History questions include diabetes type 2, diarrhea+dehydration, malaria+anemia, pneumonia, post-partum hemorrhage, tuberculosis vignettes.

Vignette-Specific History Taking Behavior Compared to Other Countries

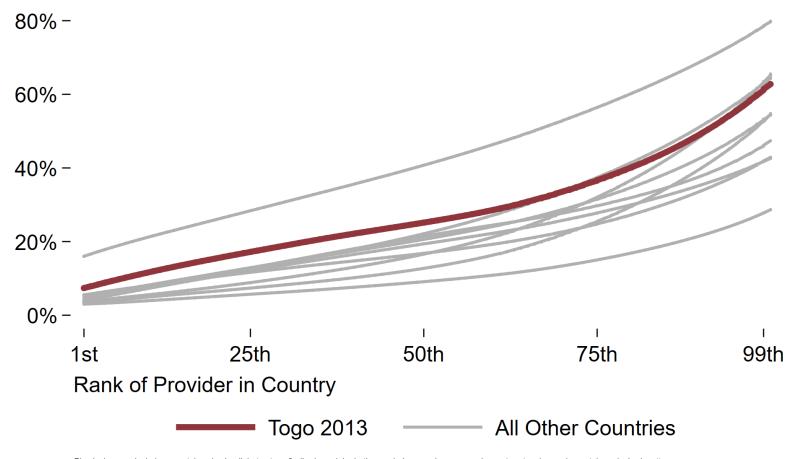
Fraction of Possible History Questions Asked



Physical Examination
Behavior in Togo Compared
to Other Countries

As with history taking, the following figure allows one to compare physical examination choices across the spectrum of provider knowledge. This helps answer the question: do the best performing providers do more physical exams?

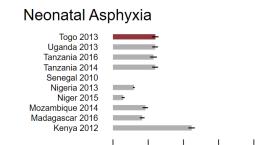
Fraction of Possible Physical Exams Done 100% -



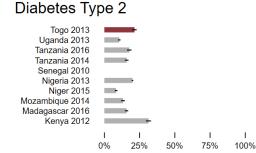
Physical exams include neonatal asphyxia, diabetes type 2, diarrhea+dehydration, malaria+anemia, pneumonia, post-partum hemorrhage, tuberculosis vignettes.

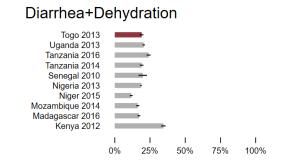
Vignette-Specific Physical Examination Behavior Compared to Other Countries

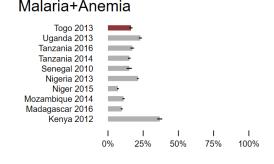
Fraction of Possible Physical Exams Done

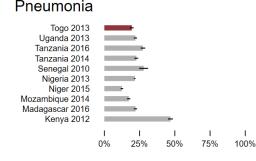


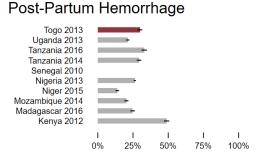
25%





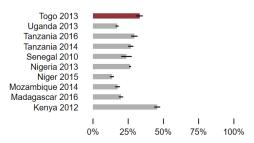






19

Tuberculosis



SDI – Togo

Summary of Performance Across Vignettes

In the case of vignettes that presented comorbidities, a provider only received credit for a correct diagnosis when he or she specified each morbidity.

Correct management was decided by comparing the providers' choices to international guidelines as much as possible given that the presentation of treatment options varied from country to country.

Several vignettes listed antibiotics as a treatment option although prescribing antibiotics for the particular vignette go against clinical management guidelines. These were identified separately to see whether providers are doing more unnecessary treatment.

	Child Diarrhea + Dehydration	Child Pneumonia	Diabetes (Type II)	Tuberculosis	Child Malaria + Anemia	Post-Partum Hemorrhage	Neonatal Asphyxia	
Number Who Did Vignette	302	302	303	303	303	521	519	
Did Not Do Vignette	225	225	224	224	224	6	8	
Identifying Condition Presented								
Correct Diagnosis	69 (23%)	176 (58%)	117 (39%)	254 (84%)	100 (19%)	335 (64%)	26 (5%)	
Incorrect Diagnosis	222 (77%)	126 (42%)	186 (61%)	49 (16%)	203 (81%)	186 (36%)	493 (95%)	
Prescribing Appropriate Treatment								
Correct Treatment	133 (44%)	249 (82%)	138 (46%)	161 (53%)	107 (35%)	159 (31%)	112 (22%)	
Incorrect Treatment	169 (56%)	53 (18%)	165 (54%)	142 (47%)	196 (65%)	362 (69%)	407 (78%)	
Inappropriate Antibiotics Usage								
Gave Incorrect Antibiotics	127 (42%)	n/a	n/a	60 (20%)	n/a	n/a	n/a	
Did Not Give Incorrect Antibiotics	175 (58%)	n/a	n/a	243 (80%)	n/a	n/a	n/a	
Ordering Tests								
Number of Tests Ordered	0.5	1.2	1.1	1.6	1.7	0.3	n/a	

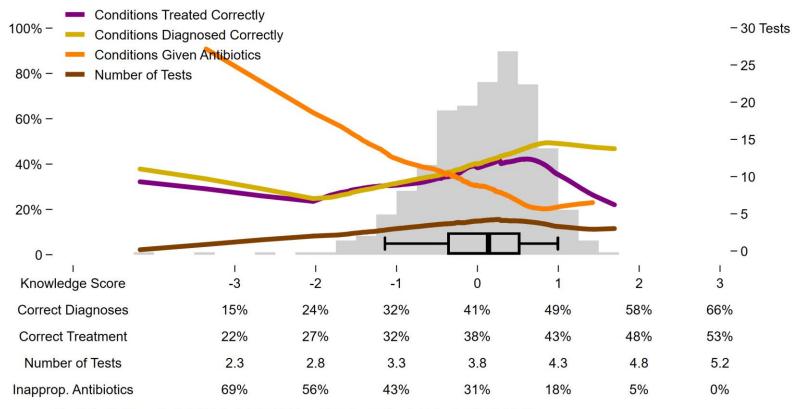
Knowledge Score Distribution and Measures of Quality

The knowledge score is a good predictor of the whether providers correctly treat the given conditions, correctly diagnose the given conditions, and order more tests.

The relationship between whether more knowledgeable providers also prescribe more inappropriate antibiotics is presented in the figure.

The box plot shows the 5th, 25th, 50th, 75th, and 95th percentiles for reference.

6/28/2018



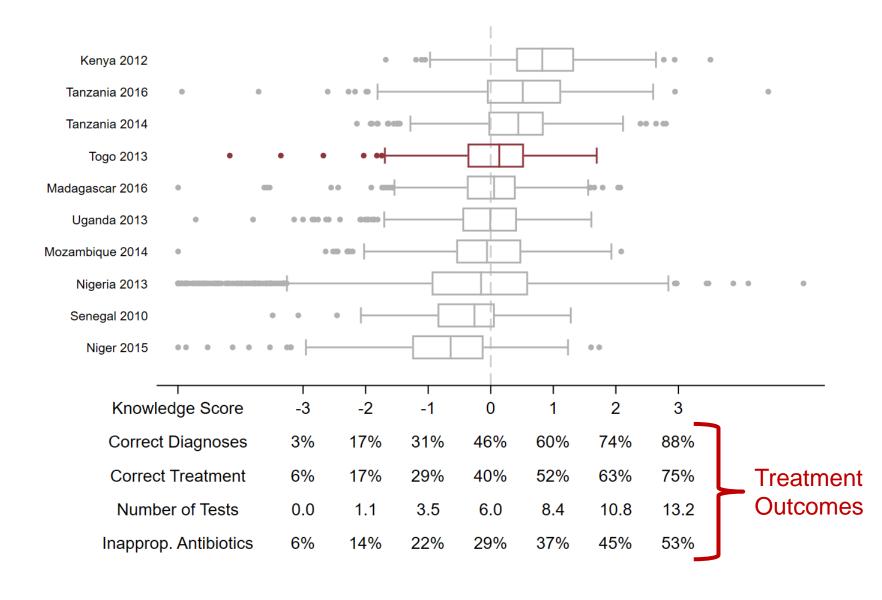
[&]quot;Correct treatment" includes neonatal asphyxia, diabetes type 2, diarrhea+dehydration, malaria+anemia, pneumonia, post-partum hemorrhage, tuberculosis vignettes. "Correct diagnoses" includes neonatal asphyxia, diabetes type 2, diarrhea-dehydration, maina-variena, pice-production, post-partum hemorrhage, tuberculosis vignettes. "Number of tests" includes diabetes type 2, diarrhea-dehydration, malaria-anemia, pneumonia, post-partum hemorrhage, tuberculosis vignettes. "Number of tests" includes diabetes type 2, diarrhea-dehydration, malaria-anemia, pneumonia, post-partum hemorrhage, tuberculosis vignettes. "Prescribed inappropriate antibiotics" includes diarrhea-dehydration, tuberculosis vignettes.

Togo Country Profile

Knowledge Score
Distribution Compared to
Other Countries

Again, the distribution of provider knowledge in Togo is compared to the distribution of provider knowledge in other countries. The countries are ranked by their median knowledge score.

From the figure, one can also see how many more diagnoses, treatments, and tests are ordered as a provider's knowledge score increases by one standard deviation.

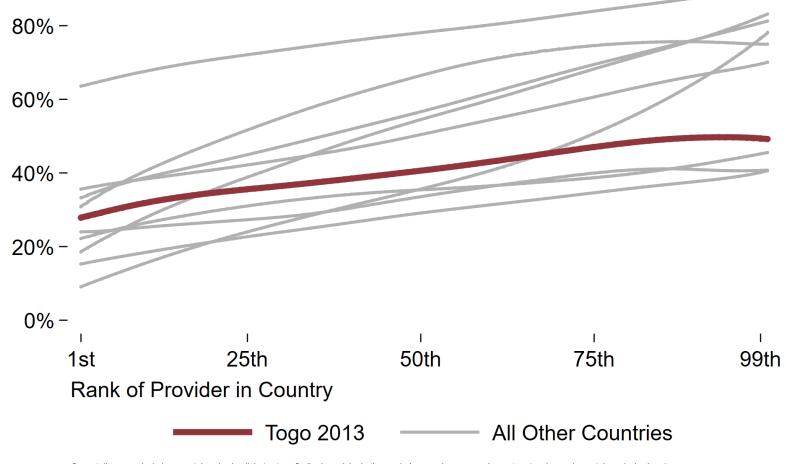


Diagnosis Behavior in Togo Compared to Other Countries

In the figure, one can determine whether the best performing providers are able to diagnose more conditions correctly compared o the worst providers in Togo.

The figure also shows how the diagnostic ability of the best providers in Togo compares to that of the best providers in other countries.



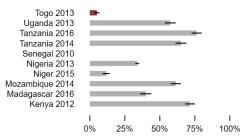


Correct diagnoses include neonatal asphyxia, diabetes type 2, diarrhea+dehydration, malaria+anemia, pneumonia, post-partum hemorrhage, tuberculosis vignettes.

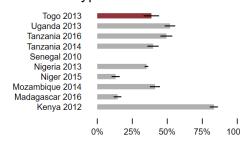
Vignette-Specific Diagnosis Behavior Compared to Other Countries

Fraction Who Correctly Diagnosed Condition

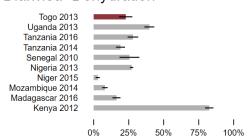
Neonatal Asphyxia



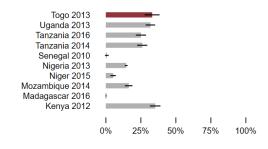
Diabetes Type 2



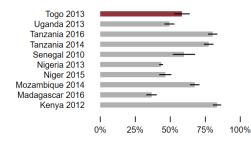
Diarrhea+Dehydration



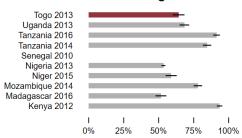
Malaria+Anemia



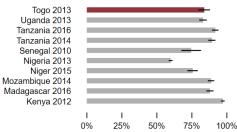
Pneumonia



Post-Partum Hemorrhage



Tuberculosis

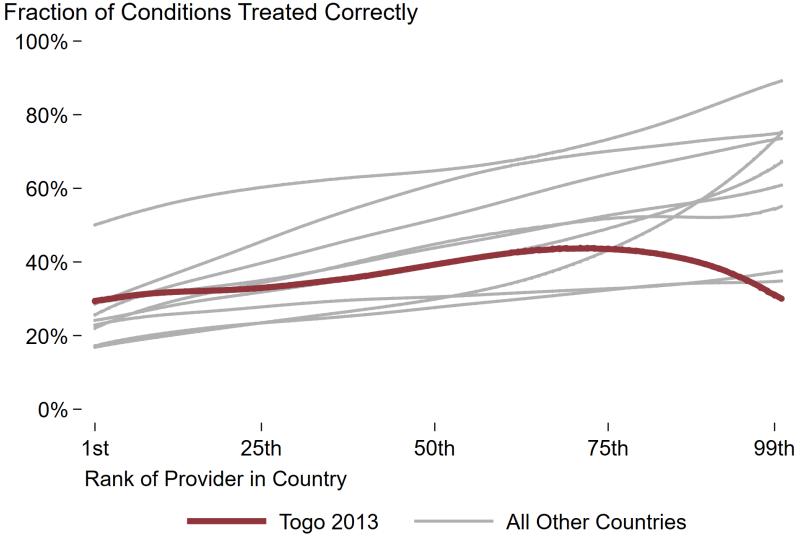


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Treatment Behavior in Togo Compared to Other Countries

Here, one can see how a provider's ability to manage the vignette conditions correctly changes as the provider's knowledge increases.

In addition, one can see whether the difference in treatment accuracy between the best and worst provider in Togo is comparable to the differences observed in other countries.

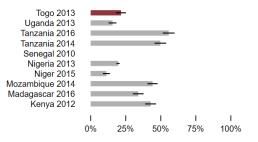


Correct treatments include neonatal asphyxia, diabetes type 2, diarrhea+dehydration, malaria+anemia, pneumonia, post-partum hemorrhage, tuberculosis vignettes.

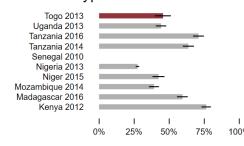
Vignette-Specific Treatment Behavior Compared to Other Countries

Fraction Who Correctly Treated Condition

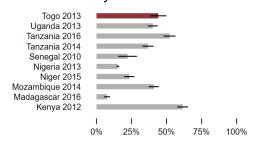
Neonatal Asphyxia



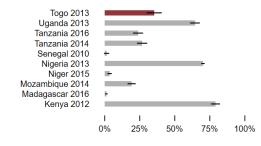
Diabetes Type 2



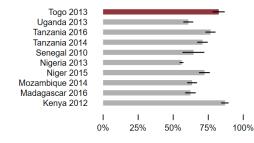
Diarrhea+Dehydration



Malaria+Anemia

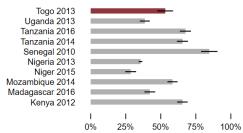


Pneumonia



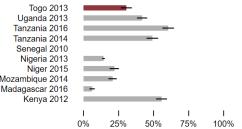


Tuberculosis



Togo Country Profile 6/28/2018

Post-Partum Hemorrhage

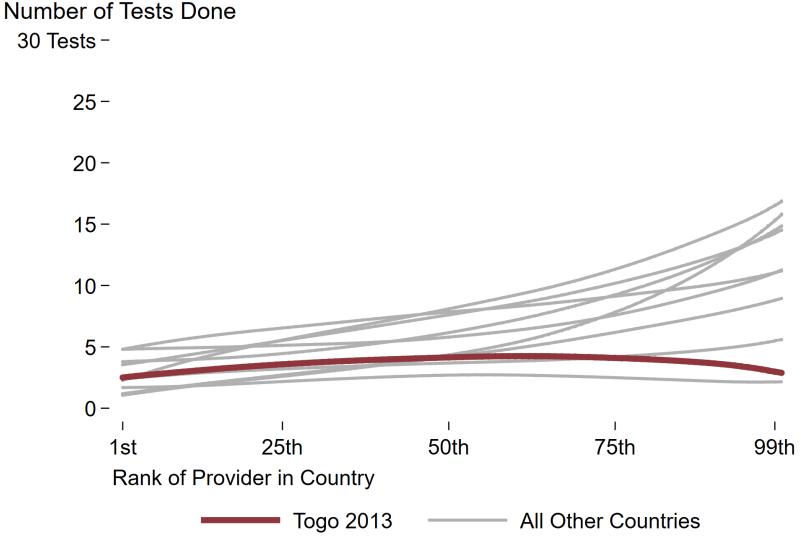


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Test Ordering Behavior in Togo Compared to Other Countries

In the figure, one is able to determine the average number of tests ordered by a given provider as he or she moved from the lowest rank in the country to the highest rank.

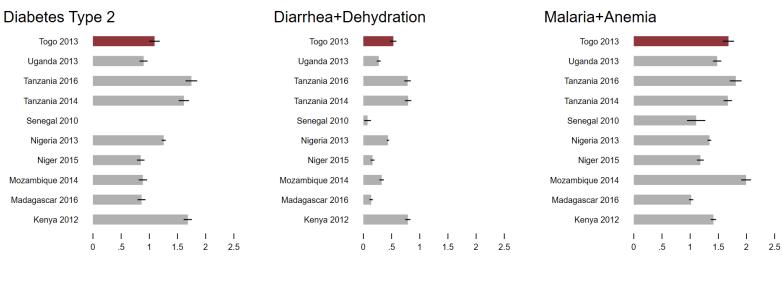
The figure also allows one to see how providers in Togo compare to providers in other countries with regard to the number of tests they order, on average.

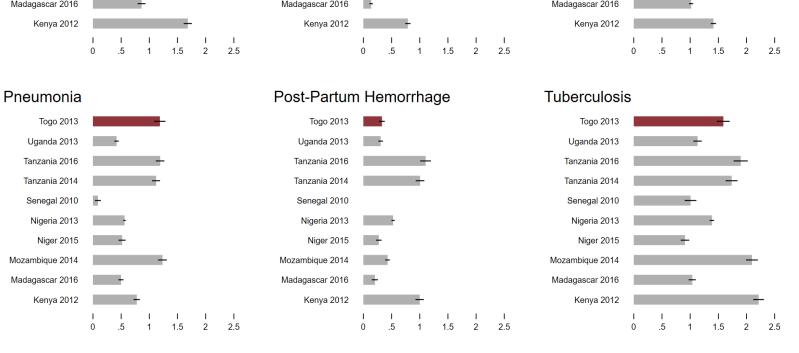


Tests include diabetes type 2, diarrhea+dehydration, malaria+anemia, pneumonia, post-partum hemorrhage, tuberculosis vignettes.

Vignette-Specific Test Ordering Behavior Compared to Other Countries

Number of Tests Done

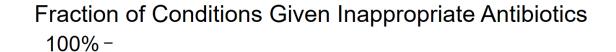


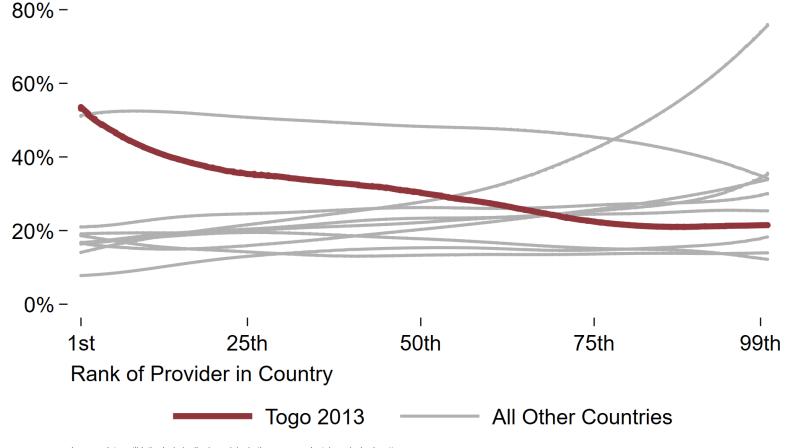


Antibiotic Prescription
Behavior in Togo
Compared to Other
Countries

Finally, it is important to determine whether more knowledgeable providers are then more likely to prescribe unnecessary antibiotics.

In the given figure, one can address that question, and additionally compare the antibiotics prescription behavior in Togo to that in other countries across the knowledge spectrum.

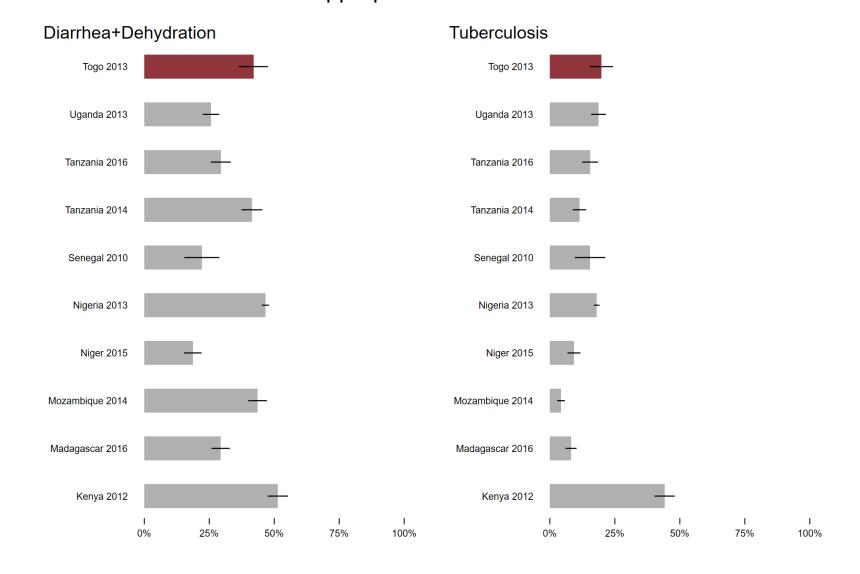




Inappropriate antibiotics include diarrhea+dehydration, pneumonia, tuberculosis vignettes

Vignette-Specific Antibiotic Prescription Behavior Compared to Other Countries

Fraction Who Prescribed Inappropriate Antibiotics



Demographic Variation in Diagnostics & Treatment

SDI – Togo

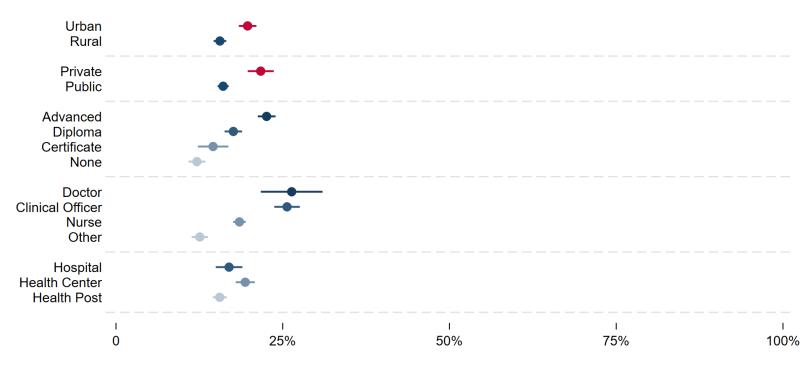
History Taking Behavior Across Different Provider Characteristics

In the figure, the variation among different groups of providers in the fraction of the history checklist completed is shown.

Thus, one can compare whether providers in one type of facility ask more or less questions. In addition, one can compare whether providers of different medical backgrounds ask more or less questions.

The mean values with a 95% confidence interval are shown.

Fraction of Possible History Questions Asked



History questions include diabetes type 2, diarrhea+dehydration, malaria+anemia, pneumonia, post-partum hemorrhage, tuberculosis vignettes.

Data is not shown for categories containing less than 5 observations.

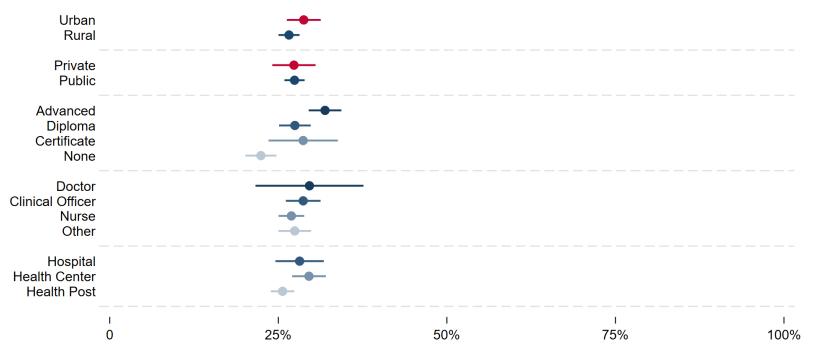
Physical Examination Behavior Across Different Provider Characteristics

Here, one can see whether providers in particular groups complete more physical examinations than others.

Specifically, providers who work in urban versus rural and public versus private are compared. In addition, providers who work in different tiers of the healthcare system are compared. Finally, providers with different medical backgrounds are compared to see if those with more training perform more exams than their less-trained colleagues.

The mean values with a 95% confidence interval are shown.

Fraction of Possible Physical Exams Done



Physical exams include neonatal asphyxia, diabetes type 2, diarrhea+dehydration, malaria+anemia, pneumonia, post-partum hemorrhage, tuberculosis vignettes.

Data is not shown for categories containing less than 5 observations.

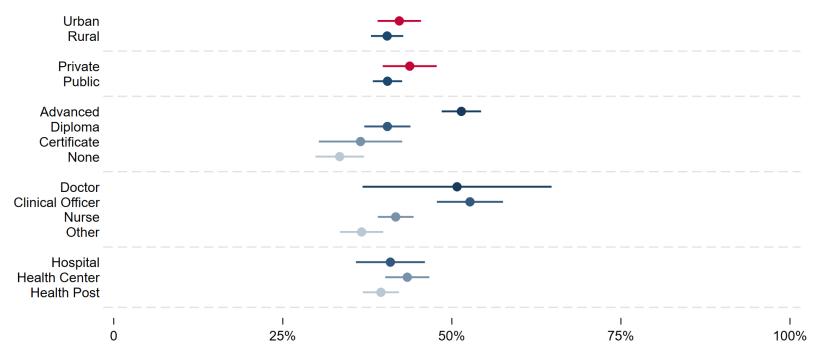
Diagnosis Behavior Across
Different Provider
Characteristics

Among other categorizations, the figure shows whether doctors diagnose more conditions accurately as compared to nurses.

In addition, the figure shows whether providers in urban settings are able to identify more of the vignette conditions compared to rural providers.

The mean values with a 95% confidence interval are shown.

Fraction of Conditions Diagnosed Correctly



Correct diagnoses include neonatal asphyxia, diabetes type 2, diarrhea+dehydration, malaria+anemia, pneumonia, post-partum hemorrhage, tuberculosis vignettes.

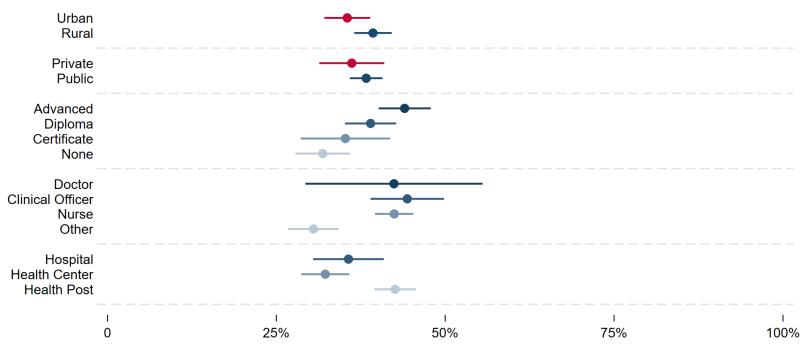
Data is not shown for categories containing less than 5 observations.

Treatment Behavior Across
Different Provider
Characteristics

Here, one can see whether a provider's ability to correctly management the clinical conditions varies when comparing different subsets of providers: urban versus rural, doctors versus nurses, public versus private, for example.

The mean values with a 95% confidence interval are shown.

Fraction of Conditions Treated Correctly



Correct treatment include neonatal asphyxia, diabetes type 2, diarrhea+dehydration, malaria+anemia, pneumonia, post-partum hemorrhage, tuberculosis vignettes.

Data is not shown for categories containing less than 5 observations.

Test Ordering Behavior Across Different Provider Characteristics

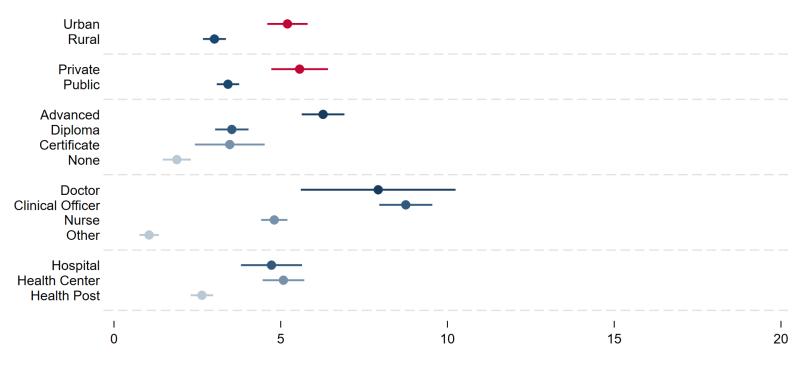
In addition, we can see whether practices around ordering tests change when comparing different types of providers.

For instance, do providers who work in hospitals order more tests than those in health posts?

Or, do providers in private facilities order more tests than those in public facilities?

The mean values with a 95% confidence interval are shown.

Number of Tests Done



Tests include diabetes type 2, diarrhea+dehydration, malaria+anemia, pneumonia, post-partum hemorrhage, tuberculosis vignettes.

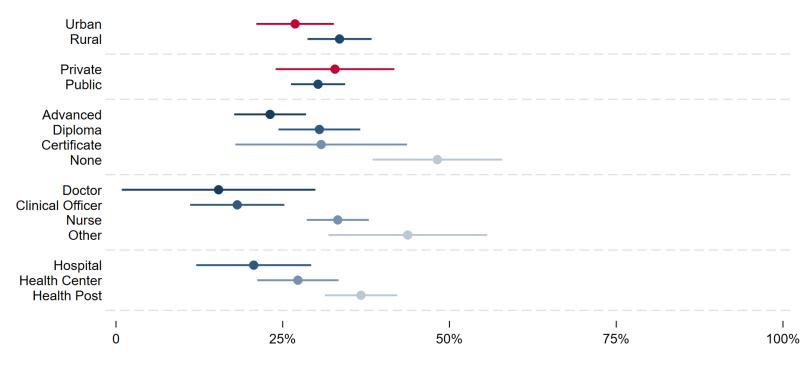
Data is not shown for categories containing less than 5 observations.

Antibiotics Prescription
Behavior Across Different
Provider Characteristics

Finally, we can determine whether providers with a particular set of characteristics are more likely to know when not to prescribe antibiotics.

The mean values with a 95% confidence interval are shown.

Fraction of Conditions Prescribed Antibiotics

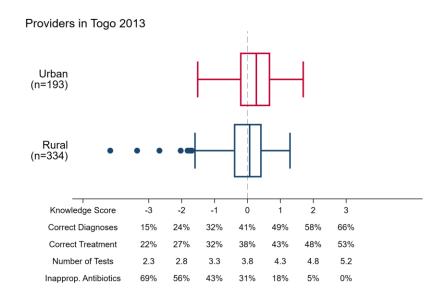


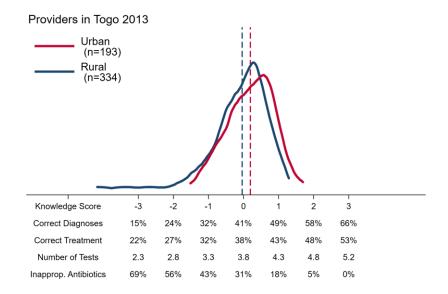
Inappropriate antibiotics includes diarrhea+dehydration, tuberculosis vignettes.

Data is not shown for categories containing less than 5 observations.

Rural vs. Urban Providers

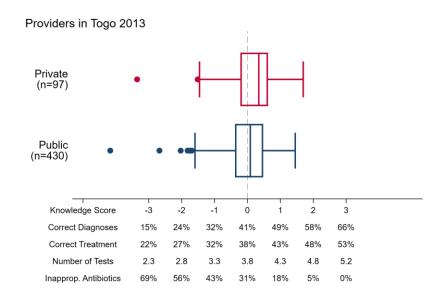
The knowledge distribution of health care providers who work in urban facilities is compared to the knowledge distribution of health care providers who work in rural facilities.

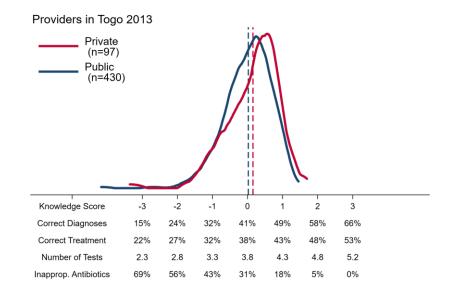




Public vs. Private Providers

In this figure, one can see how the distribution in provider knowledge for providers who work in private facilities compare to those who work in public facilities.

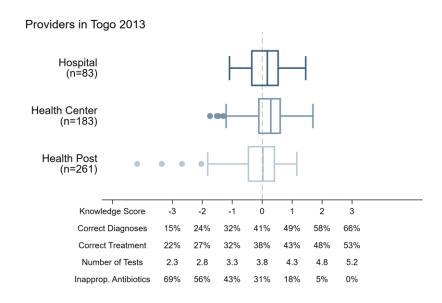


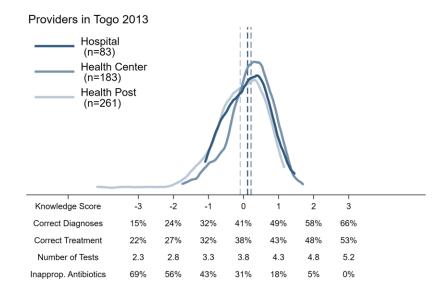


Comparing Providers at Different Facility Types

The distributions of knowledge for providers working in different tiers of the health care system are shown here.

Providers employed in hospitals tend to have a higher median knowledge score, while those in health posts have a lower median knowledge score. Providers in health posts are mainly nurses while those in hospitals span different professions.

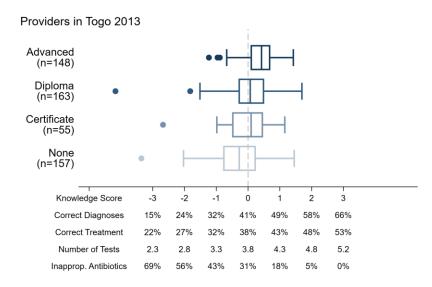




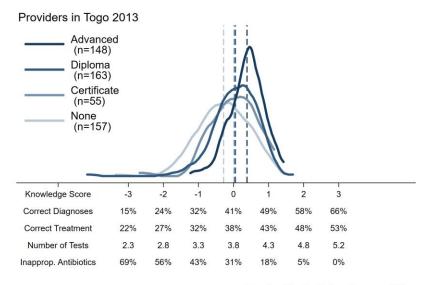
Comparing Providers of Varying Levels of Medical Education

In the figures, the distributions of provider knowledge based on different levels of medical education are shown.

Providers with advanced degrees have the highest median knowledge while those with no medical education, if surveyed, have the least medical knowledge. However, there is a wide distribution in knowledge in every category of medical education.



Categories with less than 10 observations were excluded.

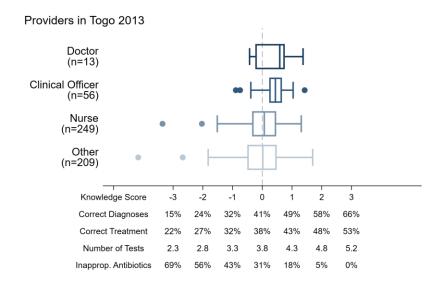


Categories with less than 10 observations were excluded.

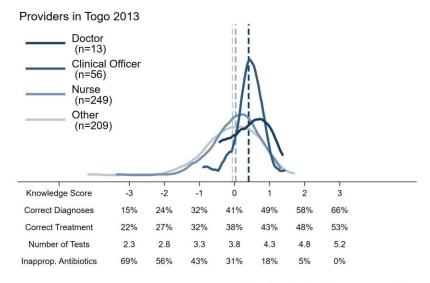
Comparing Providers of Different Professions

These figures allow one to compare the overall distribution in provider knowledge across different professional cadres.

Typically, doctors are the most knowledgeable and the "other" category, which captures nursing assistants and various other auxiliary health care workers, are the least knowledgeable.



Categories with less than 10 observations were excluded.



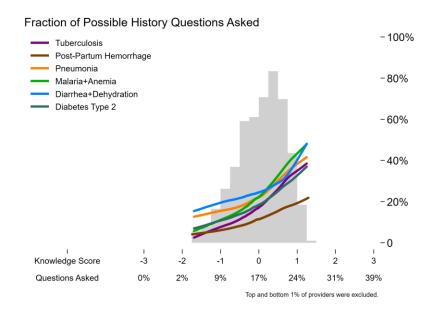
Categories with less than 10 observations were excluded

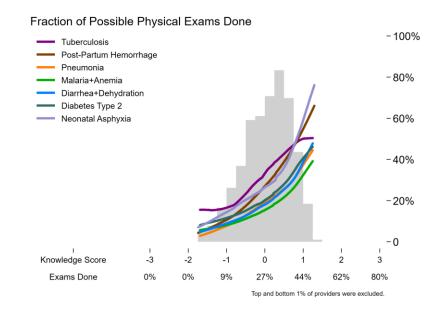
Appendix - Knowledge Score vs. Vignette-Specific Behavior

SDI – Togo

Vignette-Specific History Taking and Physical Examination Behavior

Here, one can see whether and how the history taking and physical examination behaviors vary over the knowledge distribution, allowing one to compare the behavior of the most and least knowledgeable provider for specific vignettes.

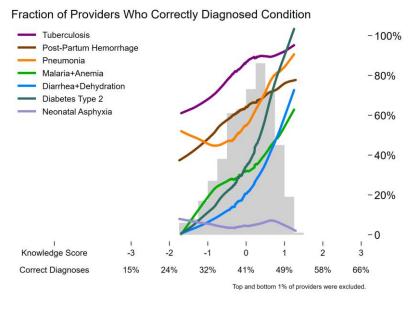


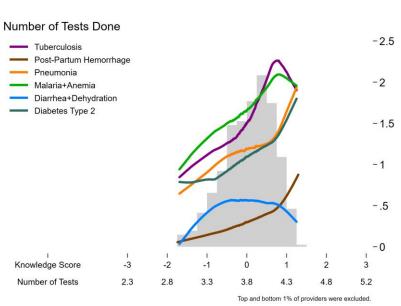


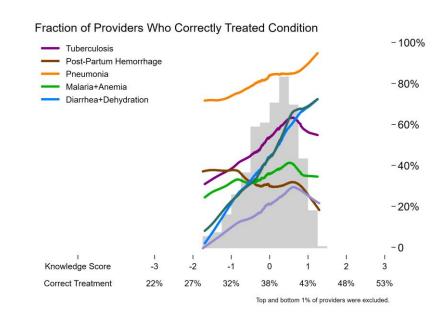
Vignette-Specific Treatment Indicators, By Knowledge Score

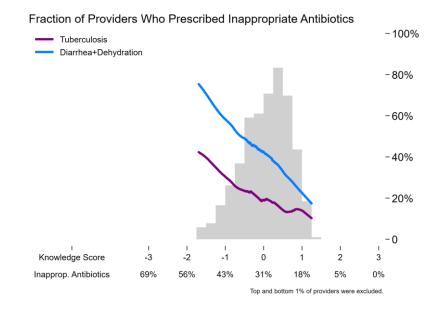
In these figures, one can look at the degree to which correct diagnosis and treatment for the different vignettes vary across the spectrum of provider knowledge.

Similarly, one can look at how the number of tests ordered for each vignette and whether inappropriate antibiotics were prescribed varies over the provider knowledge distribution.









Acknowledgements

Prepared by:

- Anna Konstantinova
- Benjamin Daniels
- Jishnu Das

Thanks to:

SDI Team

For any questions, please contact: Jishnu Das, jdas1@worldbank.org

The data used for this analysis can be found https://github.com/worldbank/SDI-Health. Additional documentation on the Service Delivery Indicators can be found https://www.sdindicators.org/.