

Technical Writer (SPG), Apple

Cupertino, CA 2 weeks ago Over 200 applicants, Full-time
10,001+ employees · Computers and Electronics Manufacturing
2,344 company alumni · 3 school alumni

At Apple, we take pride in surprising and delighting our customers with innovative products and services that enrich lives. The people here at Apple explore ideas that create new markets and revolutionize how people live. They believe better solutions exist and focus on defining and perfecting them. Bring your passion, dedication, and expertise and find out how much you can make a difference. Join Apple, and help us make the world better for our future generations.

Within Special Projects Group's Learning & Development team, we are looking for an experienced technical writer who has a passion for crafting well-structured, succinct, clear, and accurate messaging. We want you to help us showcase the value of documentation, empowering each reader with mission-critical knowledge and skills that will fuel our Research and Development organization. Your technical writing expertise, vision for what great documentation looks like, and passion to boil details down to the ground truth will support this key vertical.

Key Qualifications

- Minimum of 3-5 years technical writing and copy editing experience
- Demonstrated ability to write well-crafted, easy-to-consume documentation
- Experience writing release notes or similar documents for a fast-paced development environment
- Expert Confluence user
- Experience with JIRA or similar project-management tools
- Knack for identifying the key objectives of a document for knowledge checks or other assessments
- Excellent communication skills and writing capabilities
- Exceptional attention to detail
- Ability to work collaboratively
- Strong knowledge of the Mac/iOS platforms and Apple software
- Process-oriented

Description

The ideal candidate will possess strong technical writing skills, be comfortable with interacting with people, be highly organized, and be able to deliver high-quality written deliverables under tight deadlines in a fast-moving software development environment. Attention to detail comes naturally to this person who will ensure all content provides clarity and accuracy, conveys the proper voice, and aligns with an internal style guide. The selected person will recognize the value of relationships, develop and nurture his or her own professional relationships with a broad spectrum of people from across the organization, and be able to successfully influence others when needed.

Desirable Soft Skills:

- Approachable
- Interpersonal skills
- Capability to multi-task
- Flexibility
- Team player
- Openness to seek and receive feedback for self-improvement • Driven to excel
- Listening skills
- Business acumen

Education & Experience

Bachelors in Communications, English, Journalism, or related field. Advanced degree or certification in Technical Writing preferred.

Additional Requirements

- Approximately 25% travel is necessary.
- Role Number: 200442565

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Senior Technical Writer, Snowflake

San Mateo, CA 2 weeks ago 65 applicants

Full-time · Mid-Senior level, 1,001-5,000 employees · Software Development 300 company alumni

We're at the forefront of the data revolution, committed to building the world's greatest data and applications platform. Our 'get it done' culture allows everyone at Snowflake to have an equal opportunity to innovate on new ideas, create work with a lasting impact, and excel in a culture of collaboration.

Snowflake is growing fast and we're scaling our team to help enable and accelerate our growth. We're passionate about our people, our customers, our values and our culture! We're also looking for people with a growth mindset and the pragmatic insight to solve for today while building for the future. And as a Snowflake employee, you will be accountable for supporting and enabling diversity and belonging.

Snowflake started with a clear vision: make modern data warehousing effective, affordable, and accessible to all data users. Because traditional on-premises and cloud solutions struggle with this, Snowflake developed an innovative product with a new built-for-the-cloud architecture that combines the power of data warehousing, the flexibility of big data platforms, and the elasticity of the cloud at a fraction of the cost of traditional solutions.

Internal Technical Writers work on documentation and other materials used by Snowflake's world-class engineering teams. In this role, you will create and review infrastructure/developer documentation, define processes for maintaining this documentation, and provide guidance to help engineers improve their writing skills. Working in a fast-paced and challenging CI/CD environment, you will experience the satisfaction of improving the developer experience at Snowflake while facilitating a weekly release cycle and helping ensure the highest standards for coding quality and practices.

RESPONSIBILITIES:

Create the foundation and roadmap for an internal writing team to meet the needs of a rapidly-growing engineering org, with the opportunity to hire and eventually manage the team.

Identify and respond to the information needs of Snowflake engineers.

Design and implement the information architecture and strategies for internal documentation, including solutions for content management and search/discoverability.

Define processes for writing internal documentation (guides, architectural overviews, training materials, API references, etc) across engineering teams, including RDBMS Kernel, Networking, Security, Application/Client Software, UX, DevOps, Release, and more.

Work with TPMs (technical program managers) and engineers to ensure all components of the SDLC (software development lifecycle) are well-documented and the documentation is easy to find and use.

Establish and encourage good internal documentation practices and standards.

Help engineers improve their writing skills for both internal and external documentation.

REQUIRED EXPERIENCE & SKILLS:

Applicable Bachelor's Degree

6+ years creating technical documentation for internal engineering teams.

Expertise in project management, with the ability to initiate, implement, and maintain multiple projects concurrently and prioritize work.

Experience with using and documenting any of the following:

Programming languages/APIs, particularly Python, Go.

Expert ability to create, manage and maintain technical diagrams with minimal guidance.

Source control and CI/CD technologies (Git, Jenkins, Lambda, etc).

Best practices for software development, testing, and release management

Experience with documentation solutions (content management systems, wiki systems, full-text search,

ADDITIONAL DESIRED EXPERIENCE & SKILLS:

- Exposure to Cloud technologies (AWS, GCP, Azure, etc).
- Exposure to SQL and RDBMS technologies (Oracle, Teradata, Redshift, SQL Server, etc).
- Knowledge of open source development/management tools (Swagger, DITA, etc).
- Comfortable working within a complex code base across multiple teams and dependencies in a fast-paced and sometimes chaotic development environment.
- Proven self-starter with excellent communication skills (written and verbal) and experience building relationships with SMEs and engineers.
- Snowflake is growing fast, and we're scaling our team to help enable and accelerate our growth. We are looking for people who share our values, challenge ordinary thinking, and push the pace of innovation while building a future for themselves and Snowflake.
- How do you want to make your impact?

Information Developer Technical Writer Remote, Siemens EDA

<https://www.linkedin.com/jobs/collections/recommended/?currentJobId=3217618614&start=24>

Siemens EDA (Siemens Digital Industries Software) Hillsboro, OR Remote 1 week ago 41 applicants

Full-time · Associate

1,001-5,000 employees · Software Development, 2 company alumni, Actively recruiting

Are You a Striped Bass?

Looking for a good technical writer is much like fishing for striped bass. Sometimes you get tuna. Sometimes you get trout. Sometimes you get an old boot. No matter how many times you cast your line, it's only on very rare occasions that you find your coveted striped bass.

Siemens Digital Industries Software, a leader in the Electronics Design Automation (EDA) industry, is looking for a technical writer for its growing IC verification and test products. Working closely with a talented design staff, you will be responsible for documenting new technologies as well as proven product lines.

NOTE: Please submit a cover letter with your application.

Our ideal candidates will have the following:

- BS/MS/PhD in a technical degree (such as EE, CS, Physics, or Applied Math; new graduates will be considered)
- Demonstrable interest/experience in the microchip industry, such as physical verification, manufacturing, CAD, place and route, custom IC design, or design-for-test
- An understanding of CMOS or digital design is a plus
- Polished ability to write concisely
- Excellent interpersonal skills
- Outstanding investigative research instincts
- Multitasking and/or project management capabilities

Our writing team provides the following environment:

- A group with decades of combined experience (and a sense of humor)
- Training to gain knowledge in the field
- Involvement in every level of documentation production for multiple books
- Ability to innovate and improve documentation standards
- Remote Work Ok

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If you are a writer with a highly technical background, an engineer looking for a career change, or a new college graduate with a technical degree and strong writing and interpersonal skills, please apply with both a cover letter and resume.

At Siemens we are always challenging ourselves to build a better future. We need the most innovative and diverse Digital Minds to develop tomorrow's reality. Find out more about the Digital world of Siemens here: www.siemens.com/careers/digitalminds

Misc

- #DISW
- Organization: Digital Industries
- Company: Siemens Industry Software Inc.
- Experience Level: Experienced Professional
- Full / Part time: Full-time
- Equal Employment Opportunity Statement

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