



# Rauland Responder® 4000

The Answer to Long-Term Care Communications

Rauland Responder 4000 is a feature-rich communication system designed to meet the needs, and budget, of Skilled Nursing, Sub-acute, and other Long-Term Care facilities. The platform is an affordable, reliable, and scaleable solution which provides features and upgrades usually found in more expensive systems.

Responder 4000 meets the communication needs of your staff — so they can focus on providing the best possible care for your residents.

1 WIRELESS PENDANTS ALLOW RESIDENTS TO REMAIN MOBILE, ACTIVE AND SECURE KNOWING THAT HELP IS A PUSH BUTTON AWAY.

2 THE SLIM STATION CALL BUTTONS CAN BE CUSTOMIZED WITH PICTURES, ICONS OR WORDS.

3 OPTIONAL MANAGEMENT SOFTWARE DESIGNED TO STREAMLINE YOUR PROCESS SO YOU CAN FOCUS ON MORE IMPORTANT TASKS.

4 WITH WIRELESS PHONES AND PAGERS, STAFF CAN BE NOTIFIED OF RESIDENT ACTIVITY FROM ANY PART OF YOUR FACILITY.





## Responder 4000 SLIM Station Components



### 1 Resident Room Components

- Audio or Visual-only configuration
- Multiple call-in priorities available
- Call Assurance indicators
- Optional TV, entertainment, light-control capabilities
- Room equipment alarm receptacle for ventilators, fall risk alarms, and more

### 2 Resident Check-in Station

- Programmable resident check-in sequencing and emergency notification
- Flash modes status indicator (check-in required / complete)
- Optional audio speaker for staff-resident communication or announcements\*

### 3 Special Function Stations

- One-touch operations
- Large, back-lit call buttons
- Optional audio speaker
- Custom buttons for unique call priorities
- Water-resistant (bath station)

#### Audio Pull-Cord Station

- Easy to use pull-cord
- Audio to the bathroom

### 4 Staff & Duty Stations

- Provides communication capabilities to key staff meeting areas
- Monitors system activity via brightly colored LED and tone annunciation

### 5 Call Activity Displays

#### Console

- Brightly lit LCD console
- Easy-to-use touch points, customized to each console
- Staff presence review capabilities
- Wireless device assignment

#### Annunciate Panel

- Customized tone & light indication of system activity
- Optional muting

#### Marquee

- Choose from a variety of one or two-line, color displays
- Provide tone indication of system activity

## Responder 4000 Wireless Integrations



### 6 Wireless Phones

- Route resident calls to specific caregivers
- Remote answer of resident calls for mobile staff
- Dial out to any intercom station
- Utilize phones throughout the entire facility or campus

### 7 Wireless Pendant

- Heavy duty, water-resistant wireless call button allows residents to move around freely
- May be used by staff to place distress calls
- Low battery notification
- Allows freedom and independence for residents



### 8 Pocket Pagers

- Instant on-the-go notification of calls, eliminating delays in staff response
- Route messages to specific caregivers or dispatch a secondary team member to respond to a call
- Call Cancel notification



### 9 Cordless Phones

- Provides inexpensive mobile call communication to staff
- Type II Caller-ID presents the location and type of call with the option to be instantly connected to the resident
- Does not require a connection to the facility PBX
- Reduces overhead paging for a quieter recovery and living environment

\*Optional audio speaker for various product stations not shown above



## Rauland Responder 4000 System Benefits

- Affordable and scaleable — our certified distributors will design the Responder 4000 system to meet your facility requirements.
- Our flexible software and hardware design supports hundreds of different call types, allowing you to build a system that fits your exact communication needs.
- With wireless phone and pager integration — your staff can be notified of resident activity from any location.
- Room equipment alarms like ventilators or fall risk alarm / wandering resident systems can be sent automatically to a console or wireless phone / pager.
- Wireless pendant integration allows residents to remain active while feeling secure that help is a single push away.
- Locate staff quickly and easily with staff presence indicators.
- Easily integrates to existing Responder systems, making it ideal for hospital campuses with companion long-term care facilities.
- Designed for minimal maintenance — allowing your facilities staff to focus on other concerns.
- We stand behind our five-year warranty — Rauland Responder 4000 is thoroughly tested and inspected to ensure UL 1069 listed life safety grade reliability. It complies with FDA and CE requirements and meets RoHS guidelines.

# More ways Rauland Responder 4000 can enhance overall resident care.

## Wireless Telephones and Pocket Pagers

Simple and quick communication between residents and their caregivers results in greater resident satisfaction and more effective care.

By integrating the Responder 4000 with wireless telephone communication, calls can go directly from the resident to their caregiver. With the standard Caller-ID feature, caregivers know immediately where the call originated and the type of call, such as "Emergency" or "Bath." By answering the call on-the-go, caregivers know the residents needs before they arrive to the room. This saves time and avoids many back-and-forth trips to assist residents. Overhead paging is also reduced when wireless devices are used — creating a quieter, more relaxed living environment.

Adding wireless phones to a traditional nurse call system helps reduce inefficiencies and errors, while streamlining resident care. For many facilities, fast resident response times are key measurements of a total quality program. Rauland Responder 4000 with wireless telephone integration reduces response delays and boosts your long-term care facility's overall quality care rating.

For a more cost-efficient solution to wireless communication, the Responder 4000 also integrates with pocket-page technology. Pocket-pagers can instantly notify the assigned caregiver of resident's needs, alert non-clinical staff of emergencies or send messages to auxiliary staff that do not require staff-to-resident communication.



## Reporting Software

Reporting software allows you to easily track and sort vital up-to-the-minute resident care information. It records event information with time-stamps and is used as a valuable tool to help identify staffing needs or monitor call activity on a single floor/area — or the entire campus. This helps reassure family members that their loved ones are being given prompt assistance. With the Responder 4000 Real-Time Activity Display, Nursing Managers and Administrators can access reports on their facility's internal network and create and save reports in Excel® and other commonly used software programs.



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