BENJAMIN LE

SOFTWARE ENGINEER

CONTACT

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Darch, WA, 6065

SKILLS

Operating Systems

Windows, MacOS, Linux, WSL

Software Development

Java, HTML, CSS, Javascript, Typescript, React, Angular, Python, MSQL, SQL, SQLite

Technologies

Git, JIRA, Trello, Visual Studio Code, Android Studio

Other Skills

Agile, Scrum, Problem solving, Project management, Teamwork, Customer service, Communication

EDUCATION

Curtin University

Bachelor of Science - Computing (Software Engineering)

2019 - 2022

Course Weighted Average: 72.88% Awards: Dean of Science Commendation (2020), (2021), (2022) - Awarded to Students who achieved a weighted average of 80% or higher for that study period

REFERENCES

James Schlunke

0411 837 297

james.schlunke@capgemini.com

WORK EXPERIENCE

Admin & Technical Support Assistant

Department of Education WA - Leadership Institute

Oct 2024 - Present

Apr 2023 - Oct 2024

- Support installation, maintenance, and troubleshooting of ICT systems, including PCs, printers, and network hardware
- Manage ICT resources and assets in compliance with departmental security policies
- Coordinate Institute programs, including enrolment management and workshop logistics
- Provide administrative support, including budget management, travel arrangements, and report preparation

Consultant - Software Engineer

- Participated in Capgemini's prestigious, award-winning Graduate Program
- Developed a full-stack web application that enables project tracking with timelines, user assignments, and management of start and end dates
- Engaged as a demo owner for Australian Engineering Week, showcasing an innovative edge Al project for up to 100 different industry partners and stakeholders
- Delivered technical support for software, hardware, and network issues remotely via desktop support during Engineering Week demonstrations
- Crafting detailed project documentation encompassing project objectives, requirements, and key deliverables
- Collaborating within a small team on a predictive maintenance initiative within a pit-to-port command centre proof of concept (POC)

Sessional Academic

Curtin University

Capgemini

Feb 2023 - April 2023

- Provided tutoring support for two units, including Introduction to Software Engineering (ISAD1000) and Fundamentals of Programming (COMP1005), leading to improved student performance and engagement
- Organised and facilitated classes of up to 15 first-year university students, utilising diverse teaching methods and developing lesson plans to enhance comprehension and retention

Graduate Software Engineer

Imdex Limited

Nov 2021 - Sep 2022

- Designed and implemented solutions that resolved bugs and enhanced software functionality
- Collaborated on frontend development using Angular for Imdex HUB-IQ projects, enhancing user experience
- Engaged in backend development utilizing .NET and ASP.NET technologies to create robust applications
 Implemented unit testing and automated testing frameworks to ensure software reliability
- and reduce bug rates

 Optimised application performance through profiling and refactoring code, leading to
- enhanced user experiences
 Collaborated with cross-functional teams, including UX/UI designers and product managers, to deliver user-centric solutions
- Maintained comprehensive documentation for all software solutions, including technical specifications and user/developer manuals

Sales Advisor

H&M

Nov 2017 - Mar 2022

- Providing the best customer service possible through exceptional communication, guidance, and providing solutions to customer needs
- Dedicated team player, prioritising collaboration to ensure seamless operations and elevate customer service standards
- Managing and handling cash transactions, inventory organisation and replenishment