

Voucher 1 of 1



My Pre-Paid Voucher/Ticket

Confirmed:**Venice Gondola Ride (13102P4)**

Tour Option: 11 am departure (TG5)

Lead Traveler: penelope swaddle
Travel Date: Thursday January 04, 2018
Number of Travelers: 3 (3 Adults)
Supplier: Insidecom srl
Booking Reference: BR-638228519



638228519

Voucher Information: You can present either a paper or an electronic voucher for this activity.

Tour Information

Venice Gondola Ride (13102P4)

Tour Option: 11 am departure (TG5)

Directions

Calle Larga Ascensione

Calle Larga Ascensione, in front of St. Mark's Post Office located next to the green kiosk behind Correr Museum. Google Maps Coordinates: 45.433557, 12.336910

Important Information

Your local contact is Insidecom srl on IT+39 0418877441.

Please arrive at the meeting point at least 10 MINUTES BEFORE THE DEPARTURE TIME indicated.

At the tour departure point you will meet a representative who will check your vouchers and give information to do the tour. It will be easy to recognize him/her from his/her uniform (white shirt and blue trousers; during the colder months blue jacket with the notice TURIVE on the small pocket) and a big sign with the notice TOURS clearly displayed.

COLLECTIVE TOUR (there might be other participants going on the tour with you).

NO EXPLANATIONS during the tour.

The tour might be suspended in case of BAD WEATHER. In such cases you are required to go to the departure point in order to know whether the tour takes place or not and any alternative ways to use the service.

Due to the particular morphological structure of Venice, we cannot guarantee that people with walking difficulties and wheelchair users could access the whole tour.

No credit or refunds will be given in the case of a NO SHOW (if you don't show up at the meeting point at the time indicated on your voucher). Therefore we advise you to locate in advance the departure point and how to get there in order to avoid being late or any inconveniences that will prevent you from being at the meeting point in time for the departure.

The local supplier telephone number operates from Monday to Friday, from 9am to 6pm.

Emergency phone number for the customer:

For emergencies on site please contact us at +39 041 8877959 or customercare@insidecom.it at the following hours:

from Monday to Friday: from 9.00 am until 10 pm CET

Saturday, Sunday and other holiday days: from 9.00 am until 6.00 pm CET

Tour Details

Tour Option Description:

Venice Gondola Ride without commentary

Inclusions:

- Gondola ride

Exclusions:

- Guided visit
- Hotel pickup and drop-off

- Gratuities (optional)
- Entrance fees

Terms and Conditions

If you cancel at least 7 day(s) in advance of the scheduled departure, there is no cancellation fee.
If you cancel between 3 and 6 day(s) in advance of the scheduled departure, there is a 50 percent cancellation fee.
If you cancel within 2 day(s) of the scheduled departure, there is a 100 percent cancellation fee.

Services are offered by Viator Limited (a subsidiary of Viator Inc).

