

Instructions from -PBShop UK-

- If you wish to return your order, please open a return request via Amazon within 14 days of delivery to obtain authorisation to return your order, once a return has been accepted we ask customers to return the item to us within 30 days.

Please note orders returned without authorisation may not be credited. The cost to return an unwanted item is borne by the buyer.

Should your order arrive damaged, not as advertised or faulty, we must be advised of this within 14 days of delivery. Please contact us directly so we can work with you to find the best solution.

Once your return has been received our returns department they will process your refund and you shall receive email confirmation of this.

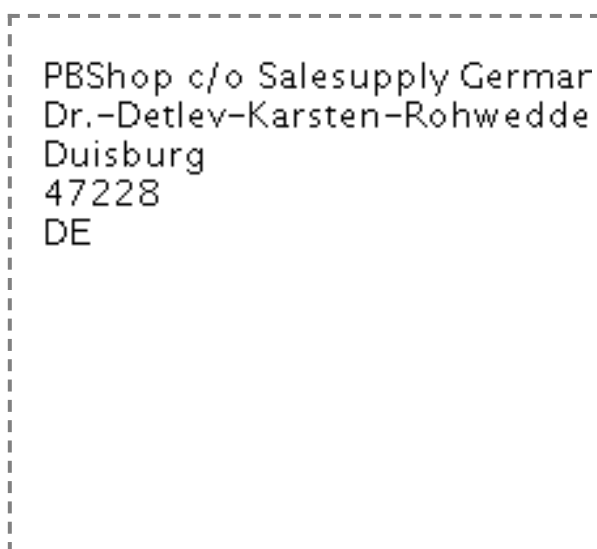
If you need further assistance our Customer Care Team can be contacted via the "Contact Seller" option on your order, or by calling our UK Office on +441285 712 917. We are open 9:00am till 5:30pm GMT Monday to Friday.

Additional Instructions for mailing your parcel

- Cut out the return label and stick it on the outside of the return package.
- Remember to include the Return Merchandise Authorisation (displayed above) inside the package.
- Securely package the item to avoid damage during return--if possible, please use the original packaging. Please include the original packing slip and write the reason for your return on the packing slip.
- If the value of the items you're returning is more than EUR 40.00, it's recommended that you use a trackable return method. Regardless of the shipment method you use, please keep your receipt as proof of posting.

Return Mailing Label

Cut this label and affix to the outside of the return package



Problems with the label provided by -PBShop UK-?

Contact Seller

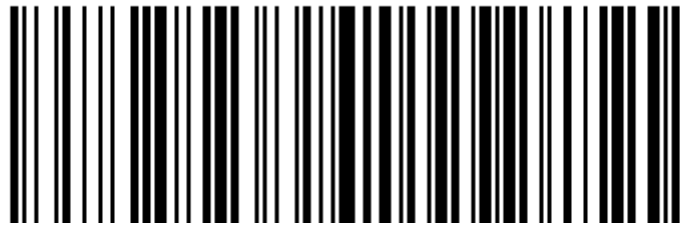
If you can't use the label or carrier provided by -PBShop UK-, you can send your return package using a carrier of your choice. You'll need to pay for return postage costs.

PBShop c/o Salesupply Germany
Dr.-Detlev-Karsten-Rohwedder-Str. 17
Duisburg, 47228
Phone: 01285712917

Return Authorisation Label

Cut this and place inside the return package

Db5Lncq2RRMA



Amazon Return ID: Db5Lncq2RRMA
Order ID: 305-9329258-1140315

| Item Descriptions | Quantity |
|---|----------|
| Creative Guitar 1: Cutting Edge Techniques v. 1 | 1 |