# **Brandon Solomon Boss**

#### **SOFTWARE DEVELOPER**

#### **OBJECTIVE**

To advance and grow with an organization by identifying problems and designing solutions to improve people's lives and make a positive impact locally and globally.

#### CONTACT

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- o bboss29.github.io
- brandon-boss

#### **PROFESSIONAL EXPERIENCE**

## Software Developer

#### JACOBS DIVISION, LETTUCE ENTERTAIN YOU ENTERPRISES

January 2019 - Present

Utilizing Agile software development to create solutions for restaurants to operate more efficiently.

Leading project to develop software that streamlines the process restaurants use to take inventory and order items from their vendors.

# Project Manager

#### NUTS BOLTS & NUTS DEPARTMENT, LETTUCE ENTERTAIN YOU ENTERPRISES

August 2017 - March 2019

Designed and implemented a Help Desk ticketing system by employing the software development lifecycle.

Developed supplementary tools using Google Apps Script to assist with accounting and scheduling; created training materials and trained users. Organized and facilitated communication between clients and end users.

# Internship - Help Desk Technician

#### IT DEPARTMENT, LETTUCE ENTERTAIN YOU ENTERPRISES

June 2017 - August 2017

Performed maintenance and operation of hardware and software systems at LEYE restaurants in the Chicagoland area.

Trained in: Network Topology & Security, Point of Sale Technology, PC/Desktop Support, & System Administration

#### Carryout Staff

#### L. WOODS RESTAURANT, LETTUCE ENTERTAIN YOU ENTERPRISES

May 2015 - May 2017

Recognized inefficiencies and took initiative by designing and implementing systems to maximize our department's accuracy and expediency.

Completed tasks essential for customer satisfaction and kitchen efficiency.

#### **EDUCATION**

## BS, Computer Science

#### NORTHEASTERN ILLINOIS UNIVERSITY

December 2019

# PROGRAMMING LANGUAGES



#### **OFFICES & CERTIFICATIONS**

- Treasurer, 501 (c)(3) HLMA Fund
- Treasurer, Carina, Inc.
- Treasurer, CompSci Society, NEIU
- Certificate, Dale Carnegie
- Certificate, *Financial Services*

#### **PERSONAL INTERESTS**

- Environmental Protection
- Rock Climbing
- Volunteering
- Gardening
- Investing