BARBARA BÖSZÖRI

PROFILE

Extremely motivated to constantly develop my skills and grow professionally.
I am confident in my ability to offer ingenious solutions to any problems that come up.

CONTACT

📞 +3670 945 4092

✉️ bboszori@gmail.com

◎ github.com/bboszori

TECHNICAL SKILLS

C#, VBA, ASP.NET

Python

- NumPy, Pandas
- Keras, Scikit-learn
- spaCy, NLTK
- Seaborn, Plotly

HTML, CSS, JavaScript

T-SQL, MySQL

Power BI, SAP BO

ServiceNow PA

Git, Jira

LANGUAGE SKILLS

Hungarian - Native

English - C1

German - B2

Korean - B1

EXPERIENCE

Deutsche Telekom Hungary, Technical Process Manager
JUN 2014 -

Developer / Data Analyst

- Refactored and supported legacy C# desktop application used by internal and external customers in the ordering process.
- Developed automation scripts using VBA, Python, and Powershell.
- Developed ASP.NET web application to handle and report OLAs.
- Designed schemas for MS SQL and MySQL servers.
- Implemented ETL processes to migrate data from different sources to SQL database.

- Analyzed contracts and defined KPIs for new customers.
- Designed and developed internal and customer reports and dashboards in PowerBI and SAP BO.
- Participated in the service transition process for more customers.
- Kept up to date the reporting processes and was responsible for continuous improvement of them.
- Analyzed data with Python to support the decision-making of Service Managers.
- Organized a Report Developer Academy for my colleagues.

Vodafone Hungary
AUG 2009 - JUN 2014

Service Quality Reporting Analyst
MAY 2011 - JUN 2014

- Reported service quality and customer experience.
- Monitored and analyzed network data.
- Cooperated with network engineers on proactively detecting and preventing failures.
- Supported transition projects for global customers.

Technical Support Specialist
AUG 2009 - MAY 2011

- Investigated technical complaints and sent them to competent teams
- Answered technical questions of colleagues.
- Tested new services and mobile phones.

BARBARA BÖSZÖRI

PERSONAL SKILLS

Ingenuity

Problem solving

Adaptability

Communication

Teamwork

EDUCATION

Óbuda University - John von Neumann Faculty of Informatics
SEP 2016 - JAN 2021

BSc in Computer Science

University of West Hungary - Faculty of Economics
SEP 2004 - JUN 2009

International Economics
Unfinished degree, All courses completed

CERTIFICATES

- ITIL v3 Service Transition
- ITIL v3 Service Operation
- ITIL v3 Continual Service Improvement
- Six Sigma Yellow Belt
- IBM Full Stack Cloud Developer - Coursera Specialization