

BENJAMIN BOYER

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EXPERIENCE

OCTOBER 2021 – APRIL 2022

SORTATION CENTER WAREHOUSE ASSOCIATE, AMAZON

- Received & sorted inventory
- Safely received customer orders and prepared them for delivery
- Used technology such as scanners, computers, and printers

JULY 2019 – PRESENT

CUSTOMER SERVICE REPRESENTATIVE, SHAWS SUPERMARKET

- Assist in increasing sales by utilizing the five steps of retail selling – Connect with the customer; qualify the customer; present solutions; closing the sale and create a customer for life
- Effectively supervise 10-25 associates in a fast paced and multifunctional environment
- Assign, review, and approve work of baggers, checkers, and service desk clerks under my direct supervision
- Responsible for achieving goals established by the CSM regarding labor costs, productivity standards, supply costs, and cash handling

EDUCATION

JUNE 2020

DIPLOMA, MILFORD HIGH SCHOOL

AUGUST 2022-PRESENT

BUSINESS INFORMATION TECHNOLOGY, FRAMINGHAM STATE UNIVERSITY

SKILLS

- Employee Involvement
- Leadership
- Technical Ability
- Adaptable
- Communication

ACTIVITIES

- Currently involved in SGA (Student Government Association) serving as a senator that represents the student body
- Involved with the Treasurer Committee of SGA