## Ho Yun "Bobby" Chan

2333 Walnut Street Unit #A Boulder, Colorado 80302 (303)-668-9816 bobby.chan@sparkfun.com

To obtain a full time position as a quality assurance specialist within the product development Objective:

department at SparkFun Electronics Inc.

**Education: University of Colorado at Boulder** Graduation Class: Winter 2010

B.S. in Electrical and Computer Engineering

**Hardware Skills:** Multimeter; Oscilloscope; Frequency Generator; Logic Analyzer; Network Analyzer; FPGAs; Arduino;

Laser Cutter Basics; Soldering Iron; Hot Air Rework Station; Depanelizer; Trident PCB Washer

PSpice (Schematic Capture); Altium; Eagle; Wikis & WYSIWYG Text Editors; Markdown; HTML Tags; **Software Skills:** 

GitHub; Google SketchUp (3D Modeling); LabView (graphical programming); MatLab; Assembly

Language; C; C++; Atmel Studio; Audacity; VirtualDub Video Editing; Microsoft Office Suite; Basic Adobe

Photoshop CS3; Paint

**Technical Experience** (Solo/ Team Projects):

## SparkFun Electronics Inc.

- Technical Support Representative (Work)

November 2012-present

Cumulative GPA: 2.798

- Interpret datasheets, hookup guides, board layout files, measure dimensions
- Suggest products to purchase & ensure that the products work as expected
- Provide tech tips/resources for customers & other representatives in comments
- Answer customer emails, phones, chat
- Issue RMAs, stress testing, failure analysis, & possibly reworking board
- Determine stock errors & provide a solution
- File issues in product pages, tutorials, GitHub, 3D Models, Fritzing Diagrams
- Maintain known good shelf, replacement shelf, tech support feedback, work bench
- Answer general customer service questions

- Production Assembly Technician (Work)

June 2010 - November 2012

- Assemble products during any phase of its development for SparkFun
- Stencil paste soldering, plated through hole (PTH) soldering, component population, oven reflow, depanelization, PCB cleaning, rework, inspection for quality control, product testing, troubleshooting, debugging

**Personal Projects** 2014-Present

- Choreographed Lights for Dancing
  - EL Shirts, LED Straps, Accelerometer Controlled LED Strap, XBee point-to-multipoint EL Dance Suits w/ glove
- GPS Clock w/ a button to adjust for MST/MDT
- Wireless Bluetooth Audio for Dance Studios
- Light Up Pumpkins w/ line passing XBee Series 1

## **CU Mentoring through Critical Transition Points (MCTP)**

Summer 2008 - Winter 2010

- Undergraduate Research Assistant under the National Science

Foundation & Applied Mathematics Department (Work)

- Design, build, and test circuits
- Gather data on convection for stability theory computations

CU ECEN Capstone Expo Spring 2010 - Team PokerTech Engineer

Spring 2010

January 2010 - present

- Worked in a 3 person team to design, build, & execute a wireless RFID poker table to monitor the current state of play
- Develop & merge hardware with software
- Create User & Technical Manual for future Capstones

**Teaching Experience:** 

Activities:

Streetside Studios - B-boy/B-girl Instructor (Work)

Independent contractor for Streetside Studios teaching "break dancing" to youths between 7-12 years old

Fall 2008 & Spring 2009 CU Applied Mathematics - Calculus I & II for Engineers Learning Assistant (Work)

- Graded homework & exams
- Held weekly homework sessions and workshops
- Held Oral exams before the exams as review

Award for Outstanding Participation in the MEP Summer Bridge Program Honors/Awards:

2005 2005

Thomas Jefferson High School Salutatorian

Worm Tank Crew 2010 - Present

Front Range Rockers - Break Dancing Club at CU 2006 - Present

CU Engineering Ambassador Spring 2006 - Winter 2010