**Benjamin L. Briones**

Disney Parks & Resorts Online Booking Systems

Software Architect, Project Management and Support

E-mail address : [bbriones@gmail.com](mailto:bbriones@gmail.com)

Profile : [www.linkedin.com/in/benjamin-briones-1269b01b](http://www.linkedin.com/in/benjamin-briones-1269b01b)

Contact no : +639475506648

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| **Summary of key skills and responsibilities** | Enterprise development, integration & message interfacing |
| Project life cycles both Waterfall and Agile methodology |
| Design working prototypes for major features and functionalities |
| Devops support, expert in major, minor and hotfix deployments |
| Collaboration with different infrastructure, application parties and stakeholder management |
| Conceptualization and development of alternative approaches. Research and develop strategic technology direction to support future changes. |
| Design review, coding standards, and ensure modern design frameworks follow Disney’s organizational standards. |

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| **Experience Summary** | Design, Coding , 2nd and 3rd level support |
| Development experience in Java, Spring, Spring Boot, REST, SOAP, Microservices, SQL, Hibernate and Servlets |
| Second and third level end to end support |
| Experience in Unix, Linux, Oracle, MySql, MariaDB, DB2, WebSphere, Weblogic, Tomcat , JBOSS and dockerized applications deployed in AWS elastic containers |
| Process oriented, proficiency in JIRA , incident management tools (service now) and Agile software methodology (Scrum), CICD (Jenkins) |

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| **Major accomplishments** | Lead the implementation and development of strong REST architecture for the Member only Booking services for Disney members |
| Re-engineered Disney legacy booking engines (AS400) into RESTFUL services which lead to the development of the Disney online booking sites which are now accessible by not only Travel agents but Disney Vacation club members as well. |
| Delivered effective solutions to resolve various major incidents for 8 consecutive years for the different Online Booking sites of Disney (Disneyland Resorts, Walt Disney World Resorts, Disney Vacation Club and Members Only Booking). |
| Resolved major Disney Gift Card fraudulent transactions for Disney Vacation Accounts which lead to the refund of more than 75,000 US Dollar to Disney |

**professional profile**

Software Engineer with more than 10 years of strong experience in web and enterprise application development using Java SE/EE technologies and other open source frameworks

Well adept in the latest agile software development frameworks & practices and has 5+ years of practicing Scrum and XP

Proficient in object oriented design & programming. Well familiar with the Java EE technology stack as well as more than

A year experience on dockerized applications deploye to AWS elastic containers.

**EMPLOYMENT HISTORY**

**RCG Global Services (April 2012 – May 2020)**

Designation: **Development & Technical Lead for Disney Online Booking Sites**

IT Consultant, Software Engineer in Walt Disney Parks and Resorts Online. Primary involvement is in the sustainment of Disneyland Internet Booking Client (DLR IBC), Walt Disney World Internet Booking Client (WDW IBC), Disney Vacation Accounts (DVA), Disney Vacation Club Internet Booking. These are all online web application for booking hotels, tickets, dining, and transit packages to Disneyland, Walt Disney World theme parks.

**Overall high-level responsibility :**

• Develops new site features and customizations, fixing functional and nonfunctional defects, and reducing technical debts through application modules redesign and refactoring.

• Well versed in the site's architecture in Java-middleware technologies. Has been the main point of contact for most major technical issues and inquiries requiring thorough investigative work.

• Has been the technical leader within this team and has contributed largely to every significant initiative/project for site improvement as well as integration with other systems

• Handles production releases, planned and unplanned site outages

• Provides on-call support and resolution to live site issues

**Disney Major implemented projects and technology :**

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| Region | Applications | Type | Technology |
| California USA | Disneyland Resorts Internet Booking Client (DLR IBC) | Hotel and resorts Online Booking | Java/J2EE/EJB  Oracle 10g for hotel and resorts data warehouse  JBOSS 5  SOAP client  Tea Servlets (Disney proprietary tool)  Barista Servers  Scrum, Agile methodology |
| Florida USA | Walt Disney World Internet Booking Client (WDW IBC) | Hotel and resorts Online Booking | Java/J2EE/EJB  Oracle 10g for hotel and resorts data warehouse  JBOSS 5  SOAP client  Tea Servlets (Disney proprietary tool)  Barista Servers  Scrum, Agile methodology |
| Florida USA | Disney Vacation Accounts | Disney Saving Service | Java/J2EE  Oracle 10g for members profile data warehouse  Tomcat 6 / 8  Socket Service client  REST services  Spring  Scrum, Agile methodology  Hibernate |
| Florida USA | Disney Vacation Club Member only Booking (DVC MOB) | Members only Online Booking | Java/J2EE  Tomcat 8  Spring  REST services  AWS  Scrum, Agile methodology |

**Accenture (June 2010 – April 2012)**

Designation: **Development & Technical Lead for Canadian Satellite Radio (CSR)**

Worked on a project involving a supply chain online system that handles all radio transactions performed by CSR. This includes Account creation, radio opt-in, radio restart, plan swap.

* Was responsible for the creation and review of Technical Design and other project related Delivery documents.
* Was also responsible for Code Development and review.
* Involved in Assembly Test and Fixes Support.
* Provided Functional and Development support for Run / Production support team.
* Provided team’s process and technical supervision for Java team.
* Established Web Service architecture.
* Created a Connection pool interfacing with the database and the Oracle BRM system.
* Created data transformation from Java to Oracle BRM objects (vice-versa).
* Created interface modules to communicate with Oracle BRM system.
* Customized client tools used by call center agents (Customer Center).
* Enhanced the existing supply chain system.
* Created test tools that was used during quality assurance procedures (Unit Test, Assembly Test and System Integration Test).
* Created large–application Batch Processes that assisted the client back-end processes, as well as Web Services that supported the client front-end application. This uses AXIS and iBatis.
* Performed load testing using JMeter.

**Project and Technology :**

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| Region | Applications | Type | Technology |
| Toronto Canada | Canadian Satellite Radio (CSR) | Supply Chain online system | Java/J2EE  SOAP WebServices (Axis)  Oracle 9i for satellite radio data warehouse  Tomcat 6 |

**STANFILCO, A DIVISION OF DOLE PHILIPPINES (Dec 2001 – June 2010)**

Designation: **Development & Technical Lead for HR**

This System monitors leaves and attendance of employees which is a vital function in an organization. In numerous instances, a particular leave income complements the regular earnings to determine the total pay for an individual. But what appears to be a simple process can sometimes be complicated by variances between actual and planned leave, leave date overlaps, and pay methods.

* Was responsible for the creation and review of Technical Design and other project related Delivery documents.
* Involved in Code Development and review.
* Was also involved in Assembly Test and Fix Support.
* Provided Functional and Development support.
* Conducted user trainings.
* Created interface modules to communicate with AS400 RPG codes.
* Created a report generator interface using POI.
* Created large scale Batch processing.

**Project and Technology :**

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| Region | Applications | Type | Technology |
| Philippines | HR Leave and Attendance | HR System | Java/J2EE  DB2 for employee data warehouse  Tomcat 5  JSP  Servlets  Struts 2 |

**Educational Background/Qualifications**

**Bachelor of Science in Computer Engineering** June 1996–March 2001

University of the Immaculate Conception

Davao City, Philippines

**BS, Computer Science**

Ateneo de Davao University June 1994–March 1996

**Trainings and Seminars :**

Time Management

Project Management

Scrum (PSM1)

**Skills and Tools Inventory :**

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| **Proficiency Level** | **Software / Tools / Language** |
| Expert | Java, J2EE, Spring, Hibernate, Soap / REST Web Services, Tomcat, WebSphere, JBOSS, Oracle, DB2 |
| Proficient | JIRA / Agile Methodologies, GIT, CICD (Jenkins) |

**References :**

Erik Tokle

Disney Florida USA

Claudio Campos

Disney Florida USA

Liza Quiles

Disney Florida USA