

# Money on the move: big data of bank card transactions as the new proxy for human mobility patterns and regional delineation. The case of residents and foreign visitors in Spain

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**Abstract**—Increasing availability of big data, which documents human activity in space and time, enables new solutions for well-known operational problems. Recent studies have demonstrated how topological community detection in large-scale networks of human interactions and mobility can produce geographically cohesive regions, which are meaningful for the regional division of countries. So far, those networks have mainly been built based on the country-wide datasets of telephone calls. In the present study, we demonstrate a new type of extensive data’s potential, namely bank card transactions executed by the domestic and foreign customers of one of the leading Spanish banks. We confirm applicability of this data to regional delineation inline with other datasets and reveal new opportunities related to the distinction of customers by their country of origin. We also propose a novel, consistent methodology for human mobility network definition based on transactional data, transposable to a variety of other datasets.

In addition to regional delineation, the impact of foreign customers origin on their mobility in the visited country is quantitatively studied. We find a surprisingly consistent trend between the distance from their country to Spain and the parameters of the gravity-law model estimation, which explains their mobility during the visit.

These findings are of interest to the planning of transportation infrastructure and the development of the touristic sector in general.

**Keywords**—big data; bank card transactions; regional delineation; human mobility; network analysis

## I. INTRODUCTION

Nowadays, more and more aspects of human activity include some sort of interaction with digital technologies. Those interactions result in the increasing production of data, which can be interpreted and explored as digital traces of human behavior. Discovery of patterns occurring in such data creates tremendous new opportunities within the fields of geography, urban planning, as well as other areas of social

science, which are experiencing flourishing developments due to the availability of large-scale datasets reflecting human interactions, communications, and mobility.

Many patterns in human behavior were discovered through mobile call records [1]–[5], social media posts [6]–[9], vehicle GPS traces [10], [11] or smart cards usage [12], [13] etc. For instance, it has been shown that community detection based on a country-wide network of cell phone communications creates spatially continuous and cohesive regions, similar in shape and number to the existing administrative divisions of the country [14]–[18]. This methodology was additionally proven to be valid for human mobility networks extracted by means of call records [19], geo-referenced tweets [9], and transportation systems data [10] (such as taxi GPS routes).

In this paper, we explore a new type of data, giving insight on human economic activity: individual transactions performed via bank cards. This country-wide dataset, provided by the second largest Spanish bank BBVA, contains anonymized records of transactions executed by its customers or through BBVA terminals, including visitors from other countries. Unlike phone calls, this data does not allow to measure direct human-to-human interactions over space. However, a network still can be built between different locations that were co-visited by the same consumers bringing their money from one location to another, in a similar manner as communication flows or origin-destinations of trips were used before to connect locations across the country. This network can be also analyzed from the perspective of customer citizenship - distinguishing Spanish and foreign customers reveals specific patterns of country exploration by different nationalities.

Similarly to the recent work [18], community detection

is performed within the general framework of modularity optimization approach [20], using the particularly efficient method introduced in [21]. We first validate that the partitioning created with the newly-defined networks shares the same general properties as the partitioning based on other types of data. The novel approach of constructing mobility networks from transactional data is presented in a consistent way for different subsets of the data, such as transactions performed by domestic or foreign customers. Next, the optimal regional structures obtained with the mobility networks of domestic customers and foreign visitors are compared and discussed. Finally, we present how the mobility of customers can be approximated with a gravity model [22], [23]. We discuss the differences in exponents noted for visitors of different nationalities, as well as comment the values for all visitors and Spanish residents, trying to understand their actual meaning and context.

## II. THE DATASET

Our study relies on the complete set of bank card transactions recorded by Banco Bilbao Vizcaya Argentaria (BBVA) during 2011, all over Spain. Transactions were performed by two groups of card users. The first one consists of direct customers, residents of Spain, who hold a debit or credit card issued by BBVA. In 2011, the total number of such active customers was around 4.5 M, altogether they executed more than 178 M transactions in over 1.2 M points of sale, which resulted in a cumulative spending exceeding 10 billion euros. The second group of card users includes over 34.6M customers of other banks who used one of the approximately 300 thousand BBVA card terminals. Those customers come from both Spain and abroad - representing visitors from 177 countries. In total, they executed another 166 M transactions worth over 9 billion euros, while over 10.9M transactions were made by foreign customers.

Due to the sensitive nature of the subject, our dataset was anonymized by BBVA prior to sharing, in accordance to all local privacy protection laws and regulations. As a result, customers are identified by randomly generated IDs, connected with certain demographic characteristics and an indication relative to their home address - the zip code for direct customers of BBVA and the country of residence for all others. Each transaction is characterized with its value, a time stamp, and additionally the retail location where it was performed, together with the business category it belongs to. That classification includes 76 subcategories such as supermarkets, hypermarkets, department stores, restaurants, fast food restaurants, bars and cafes, pubs and night clubs, fashion chains and many others.

The raw dataset is protected by the appropriate non-disclosure agreement and is not publicly available. However, the researches may share certain aggregated data upon request and for the purpose of paper findings validation.

From the spatial perspective, the study refers to three different levels of Spanish regional units. The smaller one is *Comarca*, a unit that groups municipalities around one central town that offers shared services, such as justice courts, for a total population of around 125,000 inhabitants. The 368 comarcas serve as the nodes for all network definitions proposed in this paper. From the technical stand point, they offer an optimal balance between fine spatial granularity and a possible sparseness of the data used to construct the network. Two other spatial levels - 17 autonomous communities and 52 provinces that reflect the official territorial division of Spain, are used for comparative purpose. All relevant boundaries were obtained from the Global Administrative Areas spatial database, version 2<sup>1</sup>. Additionally, we utilized country-level statistics from the World Bank database<sup>2</sup>, which were considered as factors that can potentially affect the mobility of different nationalities visiting Spain.

## III. THE PARTITIONING METHOD

From the methodological perspective, this study takes advantage of a standard community detection approach based on modularity optimization [20], [24]. The modularity measure relies on the scores of all edges of the network, calculated according to their relative strength and with respect to weights of the nodes that they connect. In particular, it aggregates the scores associated to the links between nodes that belong to the same communities. In this way, modularity optimization procedure fosters the connections of nodes with positive score of associated edges, and avoids connections for edges with negative score.

The particular optimization algorithm [21] is a novel high-performance technique based on an iterative combination of splits, merges and multi-node shifts from one community to another. The suggested algorithm was found to outperform the known state-of-the-art modularity optimization algorithms, in most cases producing the best modularity score on a variety of benchmark networks. For that reason we use it here in order to make sure we produce a partitioning as good as possible as far as the modularity quality function is concerned.

## IV. PARTITIONING OF THE COUNTRY-WIDE NETWORK OF MONEY FLOWS FOR SPANISH RESIDENTS

We start by exploring the expenses of the Spanish BBVA customers. The network is defined in a way similar to the approach described in [14], where a link between each two locations across the country was put every time a person from one location called someone in the other, while the strength of this link depended on the call duration. Analogously in our case, each time a customer uses his or her bank card to make a transaction we create an edge

<sup>1</sup>www.gadm.org

<sup>2</sup>data.worldbank.org

between the customer's home region (defined as one of the 368 comarcas, based on the metadata provided in the dataset) and the region where the transaction was executed. The weight of a link is equal to the amount of the purchase. This approach allows to build a country-wide network of money flow, reflecting how money is circulating between customers and businesses locations.

Figure 1 shows the communities obtained via partitioning of the aforementioned network. The picture generally confirms validity of the approach. All the elements appear as spatially cohesive regions, similar in shape and size to the official autonomous communities of Spain. The number of communities we got (19) is also very close to the official 17 units. Three regions, Galicia, Canary and Balearic Islands, keep the exact boundaries of corresponding autonomous communities. This can be interpreted through their geographically peripheral location that is reflected into human economic behavior. There are also other regions, such as Cantabria or Extremadura, which are not delineated in perfect agreement, yet very closely with the official borders. A good alignment of the transactions-based communities can be observed at the provincial level, where almost all administrative borderlines are followed, with only few exceptions.

At the same time however, certain discrepancies can be recognized and explained through different factors. For instance, historical links between particular regions resulted in the increased commercial ties between Asturias and the province of León, and similarly between Murcia and Alicante. On the contrary, historical barriers within currently united regions have been preserved in the human utilization of space, resulting in the split of Andalusia or Catalonia into separate communities. Interestingly, regions such as Western and Eastern Andalusia are still recognizable in the territorial structures of private organizations from this part of Spain. Regardless of the internal split, the outer borders of those large regions are preserved. Another important factor reflected in the spatial alignment of the received communities is the influence of the main population center. This is particularly clear for Madrid - the detected community appears much bigger than its official spatial extent, which seems a logical effect of a capital city attracting more people and from farther away. In a similar way, we can understand the connection of Navarra, La Rioja, and the eastern part of Cantabria to the more prosperous region of Basque Country. Finally, we should consider physical factors such as proximity and orography, which influence the accessibility of certain service nodes. Communication issues may explain the separation of Dénia and Jávea from Alicante, their administrative capital, to the advantage of the link with Valencia. Location within the same valley reinforces the bond between the western part of the Toledo province and Cáceres. In a similar way the province of Huesca gravitates toward West Catalonia, as its main urban node (Frada) is located much closer to the city of

Lérida (around 30km), than to the administrative capital of Zaragoza (around 100km).

A general observation stemming from the partitioning of the money flow network is the fact that human activity, as it was already proven with the cell phone data, tends to respect the existing official borders, however is also able to reveal important patterns in the places of deviations. Most of them can be logically explained by either historical ties between regions, or the convenience of travels fostered by physical parameters of accessibility.

## V. PARTITIONING OF THE COUNTRY-WIDE MOBILITY NETWORKS FOR SPANISH RESIDENTS AND FOREIGN VISITORS

Let us now compare the optimal regional structure discovered through the activity of domestic customers with the one created by foreign visitors. The case of foreigners is intricate, because we do not know their exact home location, which in any case lays outside of the country. Here for the sake of consistency, for both - domestic and foreign - customers we consider an alternative definition of the mobility network independent from the customer home location. The link between two locations  $a$  and  $b$  is defined as the probability that for a randomly selected pair of transactions made by the same customer, first transaction was made in the location  $a$  and second in the location  $b$ . Specifically, if the number of transactions made by customer  $c$  in the location  $a$  is denoted by  $t(c, a)$  then the link between two locations  $a$  and  $b$  is defined as

$$link(a, b) = \sum_c \frac{t(c, a)(t(c, b) - \delta(a, b))}{T(t(c) - 1)}, \quad (1)$$

where  $t(c) = \sum_a t(c, a)$ ,  $T = \sum_c t(c)$  and  $\delta(a, b)$  is the Kronecker delta being 1 as  $a = b$  and 0 otherwise.

This approach creates a normalized network (the total weight of all links is 1) consistently defined for any spatial resolution. In the following, we again consider 368 subregions of the country as the set of network nodes.

Partitioning of the mobility networks for both domestic and foreign customers is shown in figure 2. As one can see, the result obtained for domestic customers is pretty similar to the communities received based on money flows on figure 1. Certain aspects of regional borders are even captured in a more consistent way, e.g. borders of Extremadura and Aragon are now identical with the administrative units.

When it comes to the mobility network of foreign visitors however, the outcome is substantially different. First of all, the whole north-west region of Spain, less attractive from the purely touristic perspective, is merged within just one big community. Communities detected in the remaining part of the country align according to the visitors' interests. For instance, we observe coastline-connected communities in southern Catalonia or Andalusia, as well as the merged



Figure 1. Optimal partitioning of money flow network based on the spending of domestic customers. Detected 19 communities are diversified by color, solid lines represent boundaries of the official 17 autonomous communities of Spain, dashed lines indicate provinces.

region of Murcia and Valencia. Balearic Islands are, interestingly, split into two communities, which may reflect a different character of tourism taking place in Menorca the one in Mallorca or just accessibility of one island from another. Finally, big cities, such as Barcelona or Sevilla, constitute separate communities, and the region of Madrid, attractive from the global perspective as a capital city, grows even bigger than the one delineated based on the mobility of Spaniards.

Following the approach of [18], it is also relevant to consider the optimal bi-partitioning of the above networks using the same algorithm but with additional limitation on the resulting number of communities. Interestingly, the bi-partitioning for domestic customer mobility reproduces the north-south division of the country (figure 3), well-known from the pattern of many socioeconomic parameters such as unemployment, mortality or educational indicators as measured by the National Statistics Institute of Spain <sup>3</sup>. The only exception is Madrid, being statistically connected to the more prosperous north.

Mobility of foreign visitors indicates a completely different division of Spain, where Mediterranean east, including Barcelona and Balearic Islands, is separated from the rest of the country. This picture can be interpreted through different travel motivations. For the Mediterranean arch the usual driver is the sun and beach-leisure offers, whereas the inner country attracts different profile of visitors pursuing more diverse objectives. The affiliation of Badajoz (autonomous community of Extremadura) and Navarre with the eastern touristic region requires a more thorough investigation. One may suppose, that it reflects the frontier location of both areas, and may possibly result from the activity of the visitors from Portugal and France.

## VI. MODELING THE MOBILITY NETWORKS FOR SPANISH RESIDENTS AND FOREIGN VISITORS

It is well known that human activity over space, such as mobility or communication intensity, decays with distance. The average dependence is often approximated by a gravity law [22], [23], [25], [26]. Hence, it is natural to assume that mobility extracted from individual economic transactions is not an exception. Demonstrating that gravity model can be applied to our framework would lead to an additional confirmation of the consistency of the network definition.

In this analysis we only consider the mainland of the country, as distance across sea cannot be expected to have a consistent impact with distance over land. For each pair of locations  $a \neq b$ , we model it with the following gravity law in its most general form:

$$link(a, b) = C \frac{(w(a))^p (w(b))^q}{(dist(a, b))^d}, \quad (2)$$

where  $dist(a, b)$  is the geographical distance between two nodes and  $w$  denotes the weights of the different locations. Those can be estimated based on the population of the place or alternatively on its total economic activity. We choose the latter solution since the networks we are going to study are not directly related to residential population. This way we define  $w(a)$  as the total number of transactions performed by the all the customers in the retail points of location  $a$ . The model predicts all links of the network based on the weights of origin and destination and the distance between the two, with the exception of loop edges which reflect the probability for a customer to make another transaction within the same location.

However, before applying the model one needs to define the exponents  $p, q, d$  as well as the normalization constant  $C$ . In the present analysis, those parameters are fitted from the actual networks constructed with our data, and utilized to characterize the customer mobility. For both networks - reflecting mobility of domestic and foreign customers - the

<sup>3</sup>www.ine.es

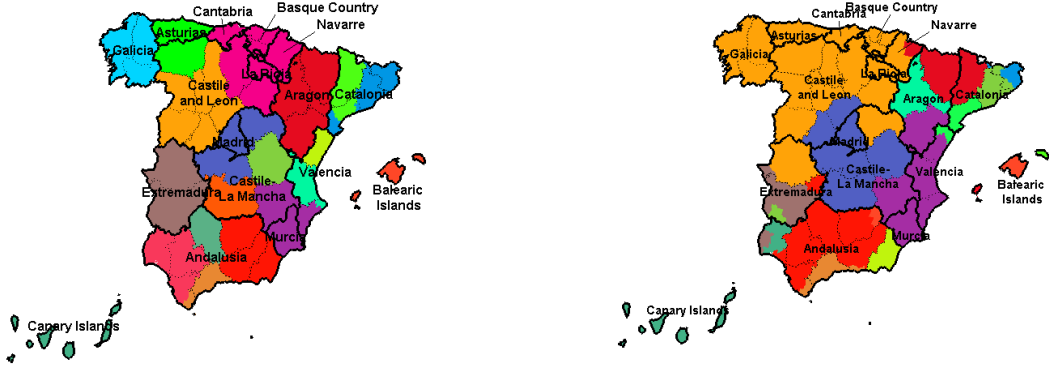


Figure 2. Optimal partitioning of mobility networks of domestic customers (on the left, 20 communities) and foreign visitors (on the right, 17 communities).

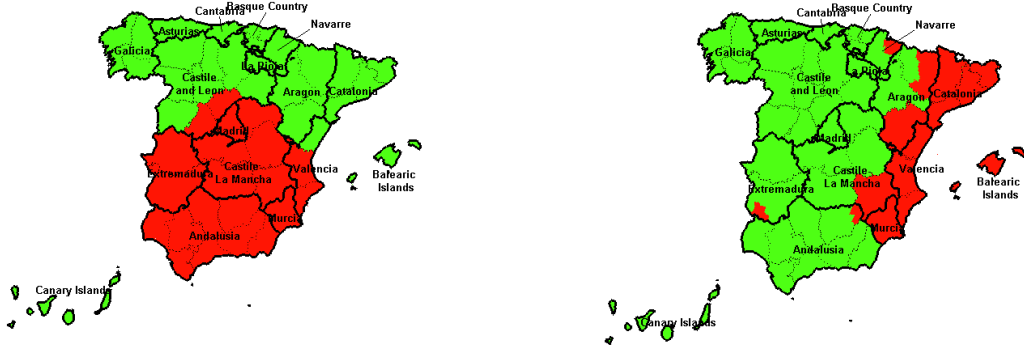


Figure 3. Optimal bi-partitioning of mobility networks based on domestic customers (on the left) and foreign visitors (on the right).

model demonstrates a decent fit (figure 4) with the optimal values of the exponents estimated as  $p = q = 0.9778$  and  $d = 0.7640$  for foreigners and  $p = q = 0.8022$ ,  $d = 1.2111$  for domestic customers. Those values suggest pretty fast decay of the number of economic connections with distance. Also the size of both origin and destination has an underlinear impact on the strength of the link.

Keeping those basic remarks aside, values for foreign and domestic customers exhibit substantial differences. First of all, the distance exponent for domestic customers is much higher than the one for foreign visitors. This might be interpreted as foreign visitors undertaking more frequent long travels within the country, while the mobility of Spaniards is more local. This actually makes a lot of sense. Since foreign visitors are already coming from far away, and do not have any local ties within the country, they are more likely to visit different distant places across Spain. On the contrary, domestic customers may spend most of their time within their primary local area. Another interesting pattern is revealed through the exponents attached to the origin and destination weights. Foreign visitors have higher exponents,

which means that they are relatively more attracted by major destinations in the country (perhaps they just do not know that many options), while domestic people mobility is more spread between smaller and larger destinations.

## VII. IMPACT OF COUNTRY OF RESIDENCE ON FOREIGN VISITOR MOBILITY

In the previous sections, a substantial difference in mobility of domestic and foreign customers was found. Let us now further explore the impact of the country of origin, in particular verifying if inhabitants of closer countries exhibit behavioral patterns more similar to those of local residents. On figure 5, one can see that this is indeed the case. Although the optimal gravity model parameters for the mobility of visitors change a lot from one country to another, the general tendency is well recognizable and similar to a linear trend for both distance and weight exponents versus the logarithm of distance from the country of origin to Spain. Linear regression for both types of exponents with the logarithm of distance indicates a sharp slope for both trends (table I). The corresponding  $p$ -values, obtained with

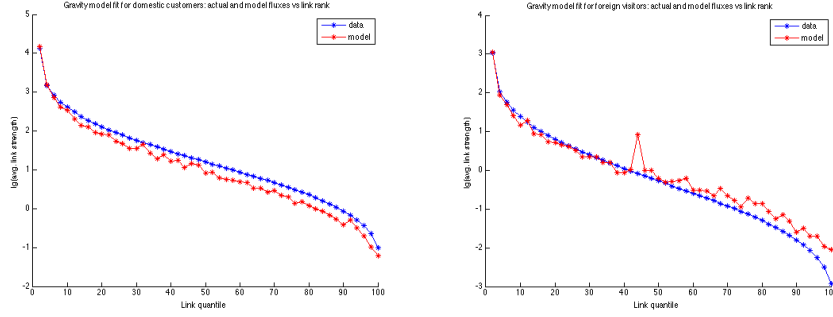


Figure 4. Fit of the gravity model estimation for domestic customers (on the left) and foreign visitors (on the right)

Table I  
STATISTICAL RELIABILITY OF THE TRENDS

	Distance exponent			
	Slope	p-value	slope 95% CI	$R^2$
Distance to Spain	-0.494	1.6E-10%	[-0.608, -0.380]	52.25%
Population	-0.139	0.024%	[-0.211, -0.067]	18.35%
GDP	0.145	3.15%	[0.013, 0.277]	6.82%

	Weight exponent			
	Slope	p-value	slope 95% CI	$R^2$
Distance to Spain	0.45	2.9E-14%	[0.366, 0.534]	62.84%
Population	0.119	0.016%	[0.059, 0.178]	19.24%
GDP	-0.229	0.0016%	[-0.328, -0.131]	24.80%

the standard F-test, are far below 1%, which is generally accepted as a very strong statistical evidence for a trend [27]. Values of the coefficient of determination  $R^2$  show that over 50% of the exponents variability can be attributed just to the distance to the country of origin.

Overall, we observe that the distance exponents substantially decay with the distance from origin, while weight exponents increase. The average distance and weight exponent values for foreign visitors from nearby are indeed close to the mobility parameters of local inhabitants. Those observations might be interpreted as following: the farther away people come from, the larger is the scale of their mobility within the country and the more they are attracted by larger destinations. On the contrary, people from nearby countries explore smaller destinations and more often remain confined in smaller areas.

On figure 6, we also analyze the dependence of mobility gravity model exponents on other important parameters of the country of origin such as economic prosperity, measured with Gross Domestic Product per capita (GDP). In general, the bigger the country of origin is, the smaller the distance exponent and the higher the weight exponent is. This means that people coming from bigger countries also tend to travel more globally across Spain and are more attracted by larger destinations. As far as a GDP is concerned, it seems like the wealthier the country of origin is, the more local the mobility of visitors becomes (exponent is higher) and the more attractive smaller destinations are. However, while

interpreting the country size and GDP impact, one should keep in mind that those two parameters show medium-level inverse linear correlation between them (with the correlation coefficient of  $-0.3932$ ) so the visible impact of one of the two might simply be an indirect consequence of the impact of the second.

As one can see from the table I those trends for country size and GDP are also statistically significant, as most of them are characterized with a  $p$ -value below 1%, with the only exception of the relation between distance exponent and the logarithm of GDP with the  $p$ -value of 3.15%, which is still generally accepted as a strong evidence. However, the coefficient of determination  $R^2$  is already much lower compared to the case of the distance to the country of origin. So both wealth and population size of the country might also matter for touristic mobility patterns, but remoteness seems to have the strongest impact.

## VIII. CONCLUSIONS

Introducing the new dataset of digital traces of human individual economic activity through bank cards transactions in Spain, we first of all validated that this dataset possesses a significant potential for regional delineation, in a way similar to the mobile phone call records or transportation traces. Specifically, we analyzed two ways of defining the network between different pairs of locations across the country - the first one being standard, and the second one a novel probabilistic approach. It turned out that community detection performed on such networks, relying exclusively on their topological properties without any pre-imposed conditions or spatial constraints, resulted in geographically cohesive and spatially connected communities of locations, similar in shape and size to the existing regions of the official autonomous communities.

In this way, our findings confirm predominantly local character of the economic activity of domestic population and, consequently, of private spending circulation, which are well aligned with the existing administrative divisions. Certain discrepancies exist but are easily attributable to the additional factors affecting purchase behavior such as: his-

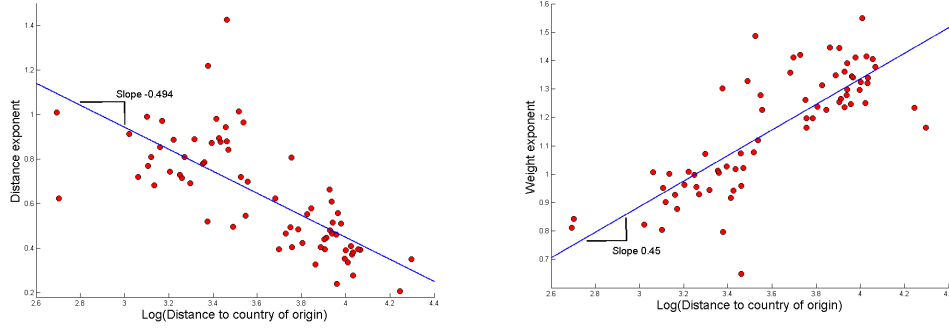


Figure 5. Parameters of the gravity model estimated for foreign visitors against distance from the country of origin

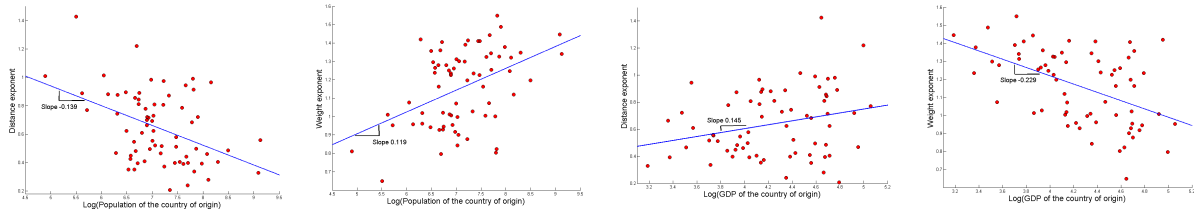


Figure 6. Parameters of the gravity model estimated for foreign visitors depending on the size of (first and second plots from the left) and GDP per capita in (third and fourth plots) their country of origin.

torical links or barriers among regions, which were discarded officially, yet often maintained in the collective perception; influence of important main urban centers, attracting inhabitants regardless of the administrative divisions; physical determinants of accessibility, such as proximity and orography. Importantly, discovered rationalization remained stable across two types of network definition, based on the (i) domestic money flow and (ii) mobility of Spanish customers.

Furthermore, as the new dataset allowed to distinguish economic activity of domestic consumers from the foreign visitors of Spain, we constructed a separate mobility network of visitors and compared regional patterns obtained through the partitioning procedure. Discovered differences are pretty meaningful on both scales - for the fine-grained partitioning into the optimal number of communities and also for the optimal bi-partitioning of the country. The mobility of Spaniards is locally-driven at the finer level and strongly influenced by the north-south socioeconomic distinction in case of bi-partitioning. Mobility of foreign visitors on the other hand is highly affected by their touristic profile, dividing the country into the Mediterranean arch and the interior.

Finally, we zoomed into the mobility of foreign visitors considering the impact of the country of origin. Being characterized by the optimal gravity model exponents, foreign customer mobility demonstrated a surprisingly strong dependence on the distance to their country of origin. This trend indicates that the farther away visitors come from, the more large-scale their mobility inside the visited country is,

and the more attracted by larger destinations they are. On the contrary, people from the nearby countries demonstrate more local mobility patterns exploring smaller destinations more willingly. From that standpoint their behavior is more similar to the behavior of locals.

Overall, findings of the paper suggest substantial value of the new big dataset of bank card transactions for studies of various aspects of domestic and foreign people behavior inside the country. We can also conclude that the data possesses a unique potential to support policy decisions at the regional level, with its direct applicability to be further investigated and verified in detail.

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