# **BHAGAWAT CHAPAGAIN**

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#### **EDUCATION**

# **B.S, Computer Science**

Graduating May 2025

Stevens Institute of Technology, Hoboken, NJ

Charles V. Schaefer School of Engineering, Dean's List

Relevant Coursework: **Data Structures and Algorithms**, **Agile Methods**, **Test-Driven Software Development**, Programming Languages, Systems Integration

# **SKILLS**

**Languages:** Python, Java, JavaScript, C/C++, Ocaml, R **Tools:** Selenium, Flask, Keras, TensorFlow, Pandas, Jira, Git

Certifications: Lean Six Sigma Green Belt

#### **PROJECTS**

### **Uncrash Philly**

Philly Codefest 2024 at Drexel University

Collaborated in a team to to analyze car accident data and identify key areas in Philadelphia for Car Safety training and Driver's Education programs based on a real-time updated AI model trained using MapQuest API, Keras and TensorFlow.

- Developed a machine learning model to predict automobile insurance rates using Python, leveraging libraries such as **Keras, TensorFlow, and Pandas** for data processing and model training.
- Utilized **Flask** to create a web interface that allows users to interact with the prediction model and view results in real-time, enhancing accessibility and user experience.
- Integrated live traffic data into the predictive model to improve accuracy and relevance, using MapQuest API and data preprocessing techniques implemented in **Pandas**

# **EzReadz Chrome Extension**

Stevens Institute of Technology, 2024

Developed and analyzed the effectiveness of a Google Chrome extension to improve user retention.

- Development: Implemented a Queue data structure in JavaScript to interact with a web page's text elements, enhancing the user retention by providing easy access to text customization (typeface and color) options for better readability.
- Statistical Analysis: Used R to perform Analysis of Variances (ANOVA) testing to determine statistical significance of the extension. The extension's functionality increased reading retention by an average of 37% among two types of passages (dull & vibrant).

#### **Voice Stress Detection**

Stevens Institute of Technology, 2024

Contributed as a Software Developer in a team project to develop an Al-based mobile application for detecting and analyzing voice stress to verify validity of human speech

- **Data Analysis**: Implemented and enhanced algorithms in Python for preprocessing and feature extraction, which improved the overall efficiency and accuracy of the classification system.
- Collaborated on interactive GUI development: Created and refined graphical user interfaces using Java and JavaScript, facilitating better user interaction and experience.
- Accuracy: The model was accurate in identifying a lying or nervous voice 50% of the time.

#### PROFESSIONAL EXPERIENCE

Options Insurance Company, Hershey, PA: Customer Service Representative

May 2023 – Aug. 2023

Technical Automation Specialist: Spearheaded the automation of nearly 1000 customer communication processes using Selenium for dynamic manipulation of CSS objects, enhancing operational efficiency and user interface interaction. Implemented advanced data management solutions by employing Pandas in Python for spreadsheet read/write operations, enabling real-time analysis and utilization of customer data.