

# Bryce Campain

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Chicago, IL

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## Information Technology Leader

Experienced in guiding engineering teams through complex platform modernization and large-scale customer migrations. Aligns technical execution with business priorities, cultivating collaborative team environments rooted in autonomy, shared accountability, and continuous improvement. Known for reducing system fragmentation, improving product reliability, and enabling teams to ship high-quality solutions efficiently and sustainably.

## Technical Skills

**Languages & Frameworks:** C#, .NET, JavaScript, VueJS, RiotJS, Node.js/NPM, HTML, XML, JSON

**Cloud & DevOps:** Azure, Azure DevOps, Kubernetes, Git, Github, Subversion, Swagger (OpenAPI), Microservices, RESTful APIs

**Data & Platforms:** SQL, Microsoft SQL Server, OpenSearch

**Tools & Environments:** Visual Studio, VS Code, Windows, MacOS, Microsoft Office

## Professional Experience

**VISTRA CORPORATION**, Irving, TX

June 2017 – September 2025

### Software Development Manager, Customer Information Services

Promoted from full-stack developer to development manager following Vistra's acquisition of Ambit Energy. Led two agile development teams responsible for CRM platforms serving ~465,000 active customer accounts across two production environments.

- Led a team of 4 developers and 1 QA, providing coaching, career guidance, performance feedback, and technical direction.
- Migrated 383,000 customer accounts from legacy CRM to an in-house SAP solution, reducing system fragmentation and streamlining customer operations.
- Oversaw migration of 85,000+ Midwest/Northeast market customer accounts to the next-generation CRM platform, consolidating brands into a unified technology foundation still in use today.
- Delivered three full LandPower platform migrations in under one year, accelerating business unit alignment and reducing manual exception handling.
- Implemented and enforced a scalable Git branching strategy to support a multi-repository submodule architecture; collaborated with engineers to refine standards post-rollout.
- Expanded management scope to include a second development team, taking on new production applications while maintaining delivery commitments.
- Led structured knowledge-transfer and transition planning during organizational restructuring, ensuring continuity and maintaining system stability as responsibilities were transitioned to offshore resources.

**ARGO DATA RESOURCE CORPORATION**, Richardson, TX

June 2009 – May 2017

### Application Development Lead

Promoted three times in five years, progressing from entry-level developer to development lead.

- Led 2–5 person development teams through full SDLC for multiple production implementations.
- Taught and mentored developers in ARGO's proprietary programming language and internal tooling.
- Designed and delivered an innovative Virtual Teller Kiosk solution adopted by Regions Bank.
- Maintained a defect first-time resolution rate exceeding company benchmarks.
- Established structured code review and peer testing processes on the Regions Teller team to improve quality and shared accountability.

## Education

**Bachelor of Business Administration (BBA)**, Management Information Systems, University of Oklahoma, Norman, OK