

# Ben Cassidy

Phone: 519-859-8129 | Email: [ben.cassidy@icloud.com](mailto:ben.cassidy@icloud.com) | Website: [bencassidy.info](http://bencassidy.info) | GitHub: [github.com/bcassid5](https://github.com/bcassid5)

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## EDUCATION

Bachelor of Engineering Science, Software Engineering *Western University*

2018

- UWO Entrance Scholarship for Academic Excellence (2014)
- Dean's Honor List 2015, 2016

## WORK EXPERIENCE

TD Bank

June 2018 – Present

*IT Analyst II – Technical Support – Software Lifecycle & Release Management*

- Remediating unauthorized software from network workstations; testing automated removals of unauthorized software from workstations using custom command line strings to eliminate financial and security vulnerabilities
- Managing enterprise change records; maintaining change records for software removals through Service Now to provide details for line of businesses affected by removal distributions
- Reporting on unauthorized software remediation for each line of business target; writing complex SQL queries on large datasets to determine the remediation status using Tableau and Excel for data visualization

TD Bank

May 2017 – August 2017

*IT Analyst – Software Lifecycle & Release Management – Summer Intern*

- Reviewed software packages and applications for the Windows 10 Future Workspace project; successfully classified all catalogued applications with their respective registration identifications and owners
- Coordinated package intake through Application Change Request portal; led to the discovery of deficiencies in the portal and elicited requirements for a new packaging portal in Service Now

## PROJECT HIGHLIGHTS

- Led a team of five students to complete two term projects; resulted in successful completion of software requirements documentation and web application including a podium finish overall in class competition
- Engineering Capstone Project; developed an augmented reality surgical training mobile application and website companion app

## SKILL HIGHLIGHTS

- Agile methodology
- AI basics: machine learning, computer vision and natural language processing
- Programming with C++, C#, Java
- Web development stack: Linux, Apache, MySQL, PHP, Laravel
- HTML, CSS, JavaScript, jQuery, PHP, Git version control
- MySQL, MSSQL
- Platform versatility with experience in Linux, Mac and Windows environments
- Web development stack: Ember.js, ES6, Node.js, Express, MongoDB

## VOLUNTEERING EXPERIENCE

Taffy's Legacy Canine Rescue and Rehabilitation

*Reference Check Assistant*

- Perform reference check phone calls to adoption applicants; complete reference check forms for applicants by calling a list of personal references and veterinarian clinics to verify applicant information and ensure applicants are fit for the adoption of a rescue animal

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## REFERENCES

### Angela Thompkins

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### Leslie Owen-Abramowski

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