

Ben Cassidy

Phone: 519-859-8129 | Email: ben.cassidy@icloud.com | GitHub: github.com/bcassid5

EDUCATION

Bachelor of Engineering Science, Software Engineering *Western University*

2018

- UWO Entrance Scholarship for Academic Excellence (2014)
- Dean's Honor List 2015, 2016

WORK EXPERIENCE

TD Bank

June 2018 – Present

IT Analyst II – Technical Support – Software Lifecycle & Release Management

- Remediating unauthorized software from network workstations; testing automated removals of unauthorized software from workstations using custom command line strings to eliminate financial and security vulnerabilities
- Managing enterprise change records; maintaining change records for software removals through Service Now to provide details for line of businesses affected by removal distributions
- Reporting on unauthorized software remediation for each line of business target; writing complex SQL queries on large datasets to determine the remediation status using Tableau and Excel for data visualization

TD Bank

May 2017 – August 2017

IT Analyst – Software Lifecycle & Release Management – Summer Intern

- Reviewed software packages and applications for the Windows 10 Future Workspace project; successfully classified all catalogued applications with their respective registration identifications and owners
- Coordinated package intake through Application Change Request portal; led to the discovery of deficiencies in the portal and elicited requirements for a new packaging portal in Service Now

PROJECT HIGHLIGHTS

- Developed various computer games with a flagship 'Space Shooter' game
- Led a team of five students to complete two term projects; resulted in successful completion of software requirements documentation and web application including a podium finish overall in class competition
- Engineering Capstone Project; developed an augmented reality surgical training mobile application and website companion app

SKILL HIGHLIGHTS

- Agile methodology
- AI basics with machine learning, computer vision and natural language processing
- Programming with C++, C#, Java
- Git
- HTML, CSS, JavaScript, jQuery
- MySQL, MSSQL
- Platform versatility with experience in Linux, Mac and Windows environments
- Web development with Ember.js, ES6, Node.js, Express, MongoDB

VOLUNTEERING EXPERIENCE

Taffy's Legacy Canine Rescue and Rehabilitation

Reference Check Assistant

- Perform reference check phone calls to adoption applicants; complete reference check forms for applicants by calling a list of personal references and veterinarian clinics to verify applicant information and ensure applicants are fit for the adoption of a rescue animal

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REFERENCES

Angela Thompkins

Sr. IT Manager, Employee Enablement, TD Bank

275 Dundas Street, 6th Floor, London Ontario

Email: Angela.Thompkins@td.com

Phone: 519-636-1676

Leslie Owen-Abramowski

Sr. IT Build Specialist, CSAM, Employee Enablement, TD Bank

275 Dundas Street, 6th Floor, London Ontario

Email: Leslie.Owen-Abramowski@td.com

Guy DeGagne

Manager, AFA Forest Products London

Email: gdegagne@afaforest.com

Phone: 519-457-2311

George Shoebottom

Warehouse Foreman, AFA Forest Products London

Phone: 519-643-6003