

## Upgrade Command Changes

With the change from RAP to the Clinical Response Model the CAD commands to upgrade and downgrade calls have been changed. The new commands function similarly to the previous commands but will now add the flexibility of selecting each Clinical Response Acuity independently.

The new commands are:

### Charge Dispatcher Commands

DPURPLE	change event priority to "0", add remark "PURPLE per Dispatch Supervisor"
DRED	change event priority to "1", add remark "RED per Dispatch Supervisor"
DORANGE	change event priority to "3", add remark "ORANGE per Dispatch Supervisor"
DYELLOW	change event priority to "5", add remark "YELLOW per Dispatch Supervisor"

### Paramedic Specialist Commands

PSPURPLE	change event priority to "0", add remark "PURPLE per Paramedic Specialist"
PSPURPLE	change event priority to "1", add remark "RED per Paramedic Specialist"
PSORANGE	change event priority to "3", add remark "ORANGE per Paramedic Specialist"
PSYELLOW	change event priority to "5", add remark "YELLOW per Paramedic Specialist"

Additionally the FRUPGRADE command has been removed. The listed commands will still allow the call to be upgraded when requested by FR the additional remarks that the upgrade originated from First Responders will need to be added manually.