



Chase Tarmac Triage Protocol Details

Aim Statement: By December 15, 2024, the Chase Emergency Department will implement the Tarmac Protocol to facilitate patient transport decisions to an alternate hospital facility in the 2 hours prior to daily closure

<p>Tarmac Triage is ‘activated’ amongst team 2 hours before closure – 1 pm.</p> <p>ED closes at 3pm. Shift ends at 4pm.</p>
<p>Ambulance Staff: Alerts Chase ED enroute so that physician is ready to go to the ambulance. Nursing takes the call - alerts physician. If possible – ambulance staff inform patient: (script) “we are going to swing by Chase to see a doctor for a decision about best care for you”.</p>
<p>ER Staff: Physician and nurse go to rear of ambulance within 5 minutes of ambulance arrival. Nurse collects patient information if not previously collected by phone. *Nurse asks – ‘anyone who should be notified?’</p> <p>ED Physician triages and makes a transport or admitting determination.</p> <p>Note: Ambulance entrance to Chase ED is devoted only to ambulances. Covered outdoor area does not extend over ambulance but distance is short.</p>
<p>Assessment: ED physician assesses patient in the rear of ambulance using CTAS – communication with ambulance staff re: low/mid/high acuity. ED physician makes decision to transfer or admit to ED. Patient consents to transfer. ED staff will counsel if patient refuses transport.</p>
<p>Measurement: Nurse passes patient information to Registration Clerk.</p> <p>The word ‘Tarmac’ entered in Discharge Comment Field. The word Tarmac is entered into the discharge comment field for every patient who receives a Rear of the Ambulance Assessment and Decision (ROAAD) - Regardless of whether they are transported to Kamloops, admitted to Chase ED or refuse service and return home.</p>
<p>Patient Communication: ED physician or nurse talks with patient/family – privacy parameters considered. Consider how communication of Tarmac process could begin at ambulance pick up. Nursing staff communicate with family if they arrive after transfer departure. Pull in physician for additional medical questions if needed.</p>
<p>Post-Transport: Option for ED physician or triage nurse to call transfer ED to inform them of Tarmac transfer - after ambulance has left to avoid delay. <u>Direct call to Kamloops</u>. Return arrangements must be supported by sending ED if nurse accompanies to transfer site.</p>