

Clinical Response Model Pocket Cards

CLINICAL RESPONSE MODEL TRANSLATIONS

The new Clinical Response Model is replacing the Resource Allocation Plan (RAP). It is a way to review, prioritize and assign calls to best match the patient needs.



Clinical Response Model Indicator	Response Unit	Hot or Cold
PURPLE	HLA	Hot (Code 3)
RED	HLA	Hot (Code 3)
ORANGE	PCP / EMR	Hot (Code 3)
YELLOW	PCP / EMR	Cold (Code 2)
GREEN	To Be Decided	Cold (Code 2)
BLUE	Healthlink BC	

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CLINICAL RESPONSE MODEL DESCRIPTIONS

Review, prioritize and assign calls to best match patient needs.

PURPLE	RED	ORANGE	YELLOW	GREEN	BLUE
Immediately life threatening (cardiac / respiratory arrest) Highest priority Echos and Deltas	Immediately life threatening or time critical Advanced skills recommended	Urgent / Potentially serious but not immediately life threatening	Non-urgent (not serious or life threatening)	Non-urgent (not serious or life threatening)	Non-urgent (not serious or life threatening). Further telephone triage appropriate.
Code 3	Code 3	Code 3	Code 2	More information coming soon	If a BLUE incident is triaged as requiring an ambulance response the incident will be re-coded to reflect the urgency of attendance. Response will align to the allocated code.
	Potential divert from RED to PURPLE	Potential divert from ORANGE to RED to PURPLE	Potential divert from YELLOW to ORANGE to RED to PURPLE		

POTENTIAL DIVERT



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