

## Manual FR Request Criteria

One of the changes implemented in the Clinical Response Model is that FR will not be automatically sent on most Orange and Yellow events. The Orange and Yellow FR requests that will still be automatically sent include any Orange and Yellow event on protocols 29, 08, and 07.

This fact sheet has been created to highlight criteria that require a FR request to be sent manual either by the "SEND FR" command or by phone as highlighted in the video demo.

1. Orange response times greater than 10 mins based on recommend unit
2. Scene access concerns that FR would be able to assist
3. Scene environmental concerns
4. Bariatric patients or difficult patient extrications needing additional resources
5. Any responding crew request

With all of these criteria in mind, consider any available BCEHS resource first. This includes but is not limited to SRUs, Community Paramedics, Sierra, Quebec, and Mike units. Some of these suggestions will not be displayed in the recommend unit monitor so dispatchers need to verify all available units in the area of the event on the CAD map.

In order to ensure crews responding are aware that FR has been requested the dispatcher should voice this on all Orange and Yellow events that FR are not automatically sent (29, 08, and 07).