## Brian Cervantes Alvarez, Machine Learning Scientist

Phone: (503) 915-7245, Email: briancervantesalvarez@gmail.com

LINKS	<u>Data Science Portfolio</u> , <u>LinkedIn</u> , <u>Github</u>	
EDUCATION		
Aug 2022 — Aug 2023	M.S. Data Science, Willamette University	Salem, OR
Aug 2018 — May 2022	B.A. Mathematics, Linfield University	McMinnville, OR

### KEY ACCOMPLISHMENTS

Jan 2023 — Jun 2023

# Predicting Severity Levels in Patients: A Random Forest Approach Based on Symptom Analysis

- Conducted a machine learning study utilizing a random forest approach to predict severity levels in
  patients, resulting in the development of accurate rules for classifying patients into three severity levels:
  Mild, Moderate, and Severe.
- Analyzed a dataset of patient symptoms and employed a random forest model for classification, uncovering
  top features and deriving meaningful rules for severity classification, including the identification of
  specific symptom combinations that determine severity levels.

## Predicting the Province of Origin for Pinot Wines Based on Their Individual Descriptions

Developed a highly accurate predictive model using a random forest algorithm to analyze critics'
descriptions and determine the origin of wines, showcasing proficiency in advanced machine learning
techniques.

## Boosting Fraud Detection: Enhancing Accuracy with GBM

• Achieved superior fraud detection results by implementing a Gradient Boosting Machine (GBM) model, outperforming the existing model in classifying fraudulent transactions, with potential for further enhancements while ensuring precision.

## Customer Behavior Analysis for Return Management

- Applied Logistical and Random Forest models to analyze a partially randomized dataset of customer returns, effectively predicting customer behavior and enhancing understanding of return patterns.
- Extracted valuable insights to assist businesses in optimizing customer satisfaction and making data-driven
  decisions regarding return management.

#### EMPLOYMENT HISTORY

Oct 2019 — Present

## Retail Specialist, The North Face, a VF Company

Woodburn, OR

- Provided exceptional customer service by utilizing strong verbal and written communication skills, actively
  listening to customer needs, effectively solving problems, and resolving conflicts, resulting in increased
  customer engagement and satisfaction.
- Transitioned customer-centric communication skills to the field of data science, ensuring clear
  and impactful delivery of complex analytical insights to stakeholders, thereby facilitating informed
  decision-making.

## PROFESSIONAL CERTIFICATIONS

Mar 2023 — Apr 2023

Analyze Business Data with SQL, Codecademy

Expert	ChatGPT/Bard	Expert	R/Python/SQL	SKILLS
1		1	, -	ONTELO
Experienced	A/B Testing	Expert	Git/Github	
Skillful	Docker	Expert	Data Visualization	
Skillful	AWS/Azure	Expert	Machine Learning	

LANGUAGES Spanish Native speaker French A2