

## Post-PMP® Exam Student Survey Request for Additional Exam Support

Per the RMC PMP® Exam Prep course guarantee, our goal is to ensure that you pass the exam on your first attempt. For students who qualify to take the exam prior to the class, and who have had a basic PM course prior to the first day of class, RMC offers a guarantee. If you take the PMP® Exam within three (3) months of completing our Accelerated PMP® Exam Prep Course and do not pass, RMC is prepared to provide you with the following support:

- FREE Evaluation of your exam results to uncover subject matter weaknesses;
- FREE guidance from a senior instructor from our student support team; and
- FREE registration in a scheduled RMC PMP® Exam Prep course.\*

As a first step in this process, RMC students who do not pass the PMP® Exam on their first attempt must complete the following survey. Note that in order to effectively help you, you **MUST** answer all of all the following questions to the fullest extent.

When this survey is complete, please email it back to RMC as an attachment to [students@rmcproject.com](mailto:students@rmcproject.com) or fax it to (952)487-0410. Make sure to include your score sheet from the PMP® Exam.

Once we have had an opportunity to review your responses, a representative from RMC will follow up with you. If you have any questions, please feel free to contact our Customer Service Department at (952)846-4484.

*\*Students must contact RMC within 90 days of failing the exam, or the guarantee outlined above will not be honored.*

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### Post-PMP® Exam Student Survey

**FOR:** \_\_\_\_\_ Jackie Campbell \_\_\_\_\_ **(Student Name)**

**CONTACT INFORMATION:** \_\_\_\_\_ 250-387-1175 \_\_\_\_\_ **(Business Phone)**

\_\_\_\_\_ 250-598-9592 \_\_\_\_\_ **(Home Phone)**

\_\_\_\_\_ 250-216-9212 \_\_\_\_\_ **(Mobile Phone)**

\_\_\_\_\_ Pacific \_\_\_\_\_ **(Time Zone)**

\_\_\_\_\_ jackie.campbell@gov.bc.ca \_\_\_\_\_ **(Email Address)**

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1. What was the date of your PMP® Exam Prep course from RMC? March 19, 2018
2. In what city did you take the course? Online
3. What was the name of your instructor? Stephanie Keim <skeim@rmcls.com> (she was very good)
4. What percent of what you heard in the class was new to you? 30% or so
5. Did you study at least 30 hours after taking our PMP® Exam Prep class?  

**X YES****NO**
6. Approximately how many hours did you study? approx 80 hours
7. Did you take the PMP® Exam within 3 months of taking the RMC PMP® Exam Prep course?  

**X YES****NO**
8. List all the materials you used to study, including any materials not supplied by RMC.  
PMBok, Online simulator, RMC Process Chart, Various Google references (formulas, ITTOs,  
float /network diagramming, agile, + more) RMC Exam Prep Guide, RMC Exam Prep Class  
Handbook, RMC flash cards, misc. material from PMI
9. What industry do you work in? Information Security
10. Describe in detail the types of projects you work on.  
Government projects that involve several ministries (new applications), government projects that  
involve one ministry (new processes), government projects that involve employees and the greater  
public sector (security conferences)
11. How many people typically work on your projects? Varies from a few dozen to hundreds
12. How long is your average project in months? Typical project is 3-6 months, have worked on 5yr project
13. What is the dollar value of your average project? Varies from a few thousand to tens of thousands (not millions)
14. Why do you believe you did not pass the exam?  
I passed 4 out of 5 categories and I was barely off the passing mark. I feel that I need more study  
on the ITTOs and what is contained in each of the project documents as we do not use all of them  
in our project work (we have our own templates/checklists, etc.) Many of my questions asked  
"where would you locate this information".My failing category was 'initiation' and I scored well in  
this category on the practice exams.

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15. Ask yourself if you followed all the instructions given in class on what to study and how to study! Years of research around the world has gone into the materials used for this class and we are sure that they cover all the major reasons people fail the exam. Describe what you missed.

I did not spend a lot of time doing gap analysis

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16. Ask yourself how you did on the assessment in JumpStart. Did you pass it?

**X YES**

**NO**

17. Did you have at least 19 hours of proper project management training BEFORE this class?

**X YES**

**NO**

18. Describe that training in detail, including the name of the company that offered the training, the name of the class, and approximately when each class was taken.

Date of Training (approximate):	1/2013, 11/2013, 1/2014
Company Providing Training:	Province of British Columbia
Class Name:	Project Management 100, 200 and 300 respectively
Class Description:	Required courses for PMI application

Date of Training (approximate):	3/2018
Company Providing Training:	RMC
Class Name:	PMP Exam Prep Course
Class Description:	PMP Exam Prep

19. Ask yourself if you really are an experienced project manager? This exam is designed for those with years of experience. How many years of experience as a project manager do you have?

I have been involved in Project Management for over 25 years (some coordinating / some leading)

20. Did you score 75% or more on a full 200 question PMP Simulation in FASTrack before you took the exam?

**X YES**

**NO**

21. What was your exact score(s)? 77

22. Ask yourself what you do now to manage projects. How far removed is that from what you were taught in class? Make specific notes about what is different in your real world. Remember that the exam is designed to weed out those who do not know and those who know but do not do.

I cannot say that it is exactly the same as the training, most of what I do applies to certain components within the training. I believe that I have had enough experience to re-write the exam.

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