



WorkBC Access to Technology (A2T) Frequently Asked Questions (FAQs)

This supplemental resource is intended to complement the FAQs provided in the Access to Technology Service Provider Guide. The questions below are specifically related to WorkBC.

Is a WorkBC client eligible to receive an A2T laptop for academic upgrading in preparation for future Occupational Skills Training?

Clients participating in academic upgrading are not eligible to receive an A2T laptop. WorkBC Centres may consider offering a laptop for academic upgrading under WorkBC Financial Supports policy. Otherwise, clients may apply for an A2T laptop for the Occupational Skills Training portion of their training plan.

Are there WorkBC ICM client file documentation requirements for WorkBC clients receiving an A2T Laptop?

There are no ICM documentation requirements for A2T; however, the Ministry will be monitoring laptop distribution to WorkBC clients to ensure clients who are eligible for a laptop under A2T do not receive a laptop under WorkBC Financial Supports. See Financial Support Policy, Section FS 12.1.2 b – Books and Supplies.

Is a client eligible for an A2T laptop if entering year two of an existing training program?

Eligible clients can be approved for an A2T laptop if the multi-year training program is an approved skills training program which has a new agreement start date on or after August 15, 2021.

Are EI clients eligible for a laptop under A2T if it is an assessed need for training participation?

New As of December 6, 2021, EI Clients or a General Client assessed as having a financial need are eligible to access a laptop. Please refer to A2T Service Provider Guide for client eligibility. If the client is not eligible for an A2T laptop, and/or the A2T laptop does not meet the needs of the

specific training program, the Contractor may purchase a laptop as a WorkBC ES Financial Support. See Financial Support Policy, Section FS 12.1.2 b – Books and Supplies.

For WorkBC Contractors is this considered an external referral?

The referral service in ICM is intended to track when a client temporarily “leaves” WorkBC Employment Services to other external organizations.

How will WorkBC Contractors know if a client has previously accessed A2T?

This information is not available as part of the client’s ICM case. However, the data is collected by the BI Portal, and indicators have been added to the ES Case Summary Report including an “A2T Client” indicator, and an “A2T Start Date” which indicates the A2T application approved date. This report is available to all BI Portal users in your catchment/organization.

Current Client Type and Eligibility Details

BCEA Client Description	EI Client Description	Disability Confirmation	WorkBC Client Type	SPEI Status	A2T Client	A2T Start Date	BCEA Referral Status
BCEA Client	Not an EI Client	DRENA Confirmed Disability	BCEA NEO PWD	SPEI Eligible Client	Y	2021-Jul-09	