

Service BC- IDIM

Expanded User Base Beyond BC Service Card Holders
Beta Client Kickoff – BC Registry Services

August 10, 2022



Ministry of
Citizens' Services

Agenda

- Problem Statement
- Service Principles
- Operational Business Processes
- Timeline for Beta rollout
- Next Steps

BCDS

CSD

DLM

GDX

OCIO

OCIO
CIRMO

OCIO
CONN

OCIO
ES

PSD

RPD

SBC

Problem Statement

How to support equity of access to online services for people who are not eligible for BC Services Card (not eligible for MSP)

- Examples:
 - People living in BC for less than 3 months
 - Out of province students eligible for in-province student aid funding
 - Military personnel and select federal employees
 - Temporary workers or out of province health professionals requiring access to BC systems
 - People from other provinces that need to access BC public services
- Requirements
 - Individuals have Canadian issued ID
 - Individuals have a mobile device

BCDS

CSD

DLM

GDX

OCIO

OCIO
CIRMO

OCIO
CONN

OCIO
ES

PSD

RPD

SBC

Service Principles

- The mobile app is required to access this feature
- A new ID proofing path within the BC Services App:
 - Once verified, users can login with the app to select services
 - Provides one identity to be used across multiple government services
 - Meets identity assurance level 3
 - Provides the same privacy and security requirements
 - Uses the same technical integration patterns
 - Supported by IDIM and Service BC service channels



Operational Business Processes

- Users of this feature will use the option to *send a video*, to verify their identity
 - Users will provide two identity documents (one must be Canadian ID)
 - Users will create and submit a video, within the setup process
- Service BC will verify these individuals with their identity documents
- There is no cost for this feature
- Clients involved with beta will need to update: Communications, PIA checklist, and Service Agreement
- IDIM will make integration changes to enable this user base's access to your service
 - There is no need for you to test the service
 - No outage or deployment needed to your service

BCDS

CSD

DLM

GDX

OCIO

OCIO
CIRMO

OCIO
CONN

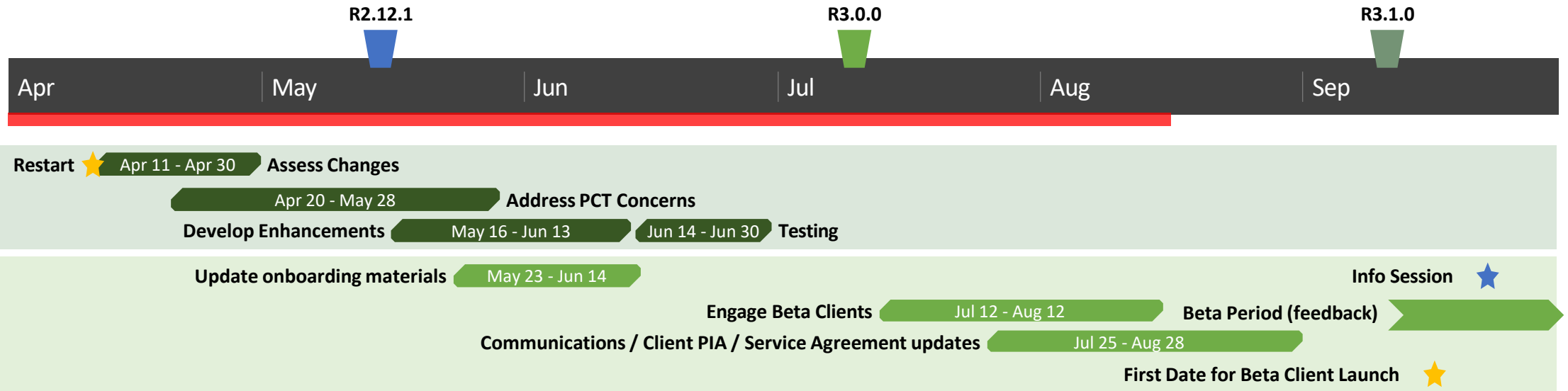
OCIO
ES

PSD

RPD

SBC

Timeline for Beta rollout



Next Steps

- Meet as a group
 - Identify any internal/external dependencies
- Provide updates on:
 - Communications
 - PIA Checklist
 - Service Agreement

BCDS

CSD

DLM

GDX

OCIO

OCIO
CIRMO

OCIO
CONN

OCIO
ES

PSD

RPD

SBC

Questions



BCDS

CSD

DLM

GDX

OCIO

OCIO
CIRMO

OCIO
CONN

OCIO
ES

PSD

RPD

SBC