

M. Hiller # 2

June 1, 2009

to

June 16, 2010

BCLC Sign In: <https://> Redacted - Relevance

INDEX

 Blueline®

Date June 1, 2009

Mon Travel Day to Sun Peaks - BCLC Security
Workshops June 2/3.

Tues Workshops - Note Delta Hotel reported Norwalk Virus.

Weds Workshop until 12:30 Return travel to Vcr.

Thurs ODS - Norwalk virus.

Fri ODS - Norwalk virus.

Mon .

June 8, 2009

RRCR - Rich + [] (Don in Particular - trng).
- 2009-0019363 Susp Fin May 9, 2009 PERSONAL INFORMATION
(Villa Dealer). Buy-in / No ID / Profession not stated accurately .

Redacted - FINTRAC

Tues Exchanged day or ETO - TB Determined. June 9, 2009

Weds .

June 10, 2009

RRCR - Rich + [].
IN2008-0033629 Counterfeit Value Chips - Assist PANNU.

Thurs .

June 11, 2009

RRCR alone - Don & Rich off

GPEB#

Redacted - FINTRAC

1100

- Amend Bulletin # 2008-22

PERSONAL INFORMATION

Immigration Christian LANE to BCLC RRCR

Page

Date June 11, 2009

RE: PERSONAL INFORMATION

Subject #47972

Written request to be submitted.

GPEB - Bill Malach [REDACTED] came to the office.

Discussed [REDACTED] PERSONAL INFORMATION file 2009-0019363

UK Chinese male 18yrs by GPEB as
PERSONAL INFORMATION SID: 62409 + 57040



Fri

June 12, 2009

1100

RRCR alone - Don & Rich are off.
2009-0024005 Theft \$100 - Kelowna CCC
Incident noted - Leave it to Stan to decide a
BCCC barring.

Redacted - FINTRAC

Counterfeit # picked up.

Mon

June 15, 2009

RRCR - Don, Rich & I.

2009-0022288 CNU now 10d as [REDACTED] PERSONAL INFORMATION

2009-0024230 [REDACTED] PERSONAL INFORMATION

[REDACTED] PERSONAL INFORMATION

- chip passing - BCCC Banning
to be requested

Lunch with Doug MORRISON, Gord FRIESSEN
& Rich, Don & I.

Major LCT / Frequent # were discussed.

Page

IN2009-0024467 Assist Request from CBSA.

Date

Tues

June 16, 2009

RRCR - Don, Rich & J

Redacted - FINTRAC

Weds

June 17, 2009

a.m. At the Villa - Duncan Gray & J discussed police liaison.

p.m. At RRCR

IN2009-0024650

PERSONAL INFORMATION

PERSONAL INFO

PERSONAL INFORMATION

PERSONAL INFOR

PERSONAL INFOR

1400 "Chinese Monk" looking male on the floor - I took Jim Will to the floor to see - He will look into it. Jim W'ALL advised I.D. info was passed to Rich Parment last week!

Redacted - FINTRAC

Thurs

June 18, 2009

RRCR - Rich, Don & J.

Email IPSC / Good +
Dong.

Redacted - FINTRAC

Meet Eric Hall & Manley - RCMP Richard Set
Rich, Don, Duncan Gray & J.

Redacted - FINTRAC

Redacted - FINTRAC

- Email to IPSC/MICROSOFT FRIESCH

Page

Fri

Date: June 19, 2009

1000 BCLC office - L.E. Liaison.
Bord, Duncan, John + J.
Discussed methods of correspondence
for L.E. requests.
All requests will now go thru
Duncan + J.
Split shift.
Evening shift at Edgewater - Rich + J.

Mon

June 22, 2009

RRCR - Dan, Rich + J.
pm Rick DUFF came to discuss IN2009-0024230
BCLC Banning pending on subjects
[REDACTED] (12636), [REDACTED] (25380) +. [REDACTED]
(40536).

Tues

June 23, 2009

RRCR - Dan, Rich + J.
BCLC Banning - [REDACTED] et al IN2009-0024230
Research + work-ups.

Weds.

June 24, 2009

ETO

Page

Thurs

Date June 25, 2009

RRCR - Dan, Rich & I
Worked on BCLC Banning

PERSONAL INFORMATION

et al

PERSONAL INFORMATION

1415

Rec'd a phone call from [REDACTED]
RE: phone message received.
He was advised the BCLC investigator
was Dan Merkel. I then advised
him that he had 2 delayed jackpots
this month that he was ineligible to
receive due to his BCLC banning.
He asked where the # goes - I
responded - gaming research - not
the casing or BCLC. I asked for
his # so Dan Merkel could call
if he had any questions.
Phone - handy up.

Fri

June 26, 2009

*

2009-0025876

PERSONAL INFORMATION

BCLC 2 Year Banning Request

12636

PERSONAL INFORMATION # 40536

PERSONAL INFORMATION

25380

PERSONAL INFORMATION

43868

X-ref RRCR 2009-0024230

RRCR 2009-0024650

Villa 2009-0025075

Incident file update - emails to Mulcahy.

Mon AOL
Tues AOL

Date June 29, 2009
June 30, 2009

Thurs a.m. RRCR Rick & I July 2, 2009
Covering Kelowna sites this week for Star.
Kelowna ICC IN2009-0026310 Qualifiable jackpot
PERSONAL INFORMATION Tried - message machine only.
p.m. Edgewater with Tom Plante.

Fri RRCR - Rick & I.

July 3, 2009

QE 2009-0025876

Rick Duff into our office to speak with Rick & I. upset about BCLC hearings for ICT players. He will discuss further with Doug Morrison. Rick Duff also mentioned that if that is how BCLC investigators are going to do business, then he will instruct surveillance to do things differently. We discussed that wasn't a good idea & pointed out that the offenders have incidents at varying sites, with Starlight & RRCR about equal.

Mon

Date July 6, 2009

RRCR - Rich & I.

Tues

July 7, 2009

RRCR - Rich & I.

5-Year Banning rescinded by Doug Morrison - RE: 2009-0025876 - after he & Gord FRIESEN had a meeting with the GM, Rich Duff.

Counterfeit # picked up from Security.

Weds

July 8, 2009

RRCR - Rich & I

0900 Rich Duff to the office. Discussed setting up a meeting with 3 of the 4
RE: 2009-0025876

PERSONAL INFORMATION

[REDACTED] - possibly Starlight.

1030 BCLC Monthly Meeting, Rehm L.

V3: Operational File - Current Status Unknown

Thurs

Date July 9, 2009

RRCR - Rick + J.

Fri

July 10, 2009

V3: Operational File - Current Status Unknown

RRCR IN2009-0027819 Chip exchange

PERSONAL INFORMATION [REDACTED]

PERSONAL INFORMATION [REDACTED]

PERSONAL INFORMATION [REDACTED]

(m) 510 33869 *VSE*

(m) 510 67404 LCT-Chinese

Passport

Page

Mon

Date July 13, 2009

RRCR - Afternoon shift - Rich & Dan on days.
VSE files scanned for Dan Merkel.

V3: Operational File - Current Status Unknown

(Tomorrow - Mission CGC - Security detail
in response to AR / Bulletin 2009-10 .

Tues

July 14, 2009

0900 Depart to Mission Chancery
Security for the day. Met with Tim & Mike -
Security. Tammy the GM & the BCLC Tech.

Weds

(Afternoon)

July 15, 2009

1315 At the Villa to discuss C.E. assistance
with Sunear GRAY.

RRCR - will see

V3: Operational File - Current Status Unknown

Evening - Attended Edgewater & worked the
casino floor with Tom Plante

Thurs

Date July 16, 2009

RRCR - Rich, Don & I.

Ineligible Jackpots

IN2009-0028544

(VSE) 17:23 hrs.

Redacted - Not Relevant (Personal Information)

\$2700.00

PERSONAL INFORMATION PERSONAL INFORMATION

(First gave his name verbally as

Became over the LCT limit. I.D. requested
& determined to be - VSE,

Redacted - Not Relevant (Personal Information)

PERSONAL INFORMATION

(b)

PERSONAL INFORMATION (w)

IN2009-0028540

Delayed Jackpot \$1035.00

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

*Appears

hit the button, not

Redacted -
Relevance

Both playing
\$ to be paid.

For review 2009-0027819

July 10, 2009

SID # 67404

PERSONAL INFORMATION

(LCT)

SID # 33869

PERSONAL INFORMATION

(VSE / LCT)

0139

PERSONAL INFORMATION

arrived with 100K in chips

Redacted - FINTRAC

Surveillance needs
to add details before a STR can be
completed. (Poor report by Surveillance).

Fri

July 17, 2009

RRCR - Rich & I

Contacted [REDACTED] PERSONAL INFORMATION

- He will come
to RRCR to receive the delayed jackpot.
IN2009-0028540

Page

BCLC0011939.012

BCLC0011939.012

PERSONAL INFORMATION

11:45

Date

came to RRCR & rec'd his delayed jackpot \$1035.00 (cheque). He adv he was invited to come to the casino by [REDACTED] * they played the slots together [REDACTED] is a business associate from Fort St John & he didn't realize he was excluded from B.C. casinos. He was told that he should not go to a casino with [REDACTED] as it just aids him to be there when he shouldn't. [REDACTED] was very cooperative & understood.

RE: Ineligible jackpot IN2009-0028544
 Redacted - Not Relevant (Personal Information) PERSONAL INFORMATION - Message left.

Final warning to be given:
 IN2009-002876

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION PERSONAL INFORMATION

# 12636	Starlight / RR CR
# 40536	Starlight.
# 25380	Starlight
# 43868	Starlight / Villa.

Email was sent to BCIC investigators.

Afternoon spent at Edgewater with Stone Lee.

Sat

Date July 18, 2009

Evening shift - alone.

LCT # 2009-0018555

PERSONAL INFORMATION [REDACTED]

July 17, 2009

43868

2009-0028857 \$30K

PERSONAL INFORMATION [REDACTED]

PERSONAL INFORMATION [REDACTED]

43868

12636

July 18, 2009

LCT # 2009-0018648

LCT for [REDACTED] PERSONAL INFORMATION

Today at 1636 hrs. [REDACTED] PERSONA

commenced
to be located

at RRCR. Approx 1710 I called Surveillance
to determine where [REDACTED] was in the casino.

[REDACTED] INFO
Ado already I just left.

I walked out about - not located.

AVN LCTs were ordered via email for review.

Mon

Date July 20, 2009

RRCR - Rich, Don & I

IN2009-27819 30K Chip passing with VSE.
Email from Dave PACEY - footage not viewed /
full review no longer possible. Female
[REDACTED] [REDACTED] I asked for Brad Treadgold
to put whatever comments he can remember
into a supplemental report.

Edgewater IN2009-0029075 - Theft \$380 from patron
Dealer suspected. 5-11-9 (July 18).

IN2009-0028857 Tape review of LCT #
2009-0018555 [REDACTED] [REDACTED]
is ready.

Tape review emails between myself &
Surveillance.

13:20 Rich Duff into the office. He (Rich Farmer,
Don MERKEL & I) discussed the warning
with [REDACTED] 'et al'. Rich Duff agreed to
call me for the warning should any
of the 4 st. subjects show up at RRCR
(anytime day or night - I am
only 1/2 hour away).

14:20 Footage review - Dave Pacey & I

2009-0027819

PERSONAL INFORMATION

PERSONAL INFORMATION

Date

Footage only saved of the ship passing incident.

Live view (which SANNI & I viewed on July 16) was not saved.

Saved Footage ~~viewed~~; viewed:

81:39

PERSONAL INFORMATION

arrived back at V.I.P 3rd

202

PERSONAL INFORMATION

Dave Pacey said he will check with Treadgold (Surveillance) & have him add to the supplement what he can remember.

Dave PACEY believes the female is ~~██████████~~. He adv she is one of "Polly Chop's" groups & he will add her as a participant.

Page

Tues.

Date July 21, 2009

RRCR - Rich & J.

Email to Doug & Gord about the drug passing policy.

0930 Rich Penner & I to BCLC - Spoke with Doug MORRISON & Gord FRIESEN.
Warning to be given by BCLC,
investigators. Policy not written about
drug passing specifically but FINTRAC
compliance is to be followed.

2009-0027819 female loan shark
dealing with [REDACTED] & [REDACTED] PERSONAL INFORMATION
(SID: 60534).

Redacted - FINTRAC

Weds

July 22, 2009

RRCR - Rich & J.

V3: Operational File - Current Status Unknown

0930

at BCLC office. L.E. Megleng
with Duncan, Gord, Doug & J.

V3: Operational File - Current Status Unknown

V3: Operational File - Current Status Unknown

Split shift
RRCR - evening

2009-0029438 M. [REDACTED] PERSONAL INFORMATION

Ineligible jackpot \$6825.

Home ph # [REDACTED] PERSONAL INFORMATION

Cell ph # [REDACTED] PERSONAL INFORMATION

2009-0029383 Loan Shark Incident

July 21 - \$50K in chips.

[REDACTED] PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION

64217

- suspect # 27514

Silvers Rav 4 ([REDACTED] PERSONAL INFO [REDACTED] PERSONAL INFO [REDACTED] PERSONAL INFO) #

Thurs.

July 23, 2009

RRCR - Rich S.J.

V3: Operational File - Current Status Unknown

09:5 Rich Panno & I to BBY Telus to
p.m. on BlackBerry cell.

Page

July 23, 2009

Date

1100 Meeting between Duncan GRAY, myself & Cpl John Ford RCMP CIS
1 track + police exchange demo + discussions
Lunch with Ford, PANNU, GRAY, Ross.

1500 Back at RRCR.

RE: Ineligible win jackpot #6825.
2009-0029438. I called M.I.

PERSONAL INFORMATION

PERSONAL INFORMATION

[redacted] to advise he will not get the jackpot. He was also adv'd the \$ will be forwarded to gaming sense research. He wanted to find out how he could dispute the policy. I adv'd he could hire a lawyer but nothing I could do. He wanted me to make an exception in just this one case. I said I can't. Footage was reviewed & reports were accurate.

Fri

July 24, 2009

ETO day - At RRCR for a shoot while to upload & performance.

Page

Monday

Date July 27, 2009

Aft shift - RRCL alone.

Kelowna Lake City 2009-0029725 July 24

PERSONAL INFORMATION [REDACTED]

[REDACTED] (co-worker) left w/ [REDACTED] PERSONAL INFORMATION
for co-worker [REDACTED] at the
Guest Services desk. (Deals) [REDACTED]
(Tape review 2009-0029735)

Kelowna Lake City 2009-0029558 July 23

Theft from other patient - settled & no action required.

RRCL 2009-0029862 July 25 Unusual

Activity - LCT.

PERSONAL INFORMATION [REDACTED]

PERSONAL INFORMATION [REDACTED]

PERSONAL INFORMATION [REDACTED]

PERSONAL INFORMATION [REDACTED]

Buying by [REDACTED]
(\$505, \$100, + \$205)

for \$5,800 & leaves

Tuesday

July 28, 2009

Aft. shift - RRCL alone.

2009-0029725 [REDACTED]

PERSONAL INFORMATION [REDACTED]

case - Kelowna

GPEB Tom Robertson 250-212-7996

He advised the Service Provider is looking at suspending the employee

PERSONAL INFORMATION [REDACTED]

. He is looking at reviewing her registration (GPEB license). I advised I'd check

Page [REDACTED]

Date

back with him next to determine the outcome.

Staff allowed to leave parcels/envelopes at the Customer Service Desk?

Kelowna Chances - July 25
Ineligible Jackpot \$3,000.00

Redacted - Not Relevant
(Personal Information)

Ban form is ~~confidential~~ signed-expires ^{Oct 20 8}
But ban form on media is signed ²⁰¹¹
Kelowna IN2009-0029830

I tried calling Redacted at 1600 hrs.
His message machine is full.

19:20 hrs I called again Redacted - Not Relevant (Personal
Information)
Agreed he was a VSE. Adv he was told that night that he was not eligible.
He understands the new policy - after I explained it to him. Very agreeable + thanked me for calling.

Spoke with Jason MURRAY of Kelowna Chances by phone about the delayed jackpot form.

* Kelowna Casino - IN2009-0030174. ⁷⁷ -
(Just opened July 28 - no narrative reports).
To be reviewed tomorrow.

Worked on BCLC Banning Request for
(8080) + ⁷⁾
IN2009-0029862 PERSONAL INFORMATION (25899).

Weds

Date July 29, 2009

Aft shift RRCR - alone.

Worked on BCCLC Banning request for
[REDACTED] PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION
[REDACTED] 2009-0029862
(Completed BCCLC Banning request).

Kelowna Lake City IN 2009-0030174
Internal Theft - July 28, 2009
GPEB investigating.

Thurs

July 30, 2009

At RRCR - days sick, Don + I.

Ineligible win 2009-0030291 July 29
[REDACTED] PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION
#31210 BCCLC banned expiry
2009-SEP-27 \$5,800 at ASC 10-5-8.

No phone listed on subject. No listing on
Canada 411. Therefore, not notified by
phone.

Two-Year BCCLC banning request completed
for [REDACTED] threatening Security.

Friday

Date July 31, 2009

Day shift RRCR Rick & J.

(1)

Redacted

- FINTRAC

(2)

(3)

Mon STAT X 1 Aug 3, 2009
at ETDX 2

Tues Aug 4, 2009

Wed

Aug 5, 2009

Thurs

Aug 6, 2009

RRCR - Rick, Don & J.

(1) 2009-0031347 Edgewater Aug 5/09 Unattended
Children by Aunt - Redacted - Not Relevant (Personal Information)
Child - female - 8 yrs Happened @ 1745 hrs.
Child - boy - 3 yrs. Returned @ 2010 hrs.

Page

Date

Gandamothas

Redacted - Not Relevant (Personal Information)

inside the
casino but not located).

Ministry confirmed

Redacted - Not Relevant (Personal Information)

DOB: PERSONAL INFORMATION

(Deaf).

Security - McL Thomas

Redacted -
Relevance

was paged - not located.

②

Kelowna July 31, 2009

Capped Betting.

2009-0030621

(Review 2009-0030648)

Suspect -

PERSONAL INFORMATION

68370

③

2009-0031204 Edgway

Theft of IVS ticket. Handled by Steve
BEEKEMA.

Nothing further is needed.

1600

Rec'd a call from Starlight Surveillance
who adv [REDACTED] was in the VIP Room.

(RE: 2009-0025876)

I drove to Starlight & met with James
Hamilton - Security Supervisor. He arranged
for me to speak with mgmt.

Meiling HARDING - Dir. VIP Business Development

Ejin BIAN - VIP Manager

Renatus Chen - Manager. VIP Business Development

Page

Thurs ~~ER~~

Date Aug 6, 2009

1700 We spoke with [REDACTED] PERSONAL INFORMATION in an empty VLT room. Meilong & Eric translated. I adv that [REDACTED] was BCLC barred at my request for 2 years. However, the barring is now held off - instead this is a final warning. BCLC does not permit chip passing and money cash on the casino floor.

[REDACTED] said they did this when playing with friends & used combined \$. I adv this is not within BCLC policy & cannot happen again. Final warning. He understood.

I adv [REDACTED] that the other persons to be warned were [REDACTED]

I provided my business card to him & asked that [REDACTED] call me to arrange a time to meet.

Fri

Date Aug 7, 2009

Later a.m. shift. Rick & I at RLCL.

(1)

I spoke with Tom Robertson - GPEB Kelowna
RE: 2009-0029725 Islander pills
involving 2 casino enclosures

Redacted – Not Relevant (Personal Information)

(2)

2009-0030621

PERSONAL INFORMATION

Capping / pinching bets.
Robertson intends to charge him
criminally with the intent of seeking
restoration for approx \$1,000 he
casino lost.

He is just reviewing the footage.
Describes it as blatant cheat at play.
He will interview [redacted] next week.
(attempt to)

PERSONAL INFORMATION

Page

7, 2009

1630 At Edgewater

RE: 2009-0031347 Aug 5/09 Abandoned Children. I reviewed video footage of the situation outside the casino. I noted no footage was saved of the 21 yr old going into the casino to look for her mother/grandmother.

I asked Evonne to search for that coverage + prepare a narrative. I also talked with Security - Mel THOMPSON. She advised the young girl did most of the speaking on behalf of her (mother, ??) / aunt. Redacted - Not Relevant (Personal Information)

Young girl - approx 8-9 yrs.

I also followed up on an email RE: CCT - 2 verified cheques with Cage Supervisor - Brandi OSBORNE

1800 off Duty

Sun.

1500 Starlight adv [REDACTED] was there - just arrived.
approx 1500 Called back - I was now ready to attend, but he already
Page [REDACTED] off.

PERSONAL INFORMATION

Aug 9, 2009

Mon

Date Aug 10, 2009

1200 AF RRCD - E performance on-line
Session - Don, Rich + J.

Chances Kelowna 2009-0032004
Irreliable bank not win - Aug 10 - \$263.00
Redacted - Not Relevant (Personal Information) #66377 - PERSONAL INFORMATION

Kelowna Casino (SOM) is Don KLETTKE

PERSONAL INFORMATION

PERSONAL INFORMATION

Bar form was viewed - Exp 2012-JUN-14, + signed.

Call from Neil PADDON - GVTAPS

RE: PERSONAL INFORMATION

DOB: PERSONAL INFORMATION

Sex offender - Question on facial
recognition - to aid surveillance.

Edgewater - Aug 8, 2009 - Edgewater
2009-00318081 Counterfeit chips
29 X \$500 counterfeit chips = \$14,500.
VPD file # 09-139517 PERSONAL INFORMATION

RE: Edgewater - Abandoned children - 09-0031347
Redacted - Not Relevant (Personal Information) # 52911 - video review.

21 yr old female - went inside + spoke
to an u/k female (twice) + used WR.
Who is the u/k female?

Page

Mon

Date Aug 10, 2009

RE:

PERSONAL INFORMATION

2009-0032004

I left a message at his home # with his wife -
to call me.

1700

Surveillance for Starlight called me.

Approv

PERSONAL INFORMATION

[REDACTED] was presently in the VIP room.

Don Merhle & I departed to Starlight.

RE: 2009-0025876

Upon arrival, Security & VIP Services [REDACTED]
already left - he was now at Kiri's Rest, but
expected to return.

We met with Melody HARDING & Renatus CHAN.
They will advise when [REDACTED] returns.

Rec'd a call from

PERSONAL INFORMATION

RE: above.

He adv. he was not at Kelowna chances
once I mentioned the delayed jackpot - he
was not eligible for. Said someone may
have used his name - he was not there.
I adv. I would do further checks & advised.

1730

Back at Starlight. Don Merhle, Renatus
CHAN, [REDACTED] & I met in the cafe.

I adv. him of the pending 2 yr BCLC
towing, that it was withheld pending a final
warning. Final warning was given by
me. Renatus CHAN translated. [REDACTED]
Understood it. Departed.

Page

Tues

Date Aug 11, 2009

Aft shift - went to Edgewater & washed or files with Stone CEE.

After dinner - at RRCR alone.

2009-0030621

PERSONAL INFORMATION
[REDACTED]

BCLC Banning Request.

Weds

Aug 12, 2009

RRCR - Rich, Don & J

Form 8bs - Edgewater

- ① 2009-0032217 Aug 12 Exchange of chips.
② 2009-0032215 Aug 12 Threats.

Monthly BCLC Investigator's meeting.

BCLC 1-yr Banning Request Completed

2009-0030621

Thurs

Aug 13, 2009

RRCR - Don, Rich & J

Aft - Edgewater to review footage.

Page |

Fri

Date Aug 14, 2009

RRCR - Don, Rich & I

Tour of Canada Line.

Sgt. Troy HENYECZ + Sgt. Brian LAWSON
(Don, Rich, Murray, Steve, Stone + myself).

P.M. off Duty in lieu of time worked on
Aug 6th & Aug 9th.

Mon

Aug 17, 2009

RRCR - alone (Don AOL/Rich in Cranbrook)
Review RRCR + LCC Penticton.

BCLC 1-year barin request submitted
for [REDACTED] (2009-0031786).

Tues

Aug 18, 2009

RRCR - alone.

Review RRCR + LCC Penticton

Met with John McDougall

- files printed off as per email request.

Follow-up done RE

Redacted - Not Relevant
(Personal Information)

Elgarwater

Abandoned Children - 2009-0031347.

I spoke with Ministry - Duty Worker, Roman JOHEL.

Weds

Date Aug 19, 2009

RRCR - done

Requested surveillance review/incident.

RE: RRCR LCT 2009 6021087

PERSONAL INFORMATION

PERSONAL INFORMATION

V3: Operational File - Current Status Unknown

V3: Operational File - Current Status Unknown

Thurs.

Date Aug 20, 2009

Aft shift RRCK - alone.

IN2009-0033236 Buy-in & chip passing
between 3 patrons.

- (1) PERSONAL INFORMATION [REDACTED] # 69049 Did the buy-in \$10,000.
(2) [REDACTED] # 59363 chip passing.
(3) LNU - Asian Male 45-50 yrs. " " # 69051
(no form 86 submitted).

Message rec'd from [REDACTED] PERSONAL INFORMATION

RE: Payment for vandalism \$1,975.45.

Prefers to pay via money orders.

BCLC Richmond Address given.

Arranged to pay via money order.

Wendy HENNING of BCLC Kamloops adv
via phone & email. 2009-0009316

Verified Cheque Review File 2009-0030267

(1) IN2009-0033312 [REDACTED] SID: 48492

(2) IN2009-0033313 [REDACTED] SID: 15784

(3) IN2009-0033314 [REDACTED] SID: 38314

Narratives completed.

1600 Footage review
(wrong page - see next)

Fri :

Date 2009-08-21

RRCR - Rich & D

V3: Operational File - Current Status Unknown

1600 Footage review with Dejan JANKOVIC
PERSONAL INFORMATION
48492 LCT5 2009-0021390 & 2009-002335
Page

Date

Review file (related to 2009-0030267)
2009-0033429

Mon

2009-08-24

RRCR - Son, Rich + 0

V3: Operational File - Current Status Unknown

Redacted - FINTRAC

Tues

2009-08-25

V2: Police Investigative Technique

PERSONAL INFORMATION

- BCLC Barry Extenton

2009-0032999 Edgewater Ave (8/09) - False 10.
False I.D. PERSONAL INFORMATION

Page

Weds.

Date 2009-08-26

RRCR - Rich, Dan & I.

Verified cheques were checked for the past 2 days - no cheques over \$25,000.

\$390,000 Chip Exchange (overnight)

2009-0033938

[REDACTED] PERSONAL INFORMATION

(m) # 16244

[REDACTED] PERSONAL INFORMATION

(f) # 26561

[REDACTED] PERSONAL INFORMATION

(m) # 20601 (Player #)

1400 Working Group Meeting.

Richmond RCMP.

Next Sept 23/09 @ RRCR.

GM DUFF, Security WALL, GPEB MC DONALD, GUTAPS

Sgt. Dave OLSON, Rich Pannu & myself.

1530 Back at BCLC RRCR

RE: 2009-0033938

\$390,000. chip passing incident

Rich PANNU & I met with GM Duff.

I advised my position of reviewing this incident as it looked like major loan sharking by husband/wife team

[REDACTED] PERSONAL INFORMATION

DUFF's position was that chip passing is not illegal, both patrons are valuable customers & their explanation

Page

Date

was that they play together.
I pointed out BCLC has to attribute
the \$ to somebody & the circumstances
do not clearly determine this.
We discussed our responsibilities
to report to FINTRAC which extends
to Casino staff determining who
owns the \$390,000.

PERSONAL INFORMATION

RE:

GM Duff said
they warned him & so far he hasn't
been back.

(I overlooked questioning DUFF why
I wasn't called to participate in the
"final warning".

Fri

2009-08-27

RRCR - Don, Rich & I.

PERSONAL INFORMATION

LCT review on

\$300,000. buy-in by [REDACTED] # 16244
PERSONAL INFORMATION (1X \$200,000 + 1X \$100,000)

+ his wife played & lost all.

Nothing suspicious. - 2009-0034058

1100 Rich PANNU & I reviewed 2009-0033938 with
approv Dave PACEY - review room - about 5 mins
- details obtained for my report.

Page

Fri

Date 2009-08-28

RRCR - Don, Rich & J.

Noted - Villa MN2009-0034301

PERSONAL INFORMATION # 26561 +

PERSONAL INFORMATION

PERSONAL INFORMATION

20601 +

Aug 28th - Chip passing incident

LCT reviews

Mon

2009-08-31

RRCR - Rich, Don & J.

Further Villa incident involving

PERSONAL INFORMATION

26561 +

PERSONAL INFORMATION

20601.

Chip passing - Aug 30 - 2009 - 0034698

RE:

PERSONAL INFORMATION

PERSONAL INFORMATION

2009-0033938

An explanation was rec'd via email
from RRCR (Ray SAM) which explains
this chip passing incident + no
longer makes it suspicious.

Tues

Date 2009-09-01

RRCR - Rich, Don + J.

V3: Operational File - Current Status Unknown

Redacted - FINTRAC

Counterfeit \$ picked up + taken to BCCC.

BCC 6 Month interview at BCCC office
with Doug Morrison.

Back at RRCR - file work

Weds

2009-09-02

RRCR - alone - afternoon shift.

RE: 2009-34929 Bulletin completed.

Verified checque info rec'd from Ray SAM.

Page

Thurs

Date 2009-SER03

RRCR - Don, Rich + J.

Verified cheque reviews completed:

2009-0033312

2009-0033313

2009-0033314

(FRI - ETO MON - STAT)

Tues

2009-SEP-08

RRCR - Don, Rich + J.

Review 2009-0035757 - [REDACTED] - Nuisance panhandler - BCLC Banning Request.

Review 2009-0035307 Chip passing [REDACTED]
Review 2009-0035301 Chip passing [REDACTED] chyna - [REDACTED] (all 3)
2009-0035287 Chip passing Husband + wife
(Not suspicious)

LCT 20090022841/35 Sept 3/4 X X X XX

IN 2009-356441 Verified cheque
69871 Sept 6/09

\$139,500.00 [REDACTED] cheque # 7023 verified by
Jason FENG - No follow-up required.
This is a tables jacket win.

Date

Don & I did reviews with Dave PACEY.

① Footage reviewed

Verified cheque \$40,000.00 to [REDACTED]

7015

PERSONAL INFORMATION

PERSONAL INFORMATION PERSONAL INFORMATION

510.10164

2009-0036063

- viewed his play 00:18 to 01:14 hrs. Sept 4th.
- buyin \$3,850.00 (plays LLBJ39 alone)
- begin 20 X 1,000 + 21 X 5,000 chips (dealer)
- end 5, X 1,000 + 12 X 5,000 chips (dealer)
- Won approx. \$60,000. + keeps \$15,000 chips.
- Verified won cheque for \$40,000.00 was confirmed
- cash out \$6,225 (cash) LCT record

PERSONAL INFORMATION

Verified by Wanda MUSTAPHA

also kept \$15,000.

②

Footage reviewed 2009-0035757

for BCIC Banff Report.

③

Footage reviewed 2009-0035301

chip/cash exchange - non suspicious

④

Redacted - FINTRAC

Weds.

Date 2009-09-09

RRCR - Dan, Rich & J.

Verified Cheque Report 2009-0036063 completed.

VSE application - BCCL Office

Redacted - Not Relevant (Personal Information)

SID: 31297

2009-SEP-10

Thurs

RRCR - Dan & J.

Redacted - FINTRAC

~~IRVING~~
~~enquiry~~
~~needed.~~
~~1000.~~

LCT / FINTRAC Trng - Richmond
Office

"Large Cash Disbursements"
Sept 28, 2009 "on line" via FINTRAC

Page

Mon

Date 2009-SEP-14

RRCR - Dan & I (Rich Pannu and I Oct)
Meet with Sgt Ka-Sing NG.

Redacted – Not Relevant (Personal Information)

64. Kelowna LCC 2009-SEP-12 2009-0036545
Theft of credits - PERSONAL INFORMATION #19404
No BCLC action required - (she was placed
on "Watch").

Redacted – Not Relevant (Personal Information)

Tues

Date 2009-SEP-15

RRCR - Don + J.

Redacted - FINTRAC

*
One 4/19
3354770000
Mark [redacted]

Customer Service Only # 99378
Gold Card # 7807- [REDACTED] PERSONAL INFORMATION

2800 points - claims are missing.
Kamloops file - casino.

Two gold cards
12:30 message left at [REDACTED] PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION

Banning Request - work up completed
Kelowna Chances - [REDACTED] PERSONAL INFORMATION 2009-00 36516

Weds

2009-SEP-16

RRCR - Don + J.

2009-0036859 Buy-in / Minimal Play.
Large cash out of "old" casino chips.
"Unusual Activity"
[REDACTED] PERSONAL INFORMATION

RRCR Sept 15/09.

Viewed a/n + 2009-0036826 (buy-in/splay)
with Don Merkel.
Reports written.

Page

1-year
PERSONAL INFORMATION

BCLC Banning Request submitted by
PERSONAL INFORMATION

Date

BCLC Banning Request submitted by
- Kelowna Chances 2009-0036516

Thurs

2009-SEP-17

(000-1720 RRCR - Ban +)

Redacted - FINTRAC

Don Merkel +) to Surveillance.

Reviewed a/n 2009-0037030 + verified
cheque # 7040 dated 2009-SEP-14.

Met with GPEB members John McDougall
& Shaune Brownrigg

1430 Left a message with
at [REDACTED] PERSONAL INFORMATION
Points. [REDACTED] PERSONAL INFORMATION
RE: 2800 Gold Card

Verified Cheque Review Completed.
Cheque # 7040 To [REDACTED] PERSONAL INFORMATION
BCLC 2009-0037127 SID: 10035 Sept 14

BCLC Banning Request 2009-0035734
completed. [REDACTED] PERSONAL INFORMATION

Page |

Fri

Date Sept 18/09

Edgewater - days - alone .

No Edgewater incidents of note .
Connex - Cap Top problems .

Sat

Sept 19/09

RRCR - Afternoon shift - alone .

2009-0037279 Theft of Tops Jan .

Occurred Sept 18 - suspect: [REDACTED]

SID: 18841 . BCLC Banning request .

16:00

I tried calling [REDACTED] PERSONAL INFORMATION

Customer Service Order 99378

PERSONAL INFORMATION

- no answer / message machine

STRs worked on:

①

②

③

Redacted -
FINTRAC

FINTRAC system was not available
STRs were done Monday instead .

Page |

Mon

Date Sept 21, 2009

RKCR - Don + J.

2009-0037476

PERSONAL INFORMATION

(3rd time within a week)

\$20,000. in \$100s.

Buy-in / No Play

1125

Tried

PERSONAL INFORMATION

PERSONAL INFORMATION

- message left

Work Order #99378.

STRs from Saturday completed.

Message sent to McDougall

RE: Ticketing / Numerous Violations

2009-0035757

PERSONAL INFORMATION

PERSONAL INFORMATION

1700

Tried calling

at a/n #.1 No answer / No
answering machine this time.

Page

Tues

Date Sept 22, 2009

RRCR - Don + J.

Kelowna LCC - Sept 21 - Theft of \$50.00
Suspect staff - cleaning lady -
2009-0037633

Scott NASTIUK
(Surveillance)

Dill Federal (Gm)

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

(no longer)

Pat SHANNON (Gm)

V3: Operational File - Current Status Unknown

I spoke to Pat SHANNON about the
2 a/cn cases. NFAR.

Weds.

Sept 23, 2009

Late a.m. Don + J - RCR.

Redacted – Not Relevant (Personal
Information)

1:00

Meeting with RCR staff - Don + J.
LCT / FINTRAC meeting

Banning Request for
2009-0037279.

PERSONAL INFORMATION

Submitted.
Page

Thurs

Date 2009-SEP-24

RRCR - Don & J.

Kelowna LCC Sept 18 2009-0074543
Slot supervision Sherryb LEBOEFF - in possession
of lost earring (off site). Form 86.

Redacted - FINTRAC

Fri ~~EFO~~ ^{Off Duty} Day - due to Saturday work
on 2009-SEP-19 2009-SEP-25

Mon

2009-SEP-28

Aft shift RCR 1330 - 2100 .

Verified Win Cheques - PERSONAL INFORMATION
- 7063 \$65000.00 at MDB2 - Sept 27.
- 7064 \$65,000.00 at MDB2 - Sept 27.

1545 I viewed the footage for the verified wins
with Dave Pacey. I also obtained the LCT
records. Report written. 2009-0038778

1730 Called M. PERSONAL INFORMATION PERSONAL INFORMATION

RE: Customer Service Order # 99378. I
explained my findings. NFAR.

Page

Mon.

Date 2009-SEP-28

Redacted – Not Relevant (Personal Information)

Tues.

2009-SEP-29

a.m. RRCR - Dan + J

2009-0038220 Sept 25 - Vietnamese females
fighting on the floor.
BCLC Banning request to be done.

p.m. At Edgewater, with Stone Lee & Tom Plante.

Weds

2009-SEP-30

a.m. RRCR alone -

1400 Monthly Working Group Meeting - RRCR
Dave Pacey, Doug Sample, Kerry MAH,
Monica, myself, Rick Duff, Barry LUK
& Bob (KCMF)

Oct 28 - BCLC office
Contact Dane OLSEN.

Page

THURS

Date Oct 1, 2009

RKCR - alone.

V3: Operational File - Current Status Unknown

Counterfeit I picked up.

BCLC 1-year Barling Request
for [REDACTED] (X2) for fighting.
2009-0038220. Submitted.

Evening - Surrey RCMP Police Awards Night.

Fri

Oct 2, 2009

a.m. RKCR alone

No new mandates

p.m. At Edgewater - Tom, Stone & J.

Mon

Date Oct 5, 2009

a.m. RRCR - Don, Rich & I (split shift).

Sat in with Rich Pannu while Don
Merkel gave the a.m. session of FINTRAC
try to Rich Duff, and other RRCR staff.

p.m. Returned to RRCR.

Watched Don Merkel give the pm. FINTRAC
presentation.

2009-0039665 Chip passing Oct 04th
Video to be reviewed.

Tues

Oct 6, 2009

RRCR - Don, Rich & I

Rich PANNU - LCT / FINTRAC training.

Verified Cheque Reviews for Oct 5

\$45,000

PERSONAL INFORMATION 38314

\$27,000

PERSONAL INFORMATION

2009-0039902

#23879

2009-0039903

Afternoon

Sent & rec'd emails to Dave Pacey &
Surveillance RE: [REDACTED] play this date.
SID 49573

1430 At BCLC office + met with
Lord FRESEN + rec'd an assignment.

Page

Weds.

Date Oct 7, 2009

RRCR - Dan, Rich + I

FINTRAC Training Day #3 - presenter
today is me. 4 session (1)am (2)Aft/Eve.

2009-0040064 RE: [REDACTED]

PERSONAL INFORMATION

on 2009-OCT-06

49573 play

Oct
5

\$45K verified cheque issued by Sina Shayeghi
FPM GPEB# 28204 Cheque # 7081 at [REDACTED] LCT # 2839

\$1,500 cash / 845K cheque.

Buy-in \$40K

LCT # 20090026181

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

38314

Oct
5

PERSONAL INFORMATION

23819 (m)

LCT # 2009-0026206

\$27K verified cheque # 7082

FPM Roy Choi GPEB# 23358 at MDG13
No buy-in.

Page

Thurs.

Date 2009-OCT-08

RRCR - Don, Rich & I.

2009-0040064

PERSONAL INFORMATION

- Sup. Financial.

Aff. Rich Langay & I to Surveillance.
Assisted by Glenn WORNER
Viewed:

- ① 2009-0039665 chip cash.
Verified cheques:
② Oct 5 - [REDACTED] \$45K } Both verified.
③ Oct 5 - [REDACTED] \$27K. } No STR.

Fri

2009-OCT-09

ETO day - Thanksgiving Weekend.

Tues

2009-OCT-13

RRCR - Don, Rich & I.

Note - email late Thursday (Oct 8) from
Dave PACEY RE: 2009-0040064

PERSONAL INFORMATION

1130 Met with Dave PACEY in the Food Ct RE: above.
Various job operations were discussed.
His concern - time consuming reviews.
We came to an agreement that reviews
will be discussed in person if
possible to determine what is needed.

Page

Tues.

Date 2009-OCT-13

visibility & whatever could be useful.
Live monitoring is his best option if
we can do so.

Play review don't really pay attention
due to catch-up work when the patron
leaves the table.

1:23 Contacted Carl Scoverson [REDACTED] PERSONAL INFORMATION

He didn't see the slot play or know
anything that could add to my inquiry
about [REDACTED] PERSONAL INFORMATION [REDACTED]

(I just told him I was looking into this
time during the conf on Sept 22 - whether
[REDACTED] played slots contrary to code).

He and himself [REDACTED] + 2 or 3 others
went to RCR to go to Lulus. It
was closed so he left them behind &
returned to the hotel.

One other - Shane (Steptoe) - Kelowna
- guy from the Island.

Back at RCR - Mario Pessanai PSA
audit at RCR.

1540 left a message with Justin Barbosa
[REDACTED] PERSONAL INFORMATION [REDACTED]
Product Analyst (Casino).

Weds

Date 2009-007-14

RKCR - Son, Vick & I.

2009-0039902

PERSONAL INFORMATION

[REDACTED] - Verified cheque

2009-0039903

PERSONAL INFORMATION

[REDACTED] - Verified cheque.

Report were completed for a/n.

1030 BCCLC Monthly meeting.

1300 Rec'd counterfeit \$20 U.S. at BCCLC
RE: 2009-0033358 Returned by RCMP as
genuine

Returned to Nikki Taylor RKCR Security.

1323 I called Justin Barbosa + adv why I was
calling. He heard about [REDACTED] at the
slots the next morning at breakfast
(Sept 23rd). It was basically being
talked about. He did not see it, but
others did - not sure who.

He advised the Casino Tech Services,
Shane Steptoe [REDACTED] may know
more. Basically it was seen by a

few people walking around.

[REDACTED] was at a slot - not known
how much he played.

Page

1510

Date

PERSONAL INFORMATION

I called Shane Steptoe at [REDACTED] 10'ed myself & reason I was calling. He & Chris PASCERI were at River Rock & went for food. On their way back-walking thru the slot area (about 15-20 ft) they saw a BCLC employee at the slots - sitting there - didn't stay to actually see him playing. He didn't recall the person's name, but remembered he worked in Bingo... & had grey hair. Chris works with him in Kamloops, so I arranged to see them both on Monday. I adv I would be seeking written statements.

(1)

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

- Oct 10 S10: 25265

\$71,000 - Cheque # 7096

Buy-ins = \$19,000.00 (4,100 / 4,900 / 10,000)

Cash-outs = \$87,800.00

(71,000 cheque / 9,000 cash / 7,800 cash)

2009-0041038

(2)

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

- Oct 11 S10: 25265

\$130,000 - Cheque # 7103

Buy-ins = \$49,300.00 (9,300 / 10,000 / 10,000 / 20,000)

Cash-outs = \$80,000 (30,000 cheque # 7103 / 50,000 cash)

2009-0041040

PM

Tried calling
Messages 911,

PERSONAL INFORMATION

RE: BCLC Banking

Page

Thurs

Date 2009-Oct-15

RRCR - Don, Rich & I. (Don + Rich later shift)

(0952) Asian male, white ball cap, blk glasses in Maple Dogwood room.

(1000) At MDB 8 Maple Leaf Room
Called Dave PACEY about abt mark +
asked him to live view + save.

(#58772 [REDACTED])

1015 Don MERKEL & I to Surveillance.
Reviewed [REDACTED] 2009-0040064 with
Dave PACEY.

Also reviewed [REDACTED] [REDACTED]
cheque # 7103 for \$30K [REDACTED] verified

1130 I returned to surveillance & reviewed
[REDACTED] (video footage) for verified
cheque # 7096 for \$71K.
Dave Pacey assisted.

2009-0040064 I completed my narrative
RE: Video review today.

Rich + Don working aft/evening.

Mon

Date 2009-OCT-19

DDS - afternoon

13:45

I called [REDACTED] PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION

PERSONAL INFORMATION

[REDACTED] ID'd myself + [REDACTED]

Arranged to see him Tuesday afternoon at 3:00 to 3:30 p.m. in Kamloops.

PERSONAL INFORMATION

[REDACTED] was AOL this week, but agreed to meet. He enquired about the reason I just mentioned I needed to talk to him about an incident that happened during September when he was in Richmond for a conference. He agreed to meet.

- Stan called about LCT training in Kelowna Tues this Weds.

2009-oct-20

0700

Depart to Kamloops

1130

At the BCLC office met with Stan Yabotkoshin. Lunch at BCLC.

1330 approx

Met with Shane STEFTE in the BCLC cafeteria. Discussed the matter to obtain details + then statement was taken.

1415

Met with Christopher PASCERI in the BCLC cafeteria. Same method as above. Written statement obtained.

Page

Tues

Date 2009-Oct-20

1500

1515

1600

Redacted
– Not
Relevant
(Personal
Information)

Weds

Date 2009-oCT-21

0900 In Kelowna with Stan Yakhchashii.
LCT training at the Sandman Hotel.
I was involved in the 11:00 to 13:00
session.

Lunch & then travel back to Vanc.
1915 off duty.

Thurs/Fri ODS → ODS 5 Days.
Mon/Tues/Weds ODS.

Redacted – Not
Relevant (Personal
Information)

Thurs

2009-oCT-29

RRCR - Rich & I.

- ① 2009-0042946 cheat at play EI rule.
② 2009-0042960 Threats - [REDACTED] [REDACTED]

PERSONAL INFORMATION

PERSONAL INFORMATION

2009-0041215, 2009-0041594, 2009-0041295
(For review)

Page |

Thurs.

1020

Message left for

PERSONAL INFORMATION

2009-OCT-29

Redacted –
Not
Relevant
(Personal
Information)

Thurs.

Date 2009-07-19

Redacted –
Not
Relevant
(Personal
Information)

Page |

Thurs

Date 2009-oct-29

1130

Pat Jones called to advise GCC just
rec'd a subpoena for LCI records
on a portion. He will forward some
via email.

1152

Redacted –
Not
Relevant
(Personal
Information)

Page

Thurs

Date 2009-Oct-29

Redacted – Not Relevant (Personal Information)

1205

Call completed.

1440

Redacted – Not Relevant (Personal
Information)

Thurs

Date 2009-OCT-29

will be submitted. He seems to be satisfied with that.

Fri

2009-OCT-30

RRCR - Rich & I

Redacted – Not Relevant (Personal Information)

0940 As I was leaving the west lobby, I saw a white Rav4 BCC:688 DID (part incident 2009-0040064) arrive in the round about. A female immediately came out the west lobby and got in. I walked past both the drivers - Asian male, 30s to 40, dark rimmed glasses, short hair, w/ slim build. The vehicle drove off & returned within 2 minutes. The female was dropped off in the round about / street area and walked in on her cell. She immediately went to the slot machine where

PERSONAL INFORMATION PERSONAL INFORMATION
[REDACTED] (horizontal blue/white striped shirt) was seated. The Asian female - long dark hair, 30s, slim, carrying a sack over the shoulder, purse. She gave something to

PERSONAL INFORMATION Rich Farnu was with me throughout. Rich called surveillance to monitor.

Page

Fri

Date 2009-08-30

49573

510:50883

#

PERSONAL INFORMATION



PERSONAL INFORMATION

I spoke with Sajan in surveillance. JANKOVIC
He has made an 1trah incident
of the activities at 0940 today. He
adv the license is 510: 50883.

The # [REDACTED] came from the hotel
area. They are staying at the hotel.
Originally [REDACTED] came down from
the room carrying the saddle
bag. Now 510: 50883 has it.

Since reported this am, 510: 50883
did a 3rd party LCT buy-in for

Reported on 1trah - 2009-0043120

(2) 4)

Note: the p.o. of BCLC: 688 SLB
is [REDACTED]

510: 43616

1315

At BCLC and spoke to Gord FRIESEN

RE: Redacted – Not Relevant (Personal Information)

Also updated him on incidents of suspected
loan sharking / chip & money
exchanges at KRCR

1520

As discussed with Gord FRIESEN today,
a BCLC (only) file was created on

1trah [REDACTED]

2009-0043154

Redacted – Not Relevant (Personal Information)

Page

Sat.

Date 2009- Oct - 31

1430 RRCR - alone

Reviewed video footage with Dusan JANKOVIC

- (1) Oct 18/19 - \$100K verified win [REDACTED] PERSONAL INFORMATION 2009-0041686
- (2) 2009-0042960 [REDACTED] PERSONAL INFORMATION - Threats at Lulu's.
- (3) 2009-0042996 [REDACTED] PERSONAL INFORMATION - Cheat at play.

Received & added my comments to
2009-0043120 [REDACTED] PERSONAL INFORMATION & white Rav 4.

Overnight reviews:

2009-0043274 Chip passing (2X5K) [REDACTED] PERSONAL INFORMATION [REDACTED]

2009-0043268 Point Chasing/Bothering Patrons [REDACTED] PERSONAL INFORMATION

2009-0043124 BCCL Barred Person [REDACTED] PERSONAL INFORMATION

BCID: [REDACTED] PERSONAL INFORMATION SIB: 58009 DOB: [REDACTED]

BCID: [REDACTED] PERSONAL INFORMATION (whi/blu jacket)

843 SLR grey chev Malibu.

PERSONAL INFORMATION DOB: [REDACTED] PERSONAL INFORMATION

BCDL produced on Oct 30 th.

Note Work Dudes # 105409

Ph# [REDACTED] PERSONAL INFORMATION

Spelled [REDACTED]

1845 called [REDACTED] PERSONAL INFORMATION

[REDACTED] PERSONAL INFORMATION

+ left a message.

2050 Rec'd a return call for [REDACTED] PERSONAL INFORMATION

Meet at Tim Horton's Tuesday at 5:30

Page

SAT

Date 2009-007-31

BCLC Banning Requests were completed:

(1) 2009-0042946

[REDACTED] PERSONAL INFORMATION

(2) 2009-0042960

[REDACTED] PERSONAL INFORMATION

2230 off duty

Mon

2009 Nov 02

RRCR - Don + I.

1430 I reviewed the following footage with Dave PACEY:

2009-0041295 }

RE: [REDACTED]

PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION

2009-0041715 }

PERSONAL INFORMATION [REDACTED]

2009-0041594 }

PERSONAL INFORMATION [REDACTED]

PERSONAL INFORMATION [REDACTED]

BCLC Banning request to be submitted for [REDACTED] PERSONAL INFORMATION

Dave Pacey + I then discussed the who had I incident with [REDACTED] PERSONAL INFORMATION + [REDACTED] on Oct 30th - 2009-0043120.

We had much discussion about:

- lack of resources in Surveillance to monitor this at length.

- whether we (BCLC) should be concerned with loan sharking which happens off-site (delivers).

Page

Mon.

Date 2009-Nov-02

- "can we be sure" money was exchanged in the Rav4 during the 2 minute ride.
- whether more incidents involving delivery by the Rav4 were needed since we had one example on Oct 30th.
- the real issue was the amount of time for such a review.
- we discussed "live monitoring" being part of my request on Oct 30th, but we soon realized Dejan was much too busy that day.
- I pointed out [REDACTED] had numerous buy-ins on Oct 30th, and therefore other deliveries by the Rav4 were likely.
- we discussed [REDACTED] being dropped off by the Rav4 & going straight to [REDACTED] - looking at the schedule.
- we discussed [REDACTED]'s buy-in for [REDACTED] at 1000 hrs & then a 4x \$5K chip exchange at 1147 hrs.
- more context was needed for my review to determine this was a chip exchange.

Email to follow.

Tues

Date 2009-Nov-03

0730 RRCR - Son, Lech & I.

0740 I arrived before Son & Lech.
Join Hustler live monitor:

MDB 1 - 5 Asian males - joint
play? - sharing chips?

1100

Dave Pacey came to our office
He requested that we put a "hold" on
the lengthy review requested for
2009-0043120

PERSONAL INFORMATION

PERSONAL INFORMATION

This was based on new developments
today. I took file currently in the
works. [REDACTED] just rec'd money
(suspected) from the driver of the white Rover 4.

I went to Surveillance & reviewed
today's footage (partially only).

The driver of Rover 4 entering the
casino. I confirmed it was the
same male driver as on Oct 30th.
He walked in & supposedly met
with [REDACTED] & turned over BTB \$.
hasn't bought in yet -
playing slot machines.

PERSONAL INFORMATION

PERSONAL INFORMATION

Page

Tues

Date

2009-Nov-03

[REDACTED] Then was associating with 2 Asian males on the casino floor (also believed to be associated).

PERSONAL INFORMATION

[REDACTED] The 2 Asian males left in vehicles:
- driver of 318 RDE Green Mazda MPV
- driver of 370 ARW Grey Mazda MPV

Dave Lacey adv the driver of
the white Rav 4 is [REDACTED] SIS: 49848

PERSONAL INFORMATION

V3: Operational File - Current Status Unknown

Page

BCLC0011939.073

BCLC0011939.073

Tues

Date 2009-Nov-03

V3: Operational File - Current Status Unknown

Weds

2009-Nov-04

1400

Aft/Evening - Edgewater
Met with Duncan Gray at Edgewater
to discuss L.E. Assistance & BCLC
policy amendments for some

V3: Operational File - Current Status Unknown

Evening

Worked on file catch-up at
Edgewater.

Page

Thurs

Date 2009-Nov-05

RRCR - Rich, Dan & I.

BCLC Banning Requests

2009-0041715, 2069-0041295 + 2009-0025876
One Year - (SID: 67,600)
Two Years - (SID: 12631)

1030 Review with Dave PACEY!

2009-0043737 PERSONAL INFORMATION

V3: Operational File - Current Status Unknown

1100 Attend BCLC - Presentation on Records Mgt.

1230 Meet Asian Probe Team for lunch.
Duncan, Don, Rich & I.
Cpl. AU, Cpl. YEN, Cpl. NGUYEN, Cpl. LY,
& Sgt. John SHUM.

V3: Operational File - Current Status Unknown

Page

BCLC0011939.075

BCLC0011939.075

Thurs

Date 2009-Nov-05

V3: Operational File - Current Status Unknown

1715 Met with the [REDACTED] PERSONAL INFORMATION twins at Tim Horton's. Obtained photo I.D. / returned to RRCC & met with Serge for Security entry & scanned into I-track 2009-0043274.

BCLC Barrings
2009-0041295

1915 off Duty.

Fri

2009-Nov-06

off in lieu of working Sat 2009-Oct-31

Page

Mon

Date 2009 - Nov - 09

R R C R : Rich + I (Don - 005)
Take care of Kelowna until Nov 16 / Stan
is back.

Discussion ~~to~~ with GM Rich Duff.
(Rich PANNU + myself)

RE:

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

- BCCLC Barony

(Ineffective Warning by Security).
Tables + surveillance are not reporting
as per their LCT training.

Duff's comment - Warnings for chip
passing will not be strongly worded -
i.e. BCCLC may bar iff the patron
does not stop - because there is no
BCCLC "chip passing policy".

Other example:

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

(SIB: 49573)

Self generated by BCCLC - extensive
dealings with loan sharks to
obtain buy-in money.
Not being reported by table/
surveillance.

Possibility of BCCLC Barony [redacted] PERSONAL INFORMATION
for extensive use of loan sharks.
To be discussed with Gord + Doug.

Mon

Date 2009-Nov-09

Rich Duff stated it is not an offence to deal with loan sharks.

DUFF thinks BCCLC should work on the loan sharks themselves, not CCT players. His concern is BCCLC buring hurts revenue.

I stated that always going after the "small," delivery loan shark & not properly dealing with the CCT players creates a "revolving door" scenario. Next month we're dealing with the same CCT players & new loan shark delivery persons.

I advised that I intend to submit a BCCLC Bering Request for [REDACTED] but will I discuss it first with Gord & Doug.

In the meantime, I asked Rich Duff to think about it & we can meet next week to discuss an alternative way to deal

Page |

Mon

Date 2009-Nov-09

with

PERSONAL INFORMATION
[REDACTED]

Rick Duff is sure GCC Mgt will side with his view & object to any BCCLC barring for an CCT players merely for dealing with loan sharks.

Being pressed by BCCLC to increase revenue according to DUFF.

We also discussed Dealers Supervisors & dealers not reporting surp transactions. Rick Duff advised it's the Floor Manager's responsibility to report, he doesn't want his table staff doing it.

V3: Operational File - Current Status Unknown

Tues

Date 2009-Nov-10

a.m.

Redacted - Not Relevant (Personal Information)

9:30

At BCLC office

10:30

BCLC monthly safety meeting.
Discussed with Doug MORRISON
BCLC Barriers for [REDACTED] & [REDACTED]
Extra details/reviews needed
2009-0041295

PERSONAL INFORMATION

PERSONAL INFORMATION

Checked Kelowna files (Stan is AOL)
No incidents for follow-up.

Email to Dave PACEY RE: reviews
needed for Thursday.

Week Nov 11 - STAT + Email - Dave Pacey.

Thurs

2009-Nov-12

RRCR - Rich, Dan + I.

Kelowna changes

Theft of IVS ticket - [REDACTED] PERSONAL INFORMATION
2009-0044868

RE: Above.

Spoke to Security at Kelowna,
Bill COOK. Advised to add a
form 86.

Page

Thurs

Date 2009-Nov-12

Reviewed with Glenn WORNER:

2009-0041295

'et al' joint play.

2009-0044222

PERSONAL INFORMATION

PERSONAL

PERSONAL

PERSONAL

2009-0043274

PERSONAL INFORMATION

PERSONAL

PERSONAL

PERSONAL

\$30K pass to [REDACTED]

2x\$5K chip gal.

Stayed to write reports until 1730 hrs.

RE: 2009-41295

Fri

2009-Nov-13

RRCR - Lich, Don & I.

2009-0044009

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

/law 4 - Exch.
Occurred Nov 5 - Just noticed. For review.

Worked on file work all day.

Sat

2009-Nov-14

RRCR - Don & I working the B.C. Poker
Championships.

a.m.

Review of footage 2009-0044009 /
Don Merle & I - assisted by Glenn WIRNER.

Rec'd "burned CD" from Glenn WORNER
RE: 2009-0041295 / et al'

Page

Sat

Date 2009-Nov-14

Redacted - FINTRAC

Mon

2009-Nov-16

RRCR - Rich & I (don AOC)

Redacted - FINTRAC

0900 Rich stuff GM into our office . . .
Approx I asked him about last week's
request for a meeting with RRCR
Managers - RE: Lack of reporting Susp
Activity / Properly warning LCT
players so that they do not
continually deal with loan sharks . . .

I advise that I will proceed with a
BCLC barring against [REDACTED] PERSONAL INFORMATION
[REDACTED]
unless me / + RRCR managers
come up with a more effective
means of telling him his actions
cannot continue .

Page

Mon

Date 2009-Nov-16

Rich Duff is away next week in China.

He advised he will not include RRCR managers in such a meeting. Instead he would like BCLC Directors + himself to meet with BCLC Managers / Director.

We agreed to try to arrange this meeting for this Thurs at BCLC.

Rich Duff's main point is that we cannot BCLC Bar [REDACTED] because dealing with loan shark's is not an offence + not contained in any policy.

I reminded him that [REDACTED] play doesn't comply with FINTRAC reporting requirements.

DUFF said our intended actions will only send CCT players elsewhere.

I mentioned we need to work towards a balance - Revenue + Susp Trans Reporting

Mon

Date 2009-Nov-16

1410 Rich, Jim Husler & I attended OVTAPS opening - office at skytrain.

Worked on CD for 2009-00412 95

1730 off duty

Tues

2009-Nov-17

RCCR - Don, Rich & I

V3: Operational File - Current Status Unknown

Tues

V3: Operational File - Current Status Unknown

Date 2009 Nov-17

Worked on CD video clips
2009-0041295
Also BCLC Burning Request for a/n case.

Page

Weds

Date 2009-Nov-18

RRCR

Worked on
'et al' files.

PERSONAL INFORMATION

PERSONAL INFORMATION

1400 Meeting at BCIC office
Rich, Dan + I with Doug + Gord
RE: RRCR relations.
(Dave PACEY + lack of compliance
towards LCT training. Examples:
incident files)

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

Thurs

2009-Nov-19

RRCR - Don, Rich + I

BCIC Barony Requests

2009-0043737

PERSONAL INFORMATION PERSONAL INFORMATION

'et al'

2009-0044868

PERSONAL INFORMATION

- Kelowna

p.m. Video reviews with Dave PACEY - 2009-0043120 + 2009-
1800 Attended the opening ceremony at 0043274
to the lobby RRCR - invite from Rich
1900 Duff - my wife + I.

Fri Absent (Exchanged day for last Sat)
2009-Nov-20 (2009-Nov-14)

Page

Mon

Date 2009-Nov-23

RRCR - Don, Rich & I.

Worked on 2009-0043737

BCLC Banning [REDACTED] PERSONAL INFORMATION

'et al'.

Yesterday: Rich PANNU's case
[REDACTED] PERSONAL INFORMATION

- Poker Tournament

Champion - Delayed Jackpot

2009-0046381 RRCR

2009-0046344 BCCLC

Tues

2009-Nov-24

RRCR - Don, Rich & I.

2009-0046449 \$31K Buy-in/Chip Pass

[REDACTED] PERSONAL INFORMATION

[REDACTED] PERSONAL INFORMATION

[REDACTED] PERSONAL INFORMATION

(m) SIS: 47784

(m) SIS: 51513 .

To be reviewed. Discuss with Tables Mgr.

Worked on [REDACTED] PERSONAL INFORMATION

'et al' BCCLC Banning

2009-0043737.

Page

Weds.

Date 2009-Nov-25

RCCR - Don, Rich + J

V3: Operational File - Current Status Unknown

RE: 2009-004649 I spoke to Ray STAY for his follow-up.

190

Meeting at BCCC RCCR

Doug Morrison, John Karlovic,
Don, Rich, myself, Kym (cage)
Ray (Tables) + Asst cage mgs.

RE: Player Account.

V3: Operational File - Current Status Unknown

PERSONAL INFORMATION

PERSONAL INFORMATION

Received 2009-0046534 [REDACTED]
[REDACTED] et al with Djordje
Traykovic.

Worked on 2009-0043737.

Page |

Thurs

Date 2009-Nov-26

RRCR - Rich, Dan & I.

V3: Operational File - Current Status Unknown

2009-0043734 BCLC Banning Request
for [REDACTED] 'et al' completed
& sent .

PERSONAL INFORMATION

V3: Operational File - Current Status Unknown

Fri

2009-Nov-27

RRCR - Rich & I
STRs worked on:

Redacted -
FINTRAC

Page |

Mon

Date 2009-ABV-30

RRCR - Ann, Rich & I .

V3: Operational File - Current Status Unknown

ETO 2009-DEC-01 to 2009-DEC-04

Mon

2009-DEC-07

0800 At BCCLC office ETO/Emails. Spoke to Doug MORRISON RE: ETO/Travel.

At RRCR - Ann, Rich & I .

Called CSOMS in Kelowna & Vernon.

1100 Depart to Kelowna

RE: FINTRAC Audits.

1630 At Kelowna Delta .

Page

Tues

Date 2007-DEC-08

Kelowna LCC Fintrac audit.
Robbie Judge - FINTRAC Auditor - Ver.
Don KLETTKE - CSOM.
FINTRAC Auditors: Mark Lalonde - Ottawa.
Charles Gonzales - Ver.
~~Kiri Mowry - Ver.~~

Just Robbie Judge + Charles Gonzales
came to Kelowna.

Don KLETTKE CSOM assisted throughout.
GM Pat Shannon also present.

1015 late, due to flight delay
Initial discussion about the process with
Don, Pat + I.

Interviews:

Cage - 2 cashiers + 1 supervisor.

Slots - 1 attendant + 1 "

Tables - 1 dealer + 1 dealer supervisor

Surveillance - 1 operator + 1 supervisor.

LCT's - hard copies + 1thru.

1715 Debriefed - Pat + I by Robbie Judge +
Charles Gonzales.

- all seemed good
- employment - drill down more.
- disbursements - Sept 28th
- STR - elements / training

Page

Weds

Date 2009-DEC-09

0800 Depart Kelowna to Vernon

0900 At Vernon Casino.

met with Corrine Cross, Robby Judge & Charles Gonzales RE: FINTRAC Audit
Interviews to be done (in progress a.m.)

- 2 slot attendants + 1 supervisor
- 2 cage + 1 cage supervisor
- 2 surveillance operators (the manager was OSS - ^{night} family medical reasons)

1330 Debriefed by Judge & Gonzales.

(Pat Shannon was spoken to before he left to Kelowna before lunch).

- occupation drill down, but better in Vernon than other sites,
- elements / what to look for for STRs
- identification - whether casino staff ever get trained on "how to identify" false ID.

Remained at Vernon.

Email RE: FINTRAC audit.

1500 Depart - Return to Kelowna

Thurs

Date 2009-DEC-10

0900 Depart Kelowna for Vn.
1415 At RRCK - Rich, Dan & I.
Dan was dealing with player account issues
RE: "verified wins" / Player Accounts.

1530 Rich, Dan & I. met with Pat Farris,
Carl Bolton, Ray Sam, Dave Pacey
RE: Verified wins & Player Accounts.
Much discussion about 2 Player
accounts opened for verified wins.
Tables were add a supplement to
confirm how they verified the
wins in these 2 cases.
($2 \times \$100K + 1 \times \$120K$)

Fri

2009-DEC-11

RRCR - Rich & I.

No new files.

Expenses.

Note - Compassionate leave
next Mon to Weds.

Thurs

Date 2009-DEC-17

RRCR - Rich & J (Don AOC for X-mas)

Met with Clay Brown - CPES.

Message for Catherine PALMER
B.C. Tourism Commission

RE: [REDACTED] PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION

POL to Sgt. Kurt BEDFORD of MET.

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

[REDACTED] (1 train) is back at RCR according to his LCT record.

"Official Wring" to be given according to IN2009-0043737.

I arranged with Stone LEE to be present.

Stone LEE is on standby to participate in the warning (Mandarin).

PERSONAL INF.

PERSONAL INFORMATION

PERSONAL INFORMATION

PERO

2009-0049502

Dec 16, 2009 On site - RCR

Dec 16, 2009 2009-00 on site - ~~RRCR~~ Starlight (served BCC barring letter).

(1)

PERSONAL INFORMATION

2009-0049493 Starlight

(served - but refused to take the barring letter)

Page

Thurs

Date 2009-DEC-17

I spoke to Gord Frierson

RE: Warning to [REDACTED]

PERSONAL INFORMATION

2009-0043737

He advised I should do this w/o the assistance of Stone Lee.

He spoke to Darlene DOYLE of GCC Mgt. They agreed to RRCR staff giving the warning in my presence. The following points to be made:

- (1) Warned that BCCC will not tolerate him associating with loan sharks on any B.C. gaming site.
- (2) To be offered to arrange a "Player Account".

1555 Allen CLIFF (Acting GM) to the office [REDACTED] was apparently on the gaming floor. Warning to proceed with the assistance of Ann CHU (Floor Mgr #22175)

We attended the floor. Surveillance confirmed [REDACTED] already left & returned to his room.

PERSONAL INFORMATION

[REDACTED] to be warned tomorrow if he is not located by the end of my working day.

Page

Fm

Date 2009-DEC-18

RRCR - Rich + J.

V3: Operational File - Current Status Unknown

1200 Asst GM Alton Cliff, Lisa HSIEH
approv [REDACTED] for Guest Services & I spoke to [REDACTED]
[REDACTED] #26111
in the smoking lounge off the Dogwood room.

Lisa spoke Mandarin with him.
I was introduced to [REDACTED] as a BCLC inv.
She explained that [REDACTED] cannot
deal on any casino from loan
(receive \$/chips) shark persons.

He was also provided information
about Player Holding accounts.

[REDACTED] adv it was "his money" that
the 3 persons were delivering to [REDACTED]

Page

Eri

Date 2009-DEC-18

him. He did not acknowledge that they were loan sharks.

He emphasized that the woman [REDACTED] is not a loan shark, she was only providing him with money on his behalf! Basically, assisting by delivering money to him.

PERSONAL INFORMATION

[REDACTED] wanted Allen Cliff to try to explain this to BCLC so her barring could be lifted.

[REDACTED] said Starlight offered to try to get [REDACTED] BCLC barring lifted. I adv. there was little possibility of lifting her BCLC barring b/c the decision was already made.

0130 Rich Pannier & I returned for lunch.

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

[REDACTED] was at the slot machines near the 'Maple Leaf room slots'.

[REDACTED] was BCLC banned & escorted from the casino to east elevators.

[REDACTED] joined us all there. Explained to him & her that she could return to her/his hotel room. Just not allowed in the casino. Security Alex translated.

2009-0049719

Page

Mon

Date 2009-DEC-21

RRCR - Rich & I.

Spoke to Catherine Palmer by phone.
BC Securities Comm.

RE:

[REDACTED] PERSONAL INFORMATION

[REDACTED] PERSONAL INFORMATION

[REDACTED] PERSONAL INFORMATION

She will send an email request.

(1) Verified win Dec 10, 2009 \$ 154,000.00
[REDACTED] PERSONAL INFORMATION
70242 BCCLC2009-0050143

(2) Chip Passing Incident for review
2009-0050063

Verified win Dec 10, 2009 \$ 154,000.00
\$ 154,000. (Deposited into PGF)

MDB 15 + 18 - Jason FENG # 29573

Email sent to Sina Shayeghi or
rec'd float card / tracking record.

Reviewed 2009-0050063 with Dave Pacy.
Further request made for \$120K used
to buy-in 2nd time around.

Tues

Date 2009-DEC-22

RRCR - Rich & J.

Redacted - FINTRAC

Weds

2009- DEC-23

RRCR - Rich & J.

Stan's sites (Kamloops to Kelowna) checked.

2009- 0050358 Vernon Assault - still open
(Details to be submitted)

V3: Operational File - Current Status Unknown

Date

2009-DEC-24 to 28 AOL/STAT.

Tues

2009-DEC-29

RRCR - Alone.

V3: Operational File - Current Status Unknown

- ① ^{new} Verified win \$28K PERSONAL INFORMATION
Cheque # 12234 Dec 26 - 2009-0051192 PERSONAL INFORMATION PERSONAL INFORMATION
② Verified win \$25K [REDACTED] PERSONAL INFORMATION PERSONAL INFORMATION
Cheque # 12240 Dec 27 - 2009-0051194 [REDACTED]

- ③ RRCR 2009-0050573 chip /\$ passing.
Deemed by security - not suspicious

V3: Operational File - Current Status Unknown

- ⑤ RRCR 2009-0050584 Suspicious buy-in.
Dec 24 - PERSONAL INFORMATION + [REDACTED] PERSONAL INFORMATION PERSONAL INFORMATION

- ⑥ Work Order # 112310 PERSONAL INFORMATION
BC Gold 334375 [REDACTED] PERSONAL INFORMATION

Page

Tues

Date 2009-DEC-29

1230 called [REDACTED] PERSONAL INFORMATION

RE: WO # 112310.

No answer. Tried again. Message left to call our office.

Weds

2009-DEC-30

RRCR - Rich & J.

V3: Operational File - Current Status Unknown

Verified Win Cheque #12247 for \$30K
M&B 9 + 10 - Dec 29 -
BCLC 2009-0051283

Tried again twice - WO# 112310 - [REDACTED] PERSONAL INFORMATION No answer.

Redacted - FINTRAC

Thurs

2009-DEC-31

RRCR - Rich & J.

Verified Win Cheque - Dec 30 - \$50K E2B8
[REDACTED] PERSONAL INFORMATION

Cheque # 12249

Subject # 64135 - BCLC 2009-0051416

Page |

Thurs

Date 2009-DEC-31

Attended Floor Mgr office - Albert TAD
Looked over Float Cards for
Verified Wins: (Notes taken for track)

(1) PERSONAL INFORMATION PERSONAL INFORMATION

Dec 26

\$28K cheque # 12234

Float card -7 x 5K = \$35K win

(2) PERSONAL INFORMATION

Dec 27

\$25K cheque # 12240

Float card -2? x 5K = \$10K @ MAB 1.

(3) PERSONAL INFORMATION

Dec 29/30

MAB8 Dec 29 - 12 @ 1:00 p.m Dec 30 - 1 @ 1:15 am

MAB9 Dec 30 2-3:00 a.m. - 2

MAB10 - 2 @ 1:00 - 2:00 p.m Dec 29

- 1 @ 3:30 p.m

- 2 @ 4:40 p.m

- 1 @ 5:30 p.m

- 1 @ 2:00 am Dec 30

- 2 @ 3:00 am Dec 30

- 1 @ 4:00 am " 4

Reviewed air with Dave PACEY - Surveillance
PERSONAL INFORMATION PERSONAL INFORMATION

- Verified Wins

- Dec 26 Footage not available (review later)

- Dec 27 - cursory review - Table jumping -
multiple players - hard to track \$5K

- Decided to refute a verified win

Page

Thurs

Date 2009-DEC-31

cheque after this one (PACEY).
Unable to substantiate due to factors.
Email to be sent to Ray SAM /Flr Mgt
for verification.

- Dec 29/09 - PACEY advised advised
this \$25K cheque was later recorded-
b/c unable to verify.

WO # 112881 -

PERSONAL INFORMATION

PERSONAL INFORMATION [REDACTED]

Dec 29, 2009 RRCR Women's Bocce Turney.
2nd Place Winner.

1200

called [REDACTED] PERSONAL INFORMATION

at [REDACTED]

PERSONAL INFORMATION

Her mailbox was full - No message
could be left.

1400

Tried again at [REDACTED]

PERSONAL INFORMATION

- Same - no answer.

1400

WO # 112310

PERSONAL INFORMATION [REDACTED]

PERSONAL INFORMATION

called & left voice
message

Various reports written up.

Page

Mon

PC COULTHARD

BADGE 2065

PERSONAL INFORMATION [REDACTED]

Date 2010-JAN-04

File 10-849.

MAILING ADDRESS 312 MAIN STREET VANCOUVER, B.C. V6A 2T2

1 Bus - No

Redacted - FINTRAC

1330

Tried calling [REDACTED] PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION
WO # 112310 / Message machine - message left.

1335

WO # 112881 - Tried [REDACTED] PERSONAL INFORMATION

Mail box was full - unable to leave a message.

Kelowna changes Jan 2 - 2010-0000333

PERSONAL INFORMATION [REDACTED]

Abusive Behaviour

Assist BC Securities - 2010-0000549

Tues

Day off - Exch for Saturday (2010-JAN-05) 2010-JAN-05

Weds

300 Att - RRRR

Don & Rich - Dayshift . 2010-JAN-06

Don & I to Surveillance

RE: VPD Robbery case / R.R.R

PC Richard COULTHARD # 2065

2010-00705

VPD file # 10-849

Page

Mon

Date 2010-JAN-04

RICK - Rick (Don & I)

Redacted - FINTRAC

1330 Tried calling [REDACTED] PERSONAL INFORMATION
WO # 1123101 Message machine - message left.

1335 WO # 112881 - Tried [REDACTED] PERSONAL INFORMATION
Mailbox was full - unable to leave a message.

Kelowna chinex Jan 2 - 2010-0000333
[REDACTED] PERSONAL INFORMATION - Abusive Behaviour.

Assist BC Securities - 2010-0000549

Tues Day off - Exch for Saturday (2010-JAN-09) 2010-JAN-05

Weds 1300 Att - RRRR
Don & Rick - Days off. 2010-JAN-06

Don & I to Surveillance

V3: Operational File - Current Status Unknown

2010-00-085

Weds.

Date 2010-JAN-06

Suspect veh: green Mitsubishi Eclipse
Vehicle license plate captured by
Bren WORNER (?? 425): WORNER
will also submit an additional report
on 1/18.

425 DHS (above noted license plate).

1900 Message left for
2009-0009316.

PERSONAL INFORMATION PERSONAL INFORMATION

V3: Operational File - Current Status Unknown

Vernon File 09-28397 St. M. INNES

Page

Thurs ODS

Date 2010-JAN-07

Fri ODS

2010-JAN-08

Sat RRCR Att - Alone
~~ 1/2 day only in lieu of Dec 31st 2010-JAN-09

RE: Immigration Document
dated Sept 22, 2005

[REDACTED]
PERSONAL INFORMATION

I opened BCLC incident 2010-0001243

RRCR 2010-0001061 "Stink Bomb" BCLC
Banning to be requested.

Mon

2010-JAN-11

RRCR - Don, Rich + I.

RE: BC Securities Request

[REDACTED]
PERSONAL INFORMATION

Response was sent : BCLC 2010-000549

1-Year Banning submitted 2010-0001061.

1/2 day ODS.

Page |

Tues

Date 2010-JAN-12

RRCR - Don & J.

V3: Operational File - Current Status Unknown

5-Year Banning Request
Don - approved but amended it to 5-years.

Redacted - FINTRAC

Nels DDS

2010-JAN-13

Thurs - RRCR

2010-JAN-14

Don, Rich & J.

Cheryl Shaphra & Christian Lane
(Immigration) came to the office to
discuss [REDACTED] PERSONAL INFORMATION
- "No go areas."

WO# 112881 New # [REDACTED] PERSONAL INFORMATION
[REDACTED]
PERSONAL INFORMATION

1330 Contacted [REDACTED] PERSONAL INFORMATION

+ explained
the situation. She advised I siding with
the casino. She advised no problem, she
just won't gamble in B.C. again.

Tues

Date 2010-JAN-12

RRCR - Don & J.

V3: Operational File - Current Status Unknown

PERSONAL INFORMATION
[REDACTED]

3-Year Banning Request
- approved but amended it to 5-years.

Redacted - FINTRAC

Nids ODS

2010-JAN-13

Thurs - RRCR

2010-JAN-14

Don, Rich & J.

Cheryl Shaphra & Christian Lane
(Immigration) come to the office to
discuss [REDACTED] PERSONAL INFORMATION - "No go areas."

WO# 112881 New # [REDACTED] PERSONAL INFORMATION

PERSONAL INFORMATION [REDACTED]

1330 Contacted [REDACTED] PERSONAL INFORMATION + explained
the situation. She advised I siding with
the casino. She advised no problem, she
just won't gamble in B.C. again.

Page

Thurs OBS

Date 2010-JAN-07

Fri OBS

2010-JAN-08

Sat
~~

RRCR Aff - Alone

1/2 day only in lieu of Dec 31st

2010-JAN-09

RE: Immigration Document
dated Sept 22, 2005

[REDACTED]
PERSONAL INFORMATION

I opened BCCLC incident 2010-0001243

RRCR 2010-0001061 "Stink Bomb" BCCLC
Banning to be requested.

Mon

2010-JAN-11

RRCR - Don, Rich + J.

RE: BC Securities Request

[REDACTED]
PERSONAL INFORMATION

Response was sent BCCLC 2010-000549

1-Year Banning submitted 2010-0001061.

1/2 day OBS.

Thurs.

2010-JAN-14

Date

1345

Contacted

PERSONAL INFORMATION

WO #~~172310~~ 1/23/10

He was advised of the 2 gold card transactions.

His question now was - with - 25,000 points used, does BCCLC still send out promotions.

Active BC Gold card - the patron will keep getting promotions.

Review with Glenn WORNER
PERSONAL INFORMATION (f) #64135

Verified w/in cheque \$50K Dec 30.

Fin

2010-JAN-15

RLCR - Rich & J.

(000) Meeting at BCCLC office with
Dong MORRISON (Rich & J).
REI PERSONAL INFORMATION barring.

Redacted - FINTRAC

BCCLC 2010-0001243

PERSONAL INFORMATION

BCCLC Barring Request completed.

Page

Fri

Date 2010-JAN-15

2009-0050584

PERSONAL INFORMATION

PERSONAL INFORMATION

BCLC Banning Request completed.

Mon

AOL

2010-JAN-18

to

AOL

2010-JAN-24

SUN

Mon

2010-JAN-25

RCCR - Dan + J (Rich off)

Edgewater 2010-0003382 Unattended
child. Jan 24, 2010.

2010-14023
VERIFIED WIN CHEQUE \$200K JAN 23/2010
PERSONAL INFORMATION [REDACTED] CHEQUE #12324

Issued by Roy Choi #23358 MDB 7,8,11+12
Paid in cash \$20K
Buy-in \$20K @ 8:45 p.m.
Cash-out \$220K @ 2:23 a.m.
VPD 2010-0003478

Edgewater 2010-0003382

Suspect -

PERSONAL INFORMATION (f)

DOB: Redacted - VPD

Redacted - VPD

Redacted -
VPD

Citizenship # Redacted - VPD

Ph #

Redacted - VPD

Page

Mon

Date 2010-JAN-25

Security - Joel CRAWFORD

V2: Police Investigative Technique

Security - [REDACTED] PERSONAL INFORMATION

- Front desk
- Security supervisor

PERSONAL INFORMATION

- Surveillance

Tues

2010-JAN-26

2010-00037282

Edgewater - (Stone & Tom AOD)
called the Ministry & determined:
Surrey Office Ministry of Child
Services.

Stephanie CAUHY

Social worker handling

PERSONAL INFORMATION

PERSONAL INFORMATION

Page

case.

Tues

Date 2010-JAN-26

0935 I left a message for CAUHY to call me.

1200 At BCLC office. Lunch with Gord FRIESEN.

1315 Meeting - Gord FRIESEN, Doug MORRISON & I.

Subjects covered:

Records Mgt - BCLC Barrings
- FINTRAC Hard Copy Reports

Lack of STR reporting / proper follow-up. Fear of providing adequate documentation.

Intel reporting with L.E.

Lack of documentation.

Conclusion:

Assist with STR from Dec 09.
Previous STRs / reporting will be subject of next BCLC meeting.

1600 Depart BCLC.

Weds.

Date 2010-JAN-27

RRCR - Don, Rich + I

Met with Albert TAN - Floor Mgrs
RE: [REDACTED] PERSONAL INFORMATION

cheque # 12324 for \$200K Jan 23.
verified win

checked \$5K float cards:

MDB 5, 7, 8, 11 + 12 = 36 x \$5K = \$180K.

I was satisfied that the \$20K
discrepancy was due to table
changes b/c at the end of play

[REDACTED] cashed out for \$220K +
took \$20K in cash - \$200K cheque.

BCLC

PERSONAL INFORMATION

[REDACTED]

Weds.

Date 2010-1AN-27

V3: Operational File - Current Status Unknown

Next meeting - End of March.
March 24th - GVTAPS

1530 Don, Rich, John, Gord, Doug & I met at BCCLC office RE: chip passing policy.

A rough draft of a progressive chip passing site / BCCLC barring was reviewed.

"Work in Progress" at this point.

1700 Gord, Don & I discussed lack of FINTRAC reporting at BCCLC.

1730 Depart -

7 1430 Rec'd a call from Stephanie CAHAY - Child services. She adv it was a 4 month old boy. She confirmed she rec'd details from VPD. She appreciated me following ^{Page} up.

Thurs

Date 2010-1AN-28

RRCR - Don, Rich & I.

Verified Win \$50K Jan 27

Cheque # 12333
at 8:30 p.m.

PERSONAL INFORMATION #10615

LCT record

Buy-ins 7:15 pm. \$10,000.

Cash-out 7:40 pm

\$210K ~~\$160K~~ cash, \$50K cheque.

BCLC 2010-0003859

Issued by Don J. HANSON # A331 Floor Mgr.

1040 Fl Mgr Oscar CHOW assisted.

checked \$5K float card.

Approx 7:30 pm. $10 \times \$5K = \$50K$

Also checked earlier play.

got - 33 $\times \$5K$

BCLC 2010 -0003859 completed.

2010-0003382

5-Year

BCLC Banning Request completed.

AOL until 2010-FEB-09
(Kauai)

Page

Tues

Date 2010-FEB-09

RRCR - Don & Rick & I.

Looking after Stan YATKOKOSKI's sites
until 2010-FEB-16.

2010-0001243

PERSONAL INFORMATION

- The BCCC

Banning - still not in effect.

2010-0005364 Vernon Feb 7, 2010

Theft from waitress by waitress (coworker).
PERSONAL INFORMATION - victim.

PERSONAL INFORMATION

suspect.

I left a message with Barry HALPENNY (PES).
Vernon Surveillance Si Lundy
contacted. Notes as per that.

Barry HALPENNY called back. He
just interviewed the suspect. He will
likely pull her registration.

No other incidents for follow-ups
in Kamloops, Kelowna or Vernon.

Weds

2010-FEB-10

RRCR - Don, Rick & I.

\$15K

2010-0005678 RRCR Feb 9 - chgs Each / PCF Act.
Taken over by Don MERKEL.

Page

Weds.

Date 2010-FEB-10

2010-0005664

PERSONAL INFORMATION

\$48K buy-in / Minimal Play - took
chips to hotel room. Don Merkel case.

Feb 9

V3: Operational File - Current Status Unknown



0915

Let Ennis & Rich Duff to our office
RE: Meeting with Rich, Dan & I.

PGF account - tracking wins/losses
- each last night

PERSONAL INFORMATION

PERSONAL INFORMATION

Rich Duff said [REDACTED] has a lot of

Page

Weds.

Date 2010-FEB-10

Asian contacts - operates similarly to
junket - brings in high level players -
bigs - in for them (later retracted)
[REDACTED] this statement.

Agreed PGF accounting of wins/losses
policy very difficult to teach when
table jumping /进取ive play.

1030 BCLC Monthly Meeting.

V3: Operational File - Current Status Unknown

1500 2010-0005664 I spoke to Srdjan TRAIKOVIC.
Further footage was discovered where
[REDACTED] returned to the casino with
2-3 males after midnight. The footage is
just being saved & will be advised when
ready for review (tomorrow).

Edgewater Abandoned Child Feb 9
2010-0005655 For review.

From Rich PANNU - see st subj #46374.
Page

Weds

Date 2010-FEB-10

1740 At Edgewater
Reviewed Kamloops, Kelowna &
Vernon Itrah files.

Reviewed video footage
2010-0005655 Abduction of children
Male suspect - [REDACTED] PERSONAL INFORMATION
Itrah report completed.

1840 Depart

Thurs

2010-FEB-11

RCCR - Don, Rich & J.

Stan's locations checked - nothing
for follow-up.

PGF / Verified checks - RCCR
Nothing for follow-ups.

V3: Operational File - Current Status Unknown
[REDACTED]

Page

Thurs

Date 2010-FEB-11

1000 Meeting at BCLC - PGF Accounts

Kevin SWEENEY, Jim HUSER, Doug, Gord,
Don & I.

Reviewed GPED's audit of PGF Accts.

Investigators' responsibilities.

- ① Random checks (open trials) to determine valid re-deposits, losses etc.
- ② Mandatory (trial incident) follow-up on PGF verified wins/re-deposits.
- ③ Grey areas to determining win/losses/re-deposits. Check with Floor Mgr for their comments.

p.m. RRCR office.

Fri

2010-FEB-12

1030 Edgewater - alone.

Edgewater 2010-0005930 Owner of false ID
to be added as a participant.

PERSONAL INFORMATION PERSONAL INFORMATION PERSONAL INFORMATION PERSONAL INFORMATION
[REDACTED] [REDACTED] [REDACTED] [REDACTED] NOL: [REDACTED]

Redacted – Not Relevant
(Personal Information)

Page

F.R.

Date 2010 FEB-12

Redacted – Not Relevant (Personal Information)

Kelowna LCC Feb 11 2010-0005882
Theft of slot ticket. S.A.G. /open.

1255

RE:

PERSONAL INFORMATION

PERSONAL INFORMATION

I called Cheily Shapra in relation to yesterday's email. (PERSONAL INFORMATION returned to China in May 2009). She advised:

- [REDACTED] returned to China voluntarily & she is in contact & cooperating with Chinese Authorities
- [REDACTED] was already divorced from [REDACTED] & is not expected to return to Canada.
- [REDACTED] 's immigration release document is no longer in effect (no go casinos).

RE: BCLC Barring 2006-0013141

Sent a request to void a/n BCLC barring.

Page |

Mon
V3: Operational
File - Current
Status
Unknown

Date 2010-FEB-15

Edgewater alone

checked stairs sites.

V3: Operational File - Current Status Unknown

Redacted –
Not Relevant
(Personal
Information)

2010-0006322 Unattended Children
Edgewater, Feb 14 @ 13:31 hrs.
Bees garden 1st Floor Patio,
2 Asian boys, approx 10 yrs.

Page

Mon.

Date 2010 or FEB-15

8 minute later. Parents engaged & attended.

13:11:05 his parents into casino
W/R & coffee

13:16 Boys in beer garden
Parents play slots.

Redacted – Not Relevant (Personal Information)

I spoke to Tom PLANTE by phone. He'll be back to work tomorrow & contact the Security Mgr Allen KING to determine why BCLC policy was not followed i.e. contact the Ministry/BCLC/Police RE: Abandoned children.

1400 Viewed following with Edgewater surveillance Brian OWENS.

2010-000 6322

2010-000 6361

Reports written.

Page

Tues

Date 2010-FEB-16

Edgewater - alone .

No new Itrah reports for follow-up.
File work .
1/2 day ETO .

Weds

2010-FEB-17

Edgewater - alone .

0830

Kelowna
2010-0005922

0946

Redacted –
Not Relevant
(Personal
Information)

Weeks

2010-FEB-17
Date

Edgewater 2010-0006601
Theft of IVS ticket.
For review - Suspect is

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

Reviewed apn with Yvonne LEI, Surveillance Supervisor.

Thurs

2010-FEB-18

RRCR - Apn #1
- 2010-0006762 - Consumers Services #00283305

Redacted – Not Relevant
(Personal Information)

1330 Meeting - Gord FRIESEN, Don Marshall
RE: Graduated BCLC Barings

Rough Draft -

1500 Coffee
Meet - Fred (Sgt VPD) + Colen McDonald
CBSA

Fri

2010-FEB-19

ETO

Page |

Mon

Date 2010-FEB-22

Edgewater - Alone .

Edgewater 2010-0007077 False ID.

Confiscated. What happens to 10? - 10 in
what name?

Edgewater 2010-0007014 Feb 19

Cheat at Play - LLBJ 9

Patron added to the bet - confirmed.

Dropped additional \$5 before being
paid

* Footage to be reviewed .

Edgewater 2010-0007370 Theft of Tip Money
from Vue bar - Feb 21

Accused -

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

No previous history

* To be reviewed - video footage

2010-0006915 Theft of a wallet - Edgewater

Suspect - not ID'd/refused to provide .

* Video to be reviewed .

? 2010-0007235 Theft of OBS coupons - No narrative .

? 2010-0007007 Bus damaged casino property - Hit & Run .
(Kelowna Chances) .

2010-0007238 Theft - Kamloops clance - leave /
No Pay

Page |

Mon.

2010-FEB-22
Date

2010-0006957 Kelowna LCC Feb 19

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL

(m) ✓

(m)

IVS ticket / cash exchange -

6 based 2010-FEB-22 24 hr.

3rd 24 hr site baring

2010-0006916 Feb 18 @ 20:56 hrs.

\$ exchange 6

✓ PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL

/ PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

gave

\$ & then

brought in for \$1500.

did not receive it.

2010-0007163 Theft of IVS ticket

Kelowna LCC Feb 20

\$52.35 Form 86 ??

Page

Tues

Date 2010-FEB-23

Edgewater - alone.

Edgewater 2010-0007533 Disruptive & threatening behaviour. In custody by police.

X Feb 23 08:20 hrs. Footage to be reviewed.
10 male suspect (VPP).

Afternoon Surveillance Supervisor
Reviews done with Yvonne LEI.

- (1) Edgewater 2010-0007533
- (2) " 2010-0006915
- (3) " 2010-0007370
- (4) " 2010-0007014

Weds

2010-FEB-24.

Edgewater alone

No new Edgewater incidents for follow-up.

Reports written from previous backlog.

V3: Operational File - Current Status Unknown

Weds

Date 2010-FEB-24

Redacted - FINTRAC

Thurs

2010-FEB-25

~~RE~~ Edgavals - alone.

2010-0007771 Feb 24 - Unattended
children - no BCLC action required.

Reports & IT trouble.

Noon To Richmond - Lunch with Don, Rich,
John & Ray Polumbo.

p.m. Worked at RRCR with Don &
Rich RE: Graduated Barrings.

Fri

2010-FEB-26

Edgavals - alone

2010-0007954 Theft of jacket for review.
Feb 26 @ 0230 hrs. Suspect not
ID'd (left prior to review).

Page

Fri

Date 2010-FEB-26

RE: Kelowna 2010-0007163 Theft of IVS.
I called Surveillance & asked that they
submit a Form 86.

RE: Kamloops Clones 2010-0007238
Feb 20 - Left Bar w/o paying
No video review.
Called GIM Des OLSEN,
1-250-854-1030

PERSONAL INFORMATION

V3: Operational File - Current Status Unknown

I reviewed footage with Lynn Heaton.
2010-0007163
Viewed from another camera angle / walked away &
Nothing unusual spoke together.

V3: Operational File - Current Status Unknown

Page

Mon

Date 2010-MAR-01

Edgewater - alone

2010-0008369 Edgewater - Male patron mistakenly took victim's chips worth \$115.00. Video review to be done.

2010-0008423 Edgewater - Point Closing,
[REDACTED] BCOL: [REDACTED]

Confirm BCOL info.

2010-0008369 video reviewed with Lynn Heaton. It did not look like an intended theft.

Male patron to be added to media. Security Joel CRAWFORD to be contacted by Lynn to determine whether ID was obtained.

[REDACTED] PERSONAL INFORMATION

ID confirmed through a ICBC check.

Webinar viewed for Salesforce.

Page

Tues

Date 2010-MAR-02

Edgewater alone.

No new Edgewater incidents for investigation overnight.

Weds

2010-MAR-03

Edgewater alone.

* Edgewater 2010-0008627 March 2nd
Susp. Financial [REDACTED] [REDACTED]
Minimal Play \$5,000 buy-in with

For review - Cancel - Tom Plante will
follow-up -

Meeting at Edgewater with Saseen
GREY - LE Assistance.

1000

Approf

called my cell. He wanted to
set up a meeting with me at the Shangra
La on Thursday. I advised Rich PANNI was
the investigator & to phone him at [REDACTED]
I also advised that dinner at the
Shangra-La was not an appropriate location.
I also advised BCIC investigators would
require [REDACTED] present in order to
speak about his case. He understood.
I also advise the 2 BCIC investigators would

Page

Weds

Date 2010-MAR-03

be present.

V2: Police Investigative Technique

V3: Operational File - Current Status Unknown

Dom Plante to Edgewater - video review
Non-payment RE: Vandalism 2009-0009316
completed.

Thurs

2010-MAR-04

Edgewater - alone
had Enf. Policy - Amstane worked on -
Noon to Richmond
met with Dan & Rich

Fri

2010-MAR-05

Edgewater 2010-0008892 K. Margarita
Theft of \$20. Video review required
U/K male - [REDACTED] PERSONAL INFORMATION

Edgewater 2010-0008899 Counterfeit \$20
U/K male - [REDACTED] PERSONAL INFORMATION

Page |

Fin

Date 2010-MAR-05

V3: Operational File - Current Status Unknown

Subject profile & jpg photo forwarded
to Doug Spencer via email.

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

DOB:

PERSONAL INFORMATION

V3: Operational File - Current Status Unknown

(3) 2005-0030327 Burnaby GC dated Oct 29, 2005
(1D requested for an (CT) - Produced
ID in the name [REDACTED]
Chinese Citizen (P)

V3: Operational File - Current Status Unknown

Fri

Date 2010-MAR-05

V3: Operational File - Current Status Unknown

Mon

2010-MAR-08

Edgewater - am

Checking Squamish for Tom.
2010-00091264 LCT transaction - 3rd party cash-out - Reports not completed - occurred 200-MAR-07.

Edgewater 2010-0009122 PERSONAL INFORMATION
cheat at Play - March 6, 2009.

Picked up Counterfeit \$ at Edgewater.
Assisted by Mel THOMAS.

PERSONAL INFORMATION PERSONAL INFORMATION

SID: 50981 (f)

Rec'd an email from Lyn Prasad
to call her RE: her recent sale
of property (River Rock 2010-0009125)
I called. She was mainly interested
to know her "end date". I advised her.

Page

Mon

Date 2010-MAR-08

Supplemental reported on ~~stack~~ (Kivik Korli).

V3: Operational File - Current Status Unknown

Tues

ETO day

2010-MAR-09

Weds

2010-MAR-10

RRCR- Rich + J.

Subject

PERSONAL INFORMATION

Subj # 16996.

1030 BCLC Monthly Meeting
Gord / Doug / et al'

Page

Weds.

Date 2010-MAR-10

p.m.

V3: Operational File - Current Status Unknown

Approx
1600

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

Rich Pannu & I met with [REDACTED]

[REDACTED] PERSONAL INFORMATION

PERSONAL INFORMATION

Met in an interview room next to the
BCLC lobby RE: [REDACTED]'s 2 year BCLC Banning.

- email rec'd this date for
which mainly related Jan 4, 2010 incident
which [REDACTED] was determined not involved.
- BCLC Banning related offence date
Jan 4th. Rich PANNU agreed
to amend the BCLC letter & re-send
it to [REDACTED].

[REDACTED] admitted to going to Starlight
& playing during his recent 14 banning.

- 34 violations of previous BCLC
banning related

- occupation - DVD equipment
manufacturing business

- offence date actually in Feb.

- I advised 2 yr BCLC banning
will not be amended.

Adv. he can appeal by
hiring a lawyer, but in my
opinion the video footage reveals
the incidents which led to the

Page

Date 2010-MAR-10

2 year BCLC ban, and an appeal will not change BCLC's position

[REDACTED] PERSONAL INFORMATION

[REDACTED] PERSONAL INFORMATION

[REDACTED] asked on [REDACTED]'s behalf whether a trial period to allow to return.

I advised BCLC made a decision & we were not prepared to change that. Otherwise other patrons would feel they were also entitled to a second chance.

Rich adv he would send a letter to amend the date, & consider the discussions today.

1755 Meeting ended.

Thurs

2010-MAR-11

RRCR - Rich, Dan & I.

Further, email rec'd from [REDACTED] this date. I spoke to Rich Kenne & he will report yesterday's meeting in a BCLC only file.

[REDACTED] PERSONAL INFORMATION

[REDACTED] PERSONAL INFORMATION

BCLC Banning sent for Edgewater 2010-0009122.

Page

FRI ETO Day

Date 2010-MAR-12

Mon

2010-MAR-15

RRCR - Rich, Don & J.

Checking Stan's sites (Mon & Tues).

- Kamloops LCC 2010-0010004

Theft / Found IVS ticket March 12

* Handled by Steve BEEKSMA - (Kamloops site)

① RRCR 2010-0010090

PERSONAL INFORMATION [REDACTED]

Loitering - March 13

② Kelowna LCC 2010-0010315 Theft of credit.
March 14

③ Kelowna LCC 2010-0010151

PERSONAL INFORMATION [REDACTED]

VSE - false name given - March 13.

p.m. lunch with GVTAPS - Jim Garnett
& Doug Spencer. (Don & J.)

Tues

2010-MAR-16

RRCR - Don, Rich & J.

Vernon 2010-0010314 - March 14

PERSONAL INFORMATION [REDACTED]

Spitting, threats, swearing,
Inappropriate behavior.

Page

Tues

Date 2010-MAR-16

Rec'd or call for Barry Halpern, GPEI
RE: 2010-0006208 [REDACTED]

PERSONAL INFORMATION

Surname is spelled [REDACTED] not
[REDACTED]

[REDACTED] as presently on /trah.

[REDACTED] has court in Surrey on
March 22 @ 1:30 p.m. Presently
held in custody by B.C.P.C.

Service of BCLC Banning can be
done then.

- Coffee with Don, Rick, & Richmond Corp.
Follow-up calls to Vernon &
Kelowna.

BCLC Banning submitted for
2010-0010090.

Weds

2010-MAR-17

RRCR - Don, Rick & I.

Redacted -
FINTRAC

1015 At BCLC - Spoke with Gord FRESEN
about the following:

Page

Weds.

Date 2010-MAR-17

- GPED - Clay Brown request to be entitled of LE Assistance.

V3: Operational File - Current Status Unknown

-

-

- Geographic Profiling at RRCK
lunch - Don, Dan, Rich & I to discuss geographic profiling.

p.m. LCTs - geographic profiling per preview for work-up.

Thurs.

2010-MAR-18

RRCK - Don, Rich & I.

Rich & I worked on LCT Geographic Profiling.

1000 BCLC office.

All investigators attended a Salesforce Webinar.

p.m. LCT Geographic Profiling.

Page |

Fri

Date 2010-MAR-19

Evening Shift - RRCR - alone.
No RCR incidents required follow-ups.

Worked on Vernon 2010-0010314 / 2010-0010316
[REDACTED]
- cause a disturbance.

V3: Operational File - Current Status Unknown

Mon

2010-MAR-22

RRCR - Rich & (Don offish)

Redacted - FINTRAC

1200

I attended the Surrey Pre-Trial Centre & personally served [REDACTED] [REDACTED] I explained the BCSC Letter & 3-Year BCSC Banning Notice to him. He crumpled both up & said "Why are you wasting my time coming down here? I'm just going to use this to wipe my ass." I said "that's fine". He crumpled it & then took it with him.

Page

Mon

Date 2010-MAR-22

Lunch with Asian Probe Team
Sgt. Ed HIPSZ, Cpl. Steve LY
Cpl. Dave Yen & Sgt. John SHAM.

Attended RCMP HQ Surrey
Dropped my card for Sgt.
Patrick HUGHESON (not in)

Returned to RRCR

BCLC 2010-0011416 Verified Cheques
Report PERSONAL INFORMATION PERSONAL INFORMATION #16215

Tues

2010-MAR-23

BCLC 2010-0011416

RRCR - Don, Rich + J. #16215 Land Developers.

March 20 \$30 cheque # 12505

#22542

* No buy-in
\$5,600 paid in cash } Mar 20
\$30,000 cheque } MDOB 10 10:59 am

\$24,250. paid in cash Mar 21 01:50 am.

Buy-in MDOB 07 Mar 20 @ 02:00 \$10,000

I checked the \$5K float card for
MDOB 10 - \$30K is verified there

Page

BCLC0011939.145

BCLC0011939.145

Tues

Date 2010-MAR-23

Meeting at BCLC - Don, Rich + J.

- changing Itouch ^{report} details - Cost. Compl-7 IVS Theft.
- chip "flash roll" for RCMP.
- LCTR errors - postal code.
- PIC - C.I.S. point of contact

V3: Operational File - Current Status Unknown

Weds

2010-MAR-24

RRCR - Don, Rich + J. (Don to Lanley for FINTRAC Trng Module).

PGF Account Deposit \$100K - Acct # 8
March 19 BCLC 2010-0011622

Filing work all day

Thurs

2010-MAR-25

RRCR - Rich + J (Don working elsewhere)

PGF account - # 61095 BCLC 2010-0011622
Enquiries at cage + Table Mgr.

Page

Thurs.

Date 2010-MAR-25

1000

V2: Police Investigative Technique

1125 Meeting complete

Dave Pacey requested an answer about saving verified wins over \$25K. It's a lot of work for them if we don't review it all.

pm. Reviewed footage with Dejan 2010-0011081 to clarify my video review 2 days earlier.

Spoke with Stan

2010-0010314 / 16

RE: [REDACTED] PERSONAL INFORMATION

He advised to write the warnings w/o the incidents not reported. He will be in Vernon soon & talk to them about proper reporting.

Page

10028

FRI

Date 2010-MAR-20

RRCR - Rich + J (Don working from home).

Redacted - FINTRAC

PERSONAL INFORMATION

BCLC Berring (SIB:16010)
2010-0011585

V2: Police Investigative Technique

Mon

2010-MAR-29

RRCR - Rich, Don + J.

PGF Re-Deposit \$20K

#45627

BCLC 2010-0012425 Occurred 2010-MAR-27 PGF Act #R

Disbursements/Withdrawals LCT 20100008267 Mar 26/27

Mar 26 @ 11:30 p.m. \$5K Withdrawal for bby-in

Mar 27 @ 00:30 a.m. \$5K

"

"

"

Mar 27 @ 02:30 a.m. \$10K

"

"

"

Page

Mon

2010-Mar-29

LCT 2010 0008267

Buy-ins:

March 26 @ 11:41 p.m. \$5K

March 27 @ 00:00 a.m. \$2K

March 27 @ 00:33 a.m. \$5K

March 27 @ 01:31 a.m. \$1K

March 27 @ 02:30 a.m. \$10K

LCT 2010 - 0008306

No Buy-ins

Re-Deposit \$20k Mar 27 @ 10:00 a.m.

Cash-out \$290.00 Mar 27 @ 10:00 a.m. (paid in cash)

Reviewed with Denny L.A.I.

MDB 27 02:30 and 9:05
 $5 \times \$5K = \$25,000$.

PERSONAL INFORMATION

won

2010-0011963 March 26 LNU female

Theft of purse [REDACTED]

Bothering a patron - site barred 24 hrs.

Viewed an incident at Surveillance
with Djordje TRAJKOVIC

Page

Tues

Date 2010-MAR-30

RRCR - Rich + J (Don working in Langley)

PGF Re-deposit \$25K

PERSONAL INFORMATION

PERSONAL INFORMATION

#45627

March 29 @ 5:23 a.m. PGF Acct # 2

BCLC 2010-0012571

PGF Acct Reports completed:
2010-001245 + 2010-0012571

A Gord FRIESEN - Email rec'd *
Cheat at Play - Edgewater.
2010-0011595

Roy Sam - attended office to discuss it.
Also forwarded to RCR Mgt.

Weds

2010-MAR-31

RRCR - Rich, Dan + J.

V3: Operational File - Current Status Unknown

Wed

Date 2010-MAR-31

V3: Operational File - Current Status Unknown



V3: Operational File - Current Status Unknown



Weds.

Date 2010-MAR-31

V3: Operational File - Current Status Unknown

Email sent to cheryl Shyshka
RE: BCLC 2010-0012719

0100 lunch - BCLC office

V2: Police Investigative Technique

1400 BCLC Monthly Investigators Meeting.
Working Group.

1500 off duty.

2010-APR-01 ETO

2010-APR-02 to 2010-APR-05 via phone

STAT 1011.

Page |

Tues

Date 2010-APR-06

1300

RRCR - Don, Rich & I. (Don+Rich-days)
I worked evening shift

RRCR 2010-0013012

Clip Ech

PERSONAL INFORMATION

PERSONAL INFORMATION

+

RRCR 2010-0013012 + 2010-0012997

PERSONAL INFORMATION

- Theft of purse

X-ref 2010-JAN-02 incident 2010-000330

Weds

2010-APR-07

RRCR - By myself (Don at BCLC + Rich off)
Rich back in.

2010-0011963

PERSONAL INFORMATION

BCLC

Barring (2 Years) sent via email.

RE: BCLC 2010-0012719

I attended the cage and was assisted by the cage manager

* I looked at PGF #1 and PGF #8.

There was an error on 2010-MAR-31,
Rich Pardee & I were looking
at PGF #8 & reported the wrong

Page

Weds

Date 2010-APR-07

PERSONAL INFORMATION PERSONAL INFORMATION

DOA, BCCLC & address for long (PGF #1). We instead reported the same data for PGF #8 in error.

BCCLC 2010-0012719 was corrected this date.

Redacted - FINTRAC

Thurs

2010-MAR-08

RRCR - Don & J & Rich

No new files. PGF presentation @ 10:00 by Don Merhej.

1000 PGF - Presentation at BCCLC

p.m. Back at RCR.

Fri

2010-APR-09

RRCR - Rich & J (Don at BCCLC)

RRCR 2010-0013953 Theft from NRT April 9th BCC:1195TE

Salesforce / Consumer Service Case # 00295403
Williams Lake -

PERSONAL INFORMATION

PERSONAL INFORMATION

Page

Fri

Date 2010 APR 09

1100

Rich & J obs : (S10: 58772)

at the main cage cashing \$45.

Person of interest - Surveillance requested via email to do a review & log info into an ITRAK file.

Also phoned Dave Pacey & requested some :

RE: Salesforce Case # 00295403

Chances Signal Point

PERSONAL INFORMATION

C50M

Chances

PERSONAL INFORMATION

Message left :

1145 Video footage reviewed 2010-0013953

Assisted by Sejan

Reports are accurate

V3: Operational File - Current Status Unknown

Page

Mon

Date 2010-APR-12

RRCR - Dan, Rich & J. (10:30 to 18:00)

2010-0013987 }
2010-0014110 }
2010-0014200 }
2010-0014360 }
2010-0014478 }

(m) DOB:

PERSONAL INFORMATION

(SID: 58772)

U.S. Foreign Exchanges
occupation: Trading

PERSONAL INFORMATION

BCL:

1540 Instead of reviewing all the video of the a/r,
I reviewed the narrative reports & it
seems [REDACTED] is playing consistently &
"rolling over" his winnings when he
can break even & then cashes in
to receive U.S. \$ again.
There appears to be nothing suspicious
about his U.S. exchanges or play.

I spoke to Surveillance supervisor
Jack DEMPSEY about his play & also,
watched [REDACTED] live as he was presently
playing at an E2 table on the main
floor (RRCR 2010-0014478).

I advised Jack Dempsey that future
monitoring will not be required. I
also advised that I would check with the
Cage Mon to see if they suggest anything

Page

Date 2010-APR-12

Mon.

suspicions about [REDACTED] cage
activities.

Worked on Banning for
2010-000330 Theft of purse

PERSONAL INFO [REDACTED] PERSONAL INFORMATION [REDACTED]

Tues

2010-APR-13

RRCR - Don, Rich + I. (10:30 to 18:00)

RRCR 2010-0014543 April 12

PERSONAL INFORMATION [REDACTED]

PERSONAL INFORMATION [REDACTED]

- Point chasing

(SID: 65906)

Video reviewed + 2-year BCLC
Banning was requested.

RRCR 2010-000330 Theft of Purse
1-17 BCLC Banning sent.

Weds

2010-APR-14

RRCR - Don, Rich + I.

1030 BCLC Monthly Meeting.

Returned to the office at RRCR.

Page

Thurs

Date 2010-APR-15

RRCR - Don, Rich & J (J started @ 10:30)

Salesforce / Consumer Services # 00296622
PERSONAL INFORMATION

(calling for her mother)

April 9 between 10:00 p.m. & midnight at
River Rock. Slot Machine prize disputed.
"Mystery Hit".

Fraud incident # 2010-0014095

Fri

2010-APR-16

RRCR - Rich & J (Don to Starlight - In @ 10:00)

① RRCR 2010-0014917 April 15 chip passing @ 20:46
\$110K Buy-in by [REDACTED] (wife) & then \$100K
chip pass to [REDACTED] [REDACTED]
LCT was later split \$10K / [REDACTED] \$100K.
Not Warned by TG Shift mgt Ann Citi.

② RRCR 2010-0014922 April 15 @ 21:34 chip pass
passed 4X \$5K chips to
[REDACTED]

Ann Citi spoke to them about chip
passing. "Friends" better luck to bet &
pool money together.

1100 RE: 00296622 Consumer Services J

Page

FR1

Date 2010-APR-16

spoke to the Slot Mgr, Mol USMAN.
Reports on 1st slot are accurate - no
change in circumstances. The BCLC
Tech verified the jackpot as paid.

1510

I spoke through a Tonguegab
interpreter Maria # 1542 to Mrs.
[REDACTED] - Consumer Services # 00296622.

Lengthy phone discussion (conf. call)
about the issue.

Mrs. [REDACTED] & presumably her husband
(in the background).

2nd spin once the BCLC Tech
dealt with the slot machine of Mrs.
[REDACTED] thought there was a 2nd jackpot
that was not paid - referring to
the "mystery" win.

1630

At Surveillance - video review
with Dejan JANKOVIC

2010-0014917 + 2010-0014922.

Also viewed video today for 13:21
hours when [REDACTED] produced 8x \$5K clips
& played. Surveillance ad [REDACTED]
didn't play yesterday, but he was
playing today.

2010-0014917 \$120K wife brought it in

Page

FR1

Date 2010-APR-16

a bag. I asked Bejan to review, & save footage of her arrival with the bag (from vehicle or another person.)

PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION [REDACTED] supplied \$60K (\$50K-\$20s + \$10K - \$100s) for the clips that bought in earlier. Bejan added a supplemental.

PERSONAL INFORMATION [REDACTED]

Case #
1710 RE: 00296622 Mrs [REDACTED]
BCLC Techs :
Luis LIZARDO + Yu-An Chen.
Case # 00296622 was closed.

PERSONAL INFORMATION [REDACTED]

Mon

2010-APR-19

RRCR - Rich & J (Don at the Villa etc).

(1) RRCL 2010-0015147 [REDACTED] + [REDACTED] Chip Epul.
April 17.

PERSONAL INFORMATION [REDACTED]

PERSONAL INFORMATION [REDACTED]

(2) RRCL 2010-0015312 [REDACTED] Silver Surfing.
April 18

PERSONAL INFORMATION [REDACTED]

(3) Verified Cheque Win # 12599 \$40K
MDB 9/10 April 16/17 BCCLC 2010-0015463
S/B: 18335 (m)

LCT 20100010385 No Buy-in \$40K cheque / \$8K cash

Page

Mon

2010-^{Date} APR-19

RF Consumer Services Case # 00295403
[REDACTED] PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION
X New Ph# [REDACTED]

1145 Attempted A/W # - busy.

Reviewed video footage with Dave Pacey:

- (1) 2010 - 0015147
- (2) 2010 - 0015312
- (3) BCLC 2010-0015463. Also rec'd a copy of the trading card not located this a.m.

Tues

2010-APR-20

RRCR - Don, Rich & I (Rich later, am).

PGF Master File / Verified Win Master.
2009-0050143 moved from Verified Win (voided)
to PGF 2010-0015603

1200 Rich Duff, Erin, Elsie & King. PGF
Meeting with Don & I.
Next meeting - May 13 - PGF Audit
Review.

Info for Rich Pannu.

April 18 Sunday p.m. about 2-3:00 p.m.
Security Supervisor Alex CHAN was called to

Page

Tues

Date 2010-08-20

the Dogwood Room for an altercation.
Review required - email sent.

1310

RE: Salesforce 00295403 I called [REDACTED]
PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION

[REDACTED] and spoke to [REDACTED].
He said once the cards are dealt
you cannot increase the bet. Her
pressing the buttons should not have
caused the \$40 increase as the casino
claims. He claimed the bet increased
when the slot door was opened & shut.
I advised I would check and get
back to her.

Itah updated & Randy was contacted at
Signal Points.

BCLC Banning Request submitted for
[REDACTED]

PERSONAL INFORMATION

2010-0815312

To Do:

2010-0014917

2010-0014922

PERSONAL INFORMATION

Page

Weds

Date 2010-APR-21

RRCR - Don, Rich ✓ J.

2010-0015639 April 18 - (Husband owed \$)
PERSONAL INFORMATION & PERSONAL INFORMATION
[REDACTED] argument over money lent.

2010-0015706 April 21

PERSONAL INFORMATION & PERSONAL INFORMATION
[REDACTED] came to the RCR
looking for info on [REDACTED] PERSONAL INFORMATION hotel room
b/c of \$ owed.

1445 Video reviews done with Dave Pacey's

(1)

2010-0015706 > RE: [REDACTED]

2010-0015639 & [REDACTED]

Reviewed altercation on April 18 & report
at lobby on April 20 & table play.

(2)

2010-0014917 } [REDACTED] & [REDACTED] chip &

2010-0014922 } \$ exchanges

involving [REDACTED] & [REDACTED]

Page

Thurs

Date 2010 - APR - 22

RRCR - Don, Rich & I.

2010-0015639 + 2010-0015706 reports completed.

I phab 2010-0014649 + Consumer # 00295403
Williams Lake - Signal Point.
I viewed additional supplemental +
then tried to contact [REDACTED] PERSONAL INFORMATION.
No answer, answering machine not set
up to receive messages.

2010-0014917 + 2010-0014922
worked on.

1100 Meeting with John at RRCR
(Don, Rich & I) RE: FINTRAC

Lunch meeting Gord, John, Rich, Don & I.

Aft. Meeting with Gord at BCLC office
RE: 2010-0015639 + 2010-0015706
(Lack of RRCR reporting).

Redacted - FINTRAC

BCLC Barony [REDACTED]

[REDACTED]

(as above)

Page

AFFURS

Date 2010-APR-22

1850

PERSONAL INFORMATION - PERSONAL INFORMATION

[REDACTED] was contacted
by phone + adv.
00295403

BCLC Banning sent for
2010-0014917 [REDACTED] + [REDACTED] 2-year proposed
for Loan Shark activities.

Fri

2010-APR-23

ETO

Mon

2010-APR-26

RRCR - Dan, Rich + J.

Amended the BCLC Banning Request
for [REDACTED] + [REDACTED] RRCR 2010-0614917
to include 2010-0015947

① RRCR 2010-0016427 Vandalism to
slot machine. Occurred April 26

② RRCR 2010-0016131 occurred April 24
(suspect) Theft
of HK chip

③ RRCR 2010-0016043 Theft of IVS Ticket

Page

Tues

Date 2010-APR-27

RRCR - Noon shift (myself) Dan & Rich-days.

Video footage reviews done with Jack DEMPSEY.

- (1) 2010-0016131 Victim - [REDACTED] / Suspect - [REDACTED] (f)
Theft of \$1K chip.
- (2) 2010-0016043 [REDACTED] + Asian woman
Theft of \$132.50 IUS Ticket.
- (3) 2010-0016427 [REDACTED] - Poured coffee into
slot machine - \$650. damage.
- New
Ticket (4) 2010-0016557 [REDACTED], [REDACTED] [REDACTED] (m)
Theft of Wallet

Reports completed / BCLC Borrowings Pending.

Weds

2010-APR-28

1200 RRCR - Don, Rich & J (J started late)

RF: 2010-0014917 [REDACTED] ✓ BCLC Borrowing.
1230 Contacted [REDACTED] as per email rec'd from
Gord FRISEN today. Arranged a meeting with
[REDACTED] + [REDACTED] at BCLC office tomorrow @ 10:00.
Stone LEE will attend (Mandarin).
Ph # [REDACTED]

1300 RRCR Hosted the Monthly Working
Group Meeting.

Page

Weds

Date 2010-APR-28

V3: Operational File - Current Status Unknown

Page

Thurs

Date 2010 - APR - 29

RRCR - Rich + J.

I went to BCSC office for 10:00 appt.
to meet with [REDACTED] + [REDACTED] with Stone CEE
RE: 2010-0014917

1015 Meeting with the couple. [REDACTED] also present.
[REDACTED]

- PERSONAL INFO [REDACTED] also

 - chemical business in Chengdu
 - unemployed here
 - recent immigrant from China
 - pregnant / unemployed here

Said [REDACTED] is his business partner + friend. Also his neighbour.

Both served the Bell Boring Co. + [REDACTED]
by Stone LEE.

S10: 65396

Remained at the Bacc office & spoke to Gord FRIESEN about incident reports.

Frank was updated regarding today's meeting with [REDACTED] ✓ [REDACTED].

Returned to BCC office & updates
incident reports

Fri

Date 2010-Apr-30

Any off-exchanged for Saturday.

Sat

2010-MAY-01

RRCR - evening shift.

① 2010-0017057 Suspicious Financial/
Suspicious Activity April 30 @ 21:00
PERSONAL INFORMATION + Asian LNU male.

② 2010-0017169 Verified Cheque # 12634
\$35,000.00 issued at MDB 22 April 30
Tables Mgr Sina Sharqehi # 28204
Cash-out - \$175,000 cash 3 April 30
\$35,000 cheque 09:00 pm.
11543 \$22,800 cash May 1 02:00
Buy-ins \$17,900. at 12:35 pm MDB 21 April
\$65,000. at 9:15 pm. MDB 21 30
\$100,000 at 8:39 am MDB 22 May 1

③ 2010-0017171 Verified cheque # 12636
PERSONAL INFORMATION PERSONAL INFORMATION
11495 \$ 600,000.00
issued by Rich LUK # 19049 at MDB 28
Cash-out - \$ 600,000 cheque at 01:20 am May 1
\$ 100,000 cash at 01:20 am / 1
MDB 28

Page |

Sat

Date 2010-MAY-01

Buy-ins - April 30 @ 08:18 a.m. \$100K }
May 1 @ 01:00 a.m. \$100K }
May 1 @ 01:45 a.m. \$100K } MDR 28.
May 1 @ 01:45 a.m. \$10K }

I attended surveillance & checked with
Dejan on video footage saved for
2010-0016427.

Mon

2010-MAY-03

RRCR - Rich, Steve BEEKSMA ✓.
(Don Merkul has been transferred to Starlight)

Attended Fl. Mgr Albert TAN's office.

Float cards reviewed for:

BCLC 2010-0017169

BCLC 2010-0017171

2010-0017244 Suspicious chg Esky
occurred May 2 for \$400K in \$5K chips.

PERSONAL INFORMATION [REDACTED] PERSONAL INFORMATION [REDACTED]

[REDACTED] #11495 gave [REDACTED]

[REDACTED] #15321 the chips after
redeeming his \$600K verified win
cheque.

1200 At Starlight with Steve & Rich.
Met with Don Merkul RE: PGFs

Page

Mon

Date 2010-MAY-03

Reviewed with Dave LACEY:

2010-0017057 & 2010-0017244

I asked Dave Lacey for a further video review to determine what [REDACTED] did with the \$400K in chips rec'd (2010-0017244).

Tues

2010-MAY-04

RRCR - (me) Rich, Steve & I.

Spoke to Rich DUFF RE: 2010-0016131
Theft of \$1K chip ✓ requested the
Dealer Supervisor to submit a
report (Ray SAM email).

Also adv [REDACTED] should be
warned - reported on iTrak when the
warning occurs.

p.m. Michael GRAYDON /BCLC presentation
in the RRCK Theatre.

Weds

Date 2010-MAY-05

RRCR - Rich, Steve & J.

Redacted - FINTRAC

Thurs

2010-MAY-06

RRCR - Rich, Steve & J.

V3: Operational File - Current Status Unknown

Thurs

Date 2010-MAY-06

V3: Operational File - Current Status Unknown

1400

Thurs.

Date 2010-MAY-06

V3: Operational File - Current Status Unknown

Fri

2010-MAY-07

RRCR - Rich + J (Steve was at Starlight)

(1) 2010-0017858 Theft from Ty's Jan May 6 (Lulus)

(2) 2010-0017872 Refused ID May 6

1000 At BCLC - PGF Meeting
Terry Towns, Doug, Gord et al.

Page

Fri

Date 2010-MAY-07

EFT is Foreign to Canada
Hold at Cdn bank if no account?

Len WOLOKOFF BMO

not their bank, but HSBC does b/c
they have branches in China.

Nish Pattison HSBC

V3: Operational File - Current Status Unknown

Also reviewed 2010-0017858 with
Dave Pacey & updated 17 May.

Mon

1-10

RRCR-Rick

PGF Accts
Info for Kim
Email req
was sent
of buy-in

Redacted -
Solicitor/Client
Privilege

\$9,200.

PERSONAL INFORMATION

rewards
on 5th

RE: EFT transfers 11/11
Asia → Canada I called

Page

Fri

Date 2010-MAY-07

EFT is Foreign to Canada
Hold at Cdn bank if no account?

Len WOLOKOFF BMO

- not their bank, but HSBC does b/c
they have branches in China.

John Pattison HSBC

V3: Operational File - Current Status Unknown

Also reviewed 2010-0017858 with
Dave Pacey & updated 1 Trah.

Mon

2010-MAY-10

RRCR - Rich, Steve & J.

PGF Accts listed - 2 active - Total = \$9,200.

Info for [REDACTED] Redacted

- Case Mgr.

PERSONAL INFORMATION

Email request [REDACTED]
was sent for video footage records
of buy-in during May - for on 5th

RE: EFT transfers HSBC
Asia & Canada I called

Page

Mon

Date

2010-MAY-10

PERSONAL INFORMATION

John Patterson at [REDACTED]

He says HSBC will transfer \$ for Asia, but only to an existing account. But it is no problem for a person with an existing account in China to set up an account in HK & subsequently transfer \$.

Delivered PGF update rec'd from Kim at the cage to Terry Towns.

(1) 2010-0017961 [REDACTED] PERSONAL INFORMATION (VSE) Threats.

(2) 2010-0018068 [REDACTED] PERSONAL INFORMATION Theft at ATM

(3) 2010-0018082 [REDACTED] PERSONAL INFORMATION Cheat at Play.

(4) 2010-0018395 Verified Win Cheque [REDACTED] PERSONAL INFORMATION May 8 @ 01:40 a.m. Cheque #12656 - \$33,153.50 MBIB
SIB: 73421 (m)
Buy-in - None * on the CCTR

Cash-out - \$33,153.50 May 8 cheque @ 1:20 a.m.
issued by Roy Choi #23358
- \$5,600.00 cash May 8 @ 1:20 a.m.

Reviewed video assisted by Greg Lee. (1)(2)+(3) above

Page

Mon

Date 2010 MAY 10

GM, Rich Duff, came to see me about
the video review I requested for [REDACTED]

I relayed my concern about the
amount of cont'd chip passing and
now I want to do a total review
of the money involved (denominations)
b/c the CCT's show his buy-ins were
over \$2m and he was known to
deal with loan sharks [REDACTED] in
the past. I said we could discuss once I review
Rich Duff made a comment [REDACTED]
chip exchanges are not loan sharking.
I agreed. He also commented
that they were playing as friends with
shared funds. I adv that this
was contrary to FINTRAC reporting -
determining which funds belong to
who.

Rich Duff commented that the BCLC CEO
Michael Graydon approves of high
level play and this all seems
contrary to our CEO.

Dave PACEY later came by about the
crt. He adv the \$600k buy-in on May 9th
for [REDACTED] was a redeemed verified cheque.
I acknowledged no review was needed there.

Page

Mon

Date 2010-MAY-10

Dave Pacey also advised that [REDACTED]
buy-in on May 2nd was \$460K - all in
20s. He was proceeding with my
video request.

Tues

2010-MAY-11

Day off sick.

Wed

2010-MAY-12

RRCR - Rich, Steve & J.

GM Rich Buff, requested a review
of the 2-year Banking for [REDACTED]
[REDACTED] & her boyfriend [REDACTED]
want to meet to discuss [REDACTED] leaves Friday pm
RE: 2009-0043737

0955 Discussed at BCLC office with Gord
Friesen, Stone Lee, Dan Merkel & Rich
Panna.

1030 BCLC Monthly Meeting.

1415 Meeting arranged for 4/10 via Rich Buff.

RE: 2010-0018409

[REDACTED]

Weds

Date 2010-MAY-12

Reviewed video footage - assisted
by Glenn WORNER & Bojan NIKOLIC

Thurs

2010-MAY-13

ETO - RCMP Golf Turnney.

Fri

2010-MAY-14

RRCR - Alone (Rich & Steve were off).

No new RRCR incidents for follow-up.

Review with Danny LAI Fl Mgr.

RE: 2010-00183950

Verified win cheque May 8 for \$33,153.50

Bury-in confirmed May 7 @ 22:00 by \$5,600.

Play during May 8 00:00 to 01:00 won
 $\frac{1}{2} \times \$5K = \$35,000.$

1000 At BCIC Store LFF + 1 - Attire

Redacted - Wigmore Privilege

GM Rich Bay attended as well &
stayed for initial discussions
as per reasons for the 2-Year BCIC
Banning - See 2010-0018901
for complete details.

Page |

Fri

Date 2010-MAY-14

2010-

Redacted - Wigmore Privilege

Reports was written RE: Interview
today.

PERSONAL INFORMATION

\$109,940.00 Buy-In requested
video review / track report.
May 13, 2010 - occurred.

Mon.

2010-MAY-17

RRCR - Steve + J (Rich is off).

Sent a message (email) to Dave Pacey
~ surveillance RE: 2010-0018409
PERSONAL INFORMATION to ask whether there was a
chip passing.

0945 I met with Dave Pacey to discuss app.
Question arises: What is the amount /
where Surveillance submits a form 86 /
makes an incident report for a
suspicious buy-in.

0315 Review done of 2010-0018401
\$109K buy-in with Dave Pacey.

Page

Redacted - Solicitor/Client Privilege

PERSONAL INFORMATION

Date 2010-MAY-18

Baltay
to a

CA by
ject.
at a

2010-000774

on +

er.

WONG



B

review

ear now.

Page

(2)

Redacted - Wigmore Privileae

Redacted -
Wigmore
Privilege

(3)

Redacted

- Wigmore

Privilege

(1)

2010-MAY-18

Stone LEE & myself

Redacted - Wigmore Privilege

- confidential.

- no decision today - assess & determine

Redacted - Wigmore Privilege

- knows some, but not by name.

- mgr decision - understood.

- agreement to not pass money/chips

Redacted - Wigmore
Privilege

Redacted - Wigmore Privilege

- chips/money - interest work?

Tues

Date 2010-MAY-18

V2: Police Investigative Technique

RKCR - Reh + J.

V3: Operational File - Current Status Unknown

V3: Operational File - Current Status Unknown

Worked on BCLC Banning
2010-0017858 Theft from Tip Jar

1200 Meet / Lunch with Cpl. Rico Wong

1315 At BCLC - Stone LEE
RE: 2010-0018901

PERSONAL INFO PERSONAL INFORMATION
[REDACTED] [REDACTED]

8

1400 Met Redacted - Wigmore Privilege the BCLC interview

room:

Redacted - Wigmore Privilege

Tues

Date 2010 - MAY - 18

Redacted - Wigmore Privilege

Discussed information to be obtained.
- remain confidential

Redacted - Wigmore Privilege

- Mgr who makes the final decision
based on our findings about
reliability.

Redacted - Wigmore Privilege

Redacted - Wigmore Privilege

knows some of the
persons involved in loan sharking -
not by name.

Page

Tues

Date 20/05/18

Redacted - Wigmore Privilege

Tues

Date 2010-MAY-18

Ashed
2009-

Redacted -
Wigmore Privilege

Redacted - Wigmore
Privilege

bout associates during

Redacted - Wigmore Privilege

Also asked about husband

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

PERSONAL INFORMATION

Redacted - Wigmore Privilege

Redacted - Wigmore Privilege

Some of the upper echelon bar sharks
behind the scene heard spoken
about.

Redacted -
Wigmore Privilege

Page

Tues

Date 2010-MAH-08

Redacted - Wigmore Privilege

Redacted -
Wigmore Privilege

agreed to gather more info
& pass it along to Stone Lee
via phone message at River
Rock.

Meeting completed

Stone Lee & I discussed the
interview with Song Morrison.
Discussed the possibility of

Redacted
- Wigmore
Privilege

Redacted - Wigmore Privilege

Wed

Date 2010-MAY-19

am At home
Goals / yesterday's interview written up.

1030 At Edgewater.

1215 At RRCR
Goals worked on.

Thurs.

2010-MAY-20

RRCR -

Goals worked on.

Meet with CBSA - a.m. coffee
Colin, Paul + 2 co-workers
McDonald Clydesdale.

Goal completed.

Worked on 2010-0018901



PERSONAL INFORMATION

report

1600 Pat Ennis into the office. We discussed Carl Bottoms latest email RE \$50K +
At this time, 174 reports will not
be submitted at \$50K + above unless
suspicious. Pat spoke to Doug about this already.
1-year BCCB hearing request was sent 2010 Page 17859.

Eri

Date 2010-05-21

RRCR - Rich, Steve & J.

BCLC Barrings submitted:

2010-0017961

PERSONAL INFORMATION

2010-0018082

PERSONAL INFORMATION

- Threats

- Credit at Play

1025

Watched on asian male - saddle bag -
park near east lobby + entry.
Bought in in dogwood room + began
playing alone. Nothing suspicious.
silver BMW 5series BCL: 567 XEJ.

At this same time I met with
(BCLC Barred) on
main floor, rear of tables.
He shook my hand + said he
would cash out. I called
Surveillance + advised he was
cashing out at the main cage.

V3: Operational File - Current Status Unknown

Redacted - FINTRAC

Page

Fri

Date 2010-MAY-21

Redacted - FINTRAC

Completed file work.

AOL until June 14, 2010.

Mon

2010-JUN-14

RRCR - Slave + I.

- ① 2010-0022911 PERSONAL INFORMATION LCT report.
- ② 2010-0023249 PERSONAL INFORMATION LCT report.
- ③ [REDACTED] PERSONAL INFORMATION 2010-0023257 LCT report.

1100 Ross Mengel RBC Security investigator came approx to RRCR to speak with me RE: Rich PANNU's (AOL) case 2010-

Redacted
Wigmore Privilege

CD was cut for viewing however my BCCC laptop would not view the CD due to software incapabilities. (by phone)

I spoke to Gord FRIESEN prior to Ross' arrival regarding concerns that Rich PANNU has not written any reports concerning this case. (RE: RBC employee)

Redacted - Wigmore Privilege

Page |

Date 2010-June-14

Mon

Sond FRIESSEN advised that I should determine what info was passed along and how. It would be okay to show Genge the subject's photo to confirm Genge's identity concerns. FRIESSEN also advised that since she was looking for loan sharks (ie. criminal activity) it would be appropriate to assist RBC to ensure the integrity of her position at RBC. All this with the understanding of confidentiality between RBC & BCLC. No written reports were to be passed along.

Conversation with Ross Genge (Steve BEEKESMA was also present).

- Adv the CD did not work due to programming concerns
- Adv I had concerns passing on info due to it being a civil matter/ not a criminal investigation

Genge Genge adv:

Redacted - Wigmore
Privilege

was interviewed by him last week.

- she was at first reluctant to disclose her gambling habits, but then advised she has been gambling

Page

Date 2010-JAN-14

Mon.

since Jan 2010
- GENGE adv she denied any involvement
with loan sharks:

- b/c Gange remained confidential
about the facts of our incident
2010 Redacted - Wigmore
Privilege he was unable to press
her with questions regarding same.
- he chose to request a CD for
viewing to confirm it was
involved due to her denial
about "any involvement with loan
sharks". Redacted - Wigmore
Privilege

- GENGE advised [REDACTED] first
came to his attention due to
the number + size of casino cheques
which were being deposited into his
bank account.

- GENGE adv that within 2 days of
receiving the RBC security enquiry
for [REDACTED] 2010-
Redacted - Wigmore Privilege Rich, PANNI contacted
him about this incident 2010-
Redacted - Wigmore
Privilege

- GENGE met with PANNI at RRCKR
(I was present briefly) on 2010-MAY-06
- he did not obtain written documents,
but instead viewed the computer
report + images
- GENGE said he understood the
info was being provided by intelligence

Page

Mon

Date 20/10-2010-14

only & he did not include
any specific details obtained
from BCIC in his RBC reports
other than brief phone contact
him for further discussion

RE: 2010 - Redacted - Wigmore Privilege

- GENGE adv Redacted - Wigmore Privilege

Redacted - Wigmore Privilege

GENGE understood the reasoning.
He advised RBC were not considered
employment action against [REDACTED]
but may refer her to counselling
for gambling addiction if
determined appropriate.

Redacted - Wigmore
Privilege

I advised GENGE that I would advise
him whether or not he could view
the CD after consulting with our
manager. He considered it not
to be necessary.

p.m. At BCIC office to pick up
my car. Discussed an with Gerd
FRESEN & the fact reports were not
written.

Page

MAN

Date 2010-JUN-14

1530

Served 5 yrs BCCC Banning notice
on [REDACTED] PERSONAL INFORMATION
on behalf of Steve BEEKSMAN
2010-0016717 explained to [REDACTED] PERSONAL INFORMATION
Translation provided by his
friend, ([REDACTED] PERSONAL INFORMATION ??).
National File - Current Status Unknown

1615 Report BCCC

Tues

RRCR- Steve ♀

Clay Brown to the office & requested
documents to be sent via email.
(incident files etc).

BCCC 2010-0023421 created by me
(RE: 2010-0015285 - [REDACTED] PERSONAL INFORMATION - RBC
employee).

PERSONAL INFORMATION

51D # 74805

Meeting with Col. Jeff Levene

*Cancelled * They thought I was GPEC.

Page

Weds

Date 2010-JUN-16

RRCR - Myself & Steve

① RRCR 2010-0023501 June 15
30K LCT report.

PERSONAL INFORMATION

② RRCR 2010-0023364 June 14
Theft of Wallet complaint.

PERSONAL INFORMATION

③ RRCR 2010-0023396 June 15
21K LCT report.

PERSONAL INFORMATION

Doug Spencer - message left.

IT - Gilbert office 2007.

PERSONAL INFORMATION

* completed *

Various file reviews at Surveillance
with Greg LEE.

Contacted Ross GENG E RE: 2010-0015285

1745 Depart

Page

Date

IRMS

Remote Desktop → TI (screen)
or enter.

Redacted - FINTRAC

2009-00 34087

PERSONAL INFORMATION

(VSE) Ineligible Wm. ✓

Redacted - FINTRAC

V3: Operational File - Current Status Unknown

Shift Mgr Dejan JANKOVIC
Surveillance Supervisor & Djordje TRAJKOVIC

BCLC IT Service Kamloops

PERSONAL INFORMATION

Page

LCT Record / Report

- ① Open LCT record from list.
- ② Click on ^(Highlight) Buy-in, Disbursement etc.
^(Record of interest)
- record comes up in green.
- ③ Right click green area + then
* open generated FINTRAC report
by double clicking
- ④ You'll get a FRN (report)
- ⑤ Drag this report to the left. To
prepare for excel printing.
- ⑥ Ctrl + print screen.
- ⑦ Start at lower Left → programs →
Excel
- ⑧ Open Excel to past the screen
print.

Redacted – Not
Relevant (Personal
Information)

RRCR PGF Master 2010-0005742
Verified Cheque Master 2009-0030267

Date

FINTRAC Training Website
Redacted - Relevance

User name : Redacted -
Password : Relevance

Edgewater Security Manager
Devin McCormack.

Remember to first close Outlook

* Mapping ~~Z~~ drive : *

Redacted -
Relevance

Redacted - Relevance

Sec. 33.2 FOI & lot. of Privacy Act.

BCLC Barring Requests
① [REDACTED] [REDACTED] SIB:52111

IN2009-0030267 Verified Win Queue
Investigations.

Edgewater - Connex

Redacted - Relevance

- Cancel the 1st Continuity Screen.
- Sign in as regular - get to desk top.
- Click on the icon Continuity VPN client.
- enter thru this icon.

Sec 347 C.C.C.

Redacted - Relevance

BCLC0011939.203
BCLC0011939.203