### INTEGRATION DELIVERY SERVICES:

## LIFECYCLE

#### CONTACT US

Reach out and contact us via our Rocket Chat Channel "Integration Delivery Service" or our inbox jpssids@gov.bc.ca

#### **MEETING**

 We meet with you to understand
 your requirements, needs and answer any questions you may have.

#### ONBOARDING

All integrations projects must go through the ISB project approval process which includes having a Project Initiation Document (PID) and have approval from ISB's executive team via BMC.

#### KICKOFF

Let's officially kick the project off
This is where sprint cadence will
be determined, JIRA project will
be setup to track activities, and
the project team is officially
formed

### AGILE DEVOPS

Let's start developing, testing, delivering and iterating.

#### DELIVERY

Project team completes delivery of final solution. Project mode is completed.

# TRANSITION TO OPERATIONAL SUPPORT

All new integration services will move into the operational support model mode.



#### MAINTENANCE

Business areas are responsible for funding maintenance or enhancements.

The Integration Delivery
Service Team is responsible
for funding infrastructure
changes/upgrades.

For any questions, contact the Integration Delivery Services Team at jpssids@gov.bc.ca