# EDT Core API for Maple – WIP Notes

**EDT 11** 

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# **edt.** Discovery Simplified.

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# Revisions

May 2022 – Initial draft of document

Updates below:

# API changes

2022	Exposed endpoints and other changes			
28 Apr	Exposed API routes:			
	POST /api/v1/cases			
13 May	Exposed API routes:			
11.3.365	<ul> <li>POST /api/v1/cases/{caseId}/case-users/sync</li> <li>POST /api/v1/cases/{caseId}/groups/{groupId}/sync</li> <li>GET /api/v1/version</li> <li>GET /api/v1/cases/{caseId}/groups</li> <li>GET /api/v1/cases/{caseId}/groups/{groupId}</li> </ul>			
	The Swagger endpoints have changed to:			
	<ul> <li>auth: <a href="https://346n1v5oeh.execute-api.ca-central-1.amazonaws.com/swagger/index.html">https://346n1v5oeh.execute-api.ca-central-1.amazonaws.com/swagger-ui/index.html</a></li> <li>open: <a href="https://346n1v5oeh.execute-api.ca-central-1.amazonaws.com/swagger-ui/index.html">https://346n1v5oeh.execute-api.ca-central-1.amazonaws.com/swagger-ui/index.html</a></li> </ul>			
	The start of other routes has changed from "/v1" to "/api/v1" to be consistent with the documentation.			
20 May	Model changed for the CreateCase API:			
11.3.403	<ul> <li>Properties removed: Id, IsS3, IsThumbnailsEnabled, ExportTempPath, StagingAreaPath</li> <li>Properties changed:         <ul> <li>int TemplateId is now string TemplateCase. This now accepts either a Case Name or a Case Id</li> <li>TimeZone is now TimeZoneId</li> <li>Suffix is now DatabaseFileSuffix</li> </ul> </li> </ul>			
	Documentation below updated to reflect the changes above and add additional information.			
	The implementation of Case creation using a template has been completed.			
	The Add Users to Case scenario now only adds non-administrators to the specified Case. This is now consistent with the EDT UI. (Administrators have access to all cases without being explicitly added)			
	Improvements have been made to the error handling. The most visible change is more meaning error messages and response codes being returned on more occasions.			
	The previously reported technical issue which limited the content available via the Swagger UI has been resolved. Going forward, more detailed information about the individual API routes will be provided via the Swagger UI instead of in this document.			
30 May	This build exposes the primary API routes used for the 5.2.2 Updating the metadata of a Case scenario:			
11.3.469	<ul> <li>Exposed API routes:</li> <li>GET /api/v1/cases/{caseId}</li> <li>PUT /api/v1/cases/{caseId}</li> </ul>			
	Some of the more detailed documentation that was in this document has been removed as it is now available from the Swagger UI. A new section below called <i>Detailed Documentation</i> contains some further information.			

2022	Exposed endpoints and other changes		
8 Jun 11.5.54	Scenario: 5.4.1 Adding a Participant  POST /api/v1/persons GET /api/v1/persons/{personId}  Scenario: 5.5.1 Adding a Record POST /api/v1/cases/{caseId}/records PUT /api/v1/cases/{caseId}/records/{docId}/{fileType}		
23 Jun 11.5.238	alternative to EDT IDs"		
1 Jul 11.5.307	ul The section describing the proposed introduction of Keys has been revised with a new approach.		
8 Jul 11.5.342	The proposed introduction of Keys has moved out of the proposal stage. Keys will be introduced to routes and resources in the coming weeks.  Participant (Person) APIs updated to support specifying an ID or Key:  GET /api/v1/persons/{idOrKey}  PUT /api/v1/persons/{idOrKey}		

2022	Exposed endpoints and other changes
4 Aug 11.5.558	<b>OrgUnits</b> We have started to make the APIs <i>OrgUnit</i> aware. EDT is currently introducing OrgUnits, whose primarily intention is to provide multi-tenancy in EDT. We assume they are of little interest to Maple, so these notes assume there is one OrgUnit, the default one, which has an ID of 1.
	The following routes have been updated to require/support specifying the OrgUnit.
	GetPersons GET /api/v1/org-units/{orgUnitId}/persons GetPerson GET /api/v1/org-units/{orgUnitId}/persons/{personIdOrKey} CreatePerson POST /api/v1/org-units/{orgUnitId}/persons UpdatePerson PUT /api/v1/org-units/{orgUnitId}/persons/{personIdOrKey} DeletePerson DELETE /api/v1/org-units/{orgUnitId}/persons/{personIdOrKey}
	Case Endpoints: change to the routes for GetCases and CreateCase to include specifying of the OrgUnit:
	<pre>CreateCase POST /api/v1/org-units/{orgUnitId}/cases GetCases GET /api/v1/org-units/{orgUnitId}/cases</pre>
	Scenario 5.3.1 Adding & Removing Users to a Case updated:
	The CaseUsersSync endpoint now uses arrays of Ids and/or Keys.
	Records.
	<ul> <li>The way records are identified has changed. See Using Keys with the Record APIs for details.</li> </ul>
	The CreateCase and UpdateCase endpoints have been updated in the following ways:
	<ul><li>The Key field has been added so the Key value can be set/changed.</li><li>The way that custom fields are specified has changed.</li></ul>
DRAFT 11.5.633	Case ID Lookup. The topic "Looking up Case ID using a Key" has been changed to "Looking up a Case ID using a key or custom field". The endpoint's route has changed to include the Org Unit.
	<b>DeleteRecords</b> endpoint added to this document. This will be used by the <i>Return Case to Police</i> and <i>Merging an Agency or Court File</i> scenarios.
	DELETE /api/v1/cases/{caseId}/records
	SyncUserCases endpoint added. (Sometimes referred to as 5.3.1c:)
	POST /api/v1/org-units/1/users/{userIdOrKey}/cases/sync
	<b>Persons</b> The naming requirements for Persons have been relaxed. Previously a Name, First Name, Last Name, and Email Address were required, and these had to be unique. Now none of these fields are required and the names fields do not have to be unique. If the Email Address is provided, it must be unique within the Org Unit.
	Corrections:
	<ul> <li>Removed the notes about "Document+ID" from the RecordUpdate and RecordDelete APIs.</li> <li>In the examples in 5.2.1 Creating a Case and 5.2.2 Updatinga Case, the name of the "timeZone" parameter was changed to "timeZoneId".</li> </ul>

# Introduction

This document contains notes about the API as it is being developed and progressively being exposed to Maple.

The purpose of this document is to communicate which API routes are ready to be used and to provide information

on how to use them.

Much of the detailed content of this document will eventually be available via Swagger. As that happens, the duplicated information will be removed from this document.

# Proof of Concept server

The Proof of Concept (POC) server is an EDT server which exposes the EDT API for the development and testing of the Maple ISL to EDT (DEMS) integration. This server will be updated regularly as more API endpoints relevant to Maple are exposed<sup>1</sup> and ready for testing.

The address of the POC is: <a href="https://346n1v5oeh.execute-api.ca-central-1.amazonaws.com/">https://346n1v5oeh.execute-api.ca-central-1.amazonaws.com/</a>

At present the POC server uses a token to restrict access. This token must be provided in the Authorization header of requests like this:

Authorization: Bearer 7N6EYCR6TD8807MV1VXQNBP0K

Related to this, most of the routes listed by our Swagger page are not currently callable and will return a 404 result. Only the routes we list in the API Notes document have been made callable at this point.

# Testing the API

For testing purposes, the API can be called using custom code or a REST client such as Postman or Visual Studio Code with the "REST Client" extension.

To make a request, include the host at the beginning of the route. For example, to call the route documented as:

GET /api/v1/version

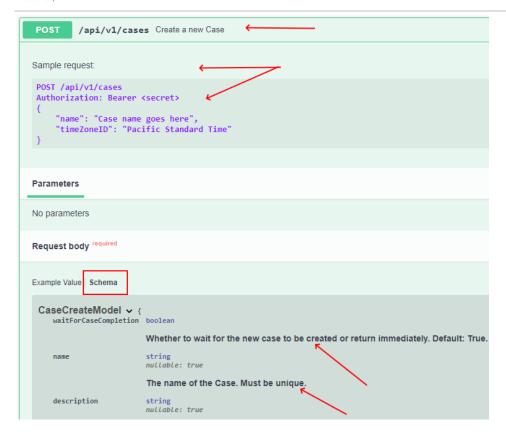
The request should be:

GET https://346n1v5oeh.execute-api.ca-central-1.amazonaws.com/api/v1/version

# **Detailed Documentation**

As we make endpoints available, we will also make detailed documentation available via the Swagger UI. The following graphic shows some of the places where this documentation appears. For example, click on the Schema tab shown below to see notes about the properties of the model to be passed in the request body.

<sup>&</sup>lt;sup>1</sup> Only endpoints/routes listed in this document are callable (exposed). Other routes listed in the Swagger UI will return a 404 (Not found) if called.



# Guide to using the API

# **Identifying Resources**

## **EDT IDs**

The routes to specific resources require the IDs of the resources to be included. For example, to get the details of a Case, you would use a route like this:

```
GET /api/v1/cases/{caseId}
```

In the example above, the caseld is required in order to get the details of the specified Case.

Typically, these IDs values are the EDT IDs of the resource. EDT IDs are allocated automatically by EDT when the resource is created. These IDs are almost always an integer value such as 12345. The exception are User resources which have string IDs such as "1eb14bb6-7c0f-41d0-ba52-17bb34286aff".

# Using Keys to identify resources

Implementation for the following is underway.

Some routes in the EDT API support the use of Keys as an alternative to using EDT IDs to identify resources. A Key is a standard field on the resource where the value of the key uniquely identifies the resource in a similar way to how the EDT ID uniquely identifies the resource. However, unlike EDT IDs, the Key is set by client code via the API. Setting the Key value is optional.

Since (for most resources) the internal EDT ID is an integer value, the API can determine whether you are passing an ID or a Key by checking to see if the value represents a number or not. For example, given the API endpoint:

GET /api/v1/org-units/{orgUnitId}/persons/{personIdOrKey}

If you pass:

GET /api/v1/org-units/1/persons/1234

EDT will interpret "1234" on the end as being the EDT ID of the person, but if you pass:

GET /api/v1/org-units/1/persons/abc

EDT will interpret "abc" as being a Key value.

For records, specifying a Key would look up the record by Document ID. So, for example:

GET /api/v1/cases/{caseId}/records/ABC-123

Would mean "Get the record which has the Document ID of "ABC-123".

Key values used to identify resources are not case-sensitive. Specifying a key value of "abc" will match a resource with a Key value of "Abc" or "ABC".

When using Key values in URLs, any spaces within the key value must be replaced with the + (plus) character.

## **Issues differentiating IDs and Keys**

There are some situations where EDT cannot tell whether the value is an ID or a Key:

- Where the resource type uses strings for IDs. There aren't very many of these, but the User resource is one such example.
- Where your Key value is numeric. In this scenario EDT cannot tell if the value is an ID or Key and will assume it is an ID.
- Where your Key value contains a colon. (We suggest you keep non-alphanumeric characters out of your key values for the time being)

In these situations, you can explicitly tell EDT that the value in the route is a Key value by adding the "key:" prefix to the value. For example, if the key value for a Person is the numeric value 99, then to ensure EDT interprets the value as a key use the prefix:

GET /api/v1/org-units/1/persons/key:99

In the same way, all User lookups using a key must always include the "key:" prefix since both the ID and Key values are strings.

GET /api/v1/users/key:PID1234

## Where can Keys currently be used?

It will take some time for all EDT APIs to be updated to support Keys. For resources that can be specified using a key in the URL, the documentation of the endpoint will say "{idOrKey}" rather than just "{id}". The resource's type might also be added as a prefix in situations where the route has multiple ids/keys. Examples:

GET /api/v1/cases/{caseId}/records/{id0rKey}
GET /api/v1/cases/{caseId}/records/{recordId0rKey}

#### **Updating a resource using ID or Key**

# edt. Discovery Simplified.

In some EDT APIs a resource is updated using a route which does not include the resource's identifier. For example, updating a Person previously used the following route and relied on the model in the request body containing the ID of the person resource to be updated.

PUT /api/v1/persons

This has now been changed so the ID or Key is specified in the route:

PUT /api/v1/persons/{idOrKey}

This will allow us to:

- Explicitly state whether we want to locate the resource by ID or Key.
- Update the resource's Key by specifying a new Key value in the model/body.
- Error if the ID in the route is different from the one in the model/body.

Over time other update (PUT) routes will be updated in a similar way.

# **Supported Characters in Keys**

Certain characters cannot be used in URL paths so should not be used in Key values.

Over time we will define and enforce the set of supported characters and also provide approaches on how to include unsupported characters.

For the time being, please limit your key values to alphanumeric characters, space, hyphen, and underscore. When using a key value containing spaces in URL paths, replace the spaces with a plus (+) character.

# Available API endpoints

The following sections contain notes about the APIs that have been made available to Maple. This information will tend to be high level information, with more detailed information available via the Swagger UI.

# Cases

#### Getting a list of Cases

The following gets a list of the cases in Org Unit 1 (the default OU).

GET /api/v1/org-units/1/cases

#### Case Custom Fields

To get information about the custom fields defined for Cases, call the following endpoint and then filter the results by objectType = "Case"

GET /api/v1/site/fields?organisationalUnitId=1

Note: This route is likely to change soon to something like:

GET /api/v1/org-units/1/fields

## Looking up a Case using a key or a custom field

Case IDs are used extensively in EDT APIs. It will take some time for all routes to be updated to support specifying a Case Key instead of an ID. In the meantime, an endpoint has been added which supports efficiently looking up a

Case's using its Key or the value of a custom field:

```
GET /api/v1/org-units/1/cases/{keyOrField}/id
```

To search by:

- Key. Use "abc" or "123" as the keyOrField value.
- Custom field. Specify the field's id and value. E.g. to find the Case where field 123 has the value blue, use: "123:blue" as the keyOrField value. If more than one case is found with the specified field value, an error (400) is raised.

Replace any spaces in the key or field value with a plus (+).

If a single Case is found, the response body is like:

```
{
  "id": 3
}
```

If the case is not found, the request returns 404 (Not Found).

Currently the OU specified is ignored if a Key (rather than a custom field) is specified, so even if the key refers to a Case in a different OU the Case ID will still be returned. This will change in the next release after 19 Aug 2022.

## 5.2.1 Creating a Case

Example:

```
POST /api/v1/org-
units/1/cases
Authorization: Bearer 7N6EYCR6TD8807MV1VXQNBP0K

{
    "name": "Case name goes here",
    "key": "ABC-123",
    "description": "First case creation API test",
    "timeZoneId": "Pacific Standard Time",
    "templateCase": "12"
}
```

For cases, the custom properties are set using the field ID and value<sup>2</sup>.

The following partial example shows how to set custom property values for cases:

```
:
"fields" : [
    { "id": "23", "value": "Returned" },
    { "id": "25", "value": 1234 }
]
```

## 5.2.2 Updating the metadata of a Case

To update the metadata on a case, you would typically retrieve the existing metadata using a GET:

<sup>&</sup>lt;sup>2</sup> At present, the way custom property values are specified is undergoing change. This is the reason why specifying custom properties for Cases differs from the way it is done for Persons.

```
GET /api/v1/cases/4007
```

And then update the JSON as required, and send the changed model using a PUT:

```
PUT /api/v1/cases/4007
content-type: application/json
  "name": "API Test Case",
  "key": "ABC-123",
  "caseNumber": "123"
  "description": "This is a test case",
  "category": "API Template",
"status": "Active",
  "cfsLocationType": 1,
  "exportTempPath": "C:\\Temp",
  "stagingAreaPath": "\\edt-dev-staging\\QA-V10/Site01_Case67115",
  "useDocIdForDownloads": true,
  "timeZoneId": "E. Australia Standard Time",
  "removeGeneratedFiles": false,
  "searchHistoryRetention": 10,
  "fields": [
      "id": "23", "value": "On hold"
  "dateFormat": "d MMM yyyy",
  "showMilliseconds": true
}
```

# Case Users

#### 5.3.1 Adding & Removing Users to a Case

Update the users assigned to a Case using the CaseUsersSync endpoint.

The request body specifies all the users which should be assigned to the Case. Any existing users assigned to the case which are not included in the request body will be removed from the Case. Any users identified in the request body which are not currently assigned to the case will be added.

Example of syncing 5 users to a Case; 2 users using their IDs and 3 users using their Keys:

```
POST /api/v1/cases/{caseId}/case-users/sync
content-type: application/json

{
    "userIds": ["05f8995d-522c-426a-b752-14312d49f7bc", "15a19095-a360-4d7b-ba14-
edcab7d3a94e"],
    "userKeys": [ "PI1234", "PI1235", "PI1236" ]
}
```

For each user, specify either their id or key (if they have one).

Userlds An array of string values.

The Ids of the Users to be synced.

Note: Almost all resources in EDT have numeric IDs. User accounts are one exception that uses string IDs.

UserKeys An array of string values.

The keys of the Users to be synced.

## **Example:**

To remove all user from the Case:

```
POST /api/v1/cases/{caseId}/case-users/sync
content-type: application/json

{
    "userIds": [],
    "userKeys": []
}
```

# Extra scenario – Add a user to multiple cases

Example:

```
POST /api/v1/org-units/1/users/key:PID-1234/cases/sync
content-type: application/json

{
    "caseField": "ID",
    "values": ["2004", "4007"],
    "caseGroups" : ["Reviewers", "Missing", "Case Manager"]
}
```

Parameter	Description	
caseField	Required. Valid values are: "ID", "Key", or " <custom-column-id>".</custom-column-id>	
values	The values that indicate which cases to sync. The value depends on the caseField parameter. For example, if caseField is "ID" then the values must be an array of case IDs.  To remove the user from all cases, make the values parameter an empty array.	
caseGroups	Optional. The groups within each case that the user should be added to.  The caseGroups parameter is only used when the user is added to a case. That is, if they are already a case member then their existing group membership will not change.  If a specified group is not found within a case, it is ignored.	

Removing a user from a case removes them from all the groups in the case.

# Case Groups

Planned change: Include the Key property

Supporting endpoint: Get the Groups in a Case

```
GET /api/v1/cases/{caseId}/groups
```

Returns summary information about each Group.

## Supporting endpoint: Get a Group's details

```
GET /api/v1/cases/{caseId}/groups/{groupId}
```

Returns more detailed information about the specified Group, including its members.

# Updating a group's users using the GroupMembersSync endpoint

## Planned change: Revise to support using the Key property

Replaces all the Users assigned to a Group.

Example using the standard FullName field of User resources:

```
POST /api/v1/cases/4007/groups/1/sync
content-type: application/json

{
    "keyField": "FullName",
    "values": [ "Brian Griffin", "Meg Griffin", "Chris Griffin", "Lois Griffin",
    "Peter Griffin", "Stewie Griffin", "Missing Griffin" ]
}
```

KeyField String. The default is "Id".

The name of the User field to use. The field can either be a standard or custom field of the User

resource.

The value is case-insensitive.

Values An array of string values.

Case Users who have one of the specified values in their *KeyField* will be added to the Group, all other users will be removed from the Group.

The values are case-insensitive.

If a specified value does not match to a Case User, the value is ignored. At this stage no error is

raised.

# Participants/Persons

All examples assume the Person resources are in the default OrgUnit. That is, the OrgUnit with an ID of 1.

Users and Persons are different. Users are system objects which are used to specify who can access the system. Persons are business objects which can be used to record people of interest who do not have access to the system. For example, prosecutors, defence, and accused persons.

# 5.4.1 Adding a Participant

To add a (DEMS) Participant, you create a *Person* resource in the Persons collection.

Below is an example of the minimum required to create a Person resource.

```
POST /api/v1/org-units/1/persons
content-type: application/json

{
    "address": {
        "email": null
    },
    "fields": []
}
```

Here is a fuller example:

```
POST /api/v1/org-units/1/persons
content-type: application/json
  "key": "pid-1234",
  "name": "D Duck",
  "firstName": "Donald",
  "lastName": "Duck",
  "address": {
     "email": "dduck@test.com",
"mobile": "0413 999 999",
     "phone": "555-123-345",
     "postalAddress": null,
     "postalAddressAsJson": null,
     "isPrivate": false
  },
"title": {
    "'    0,
     "id": 0,
     "title": "Mr."
  },
"fields": [
"aame"
    { "name" : "2", "value" : "He/him" },
{ "name" : "PartID", "value" : "abcdef" },
{ "name" : "DOB", "value" : "1 Jan 2000" }
  ],
"status" : "Active"
}
```

Fields	An array of custom fields.
	Any fields specified must already exist.
	Each field has a 'name' and 'value'. The "name" can be the display name of the field or the (internal) ID of the field. The value specified must be compatible with the field's type.
Title	If title.id is 0 (or not provided), EDT will look up the title.title (eg "Mr.") and set the ID automatically. If the specified title.title does not exist, EDT will create it.
Status	Optional. Valid values are "Active" and "Inactive". The default is "Active".
Key	Optional. If provided, it must be unique within the site.
Email	If the Address.Email value is not null, the value must be unique within the Org Unit.

## Supporting endpoint: Get all the active Person resources

```
GET /api/v1/org-units/1/persons
```

# Supporting endpoint: Get the details of a Person resource using an ID and using a Key

```
GET /api/v1/org-units/1/persons/8
GET /api/v1/org-units/1/persons/pid-1234
```

## 5.4.2 Updating a Participant

When updating a Person, the highlighted properties below are checked and updated if changed. If you exclude any of the highlighted properties from the request body, they will be changed to null rather than being ignored. For this reason, it is good practice to retrieve the Person details using a GET, change just the relevant properties, then update the resource using the PUT as shown here.

```
PUT {{host}}/api/v1/org-units/1/persons/{personIdOrKey}
content-type: application/json
{
  "id": 23,
  "key": "KS",
"name": "K Simpson",
  "title": {
   "id": 8,
    "title": "Mrs."
  "firstName": "K",
 "lastName": "Simpson",
"address": {
    "id": 1025,
    "email": "k_simpson@test.com",
   "mobile": "0123123123", "phone": "98766789",
   "postalAddress": null,
   "postalAddressAsJson": null,
   "isPrivate": false
 },
  "orgs": [
  {
      "organisationId": 23,
      "personId": 23,
      "organisationTypeId": 1,
      "organisationMemberId": 23,
      "startDateTime": "2022-07-07T03:11:26.29",
      "endDateTime": null
    }
  ],
  "cases": [],
  "displayName": "K Simpson",
  "organisationTypeId": 1,
  "permissions": null,
  "status": "Active"
```

Notes:

You cannot change details of a specific organisation using this endpoint, however you can change which
organisations the Person belongs to.

# 5.4.3 Add a Participant to a Case

To add/remove persons to/from a Case, use the SyncCaseParticipants endpoint:

#### Notes:

• The specified Case and Persons must belong to the same OrgUnit.

To remove all participants from a case:

```
POST /api/v1/cases/1/participants/sync
content-type: application/json
{
    "Participants": [ ]
}
```

# 5.4.4 Remove a Participant from a Case

Use the SyncCaseParticipants endpoint as described above in 5.4.3 Add a Participant to a Case.

## Records

## Using Keys with the Record APIs

The Key for records is the "DocumentID" property. That is, unlike other types of resources which have a dedicated Key property, the record's DocumentID property is used when referencing the record resource by key.

The Record endpoints can specify a record by ID or Key. The following are examples of how to specify a record using its key:

```
DELETE /api/v1/cases/{caseId}/records/key:API-001
DELETE /api/v1/cases/{caseId}/records/API-001
```

(The 2<sup>nd</sup> example can be used because the shown DocumentID's value is not all digits and therefore will not be mistaken for an EDT ID.)

## 5.5.1 Adding a Record

Adding a record requires two API calls, one to create the Record resource and a second to upload the Record's *native* file. The native file is original file in its native format. For example, a DOCX or PDF file.

## Part 1 - Create the record:

Notes about the above example:

- The specified Custodian, Location, Folder, and custom fields must exist on the case before creating the record.
- Custodian and Location are properties that can be used to specify where the record originally came from. Eg the record was collected from Donald Duck and the location was the Deleted items directory on his laptop.
- The Folder property indicates the folder within EDT where the record should be put.

#### Part 2 - Upload the native file:

```
PUT /api/v1/cases/{caseId}/records/{recordId}/Native
content-type: multipart/form-data
[bytes]
```

Notes:

• The route will eventually support 3 types of content: Native, Pdf, and Text. Only "Native", as shown in the example above, is currently supported.

## 5.5.2 Updating a Record

Note: To update the file content, use the API described in Part 2 of the previous topic.

To update the metadata of a record, use the PUT method:

Note:

# edt. Discovery Simplified.

- If you don't provide a field in request body, it will not be updated. This is somewhat different behaviour than other Update APIs, and may be revised to be more consistent.
- If using a Key, use the "Key:" prefix. The prefix can be omitted if the value is not a number. Eg .../Key:API-001 or .../API-001

## 5.5.4 Deleting a Record

```
DELETE {{host}}/api/v1/cases/{caseId}/records/{idOrKey}
```

# Extra - Deleting all records in a Case

This will be used by the ISL as part of:

- 5.2.3 Merging an Agency File or a Court File
- 5.2.5 Returning a Case to the Police

```
DELETE /api/v1/cases/{caseId}/records
```

# **User Accounts**

# Extra Scenario - Creating a User

The CreateUser endpoint:

```
POST /api/v1/users
content-type: application/json

{
    "key" : "PID-12345",
    "username" : "buzer",
    "email" : "buzer@test.com",
    "fullname" : "Bob Uzer",
    "accountType": "Saml",
    "role" : "User"
}
```

Key Optional.

Must be a unique value for all users.

The Key provides an alternative way to specify a User account. It is often used when the user to create a mapping between a User account in EDT and a user identifier from an external system.

AccountType Valid values are "Saml" or "EDT"

Password (not shown in the example above),
Required if the AccountType is "EDT".

Optional and ignored if the AccountType is "Saml" since the user will log in via the SAML Identity provider and not into EDT directly.

#### Notes:

• Setting custom properties is not currently implemented.

## Supporting User endpoints

GetUsers:

GET /api/v1/users

GetUser using the user's ID:

GET /api/v1/users/1c34184d-b763-4ebe-b86d-efd2a4b01c29

GetUser by Key (the "key:" prefix must be specified when using a Key for Users):

GET /api/v1/users/key:PID-1234

# Other

Get the EDT Version

GET /api/v1/version

# Appendix – TimeZones in EDT

When the API references TimeZones or TimeZoneIDs, it is referring to a defined set of IDS provided by Microsoft in Windows.

When creating a case, the TimeZone parameter must be a valid Microsoft TimeZone ID. The list of TimeZone IDs is provided below.

The TimeZone ID is used by EDT to look up information about the TimeZone which includes all sorts of details about the specified timezone, including the rules for when DST starts and ends.

The timeZone parameter must be entered exactly as shown in the list, otherwise a 500 series error will occur.

Other ways to get the list of valid TimeZone IDs include:

- The TimeZone column at <a href="https://docs.microsoft.com/en-us/windows-hardware/manufacture/desktop/default-time-zones?view=windows-10">https://docs.microsoft.com/en-us/windows-hardware/manufacture/desktop/default-time-zones?view=windows-10</a>
- FYI apart from the list below and the Microsoft webpage sent through the other day, another way of seeing the available TimeZones on your machine is to run the system utility TZUTIL from a command line with the /l switch:

C:> tzutil /l

The 2nd line of each listed timezone is the TimeZone ID.

• The EDT API endpoint (currently not accessible)

## TimeZone IDs:

Dateline Standard Time	Cape Verde Standard Time	Central Asia Standard Time
UTC-11	Sao Tome Standard Time	Bangladesh Standard Time
Aleutian Standard Time	Morocco Standard Time	Omsk Standard Time
Hawaiian Standard Time	W. Europe Standard Time	Myanmar Standard Time
Marquesas Standard Time	Central Europe Standard Time	SE Asia Standard Time
Alaskan Standard Time	Romance Standard Time	Altai Standard Time
UTC-09	Central European Standard Time	W. Mongolia Standard Time
Pacific Standard Time (Mexico)	W. Central Africa Standard Time	North Asia Standard Time
UTC-08	Jordan Standard Time	N. Central Asia Standard Time

# Discovery Simplified.

Pacific Standard Time **US Mountain Standard Time** Mountain Standard Time (Mexico) Mountain Standard Time Yukon Standard Time Central America Standard Time Central Standard Time Easter Island Standard Time Central Standard Time (Mexico) Canada Central Standard Time SA Pacific Standard Time Eastern Standard Time (Mexico) Eastern Standard Time Haiti Standard Time Cuba Standard Time **US Eastern Standard Time** Turks And Caicos Standard Time Paraguay Standard Time Atlantic Standard Time Venezuela Standard Time Central Brazilian Standard Time SA Western Standard Time Pacific SA Standard Time Newfoundland Standard Time **Tocantins Standard Time** E. South America Standard Time SA Eastern Standard Time Argentina Standard Time Greenland Standard Time Montevideo Standard Time Magallanes Standard Time Saint Pierre Standard Time Bahia Standard Time UTC-02 UTC **GMT Standard Time** Greenwich Standard Time

**Azores Standard Time** 

GTB Standard Time Middle East Standard Time **Egypt Standard Time** E. Europe Standard Time Syria Standard Time West Bank Standard Time South Africa Standard Time **FLE Standard Time** Israel Standard Time South Sudan Standard Time Kaliningrad Standard Time Sudan Standard Time Libya Standard Time Namibia Standard Time Arabic Standard Time Turkey Standard Time Arab Standard Time **Belarus Standard Time** Russian Standard Time E. Africa Standard Time Volgograd Standard Time Iran Standard Time Arabian Standard Time Astrakhan Standard Time Azerbaijan Standard Time Russia Time Zone 3 Mauritius Standard Time Saratov Standard Time Georgian Standard Time Caucasus Standard Time Afghanistan Standard Time West Asia Standard Time **Ekaterinburg Standard Time** Pakistan Standard Time **Qyzylorda Standard Time** India Standard Time Sri Lanka Standard Time Nepal Standard Time

Tomsk Standard Time China Standard Time North Asia East Standard Time Singapore Standard Time W. Australia Standard Time Taipei Standard Time Ulaanbaatar Standard Time Aus Central W. Standard Time Transbaikal Standard Time Tokyo Standard Time North Korea Standard Time Korea Standard Time Yakutsk Standard Time Cen. Australia Standard Time **AUS Central Standard Time** E. Australia Standard Time **AUS Eastern Standard Time** West Pacific Standard Time Tasmania Standard Time Vladivostok Standard Time Lord Howe Standard Time Bougainville Standard Time Russia Time Zone 10 Magadan Standard Time Norfolk Standard Time Sakhalin Standard Time Central Pacific Standard Time Russia Time Zone 11 New Zealand Standard Time UTC+12 Fiji Standard Time Chatham Islands Standard Time UTC+13 Tonga Standard Time Samoa Standard Time Line Islands Standard Time