**Complaint report #{d.complaint.id}**

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| --- | --- | --- |
| Logged: {d.complaint.reportedOn} | Created by: {d.complaint.createdBy} | Status: {d.complaint.status} |
| Last updated: {d.complaint.updatedOn} | Officer assigned: {d.complaint**.**officerAssigned} | {d.outcome.authorization.value:ifEM:hideBegin}Authorization: {d.outcome.authorization.value}{d.outcome.authorization.value:hideEnd} |

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| Call details |  |
| Incident date/time | {d.complaint.incidentDateTime} |
| Method complaint was received | {d.complaint.complaintMethodReceivedCode} |
| Violation type | {d.complaint.violationType} |
| Violation in progress | {d.complaint.inProgress} |
| Violation observed | {d.complaint.wasObserved} |
| Complaint location | {d.complaint.location} |
| Latitude/Longitude | {d.complaint.latitude:ifNE(0):showBegin}{d.complaint.latitude}, {d.complaint.longitude}{d.complaint.latitude:ifNE(0):showEnd} |
| Community, Office, Region | {d.complaint.community}, {d.complaint.office}, {d.complaint.region} |
| Location description | {d.complaint.locationDescription} |
| Complaint description | {d.complaint.description} |
| Subject of complaint/ witness details | {d.complaint.details} |

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| Caller information | |
| Privacy requested {d.complaint.privacy[i]} | {d.complaint.privacy[i].value} |
| Privacy requested {d.complaint.privacy[i+1]} | {d.complaint.privacy[i+1].value} |
| Name | {d.complaint.name} |
| Primary phone | {d.complaint.phone1} |
| Alternate phone 1 | {d.complaint.phone2} |
| Alternate phone 2 | {d.complaint.phone3} |
| Address | {d.complaint.address} |
| Email | {d.complaint.email} |
| Organization reporting the complaint | {d.complaint.reportedBy} |

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| --- | --- |
| Update #{d.complaint.updates[i].sequenceId}, received: {d.complaint.updates[i].updateOn} | |
| Description | {d.complaint.updates[i].description} |
| Location summary | {d.complaint.updates[i].location.summary} |
| Location Details | {d.complaint.updates[i].location.details} |
| Latitude / Longitude | {d.complaint.updates[i].location.latitude:ifNEM():showBegin}{d.complaint.updates[i].location.latitude}, {d.complaint.updates[i].location.longitude}{d.complaint.updates[i].location.latitude:ifNEM():showEnd} |

{d.complaint.updates[i+1].sequenceId}

**Outcome report**

|  |  |
| --- | --- |
| **Decision** | |
| WDR schedule/IPM sector type |  |
| Sector/Category |  |
| Discharge type |  |
| Action taken |  |
| Lead agency |  |
| NRIS Inspection number |  |
| Non-compliance decision matrix |  |
| Rationale |  |
| Assigned to |  |
| Date action taken |  |

|  |  |
| --- | --- |
| **Additional notes** | |
| Note | {Note} |
| Officer | {officer} |
| Date | {date} |