**TEST BROKEN DO NOT MERGE**

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| Logged: {d.reportedOn} | Created by: {d.createdBy} | Status: {d.status} |
| Last updated: {d.updatedOn} | Officer assigned: {d.officerAssigned} | {d.referenceNumber:ifEM:hideBegin}COORS number: {d.referenceNumber}{d.referenceNumber:hideEnd} |

{d.hasLinkedComplaints:ifEQ(true):showBegin}

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| Duplicate complaint(s) |  |
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|  | |
| {d.linkedComplaints[i].id}, {d.linkedComplaints[i].species}, {d.linkedComplaints[i].natureOfComplaint} | |
| {d.linkedComplaints[i+1].id}, {d.linkedComplaints[i+1].species}, {d.linkedComplaints[i+1].natureOfComplaint} | |

{d.hasLinkedComplaints:showEnd}

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| Call details |  |
| Incident date/time | {d.incidentDateTime} |
| Method complaint was received | {d.complaintMethodReceivedCode} |
| Nature of complaint | {d.natureOfComplaint} |
| Species involved | {d.species} |
| Attractants | {d.attractants} |
| Location/address | {d.location} |
| Latitude, longitude | {d.latitude:ifNE(0):showBegin}{d.latitude}, {d.longitude}{d.latitude:ifNE(0):showEnd} |
| Park | {d.park.name} |
| Area | {d.parkAreasFormatted} |
| Location description | {d.locationDescription} |
| Complaint description | {d.description} |

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| Caller information | |
| Name | {d.name} |
| Primary phone | {d.phone1} |
| Alternate phone 1 | {d.phone2} |
| Alternate phone 2 | {d.phone3} |
| Address | {d.address} |
| Email | {d.email} |
| Organization reporting the complaint | {d.reportedBy} |

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| Call center action, received: {d.actions[i].actionLogged} | |
| Details | {d.actions[i].actionDetailsTxt} |
| Logged by | {d.actions[i].loggedByTxt} |

{d.actions[i+1].actionLogged}

{d.updates[i].updateType:ifEQ(UPDATE):showBegin}

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| Update #{d.updates[i].sequenceId}, received: {d.updates[i].updateOn} | |
| Description | {d.updates[i].description} |
| Location summary | {d.updates[i].location.summary} |
| Location Details | {d.updates[i].location.details} |
| Latitude, longitude | {d.updates[i].location.latitude:ifNEM():showBegin}{d.updates[i].location.latitude}, {d.updates[i].location.longitude}{d.updates[i].location.latitude:ifNEM():showEnd} |
| Name | {d.updates[i].caller.name} |
| Primary phone | {d.updates[i].caller.primaryPhone} |
| Alternative phone 1 | {d.updates[i].caller.alternativePhone1} |
| Alternative phone 2 | {d.updates[i].caller.alternativePhone2} |
| Address | {d.updates[i].caller.address} |
| Email | {d.updates[i].caller.email} |
| Organization reporting the complaint | {d.updates[i].caller.organizationReportingComplaint} |

{d.updates[i].updateType:showEnd}{d.updates[i].updateType:ifEQ(REFERRAL):showBegin}

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| Update #{d.updates[i].sequenceId}, complaint referred: {d.updates[i].updateOn} by {d.updates[i].referral.referredBy.firstName} {d.updates[i].referral.referredBy.lastName} | |
| Previous agency | {d.updates[i].referral.previousAgency} |
| New lead agency | {d.updates[i].referral.newAgency} |
| Reason for referral | {d.updates[i].referral.referralReason} |

{d.updates[i].updateType:showEnd}{d.updates[i+1].sequenceId}{d.hasComplaintAttachments:ifEQ(true):showBegin}

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| Complainant attachment(s) | |
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| {d.cAtts[i].fileType} | {d.cAtts[i].name} |
| {d.cAtts[i+1].fileType} | {d.cAtts[i+1].name} |

{d.hasComplaintAttachments:showEnd}

{d.outcome.hasOutcome:ifEQ(true):showBegin}**Outcome report** {d.outcome.hasOutcome:showEnd}{d.outcome.assessmentDetails.actionNotRequired:ifEQ(No):showBegin}

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| **Complaint assessment** | |
| Action required? | {d.outcome.assessmentDetails.actionNotRequired} |
| Justification | {d.outcome.assessmentDetails.actionJustificationShortDescription} |
| Linking current complaint to | {d.linkedComplaintIdentifier} |
| Officer | {d.outcome.assessmentDetails.assessmentActor} |
| Assessment date | {d.outcome.assessmentDetails.assessmentDate} |

{d.outcome.assessmentDetails.actionNotRequired:showEnd}{d.outcome.assessmentDetails.actionNotRequired:ifEQ(Yes):showBegin}

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| **Complaint assessment** | |
| Action required? | {d.outcome.assessmentDetails.actionNotRequired} |
| Contacted complainant | {d.outcome.assessmentDetails.contactedComplainant} |
| Attended | {d.outcome.assessmentDetails.attended} |
| Actions (legacy) {d.legacy[i]} | * {d.legacy[i].actions[i].shortDescription } * {d.legacy[i].actions[i+1].shortDescription } |
| Actions (legacy) {d.legacy[i+1]} | * {d.legacy[i+1].actions[i].shortDescription } * {d.legacy[i+1].actions[i+1].shortDescription } |
| Animal actions | * {d.outcome.assessmentDetails.actions[i].shortDescription} * {d.outcome.assessmentDetails.actions[i+1].shortDescription} |
| Location type {d.assessmentLocation[i]} | {d.assessmentLocation[i].value} |
| Location type {d.assessmentLocation[i+1]} | {d.assessmentLocation[i+1].value} |
| Conflict history {d.conflict[i]} | {d.conflict[i].value} |
| Conflict history {d.conflict[i+1]} | {d.conflict[i+1].value} |
| Category level {d.category[i]} | {d.category[i].value} |
| Category level {d.category[i+1]} | {d.category[i+1].value} |
| Officer | {d.outcome.assessmentDetails.assessmentActor} |
| Assessment date | {d.outcome.assessmentDetails.assessmentDate} |

{d.outcome.assessmentDetails.actionNotRequired:showEnd}{d.outcome.preventionDetails.actions:ifNEM:showBegin}

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| **Prevention and education** | |
| Actions | * {d.outcome.preventionDetails.actions[i].shortDescription} * {d.outcome.preventionDetails.actions[i+1].shortDescription} |
| Officer | {d.outcome.preventionDetails.preventionActor} |
| Date | {d.outcome.preventionDetails.preventionDate} |

{d.outcome.preventionDetails.actions:showEnd}

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| **Equipment ({d.outcome.equipment[i].order})** | |
| Equipment type | {d.outcome.equipment[i].typeDescription} |
| Quantity{ d.outcome.equipment[i].quantity[i]} | {d.outcome.equipment[i].quantity[i].value} |
| Quantity{ d.outcome.equipment[i].quantity[i+1]} | {d.outcome.equipment[i].quantity[i+1].value} |
| Location/address | {d.outcome.equipment[i].address} |
| Latitude, longitude | {d.outcome.equipment[i].yCoordinate:ifNEM:showBegin}{d.outcome.equipment[i].yCoordinate}, {d.outcome.equipment[i].xCoordinate}{d.outcome.equipment[i].yCoordinate:showEnd} |
| Set/Used by | {d.outcome.equipment[i].setByActor} |
| Set/Used date | {d.outcome.equipment[i].setByDate} |
| Removed by{d.outcome.equipment[i].removedBy[i]} | {d.outcome.equipment[i].removedBy[i].actor } |
| Removed by{d.outcome.equipment[i].removedBy[i+1]} | {d.outcome.equipment[i].removedBy[i+1].actor} |
| Removed date{d.outcome.equipment[i].removedBy[i]} | {d.outcome.equipment[i].removedBy[i].date } |
| Removed date{d.outcome.equipment[i].removedBy[i+1]} | {d.outcome.equipment[i].removedBy[i+1].date } |
| Was an animal captured{d.outcome.equipment[i]. animalCaptured[i]} | {d.outcome.equipment[i].animalCaptured[i].value } |
| Was an animal captured{d.outcome.equipment[i]. animalCaptured[i+1]} | {d.outcome.equipment[i].animalCaptured[i+1].value } |

{d.outcome.equipment[i+1].order}

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| **Outcome by animal, Animal {d.outcome.subject[i].order}** | |
| Species | {d.outcome.subject[i].species} |
| Sex | {d.outcome.subject[i].sexDescription} |
| Age | {d.outcome.subject[i].ageDescription} |
| Identifying features | {d.outcome.subject[i].identifyingFeatures} |
| Category level | {d.outcome.subject[i].categoryLevelDescription} |
| Ear tags | * ID: {d.outcome.subject[i].tags[i].identifier} ({d.outcome.subject[i].tags[i].earDescription} side) * ID: {d.outcome.subject[i].tags[i+1].identifier} ({d.outcome.subject[i].tags[i+1].earDescription} side) |
| Drug ({d.outcome.subject[i].drugs[i].order}) | Vial number: {d.outcome.subject[i].drugs[i].vial}  Drug name: {d.outcome.subject[i].drugs[i].drugDescription}  Amount used (mL): {d.outcome.subject[i].drugs[i].amountUsed}  Injection method: {d.outcome.subject[i].drugs[i].injectionMethodDescription}  Fate of remaining drug in vial: {d.outcome.subject[i].drugs[i].remainingUseDescription}  Notes: {d.outcome.subject[i].drugs[i].additionalComments}  Officer: {d.outcome.subject[i].drugs[i].officer}  Date: {d.outcome.subject[i].drugs[i].date} |
| Drug ({d.outcome.subject[i].drugs[i+1].order}) |  |
| Outcome | {d.outcome.subject[i].outcomeDescription} {d.outcome.subject[i].outcomeActionedByDescription:ifNEM:showBegin} by {d.outcome.subject[i].outcomeActionedByDescription}{d.outcome.subject[i].outcomeActionedByDescription:ifNEM:showEnd} |
| Officer | {d.outcome.subject[i].officer} |
| Date | {d.outcome.subject[i].date} |

{d.outcome.subject[i+1].order}

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| **Additional note {d.outcome.notes[i].order}** | |
| Created by | {d.outcome.notes[i].actions[0].actor} |
| Date logged | {d.outcome.notes[i].actions[0].date} |
| Note | {d.outcome.notes[i].note} |

{d.outcome.notes[i+1].order}{d.outcome.isReviewRequired:ifEQ(Yes):showBegin}

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| **File review** | |
| Review required | {d.outcome.isReviewRequired} |
| Review complete | {d.outcome.reviewComplete.activeIndicator} |
| Officer | {d.outcome.reviewComplete.actor} |
| Date | {d.outcome.reviewComplete.date} |

{d.outcome.isReviewRequired:showEnd}{d.hasOutcomeAttachments:ifEQ(true):showBegin}

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| Outcome attachment(s) | |
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|  | |
| {d.oAtts[i].fileType} | {d.oAtts[i].name} |
| {d.oAtts[i+1].fileType} | {d.oAtts[i+1].name} |

{d.hasOutcomeAttachments:showEnd}