

Vy Pham

Kirstinharju 3D 050, 02760 Espoo, Finland
+358 46 522 1171 • phamhavy171@gmail.com

Work Experience

Logistics Operating Assistant at Bettzeit GmbH, Emma

Jan 2018 – Mar 2018

Bettzeit GmbH is an online retailer selling mattresses, slatted frames, beds, and beddings. The company is based in Frankfurt am Main, Germany. Emma is one of Bettzeit's subsidiaries, ranked as fastest-growing start-up in Europe in 2018.

Responsibilities

- Be responsible for international logistics process
- Customer journey and experience for E-commerce
- Digital marketing
- Customer advisory via cold call, email and chat
- Liaise with courier to ship packages to front door.
- Assist with procurement process

Freight Forwarder at UNIPAC SHIPPING (UK) LTD

May 2017 – Sep 2017

Unipac Shipping is an UK logistics company providing freight forwarding transportation worldwide and delivery worldwide based in Kent, England.

Responsibilities

- Freight forwarding procedures for air, sea and road import/export shipments
- Prepare essential documents for custom clearance and distribute all required documents to counterparties
- Contact carriers to book and arrange goods to be dispatched from storages
- Optimise, route and rate export shipments
- Research services from carriers to make up quotation for customers and carry on the shipment if possible, keep tight contact with parties
- Liaise with freight agents, shipping lines
- Administer related tasks, assuring timely and efficient manner

Project Coordinator at Patteri Entrepreneurship Society

October 2015 – October 2016

PatteriES is an organisation supporting entrepreneurial activities within XAMK society by coaching, advising and creating opportunities for students.

Responsibilities

- Event planning
- Handling post on social media and facilitating communication between parties
- Stage backup
- Finance controlling

Projects

Market Researcher at Varma Electronics Oy

September 2016 - November 2016

Varma Electronics Oy provides lighting system with LED light, based in Hamina, Finland.

Market Researcher at Soiva Design

October 2016 - December 2016

Soiva Design company is a producer of high-end quality speakers located in Kotka, Finland.

Co-founder at Human of XAMK

2016-2017

- Handle posts twice a week
- Liaise with guests for interviews and photo shoots
- Workshop project on campus

Other activities

Volunteer at Ping Helsinki 2018

May 2018

Interpreter at Finpro

September 2016

Welcome Vietnamese delegates and bilingually translate in negotiations.

Teaching Assistant at Adam Khoo Learning Centre

April 2015 - August 2015

- Supporting native teachers
- Organizing games and outdoor activities
- Weekly contacting to students' parents
- Preparing materials and tutoring students in English exercises

Event Organiser at IEC

October 2013 - 2015

- Welcome Exotissimo delegations from the US
- "Tet Viet" show 2014
- Welcome Meiji University Students from Japan
- Welcome the delegation of the Myanmar National Assembly president to visit and work in Ho Chi Minh City
- Team building: "Amazing Race"
- "Magic Window" contest in UEL

Qualifications

South-Eastern Finland University of Applied Sciences

2015 - 2019

Bachelor of Business Administration, International Business

Claude Bernard University Lyon 1

2017

Erasmus+ Exchange student